



# Liquid Crystal Display Television Service Manual

---

**Chassis: MT5330**

**Product Type:**

**LHD19W57EU**

**LHD22W57EU**

**Ver 1.0**

**Hisense Electric Co., Ltd.**

**June, 2008**

# Contents

|  |        |
|--|--------|
| <b>Contents.....</b>                                     | - 2 -  |
| <b>Service Manual .....</b>                              | - 3 -  |
| 1. Precautions and notices.....                          | - 3 -  |
| 1.1 WARNING .....  | - 4 -  |
| 1.2 NOTES .....  | - 7 -  |
| 2. Product Function Specifications .....                 | - 10 - |
| 2.1 Product Function.....                                | - 10 - |
| 2.2 Specifications.....                                  | - 12 - |
| 3. LCD Panel .....                                       | - 13 - |
| General Features .....                                   | - 14 - |
| 4. Chassis Layout and Overall Wiring Diagrams .....      | - 15 - |
| 4.1 Chassis Layout.....                                  | - 15 - |
| 4.2 Overall Wiring Diagrams.....                         | - 16 - |
| 5. Factory/Service OSD Menu.....                         | - 18 - |
| 5.1 To enter the Factory OSD Menu.....                   | - 18 - |
| 5.2 Factory OSD Menu.....                                | - 18 - |
| 6. Software Upgrading.....                               | - 22 - |
| 6.1 Get ready for upgrading .....                        | - 22 - |
| 6.2 Upgrading with the MtkTool .....                     | - 24 - |
| 7. Troubleshooting .....                                 | - 28 - |
| 7.1 Troubleshooting for Remote Control .....             | - 28 - |
| 7.2 Troubleshooting for Function Key.....                | - 29 - |
| 7.3 TV won't Power On.....                               | - 30 - |
| 7.4 Troubleshooting for Audio.....                       | - 31 - |
| 7.5 Troubleshooting for TV/VGA/HDMI input.....           | - 32 - |
| 7.6 Troubleshooting for YPbPr input.....                 | - 33 - |
| 7.7 Troubleshooting for Video/S-Video/ SCART input ..... | - 34 - |
| 7.8 Other problems .....                                 | - 35 - |
| 8. Explode View.....                                     | - 37 - |
| 9. Schematic circuit diagram .....                       | - 37 - |

# Service Manual

## 1. Precautions and notices

BEFORE SERVICING THE LCD TV, READ THE SAFETY PRECAUTIONS IN THIS MANUAL.

WHEN REPLACEMENT PARTS ARE REQUIRED, BE SURE TO USE REPLACEMENT PARTS SPECIFIED BY THE MANUFACTURER.

Proper service and repair is important to the safe, reliable operation of all Hisense Electric Co., Ltd Equipment. The service procedures recommended by Hisense and described in this Service Guide are effective methods of performing service operations. Some of these service operations require the use of tools specially designed for the purpose. The special tools should be used when and as recommended.

It is important to note that this manual contains various CAUTIONS and NOTICES which should be carefully read in order to minimize the risk of personal injury to service personnel. The possibility exists that improper service methods may damage the equipment. It is also important to understand that these CAUTIONS and NOTICES ARE NOT EXHAUSTIVE. Hisense could not possibly know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Consequently, Hisense has

## LCD TV Service Manual

not undertaken any such broad evaluation. Accordingly, a serviceman that uses a service procedure or tools, which are not recommended by Hisense, must first satisfy himself thoroughly that neither his safety nor the safe of the equipment will be jeopardized by the service method selected.

Hereafter throughout this manual, Hisense Electric Co., Ltd will be referred to as Hisense.

### **1.1 WARNING**

1.1.1

Critical components having special safety characteristics are identified with a ▲ by the Ref. No. in the parts list. Use of substitute replacement parts, which do not have the same specified safety characteristics, may create shock, fire, or other hazards. Under no circumstances should the original design be modified or altered without written permission from Hisense. Hisense assumes no liability, express or implied, arising out of any unauthorized modification of design. Serviceman assumes all liability.

#### DANGERCAUTION CAUTION

TO ENSURE THE CONTINUED RELIABILITY OF THIS PRODUCT, USE ONLY ORIGINAL MANUFACTURER'S REPLACEMENT PARTS, WHICH ARE LISTED WITH THEIR PART NUMBERS IN THE PARTS LIST SECTION OF THIS SERVICE GUIDE.

Hisense Confidential

### 1.1.2.

All ICs and many other semiconductors are susceptible to electrostatic discharges (ESD). Careless handling during repair can reduce life drastically. When repairing, make sure that you are connected with the same potential as the mass of the set by a wristband with resistance. Keep components and tools also at this same potential.

1. Never replace modules or other components while the unit is switched on.
2. When making settings, use plastic rather than metal tools. This will prevent any short circuits and the danger of a circuit becoming unstable.

### 1.1.3

To prevent electrical shock, do not use this polarized ac plug with an extension cord, receptacle, or the outlet unless the blades can be fully inserted to prevent blade exposure.

To prevent electrical shock, match wide blade or plug to wide slot, fully insert.

### 1.1.4

When replacement parts are required, be sure to use replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock, or other hazards.

### 1.1.5

Safety regulations require that after a repair the set must be returned in its original condition. In particular attention should be paid to the following points.

-Note: The wire trees should be routed correctly and fixed with the mounted

cable clamps.

-The insulation of the mains lead should be checked for external damage.

### 1.1.6

- (1) Do not touch Signal and Power Connector while this product operates. Do not touch EMI ground part and Heat Sink of Film Filter.
- (2) Do not supply a voltage higher than that specified to this product. This may damage the product and may cause a fire.
- (3) Do not use this product in locations where the humidity is extremely high, where it may be splashed with water, or where flammable materials surround it. Do not install or use the product in a location that does not satisfy the specified environmental conditions. This may damage the product and may cause a fire.
- (4) If a foreign substance (such as water, metal, or liquid) gets inside the panel module, immediately turn off the power. Continuing to use the product may cause fire or electric shock.
- (5) If the product emits smoke, and abnormal smell, or makes an abnormal sound, immediately turn off the power. Continuing to use the product, it may cause fire or electric shock.
- (6) Do not disconnect or connect the connector while power to the product is on. It takes some time for the voltage to drop to a sufficiently low level after the power has been turned off. Confirm that the voltage has dropped to a safe level before disconnecting or connecting the connector.

- (7) Do not pull out or insert the power cable from/to an outlet with wet hands. It may cause electric shock.
- (8) Do not damage or modify the power cable. It may cause fire or electric shock.
- (9) If the power cable is damaged, or if the connector is loose, do not use the product: otherwise, this can lead to fire or electric shock.
- (10) If the power connector or the connector of the power cable becomes dirty or dusty, wipe it with a dry cloth. Otherwise, this can lead to fire.
- (11) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.

## 1.2 NOTES

Notes on Safe Handling of the LCD panel and during service

The work procedures shown with the Note indication are important for ensuring the safety of the product and the servicing work. Be sure to follow these instructions.

- Before starting the work, secure a sufficient working space.
- At all times other than when adjusting and checking the product, be sure to turn OFF the POWER Button and disconnect the power cable from the power source of the TV during servicing.
- To prevent electric shock and breakage of PC board, start the servicing work at least 30 seconds after the main power has been turned off. Especially when installing and removing the power board, start servicing at least 2 minutes after the main power has

been turned off.

- While the main power is on, do not touch any parts or circuits other than the ones specified. If any connection other than the one specified is made between the measuring equipment and the high voltage power supply block, it can result in electric shock or activation of the leakage-detection circuit breaker.
- When installing the LCD module in, and removing it from the packing carton, be sure to have at least two persons perform the work.
- When the surface of the panel comes into contact with the cushioning materials, be sure to confirm that there is no foreign matter on top of the cushioning materials before the surface of the panel comes into contact with the cushioning materials. Failure to observe this precaution may result in, the surface of the panel being scratched by foreign matter.
- When handling the circuit board, be sure to remove static electricity from your body before handling the circuit board.
- Be sure to handle the circuit board by holding the large parts as the heat sink or transformer. Failure to observe this precaution may result in the occurrence of an abnormality in the soldered areas.
- Do not stack the circuit boards. Failure to observe this precaution may result in problems resulting from scratches on the parts, the deformation of parts, and short-circuits due to residual electric charge.
- Routing of the wires and fixing them in position must be done in accordance with

the original routing and fixing configuration when servicing is completed. All the wires are routed far away from the areas that become hot (such as the heat sink). These wires are fixed in position with the wire clamps so that the wires do not move, thereby ensuring that they are not damaged and their materials do not deteriorate over long periods of time. Therefore, route the cables and fix the cables to the original position and states using the wire clamps.

- Perform a safety check when servicing is completed. Verify that the peripherals of the serviced points have not undergone any deterioration during servicing. Also verify that the screws, parts and cables removed for servicing purposes have all been returned to their proper locations in accordance with the original setup.



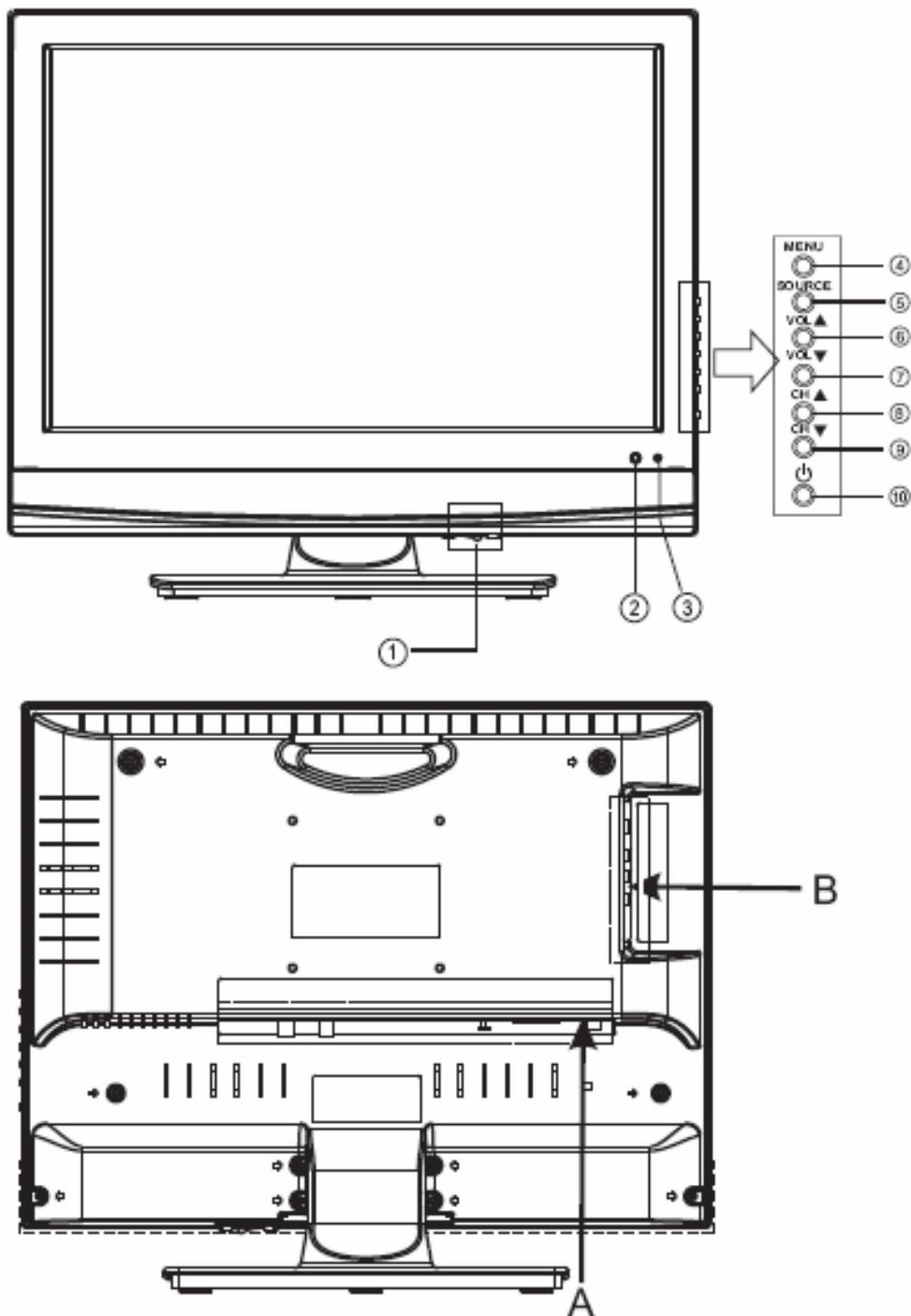
The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the products enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the set.

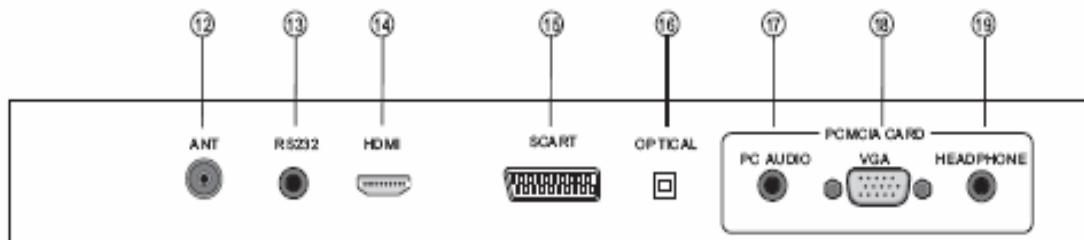
## 2. Product Function Specifications

### 2.1 Product Function

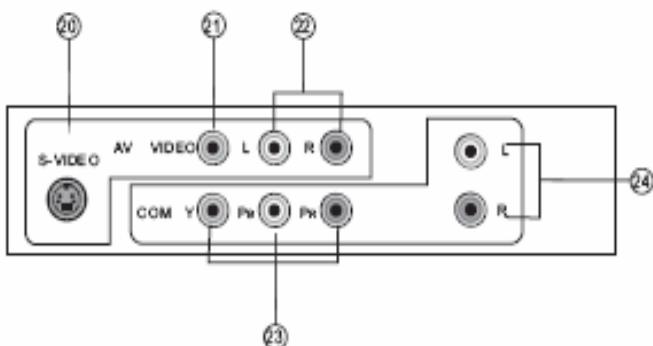


## LCD TV Service Manual

A:



B:



- |                              |                                |                                  |
|------------------------------|--------------------------------|----------------------------------|
| ① Power switch(on/off)       | ⑪ Power line                   | ⑲ Video input                    |
| ② Remote sensing window      | ⑫ Antenna input                | ⑳ Audio in(for Video or S-video) |
| ③ Power indicator            | ⑬ RS232(for software updating) | ⑳ YPbPr input                    |
| ④ Menu button                | ⑭ HDMI input                   | ⑳ Audio in(for YPbPr )           |
| ⑤ Source select              | ⑮ SCART connector              |                                  |
| ⑥ Volume up / cursor right   | ⑯ Optical output               |                                  |
| ⑦ Volume down / cursor left  | ⑰ PC audio input               |                                  |
| ⑧ Channel up / cursor up     | ⑱ VGA input                    |                                  |
| ⑨ Channel down / cursor down | ⑲ Headphone output             |                                  |
| ⑩ Power button (standby)     | ⑳ S-Video input                |                                  |

### Note:

The above figures are for reference only, please refer to the actual units to determine their appearance.

## 2.2 Specifications

|                    |   |
|--------------------|---|
| Native Resolution: | 1440×900 Pixels(19") (corresponding to WXGA)<br>1680×1050 Pixels(22") (corresponding to WXGA) |
| Colour System:     | PAL/SECAM   |
| Sound System:      | B/G, D/K, I, L/L'   |
| Tuner:             | VHF/UHF:48.25~863.25MHz   |
| Antenna:           | 75 Ω VHF/UHF input  |
| Stereo:            | NICAM/A2  |

### VIDEO INPUT:

|                       |  |
|-----------------------|--|
| SCART (Video and RGB) | Video:1 Vp-p, negative sync, 75Ω input<br>RGB:0.7 Vp-p, 75Ω input  |
| Audio in              | Video:1 Vp-p, negative sync, 75Ω input<br>Stereo audio input for SCART                                     |
| COMPONENT             | RCA, 0.7 Vp-p/75Ω input<br>(480I/60Hz, 480P/60Hz, 576I/50Hz, 576P/50Hz<br>720P/60Hz, 1080I/50, 1080I/60Hz) |
| Audio in              | RCA Stereo audio input   |

### PC INPUT:

|          |   |
|----------|---|
| VGA      | 15 Pin , Analog RGB signal, 0.7Vp-p, 75Ω input<br>(VGA, SVGA, XGA ) |
| Audio in | Mini-jack(3.5Φ)X1   |

### MONITOR OUT

|                    |                         |
|--------------------|-------------------------|
| Audio/Video Output | SCART CANAL+            |
| Power Requirement  | AC 100 to 240V, 50/60Hz |

|  | 19 "        | 22 "        |
|--|-------------|-------------|
| Speaker Output                                 | 1.5W+1.5W   | 2W+2W       |
| Power Consumption                              | 45W         | 55W         |
| Dimensions(mm)<br>L/D/H<br>(comprise pedestal) | 468/178/399 | 530/178/436 |
| Weight<br>(comprise pedestal)                  | 5kg         | 6kg         |

Allowable temperature of operation environment                    0°C to 40°C

### ACCESSORIES

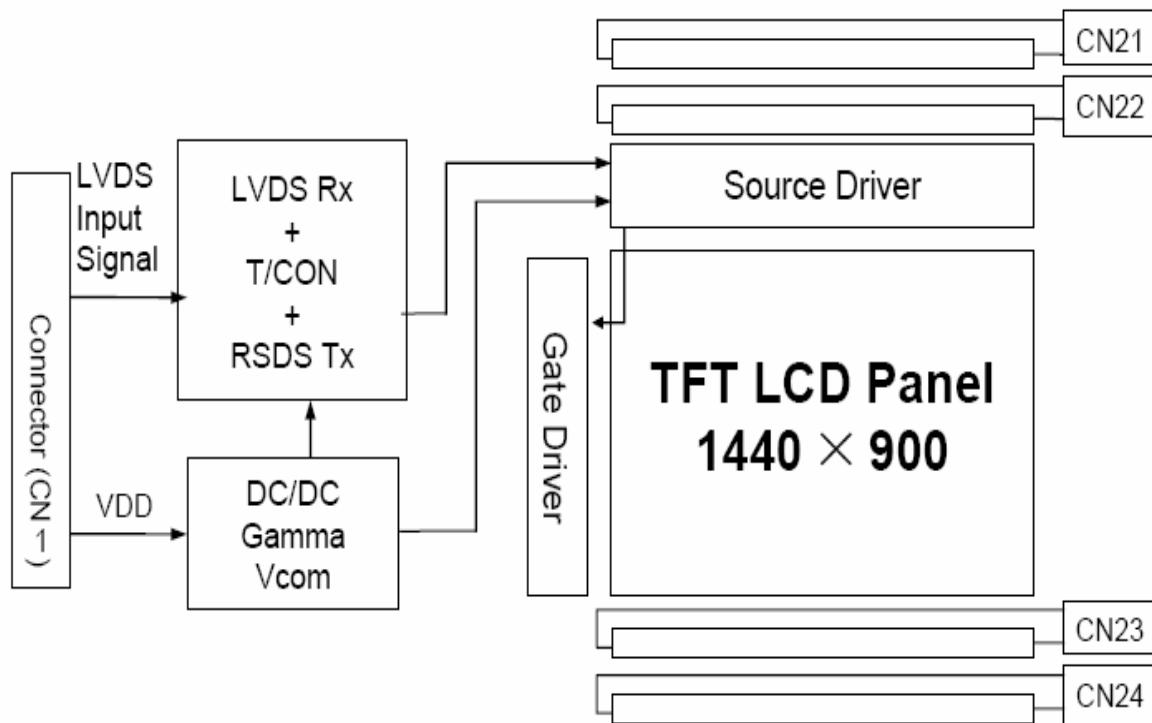
|                     |   |
|---------------------|---|
| User' s Manual      | 1 |
| Remote Control Unit | 1 |
| Dry Cell Battery    | 2 |

### 3. LCD Panel

#### 3.1 HT190WG1-101 (PN: 1042399) BOE

HT190WG1-101 is a color active matrix TFT LCD module using amorphous silicon TFTs (Thin Film Transistors) as active switching devices. This module has a 19.0 inch diagonally measured active area with WXGA+ resolutions (1440 horizontal by 900 vertical pixel array). Each pixel is divided into RED, GREEN, BLUE dots which are arranged in vertical stripe and this module can display 16,7 M colors. The TFT-LCD panel used for this module is adapted for a low reflection and higher color type.

