



LED TV

Chassis: U72E

Model: UN32EH4003G

SERVICE MANUAL

LED TV

Contents



UN32EH4003G

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2. Product specifications
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4. Troubleshooting
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Refer to the service manual in the GSPN (see the rear cover) for more information.

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1. Precautions

1.1. Safety Precautions

Follow these safety, servicing and ESD precautions to prevent damage and to protect against potential hazards such as electrical shock.

1-1-1. Warnings



For continued safety, do not attempt to modify the circuit board.
Disconnect the AC power and DC power jack before servicing.

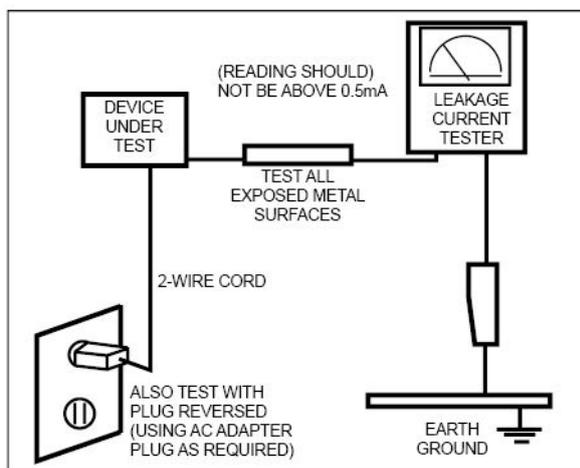
1-1-2. Servicing the LED TV

1. When servicing the LED TV, Disconnect the AC line cord from the AC outlet.
2. It is essential that service technicians have an accurate voltage meter available at all times. Check the calibration of this meter periodically.

1-1-3. Fire and Shock Hazard

Before returning the monitor to the user, perform the following safety checks:

1. Inspect each lead dress to make certain that the leads are not pinched or that hardware is not lodged between the chassis and other metal parts in the monitor.
2. Inspect all protective devices such as nonmetallic control knobs, insulating materials, cabinet backs, adjustment and compartment covers or shields, isolation resistor/capacitor networks, mechanical insulators, etc.
3. Leakage Current Hot Check:



Do not use an isolation transformer during this test.

Use a leakage current tester or a metering system that complies with American National Standards Institute (ANSI C101.1, Leakage Current for Appliances), and Underwriters Laboratories (UL Publication UL1410, 59.7).

4. With the unit completely reassembled, plug the AC line cord directly into a 120V AC outlet. With the unit's AC switch first in the ON position and then OFF, measure the current between a known earth ground (metal water pipe, conduit, etc.) and all exposed metal parts, including: metal cabinets, screwheads and control shafts. The current measured should not exceed 0.5 milliamp. Reverse the power-plug prongs in the AC outlet and repeat the test.

1-1-4. Product Safety Notices

Some electrical and mechanical parts have special safety-related characteristics which are often not evident from visual inspection. The protection they give may not be obtained by replacing them with components rated for higher voltage, wattage, etc. Parts that have special safety characteristics are identified by  on schematics and parts lists. A substitute replacement that does not have the same safety characteristics as the recommended replacement part might create shock, fire and/or other hazards. Product safety is under review continuously and new instructions are issued whenever appropriate.

1.2. Servicing Precautions



An electrolytic capacitor installed with the wrong polarity might explode.



Before servicing units covered by this service manual, read and follow the Safety Precautions section of this manual.



If unforeseen circumstances create conflict between the following servicing precautions and any of the safety precautions, always follow the safety precautions.

1-2-1. General Servicing Precautions

1. Always unplug the unit's AC power cord from the AC power source and disconnect the DC Power Jack before attempting to: (a) remove or reinstall any component or assembly, (b) disconnect PCB plugs or connectors, (c) connect a test component in parallel with an electrolytic capacitor.
2. Some components are raised above the printed circuit board for safety. An insulation tube or tape is sometimes used. The internal wiring is sometimes clamped to prevent contact