#### BLOCK DIAGRAM



## General Features

### GENERAL SPECIFICATIONS

| Parameter           | Specification                      | Unit   | Remarks |
|---------------------|------------------------------------|--------|---------|
| Active area         | 408.24(H) * 255.15(V)              | mm     |         |
| Number of pixels    | 1440(H) × 900(V)                   | pixels |         |
| Pixel pitch         | 0.2835(H) × 0.2835(V)              | mm     |         |
| Pixel arrangement   | RGB Vertical stripe                |        |         |
| Display colors      | 16,777,216                         | colors |         |
| Display mode        | Normally White                     |        |         |
| Dimensional outline | 428.0(H) × 278.0(V) × 18.5(D) typ. | mm     | ± 0.5mm |
| Weight              | 2550 (max.)                        | g      |         |
| Surface Treatment   | Haze 25%, 3H                       |        |         |
| Back-light          | Top/Bottom edge side, 4-CCFL type  |        |         |

### 3.2 LTM220M1-L01 (PN: 1041814)

LTM220M1-L01 is a color active matrix liquid crystal display (LCD) that uses amorphous silicon TFT (Thin Film Transistor) as switching components. This model is composed of a TFT LCD panel, a driver circuit and a back light unit. The resolution of a 22" is 1680 x 1050 and this model can display up to 16.7 millions colors.

### GENERAL SPECIFICATIONS

| Items               | Specification              | Unit              | Note |
|---------------------|----------------------------|-------------------|------|
| Pixel Pitch         | 0.282(H) x 0.282(W)        | mm                |      |
| Active Display Area | 473.76(H) x 296.1(V)       | mm                |      |
| Surface Treatment   | Haze 25% Hard coating (3H) |                   |      |
| Display Colors      | 16.7M (Hi-FRC)             | colors            |      |
| Number of Pixels    | 1,680 x 1,050              | pixel             |      |
| Pixel Arrangement   | RGB vertical stripe        |                   |      |
| Display Mode        | Normally White             |                   |      |
| Power Consumption   | 28.3 Watt (Typ)            |                   |      |
| Luminance of White  | 300(Typ.)                  | cd/m <sup>2</sup> |      |

## 4. Chassis Layout and Overall Wiring Diagrams

### 4.1 Chassis Layout

LHD19W57EU

| No  | Description    | Part No | Type/Model           | PCB                      |
|-----|----------------|---------|----------------------|--------------------------|
| (1) | Main Board     | 116016  | RSAG2.908.1171-3\ROH | RSAG7.820.1188\VER.B\ROH |
| (2) | Inverter Board | 1041467 | JSI-190411B\ROH      | Outsourcing              |
| (3) | Keypad Board   | 114552  | RSAG2.908.1168-2\ROH | RSAG7.820.1214\ROH       |
| (4) | IR&Led Board   | 114175  | RSAG2.908.1169       | RSAG7.820.1213\ROH       |

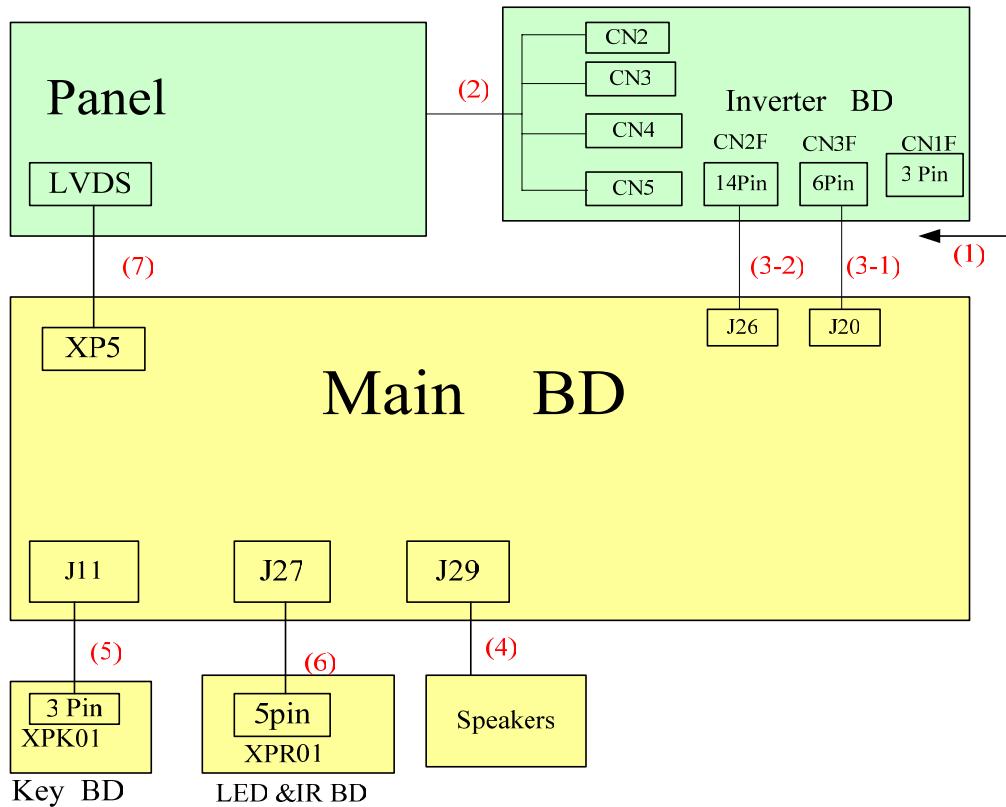
LHD22W57EU

| No  | Description    | Part No | Type/Model           | PCB                      |
|-----|----------------|---------|----------------------|--------------------------|
| (1) | Main Board     | 116538  | RSAG2.908.1171-4\ROH | RSAG7.820.1188\VER.B\ROH |
| (2) | Inverter Board | 1043506 | JSI-220402\ROH\JK    |                          |
| (3) | Keypad Board   | 114552  | RSAG2.908.1168-2\ROH | RSAG7.820.1214\VER.A\ROH |
| (4) | IR&Led Board   | 114175  | RSAG2.908.1169       | RSAG7.820.1213\VER.A\ROH |

## LCD TV Service Manual

### 4.2 Overall Wiring Diagrams

#### LHD19W57EU

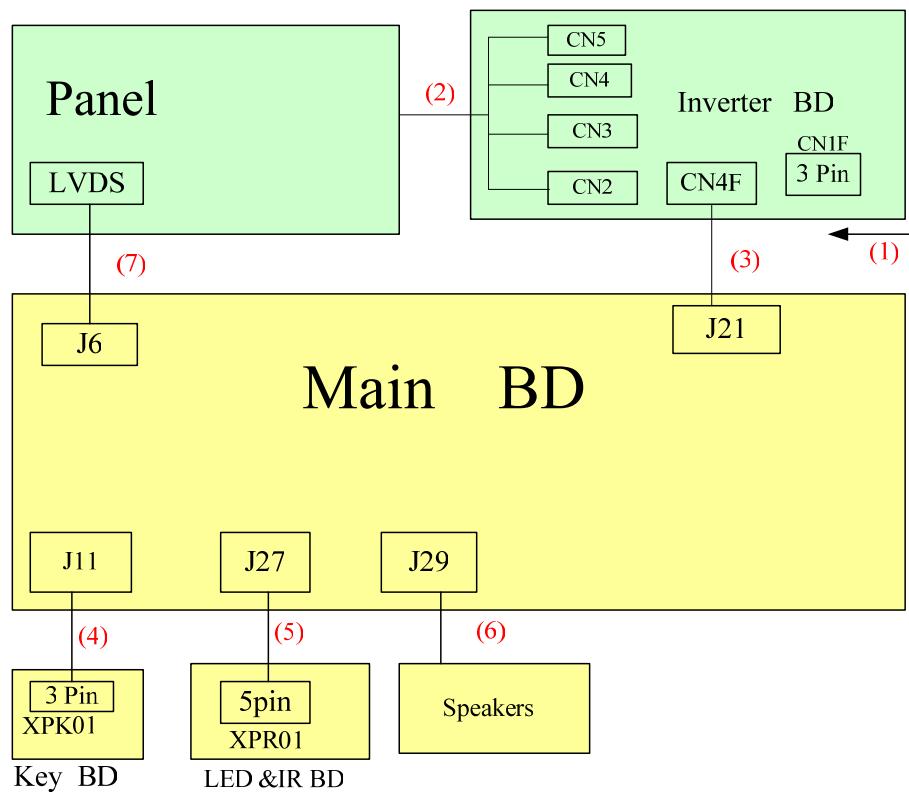


| No  | DESCRIPTION  | SPECIFICATION                | NOTE                                    |
|-----|--|------------------------------|---|
| 1   | Main Power   | TJC2-3Y-250-2\ROH            | Power Inlet--> Inverter BD CN1F         |
| 2   | Back light power to panel                                | the connectors on the panels | Inverter BD CN2, CN3, CN4, CN5<-->Panel |
| 3-1 | 12V power and communication between Main BD and power BD | TJC10T-6Y-150\ROH            | Inverter BD CN3F<-->Main BD J20         |
| 3-2 | 5V power and communication between Main BD and power BD  | TJC3T-4Y-100\ROH             | Inverter BD CN2F<-->Main BD J26         |
| 4   | Audio output (L/R)                                       | TJC3H-4Y-800-600\ROH         | Main BD J29<-->Speaker L/R              |
| 5   | Buttons  | TJC10T-3Y-650\ROH            | Main BD J11<--> Keypad BD XPK01         |
| 6   | LED & IR   | TJC10T-5Y-700\ROH            | Main BD J27<--> Led &IR BD XPR01        |
| 7   | LVDS signal  | HX2-2X15NLB150-BOE\ROH       | Main BD J6<-->Panel                     |

**Hisense Confidential**

## LCD TV Service Manual

### LHD22W57EU



| No | DESCRIPTION  | SPECIFICATION                | NOTE                                    |
|----|--|------------------------------|---|
| 1  | Main Power   | TJC2-3Y-250-2\ROH            | Power Inlet--> Inverter BD CN1F         |
| 2  | Back light power to panel                                | the connectors on the panels | Inverter BD CN2, CN3, CN4, CN5<-->Panel |
| 3  | 12V power and communication between Main BD and power BD | TJC10T-6Y-150\ROH            | Inverter BD CN4F<-->Main BD J21         |
| 4  | Buttons  | TJC10T-3Y-650\ROH            | Main BD J11<--> Keypad BD XPK01         |
| 5  | LED & IR   | TJC10T-5Y-700\ROH            | Main BD J27<--> LED&IR BD XPR01         |
| 6  | Audio output (L/R)                                       | TJC3H-4Y-800-600\ROH         | Main BD J29<-->Speaker L/R              |
| 7  | LVDS signal  | HX2-2X15NLB150-BOE\ROH       | Main BD J6<-->Panel                     |

Hisense Confidential

## 5. Factory/Service OSD Menu

### 5.1 To enter the Factory OSD Menu

- a. With factory RC (remote control)
  1. Press “M” button and enter factory mode.
  2. Press “Menu” button and enter factory OSD menu.
  3. Press “CH+”/“CH-” button select the function menu, press “VOL+”/“VOL-” enter the selected function menu. Press “VOL+”/“VOL-” button adjust values in the menu.
- b. With user’s RC
  1. Power TV On
  2. Press Menu button and call up User OSD Menu
  3. Select Sound-> Balance
  4. Enter 0->5->3 ->2 in sequence.  
Note: If necessary, re-do number keys.
  5. Factory OSD appears.

### 5.2 Factory OSD Menu

#### 5.2.1 Factory Menu

| Item 0        | Item 1         | Note                               |
|---------------|----------------|------------------------------------|
| White Balance | R Gain         | High Brightness Red.               |
|               | G Gain         | High Brightness Green              |
|               | B Gain         | High Brightness Blue               |
|               | R Offset       | Low Brightness Red.                |
|               | G Offset       | Low Brightness Green               |
|               | B Offset       | Low Brightness Blue                |
|               | WBH Brightness | Adjust high brightness temporarily |
|               | WBH Contrast   | Adjust high contrast temporarily   |
|               | WBH Color      | Adjust high color temporarily      |
|               | WBL Brightness | Adjust low brightness temporarily  |

**Note:** Before adjusting, please change to desired source. Different source has different WB values.

## LCD TV Service Manual

|                |               |   |
|----------------|---------------|---|
| Set Channel    | Zhong Shi     | Qingdao Jiangxi Road factory  |
|                | Huang Dao     | Huangdao Industrial Park  |
|                | Gui Yang      | Gui Yang Industrial Park  |
|                | Liao Ning     | Liao Ning Industrial Park   |
|                | Hungary       | Hisense Hungary   |
|                | Australia     | Hisense Australia   |
|                | France        | Hisense France  |
| Auto Color     |               | Available only in component and VGA source  |
| Factory Option | To FAC        | M-Can enter factory mode with factory RC or user RC.<br>U-Can enter factory mode only with user's RC. |
|                | Logo Option   | Logo Selection  |
|                | Test Time     | 1~30 (default 5)  |
|                | Communication | ON/OFF (default ON)   |
|                | EDID Write    | OFF/ON(default OFF)   |
|                | Hotel Mode    | OFF/ON(default OFF)   |
|                | VOL MAX       | 0~100(default 50)<br>Set the max sound value when TV working in hotel mode.                           |

**MODE “M” is only used for factory production.**

|  |         |                             |
|--|---------|-----------------------------|
| Version Info   | Version | Software version            |
|  | Date    | The date of current version |
| <b>Note:</b> Software version info of the TV, readable only. |         |                             |
| Clean Protected  |         | WB data、Auto Color data     |
| Clean All  |         |                             |

**Note: The factory menu date varies according to different sources. Incase changing the factory data by error, you can choose to “clear the EEPROM”, by which you can resume the default value.**

### To clear the EEPROM:

- Select the button “Clear All”.
- Press VOL+ button to clear the EEPROM data.
- When the “Clear All” button becomes white, turn off the power.
- Restart the TV.

## LCD TV Service Manual

### 5.2.1 Design Menu

| Item 0     | Item 1       | Item 2              | Note  |
|------------|--------------|---------------------|---|
| Color TemP | Color Temp   | Cool (default)/Warm |   |
|            | R Gain       |                     |   |
|            | G Gain       |                     |   |
|            | B Gain       |                     |   |
| Video      | Video Curve  | Brightness Min      | Min Brightness  |
|            |              | Brightness Mid      | Mid Brightness  |
|            |              | Brightness Max      | Max Brightness  |
|            |              | Contrast Min        | Min Contrast  |
|            |              | Contrast Mid        | Mid Contrast  |
|            |              | Contrast Max        | Max Contrast  |
|            |              | Saturation Min      | Min Saturation  |
|            |              | Saturation Mid      | Mid Saturation  |
|            |              | Saturation Max      | Max Saturation  |
|            | Picture Mode | SOURCE              | The current program source  |
|            |              | VIVID Brightness    | Brightness of VIVID mode  |
|            |              | VIVID Contrast      | Contrast of VIVID mode  |
|            |              | VIVID Saturation    | Saturation of VIVID mode  |
|            |              | STD Brightness      | Brightness of STD mode  |
|            |              | STD Contrast        | Contrast of STD mode  |
|            | MOVIE        | STD Saturation      | Saturation of STD mode  |
|            |              | MOVIE Brightness    | Brightness of Movie mode  |
|            |              | MOVIE Contrast      | Contrast of Movie mode  |
|            |              | MOVIE Saturation    | Saturation of Movie mode  |
| Sound      | Volume Curve | Volume Min          | When value is 1<br>Think about the<br>Audio out power<br>before adjusting |
|            |              | Volume 20           | When value is 20<br>Think about the                                       |

**Hisense Confidential**

## LCD TV Service Manual

|            |            |  |
|------------|------------|--|
|            |            | Audio out power before adjusting                                     |
|            | Volume Mid | When value is 50<br>Think about the Audio out power before adjusting |
|            | Volume 80  | When value is 70<br>Think about the Audio out power before adjusting |
|            | Volume Max | When value is 90<br>Think about the Audio out power before adjusting |
| Audio Mode | Audio Mode | Standard, Speech, Music  |
|            | 120HZ      | Different frequencies for different Audio Mode                       |
|            | 500HZ      |  |
|            | 1.5kHZ     |  |
|            | 5kHz       |  |
|            | 10kHz      |  |

**NOTE:**

**The above "Factory/Service OSD Menu" are reference only, please refer to the actual units to determine the appearances**

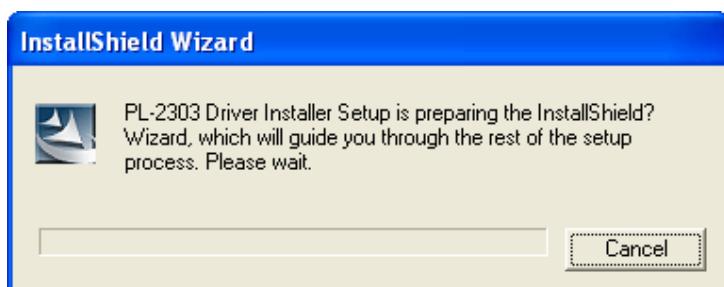
## 6. Software Upgrading

The software is upgraded by a burning tool-MtkTool, which can burn the program file \*.bin to the main board of the unit.

### 6.1 Get ready for upgrading

#### 6.1.1 Install the driver

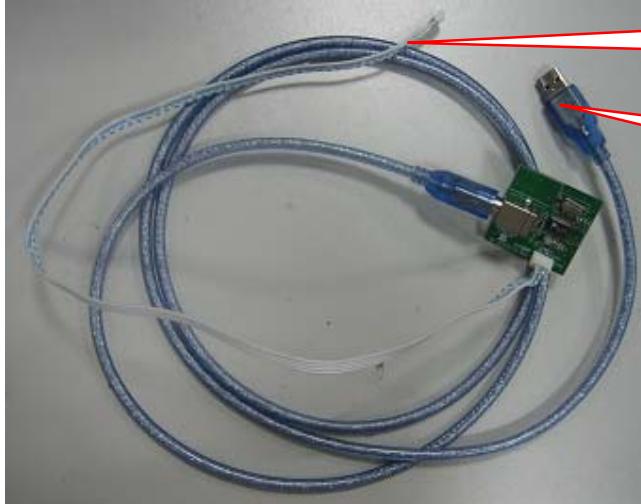
Double click the icon  , install the driver.



Select the default value, the driver will be installed step by step.

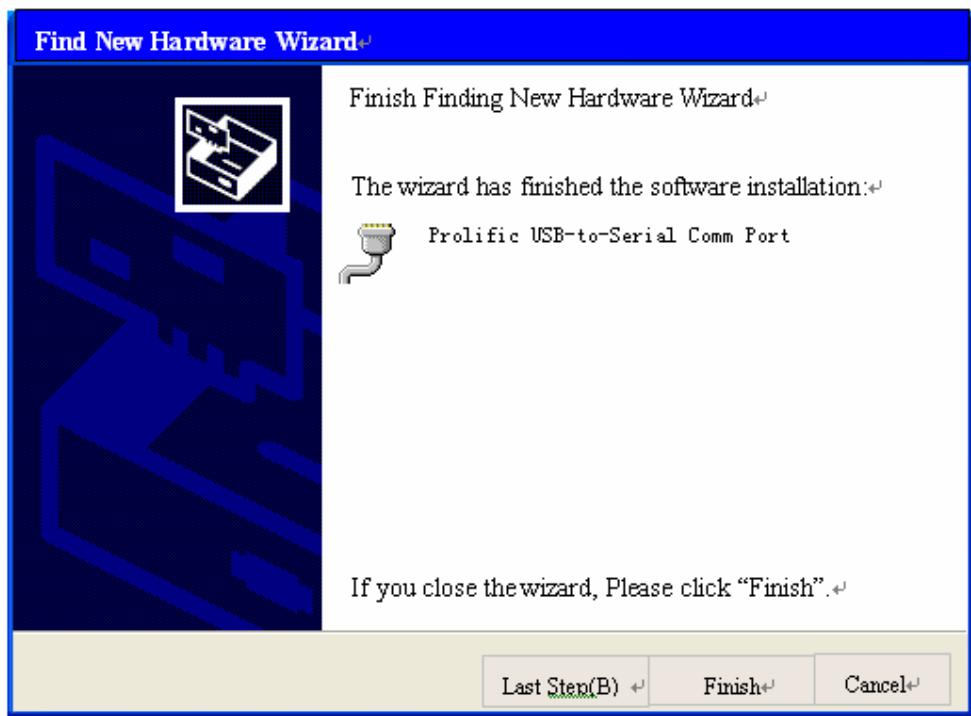
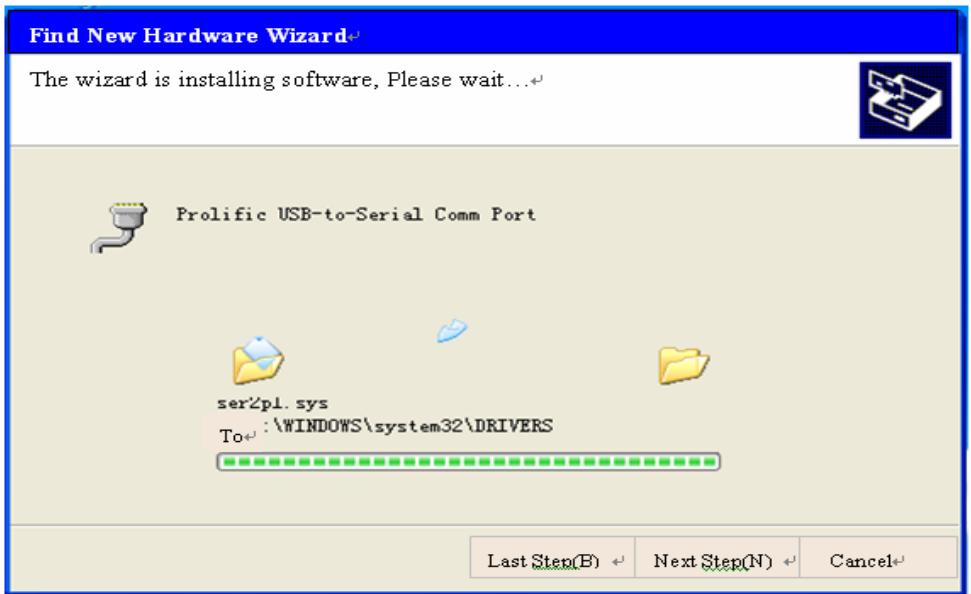
#### 6.1.2 Hardware connecting

Connect the unit to your pc with a USB-to-jack (4 pin) port cable. USB port connects to your pc, and the 4 pin-jack to the J3 of the main board.



For the first connecting, the pc will recognize and automatically install the USB device. The process is just like the installation of a mini disk, see the following picture.

## LCD TV Service Manual



Hisense Confidential

## 6.2 Upgrading with the MtkTool

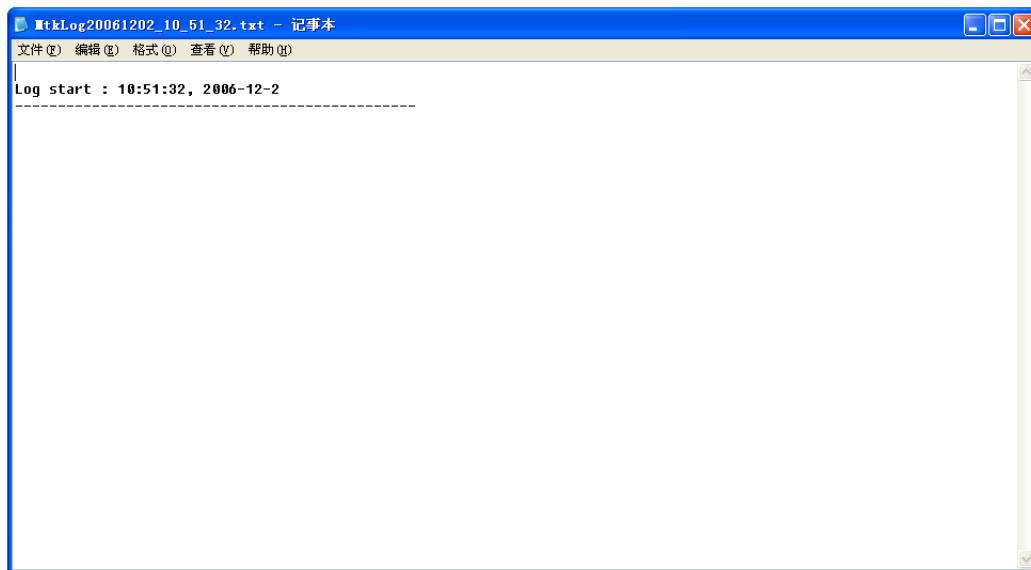
MTKtool is a green program needing no installation. It is saved in the folder



. There are five folders/files in this folder altogether.



The MtkTool using log is restored in the MtkLog folder. It records the running time and date whenever the tool is used. The log will be a txt file named by the date and time.



After connecting the TV with your PC, double click **MtkTool** icon, open the MtkTool.

If following error appears, it means the related port is not be set properly.



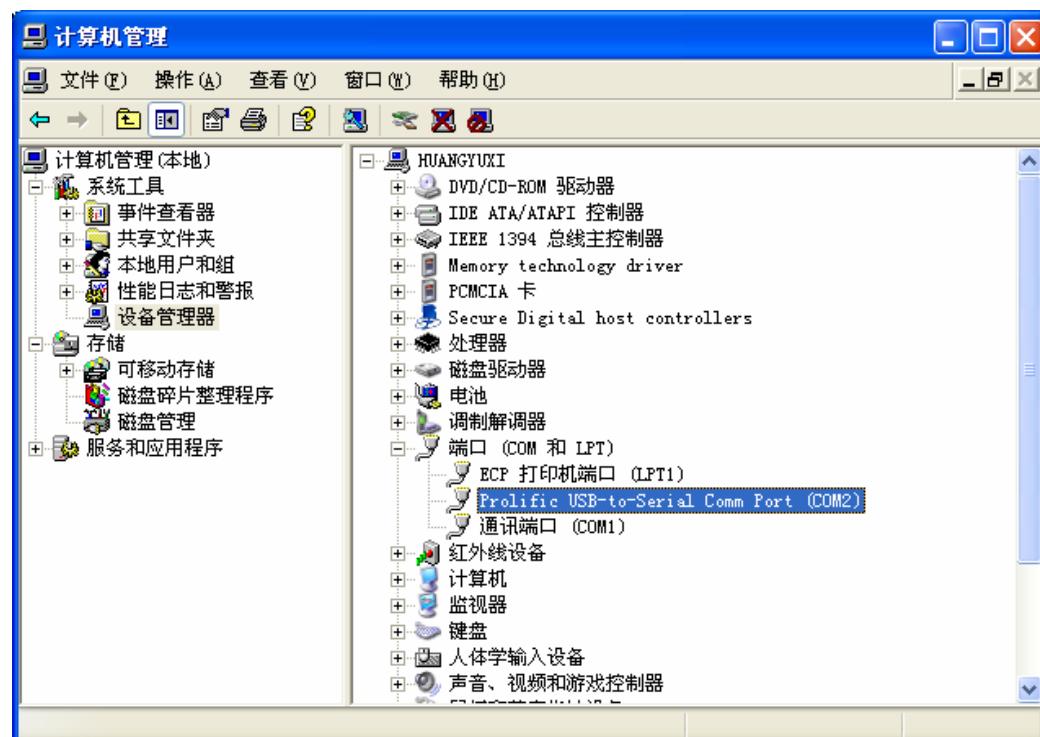
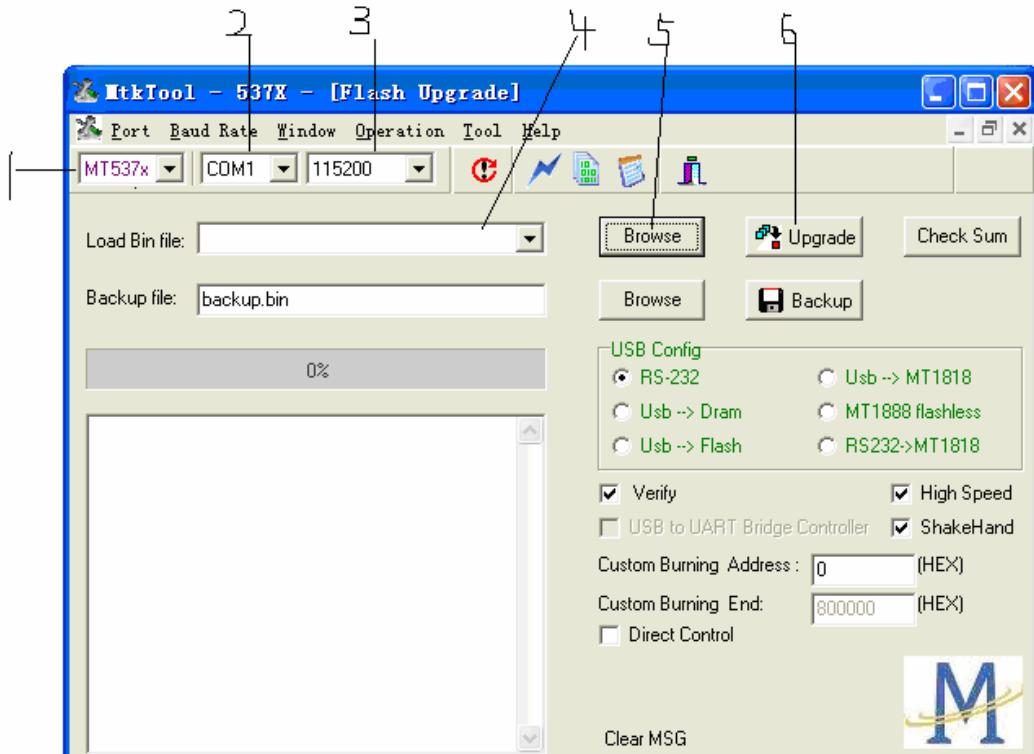
Ignore these errors, click "Confirm" and enter the MtkTool main interface, see the following picture.

1—Flash chip model

2—The port through which the PC communicate with the chip.

## LCD TV Service Manual

- 3—The communicating baud rate
- 4—The new program file (\*.bin) for upgrading.
- 5—Click this button can select the \*.bin file to be used for upgrading.
- 6—Click to start upgrading.

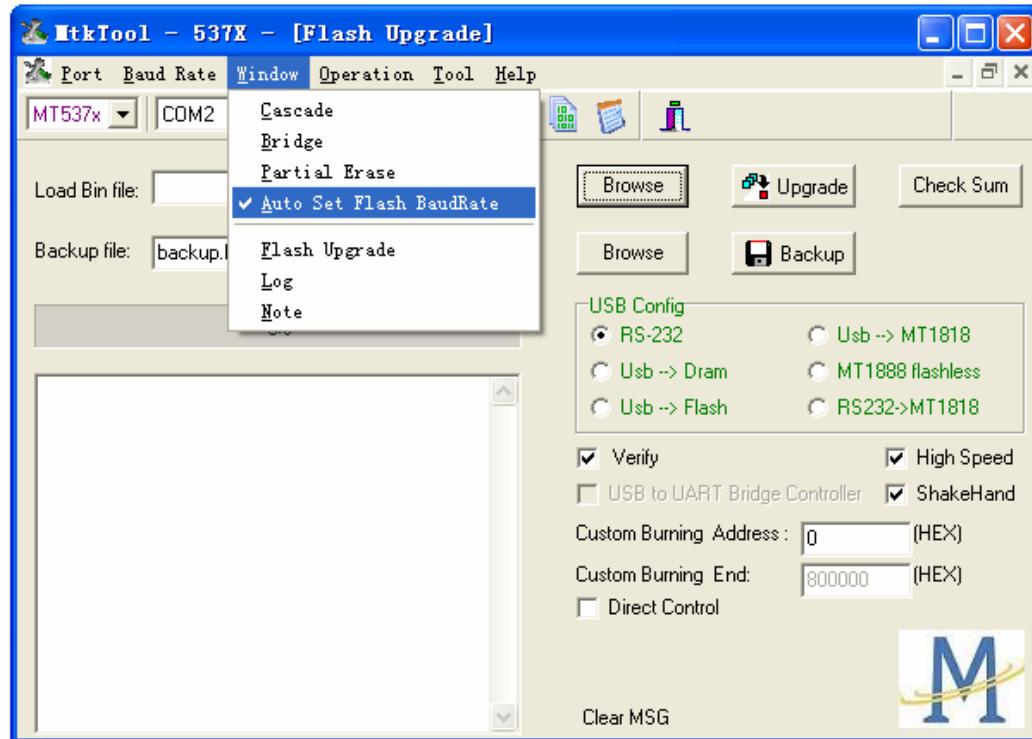


Hisense Confidential

## LCD TV Service Manual

Open “Device Manager” and find which port is connected with the TV. In above picture, COM2 is connected to the TV; so, select “COM2” in the MtkTool main interface. Select the right baud rate according to chip model. For this unit( chip model is MT537X), select 115200\*2.

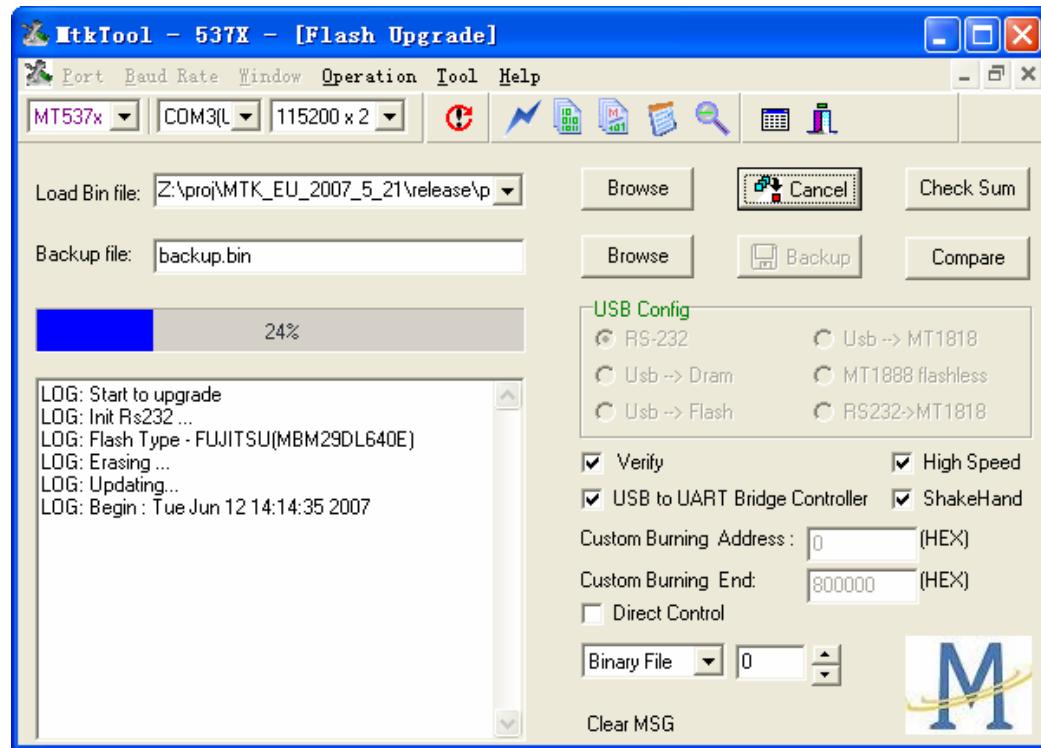
**Note: Where or not click the “Auto Set Flash Baud Rate” in the “window” menu depends on the chip type. If the flash chip does not support high speed transport, do not select this option; otherwise, reserve the selected mood.**



Click “Browse” button (5), find the upgrading program file, select it. Press “Upgrade” button and start upgrading.

The following interface appears on the screen, indicating upgrading successfully.

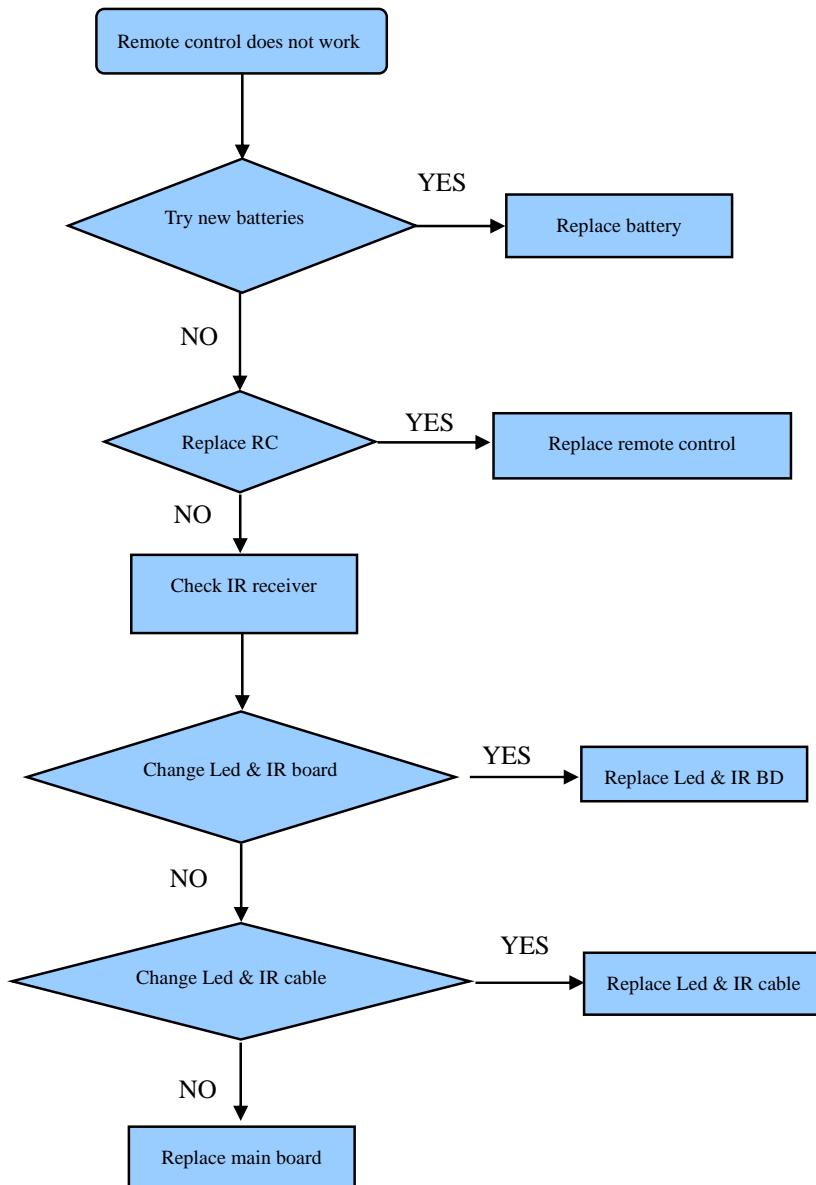
## LCD TV Service Manual



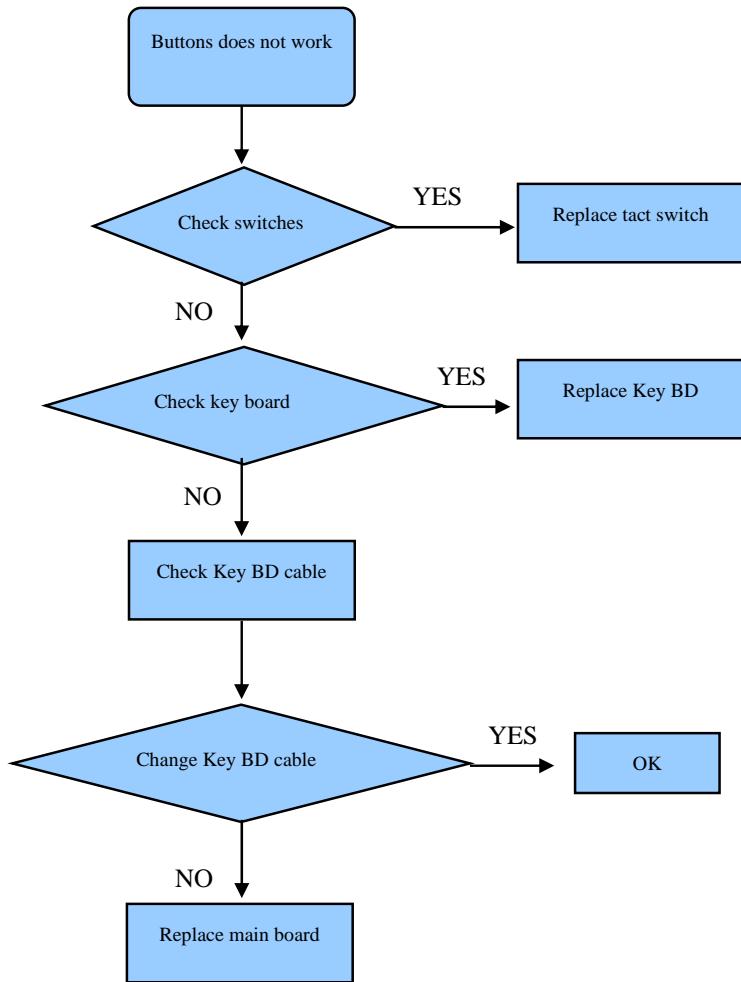
Hisense Confidential

## 7. Troubleshooting

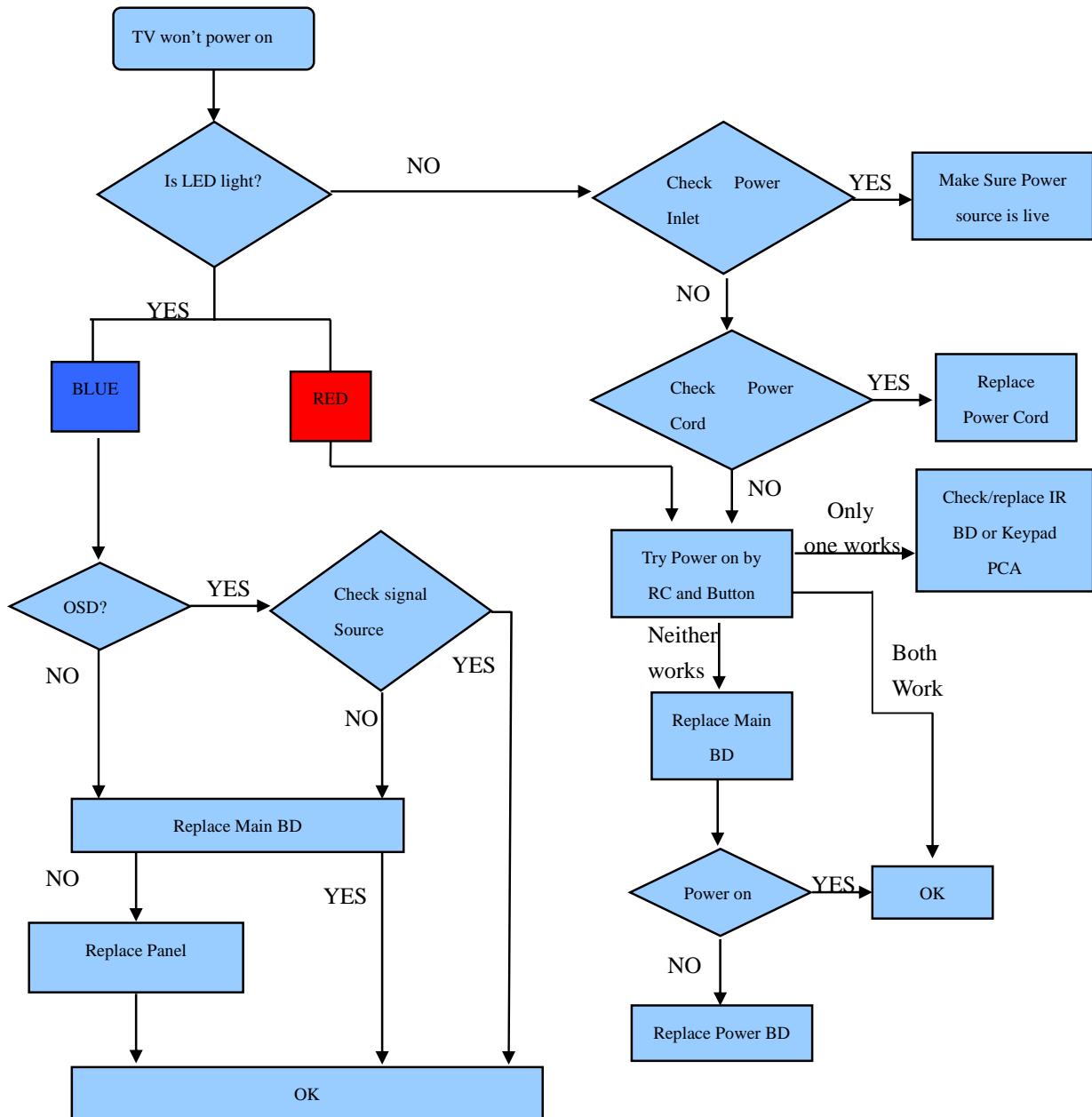
### 7.1 Troubleshooting for Remote Control



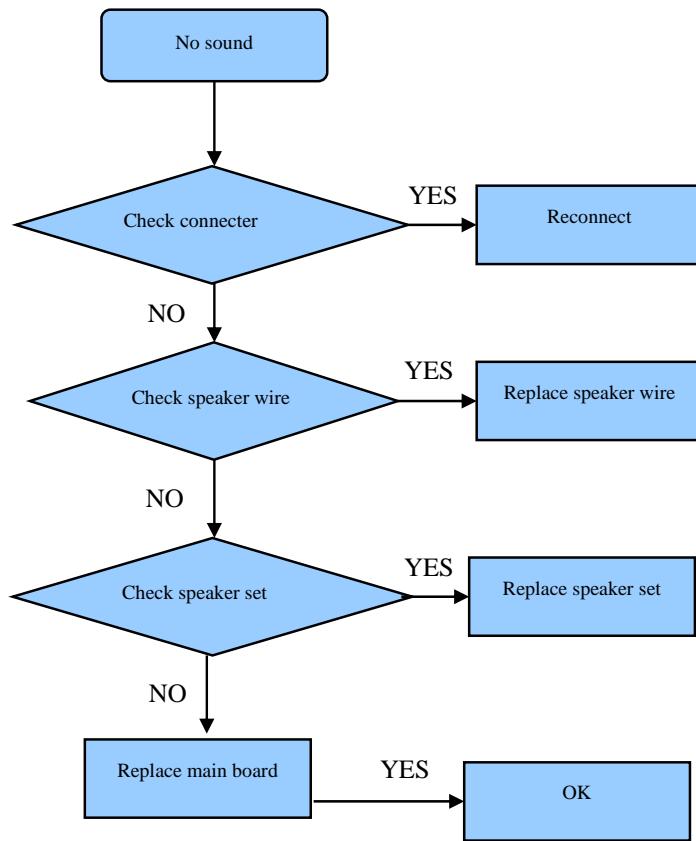
## 7.2 Troubleshooting for Function Key



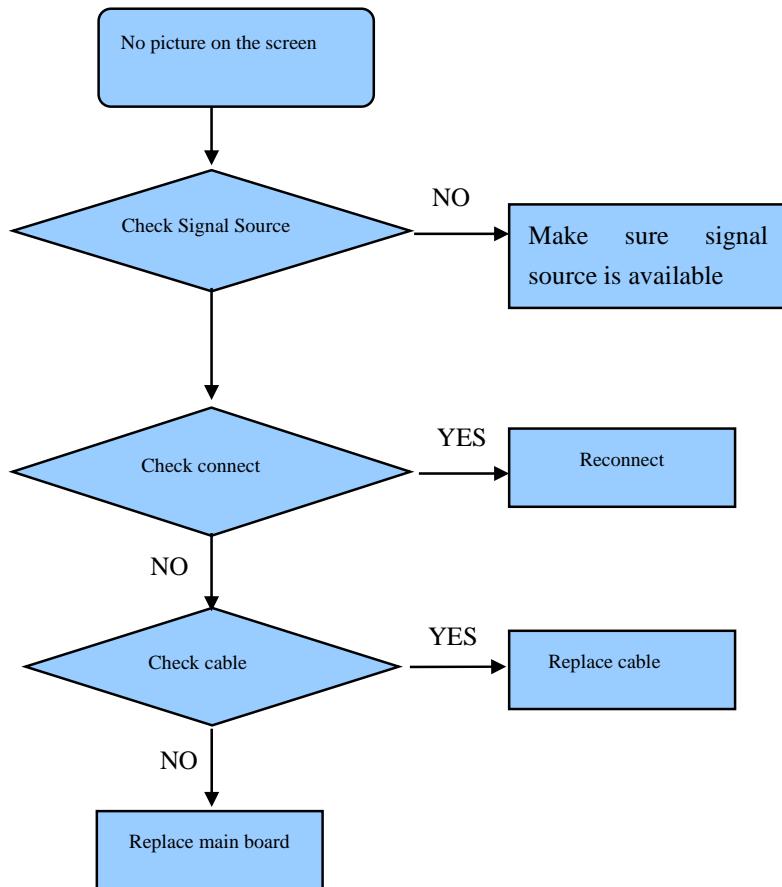
### 7.3 TV won't Power On



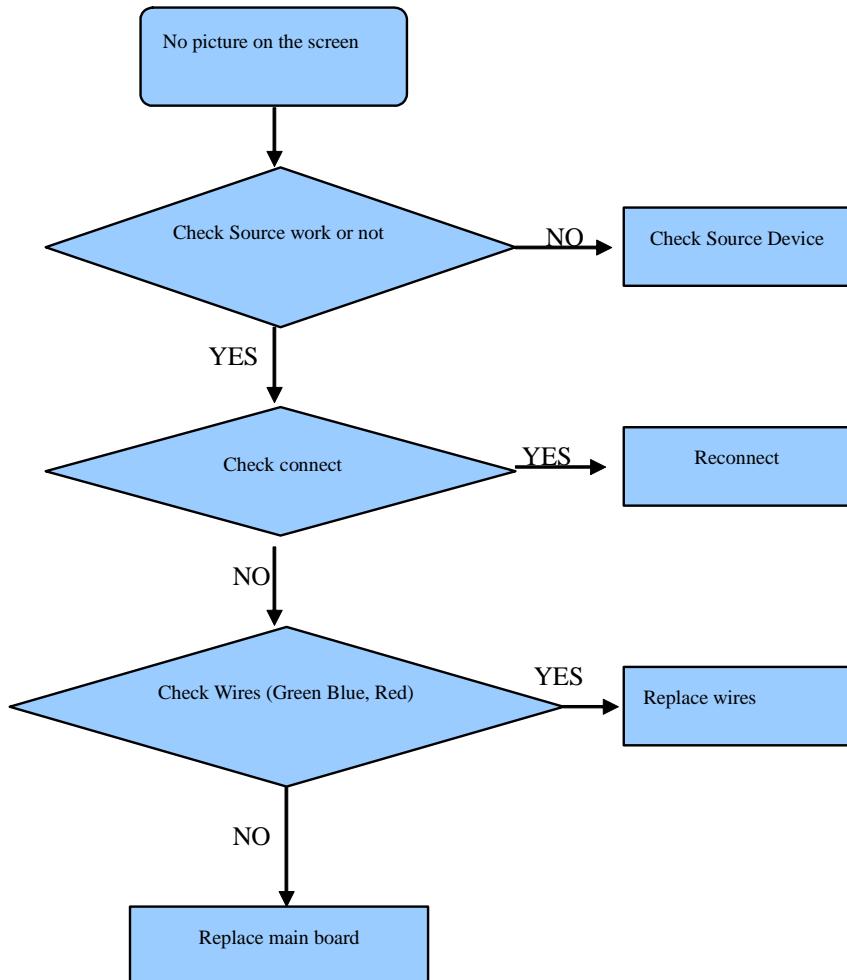
## 7.4 Troubleshooting for Audio



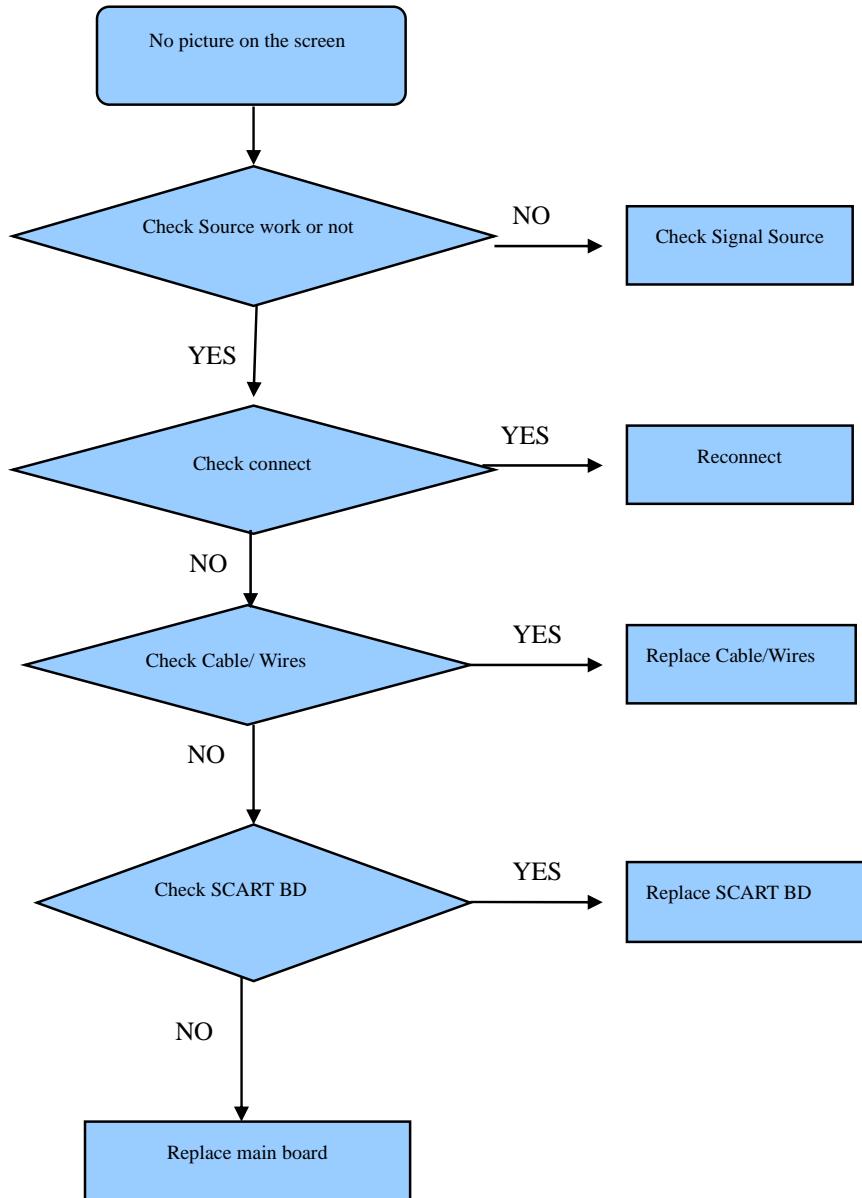
## 7.5 Troubleshooting for TV/VGA/HDMI input



## 7.6 Troubleshooting for YPbPr input



## 7.7 Troubleshooting for Video/S-Video/ SCART input



## 7.8 Other problems

Please check the following list prior to calling The Electronics Service Centre for assistance.

| Symptom  | Check items   |
|--|---|
| Neither picture nor sound.<br>      | <ul style="list-style-type: none"> <li>- Check the contact of sockets is all right.</li> <li>- Check the TV main power is on.</li> </ul>  |
| Picture is OK but no sound.<br>     | <ul style="list-style-type: none"> <li>- Check the Volume control is set to minimum or mute.</li> </ul>   |
| Sound is OK, but no colour.<br>    | <ul style="list-style-type: none"> <li>- Check the colour control and adjust it properly.</li> <li>- Check the program is in colour and not in black &amp; white.</li> </ul>  |
| The picture has no image.<br>     | <ul style="list-style-type: none"> <li>- Check the antenna is installed correctly and if not, adjust the overlapped antenna toward the broadcasting station.</li> </ul>   |
| Picture has "snow noise".<br>     | <ul style="list-style-type: none"> <li>- Check the antenna or its connection is correct and if not, correct the antenna fault or connection cable fault.</li> <li>- Check if car traffic or neon sign disturbs the sound effect.</li> </ul> |
| Stripes on picture.<br>           | <ul style="list-style-type: none"> <li>- Check the susceptible interference by other electronic devices such as radio and television and keep magnetic or electronic devices away from the TV.</li> </ul>                                   |
| Bad stereo or Dual sound.<br>     | <ul style="list-style-type: none"> <li>- Long distance from the station or other radio waves can generate bad sound reception. If so, change the mode to Mono.</li> </ul>   |
| Remote control does not work.<br> | <ul style="list-style-type: none"> <li>- Check if the batteries in the Remote control are dead.</li> <li>- Check if any object between IR sensor of the TV and the Remote control does not obstruct.</li> </ul>                             |

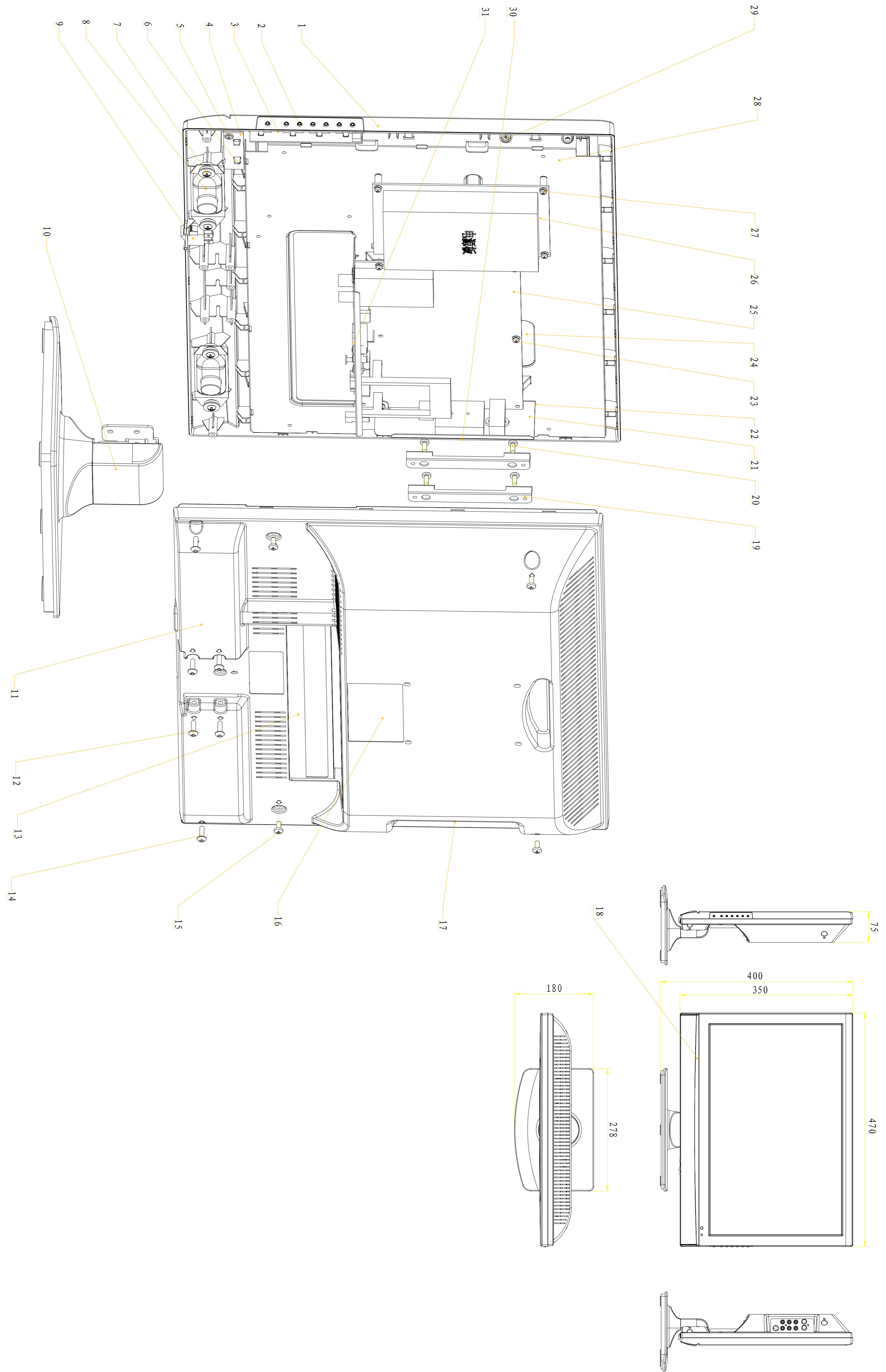
## LCD TV Service Manual

| Symptom   | Check items   |
|---|---|
| "UNSUPPORTED" appears on the screen.<br> | <ul style="list-style-type: none"><li>- Check the resolution and frequency of your PC. Then, adjust them to optimum condition for LCD TV.</li><li>- Refer to the table of PC mode input format<br/>(If registered resolution and frequency on the table no listed then no picture will be displayed.)</li></ul> |
| "NO SIGNAL" appears on the screen.<br>   | <ul style="list-style-type: none"><li>- Ensure that the signal cable is firmly connected to PC and TV.</li></ul>  |
| Image is not clear.<br>                  | <ul style="list-style-type: none"><li>- Adjust the PHASE control.</li></ul>   |
| Image is not centered.<br>               | <ul style="list-style-type: none"><li>- Adjust the H-POSITION and V-POSITION control.</li></ul>   |

Hisense Confidential

**8. Explode View**

**9. Schematic circuit diagram**



RSAG2.025.799

| 序号 | 代号            | 名称    | 数量 | 备注 |
|----|---------------|-------|----|----|
| 1  | RSAG2.025.799 | 旧底板总成 | 1  |    |
| 2  | RSAG2.025.799 | 面板总成  | 1  |    |
| 3  | RSAG2.025.799 | 背光板   | 1  |    |
| 4  | RSAG2.025.799 | 工艺    | 1  |    |
| 5  | RSAG2.025.799 | 标准件   | 1  |    |
| 6  | RSAG2.025.799 | 批准    | 1  |    |

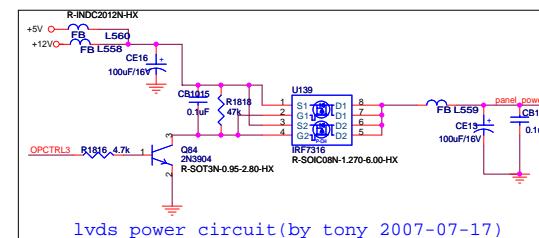
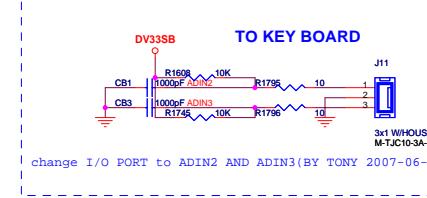
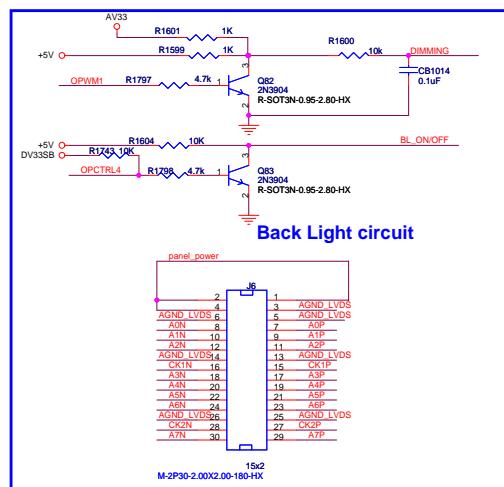
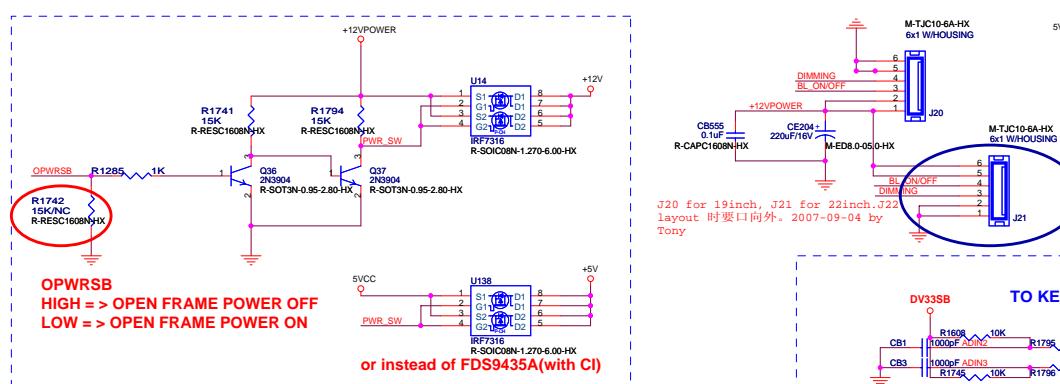
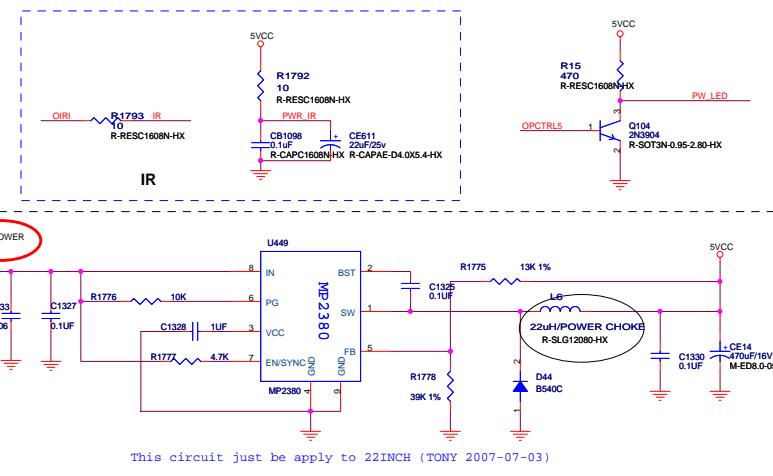
MT5331RAV1.7

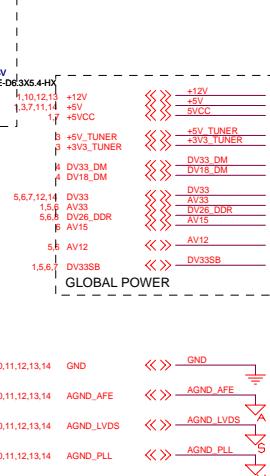
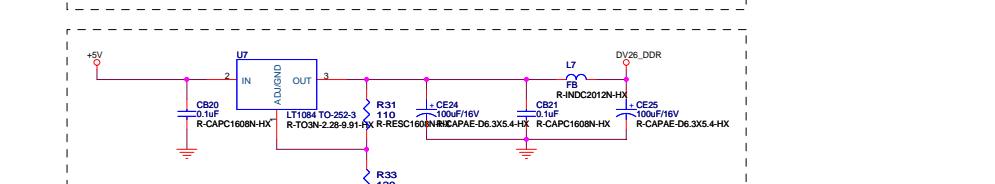
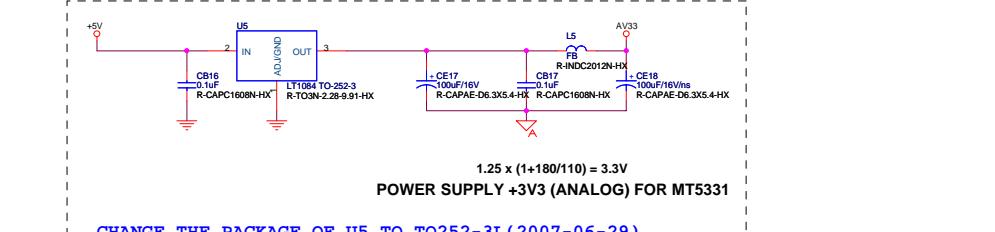
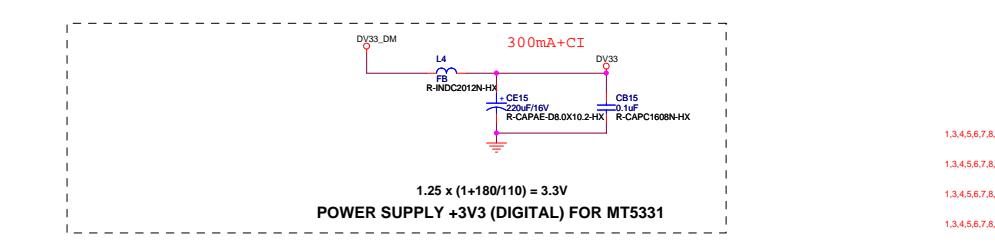
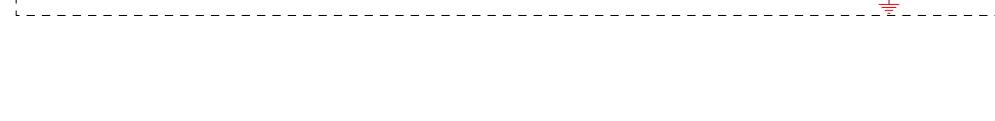
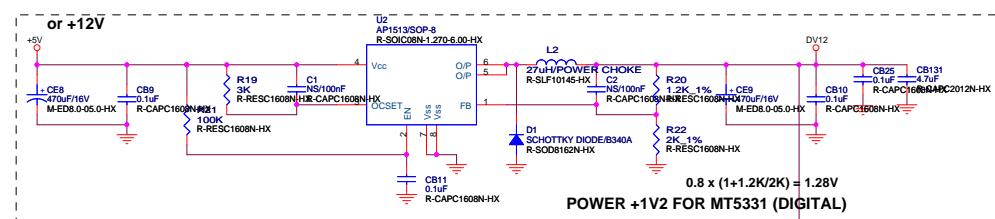
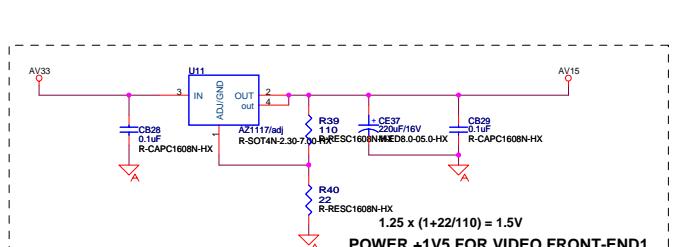
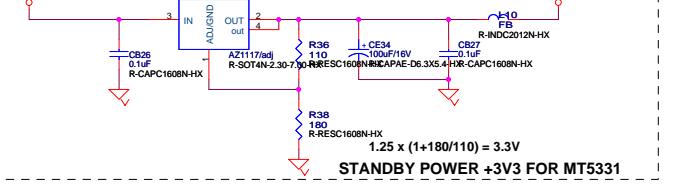
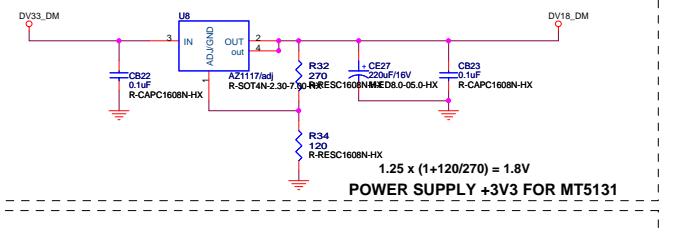
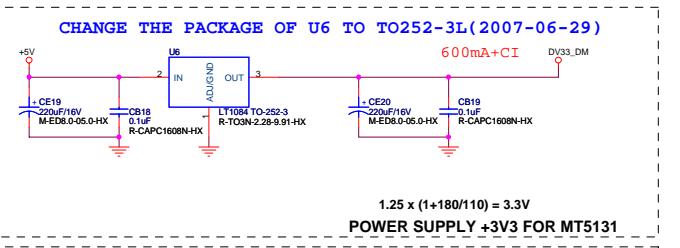
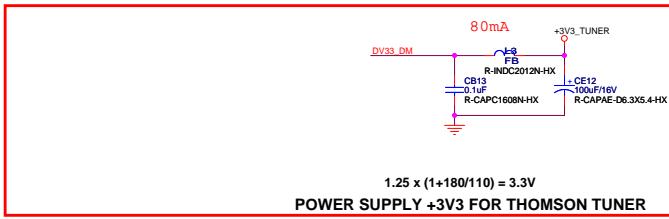
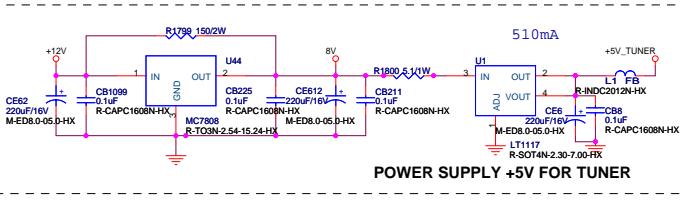
# MT5330 (PBGA) REFERENCE DESIGN - 2 LAYERS

| Rev     | History  | DATE                     |
|---------|--|--------------------------|
| RA-V1   | INITIAL VERSION  | 2006/07/05               |
| RA-V1.2 | ADDED DVB-CI INTERFACE   | 2006/09/20               |
| RA-V1.3 | REMOVE RF SWITCH (PAGE3)<br>REMOVE POWER-ON STATUS CIRCUIT (PAGE7)<br>CHANGE AUDIO CODEC CIRCUIT (PAGE16)<br>CHANGE AUDIO AMP CIRCUIT (PAGE17)   | 2006/10/15               |
| RA-V1.4 | MODIFY MUTE CIRCUIT FOR MT8291 (PAGE16)  | 2006/10/28               |
| RA-V1.7 | CHANGE NOTE IS STATE ON THE DOCUMENT   | 2007/01/01               |
| RA-V1.8 | ADDED DVB-CI INTERFACE(PAGE4/PAGE5/PAGE14)<br>MODIFY SCART INPUT(PAGE10)<br>MODIFY YPBPR AUDIO INPUT(PAGE9)<br>MODIFY VGA AUDIO INPUT(PAGE11 PAGE12)<br>MODIFY KEY PAD CIRCUIT,CHANGE I/O PORT TO ADIN2 AND ADIN3(PAGE1)<br>MODIFY VGA HSYNC AND VSYNC CIRCUIT(PAGE12) | 2007/06/23<br>2007/06/25 |
|         | ADDED 12V-5V CIRCUIT(PAGE1)  | 2007/06/27               |

01. INDEX
02. POWER
03. TUNER
04. MT5131 ASIC
05. MT5331 ASIC
06. MT5331 BYPASS CAP.
07. MT5331 PERIPHERAL
08. DDR1 MEMORY
09. AV\_S\_VDIEO/YPBPR INPUT
10. SCART INPUT AND OUTPUT
11. VGA/HDMI INPUT
12. AUDIO CODEC
13. AMP
14. CI CARD

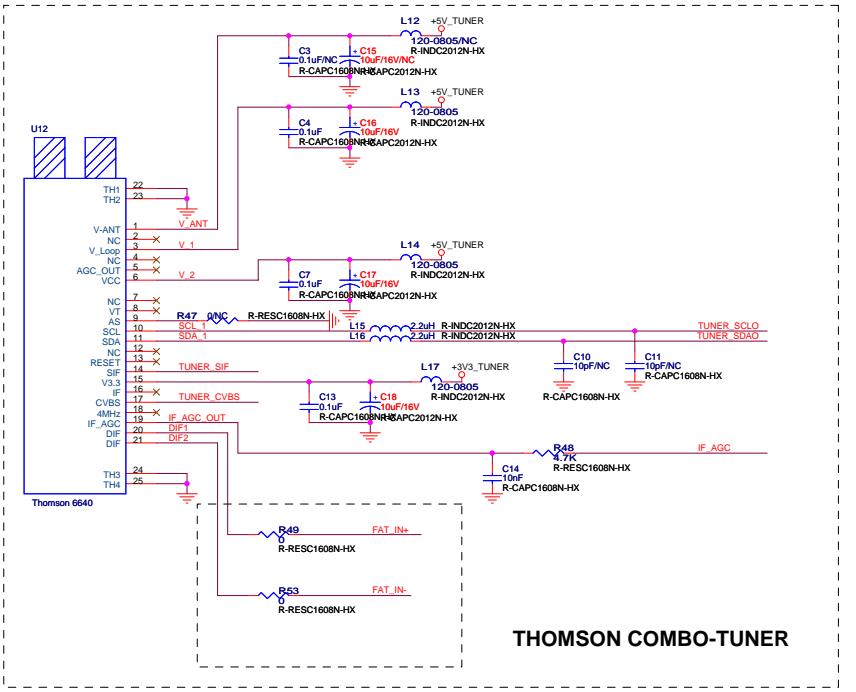
| NAME      | TYPE        | DEVICE                          |
|-----------|-------------|---------------------------------|
| +24V      | POWER +24V  | POWER SUPPLY                    |
| +12V      | POWER +12V  | POWER SUPPLY                    |
| +5V       | POWER +5V   | POWER SUPPLY                    |
| +5VSB     | POWER +5V   | POWER SUPPLY                    |
| DV33SB    | POWER +3.3V | STANDBY POWER                   |
| +5V_TUENR | POWER +5V   | TUNER POWER                     |
| DV33_DM   | POWER +3.3V | MT5131 POWER AND ITS PERIPHERAL |
| DV18_DM   | POWER +1.6V | MT5131 POWER                    |
| DV33      | POWER +3.3V | MT5331 POWER AND ITS PERIPHERAL |
| AV33      | POWER +3.3V | MT5331 ANALOG POWER             |
| DV18_DDR  | POWER +1.8V | MT5331 DDR POWER                |
| AV15      | POWER +1.5V | MT5331 VIDEO FRONT-END POWER    |
| DV12      | POWER +1.2V | MT5331 POWER                    |
| AV12      | POWER +1.2V | MT5331 ANALOG POWER             |
| GND       | GROUND      | DIGITAL GROUND                  |
| AGND_PLL  | GROUND      | ANALOG GROUND                   |
| AGND_AFE  | GROUND      | ANALOG GROUND                   |
| AGND_HDMI | GROUND      | ANALOG GROUND                   |
| AGND_LVDS | GROUND      | ANALOG GROUND                   |



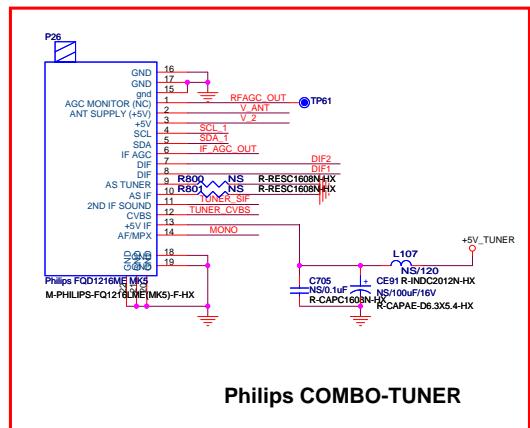


1.3,4,5,6,7,8,9,10,11,12,13,14 GND  
1.3,4,5,6,7,8,9,10,11,12,13,14 AGND\_AFE  
1.3,4,5,6,7,8,9,10,11,12,13,14 AGND\_LVDS  
1.3,4,5,6,7,8,9,10,11,12,13,14 AGND\_PLL

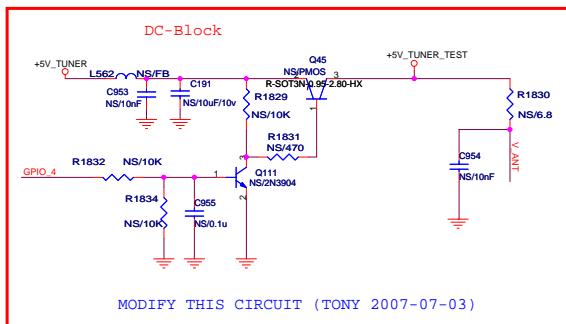
**MediaTek Confidential**



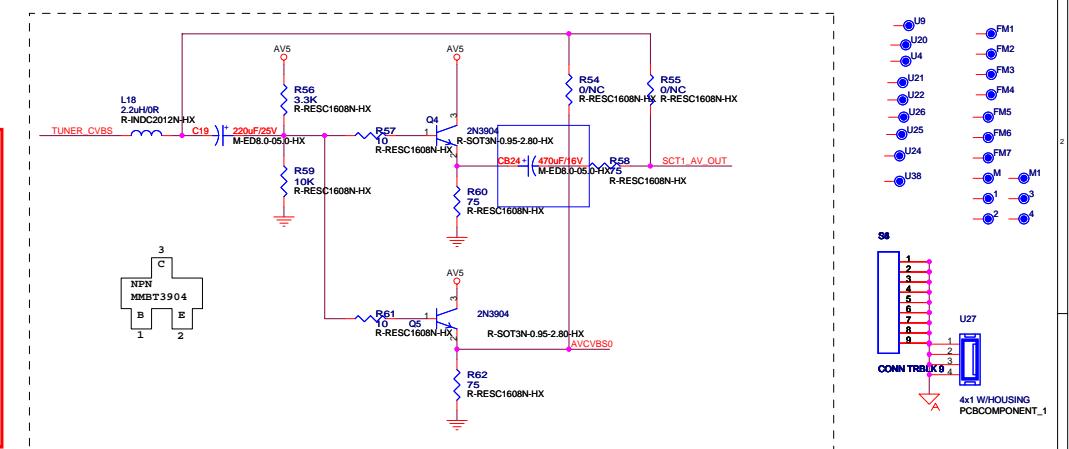
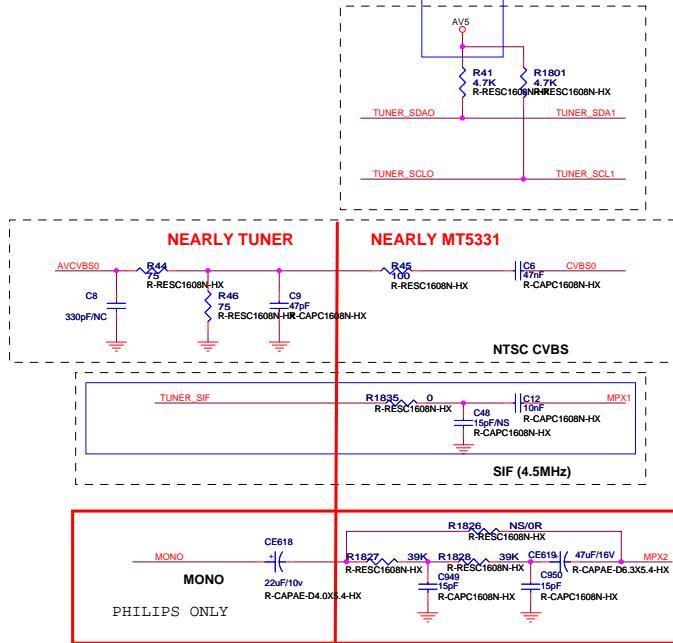
## **THOMSON COMBO-TUNER**



# Philips COMBO-TUNER



MODIFY THIS CIRCUIT (TONY 2007-07-03)



*MediaTek Confidential*

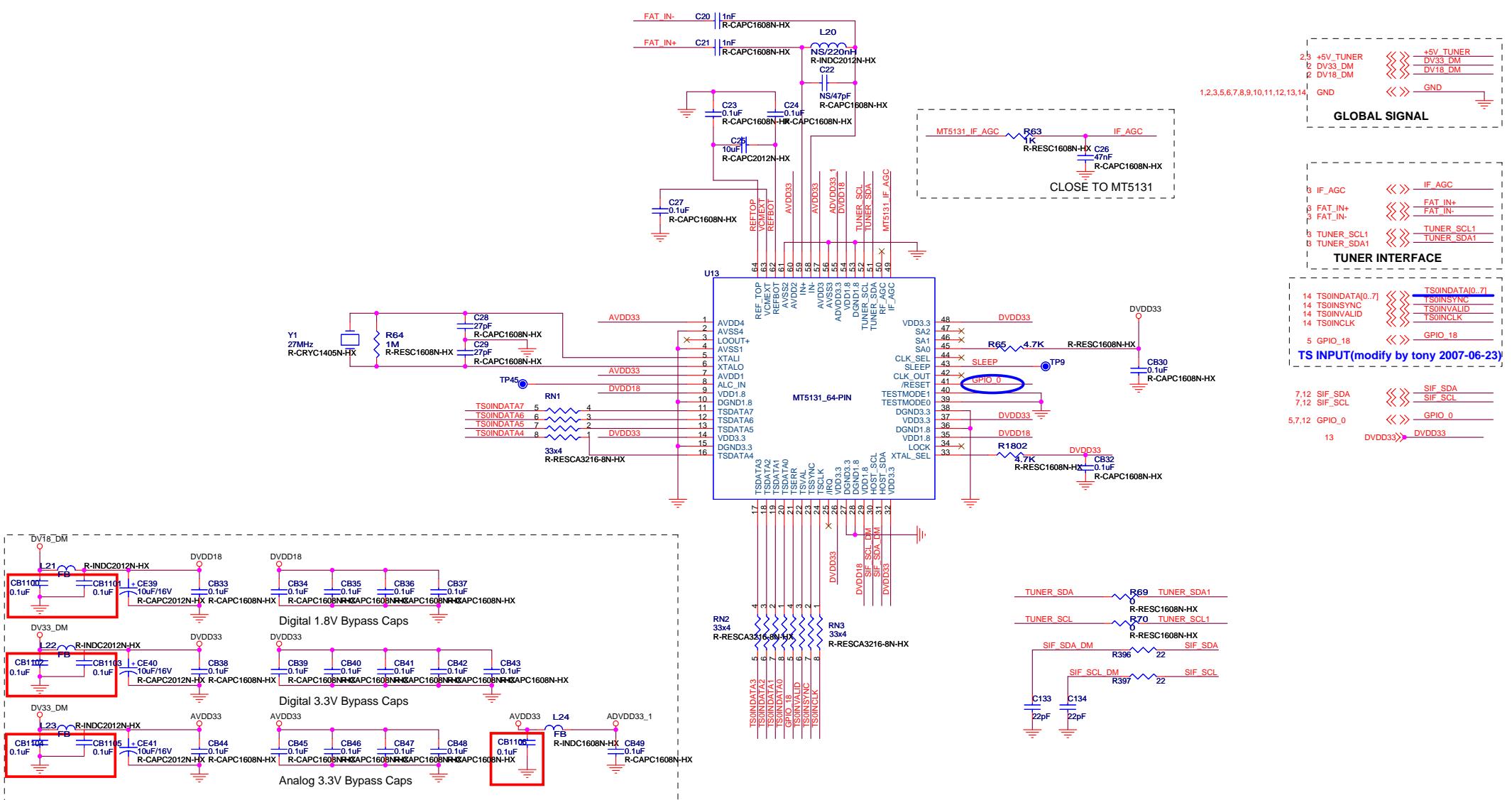


MediaTek Confidential

**Title** **SWEDEN**

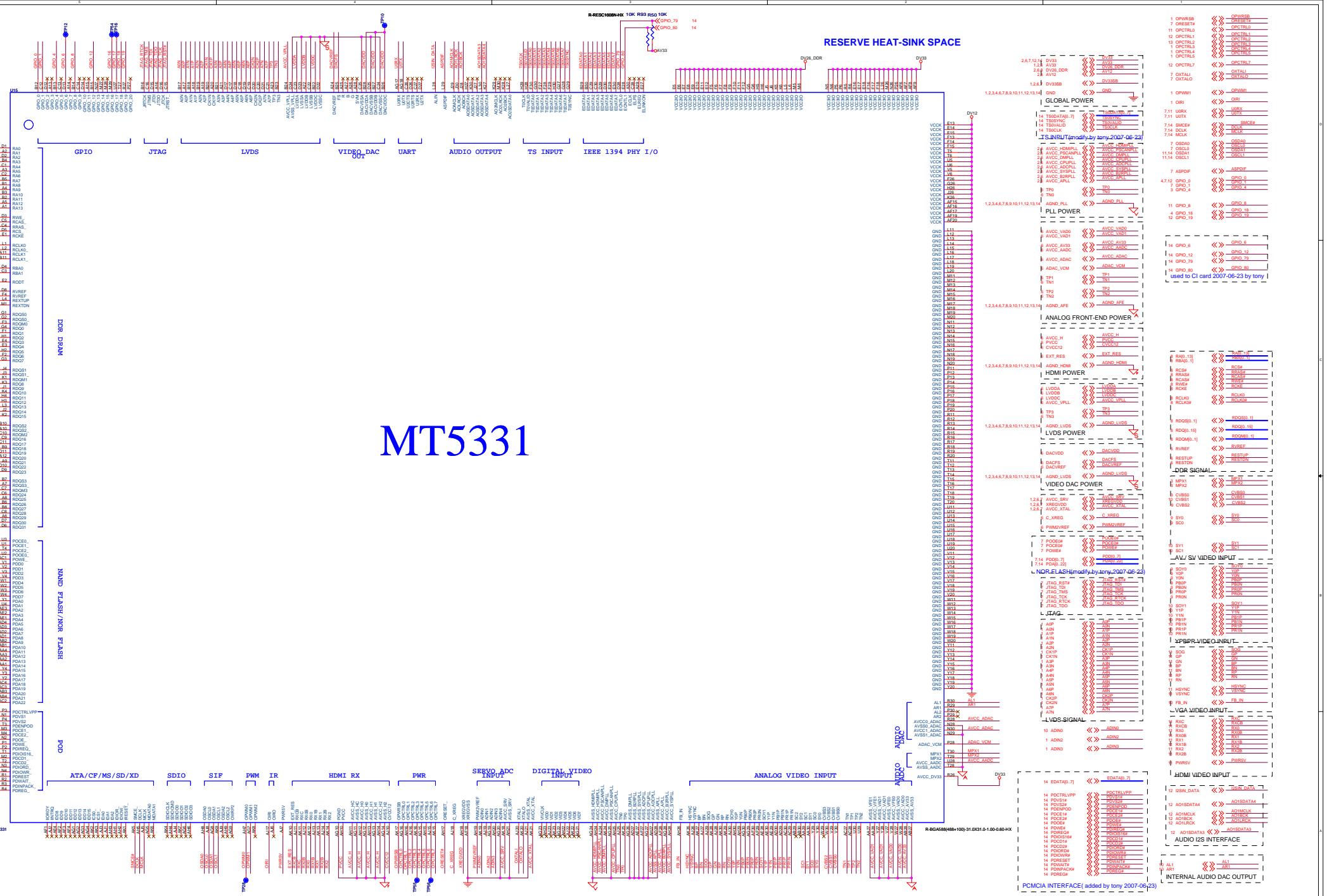
TUNER Document Number: Drawn: Rev:

Size Document Number Drawn Rev  
Custom MT5330\_SZ\_V1.8 Terry 1



MediaTek Confidential

|                                     |                                 |   |
|-------------------------------------|---------------------------------|---|
|                                     | MediaTek Inc.                   | No.1-2, Innovation Rd 1, SBIP, Hsin-Chu City 300          |
|                                     |                                 | Title: MT5131 ASIC<br>TEL: (03)567-0766 FAX: (03)570-7610 |
| Size: Custom                        | Document Number: MT5330_SZ_V1.8 | Drawn: Terry  |
| Rev: 1                              |                                 |   |
| Date: Wednesday, September 05, 2007 |                                 | Sheet 4 of 14   |



*MediaTek Confidential*

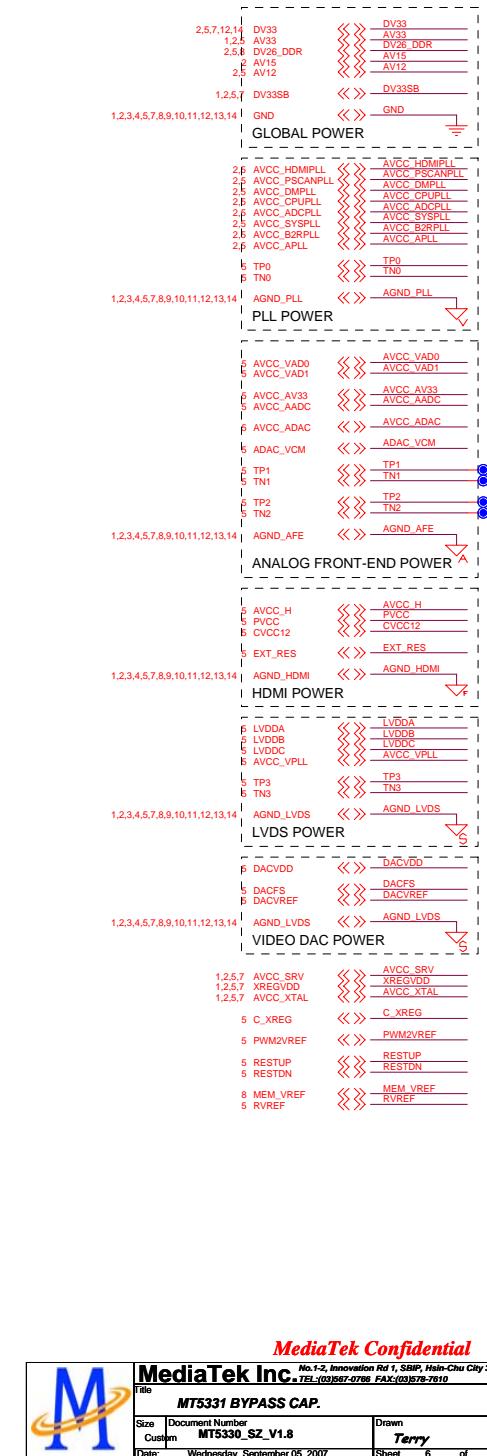
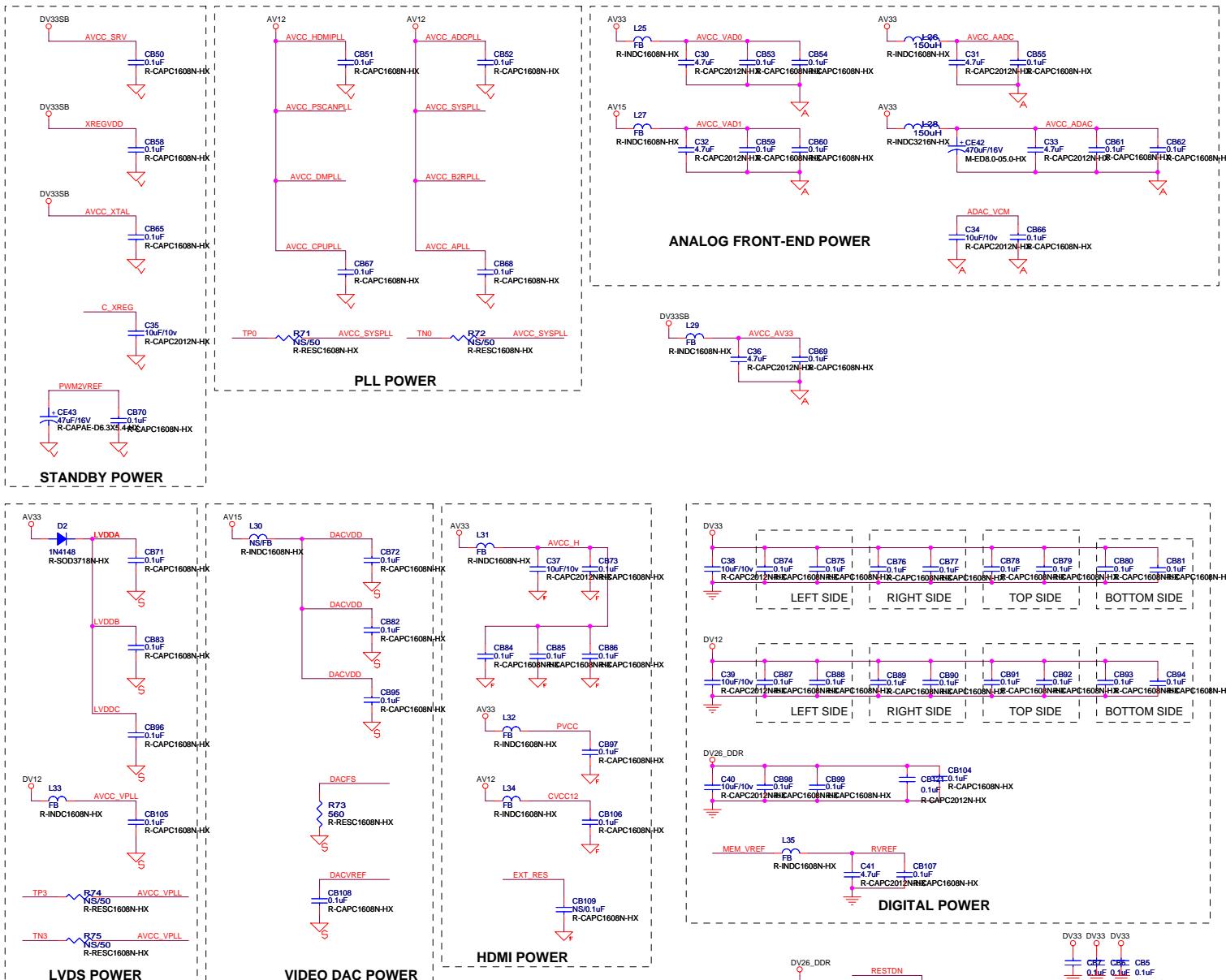


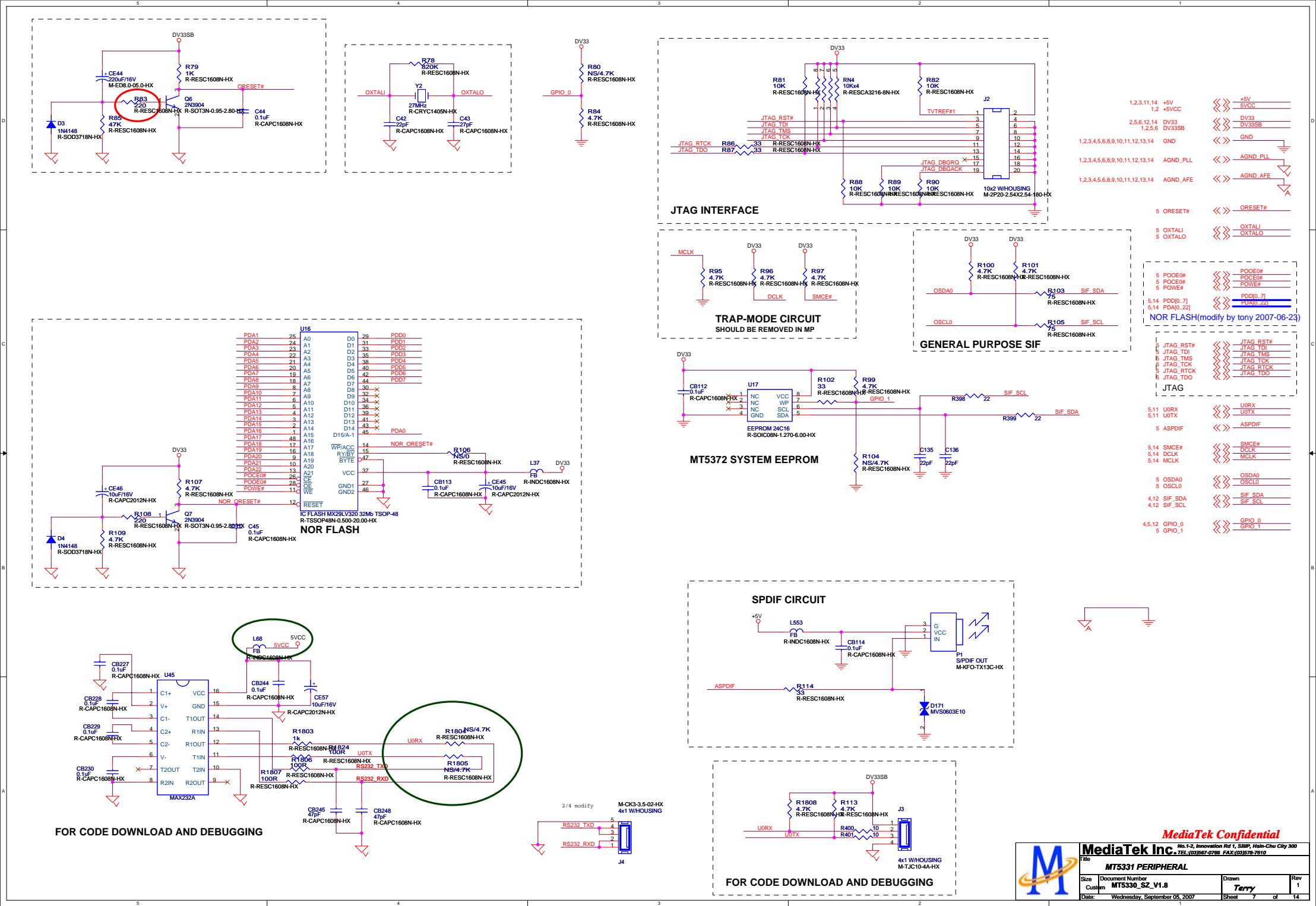
No. 1-2, Innovation Rd. 1, S2IP, Hsin-Chu City 300  
TEL: 03-51567-7000 FAX: 03-51578-7010

MT5331 ASIC

| Size | Document Number<br><b>MT6220-SZ-W1-8</b> | Drawn<br>— | Rev<br>1 |
|------|--|------------|----------|
|------|--|------------|----------|

Custam M15330\_32\_v1.0 Terry Date: Wednesday, September 05, 2007 Sheet 5 of 14



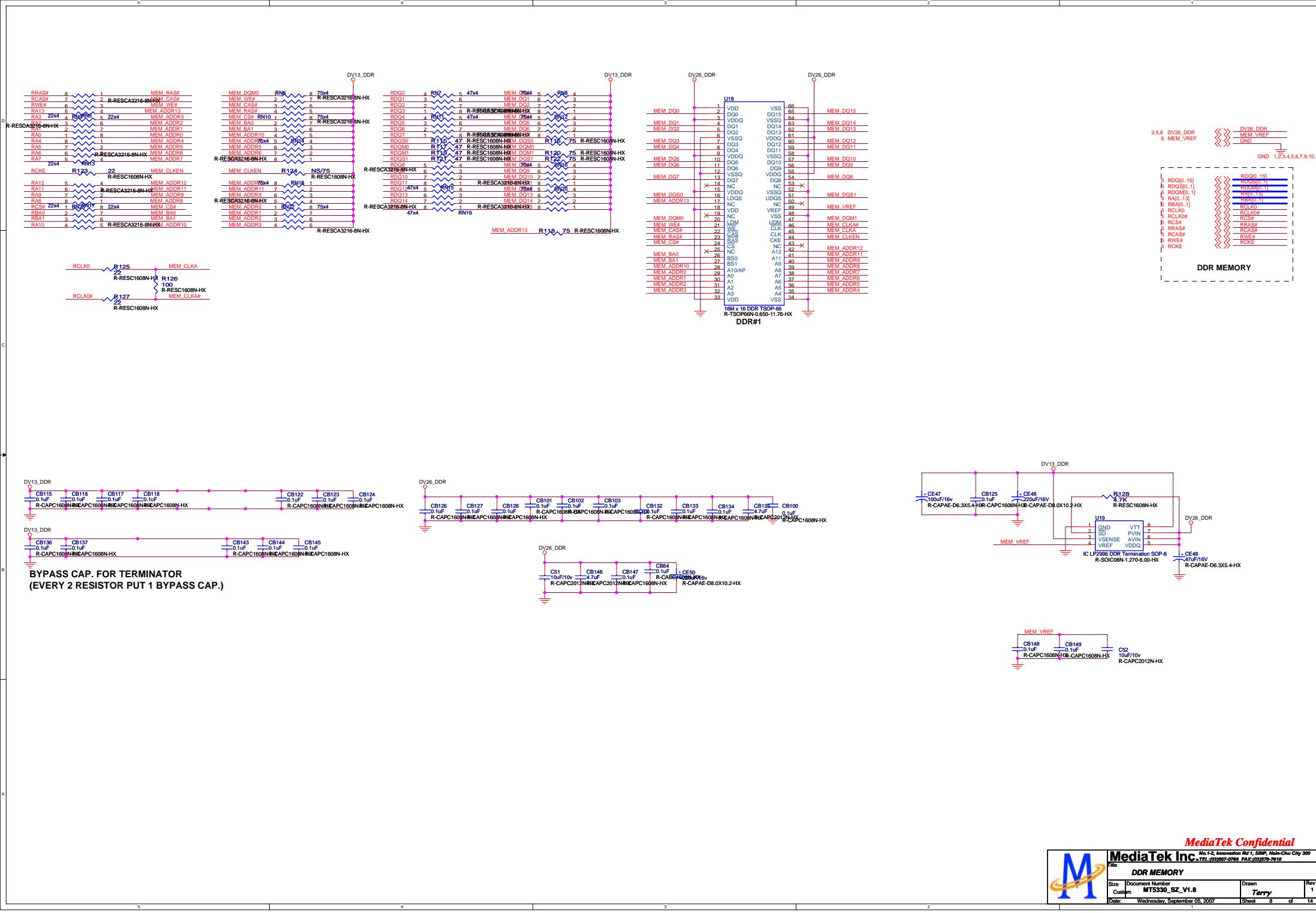


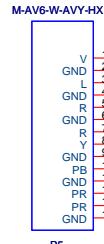
MediaTek Confidential

No.1-2, Innovation Rd 1, Sipai, Hsin-Chu City 300

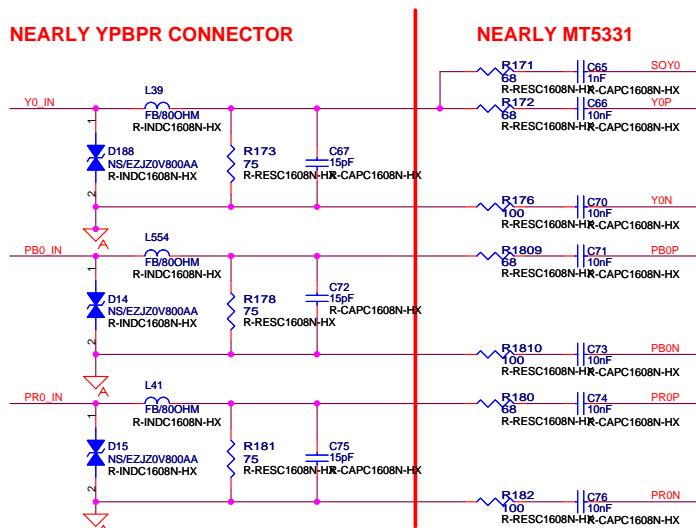
Tel: (03)578-0769 Fax: (03)578-7610

| MediaTek Inc |                               | MT5331 PERIPHERAL | Size  | Document Number | Drawn | Rev |
|--------------|-------------------------------|-------------------|-------|-----------------|-------|-----|
| Custom       |                               | M-TJ5330-SZ_V1.8  |       |                 | Terry | 1   |
| Date:        | Wednesday, September 05, 2007 |                   | Sheet | 7               | of    | 14  |

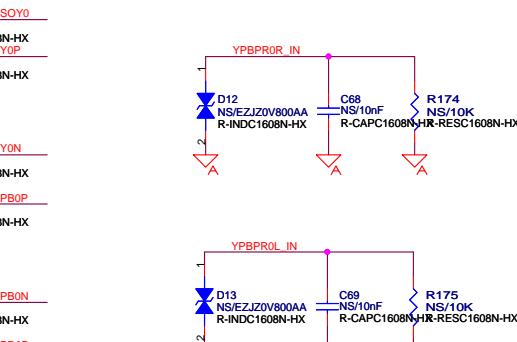




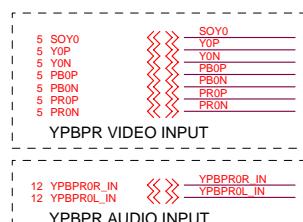
### NEARLY YPBPR CONNECTOR



### NEARLY MT5331



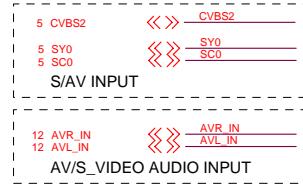
1,2,3,4,5,6,7,8,10,11,12,13,14 AGND\_AFE



#### YPBPR VIDEO INPUT



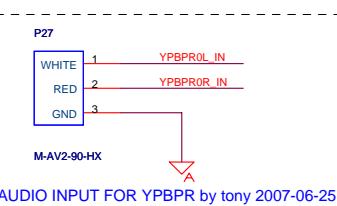
#### YPBPR AUDIO INPUT



#### S/AUDIO INPUT



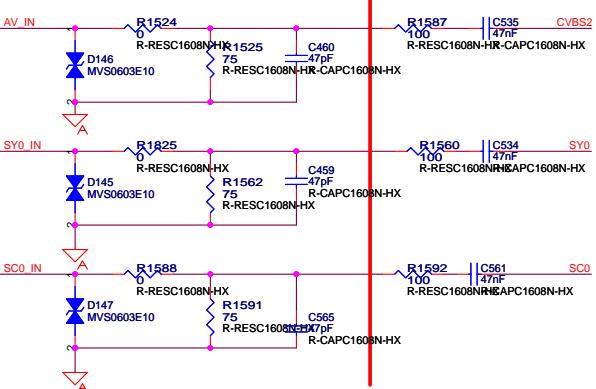
#### AV/S\_VIDEO AUDIO INPUT



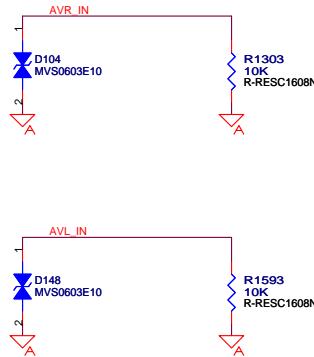
M-AV2-90-HX

AUDIO INPUT FOR YPBPR by tony 2007-06-25

### NEARLY AV CONNECTOR

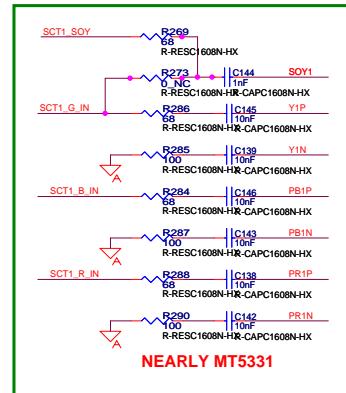
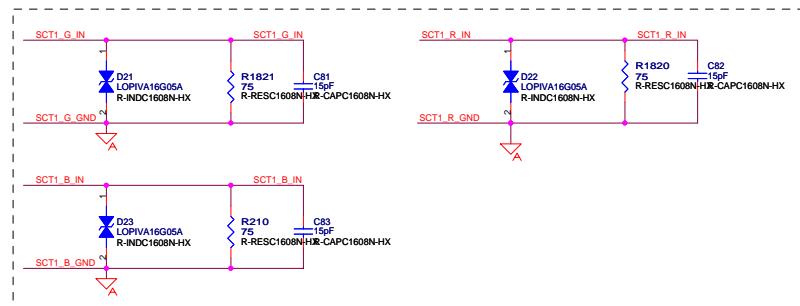
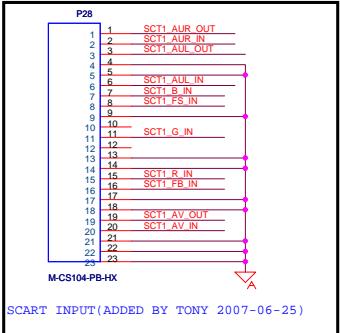


### NEARLY MT5370

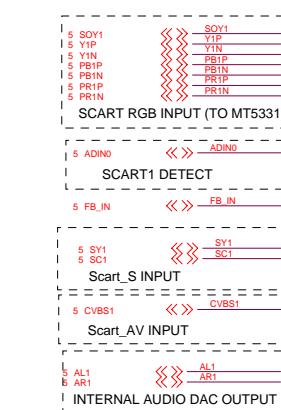
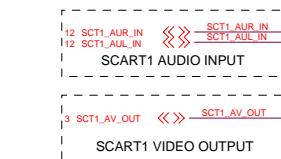
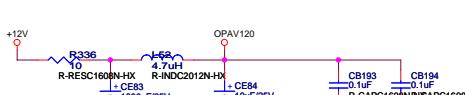
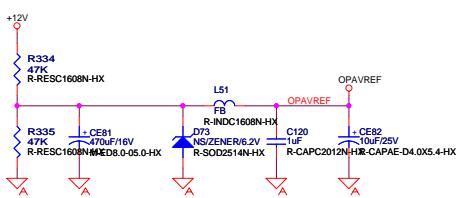
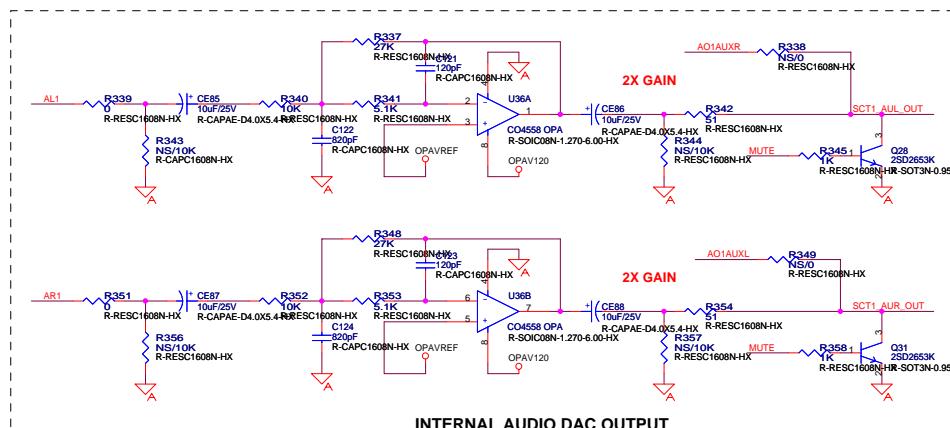
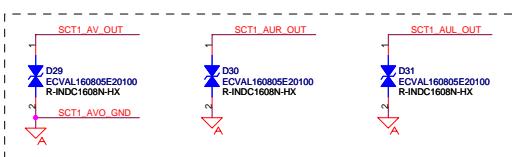
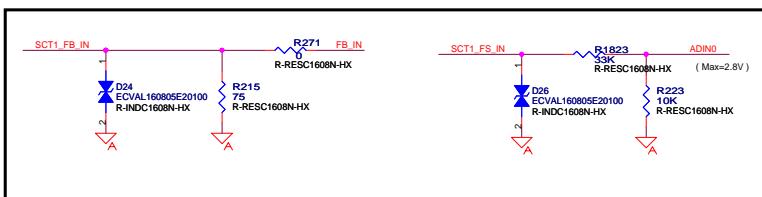
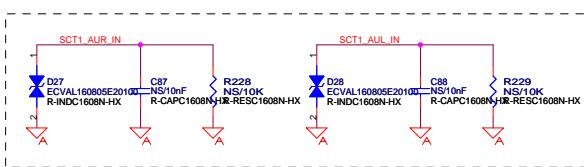
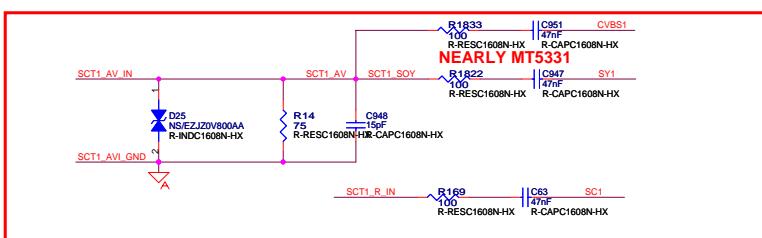


MediaTek Confidential

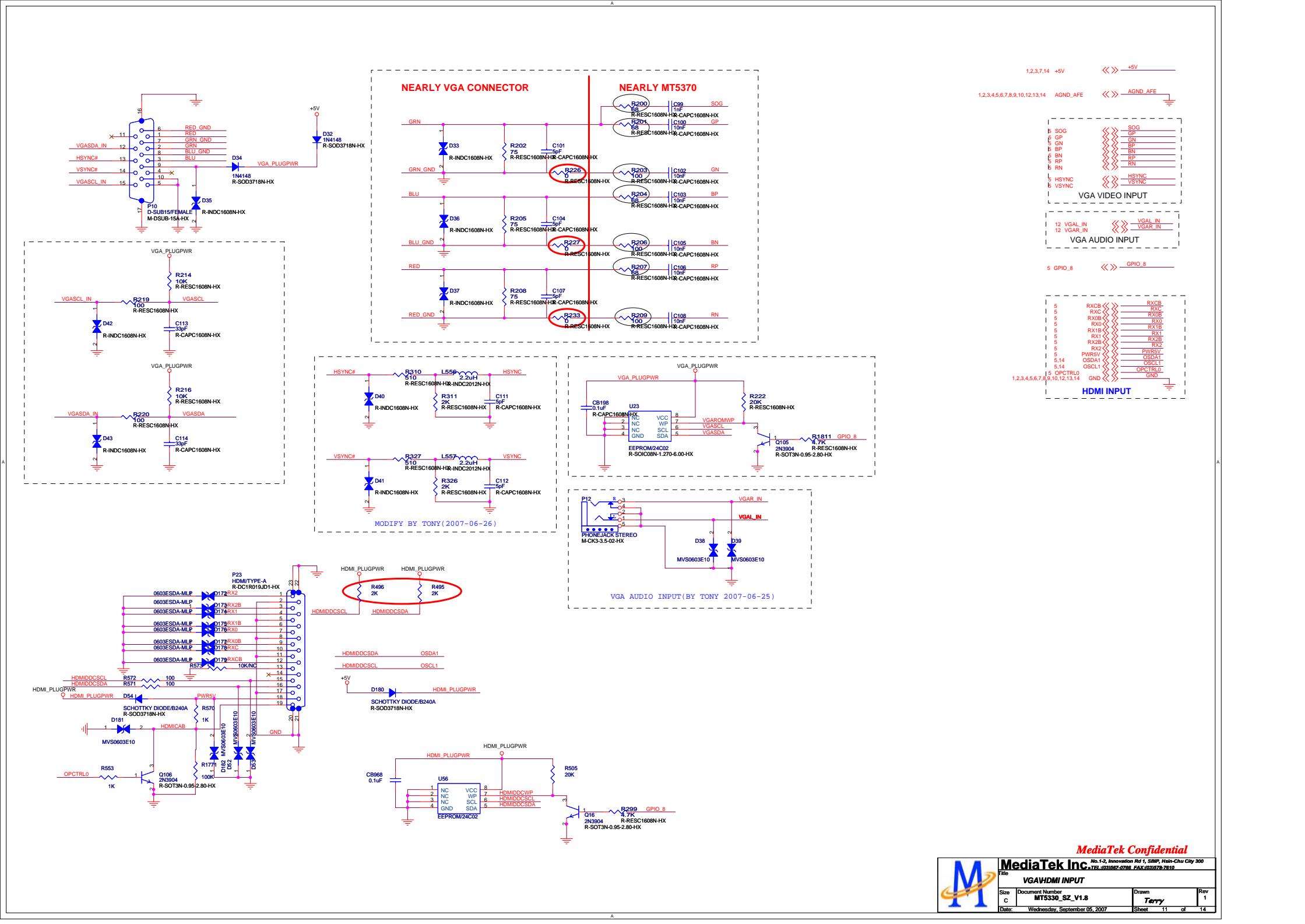
|               |                               |  |
|---------------|-------------------------------|--|
| MediaTek Inc. |                               | No.1-2, Innovation Rd 1, SBF, Hsin-Chu City 300<br>TEL:(03)567-7676 FAX:(03)578-7610 |
| Title         |                               | AV/SV/YPBPR INPUT  |
| Size          | Document Number               | Drawn  |
| Custom        | MT5330_SZ_V1.8                | Terry  |
| Date:         | Wednesday, September 05, 2007 | Rev 1  |
| Sheet         | 9                             | of 14  |

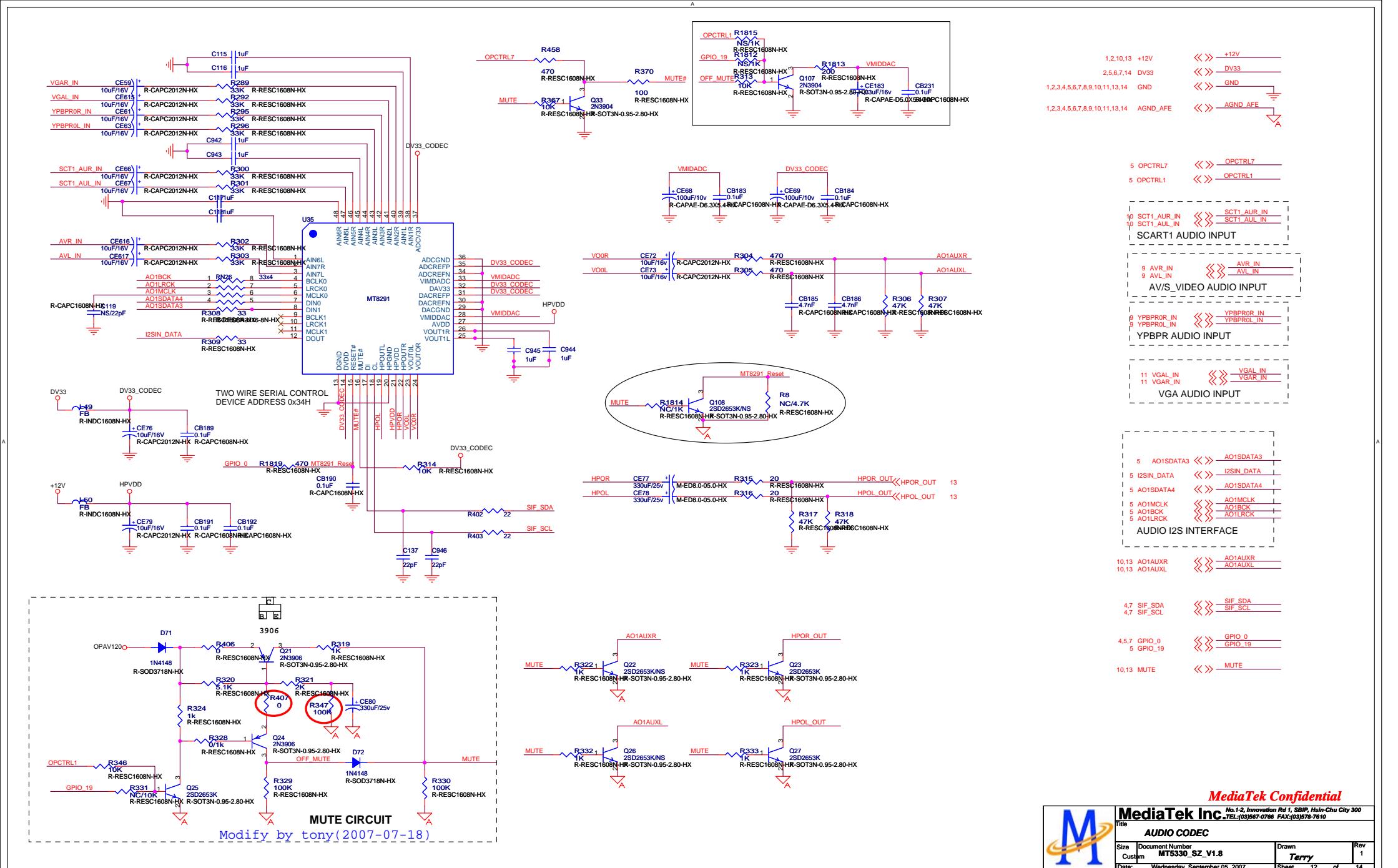


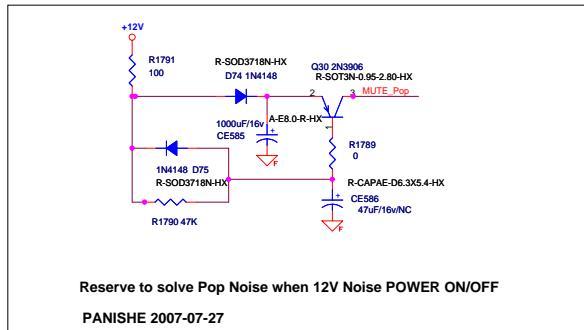
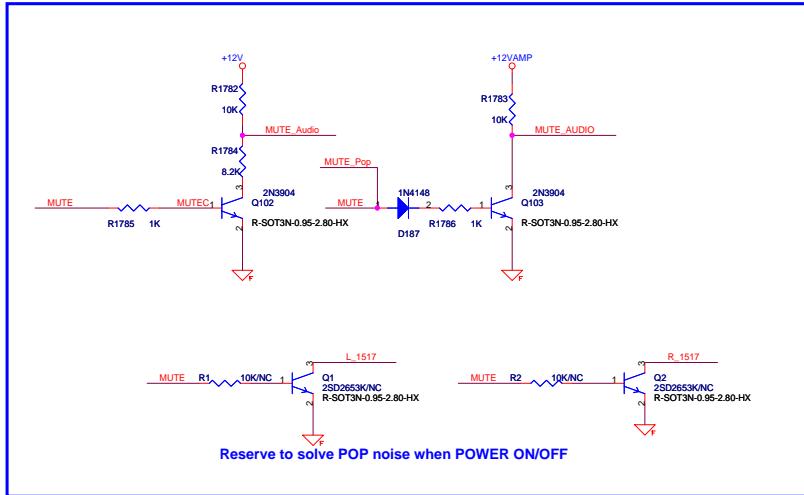
1,2,3,4,5,6,7,8,9,11,12,13,14 AGND\_AFE <> AGND\_AFE



MediaTek Confidential

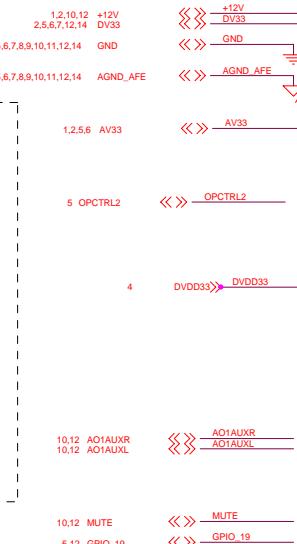
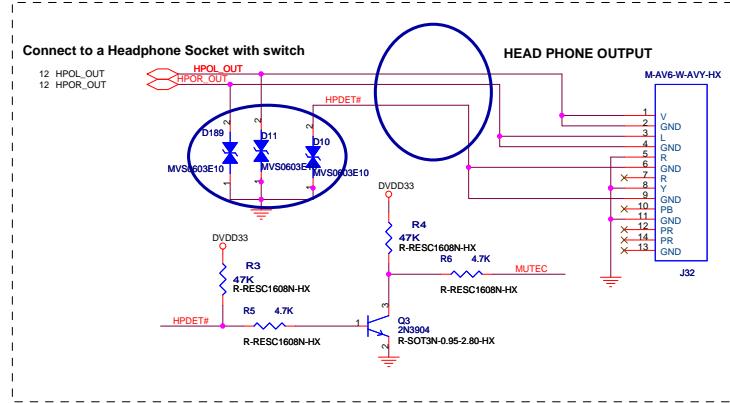




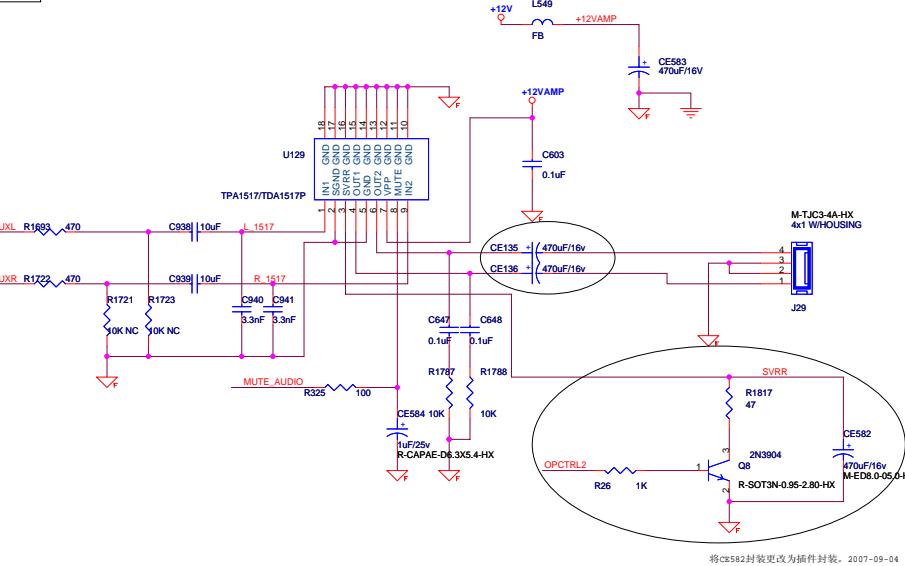


## AUDIO - ANALOG AMPLIFIER

|        | ON      | MUTE     | SB   |
|--------|---------|----------|------|
| GPIO19 | L       | H        | H    |
| GPIO20 | L       | L        | H    |
|        | 8.5-18V | 3.3-6.4V | 0-2V |



## Audio AMP



MediaTek Confidential

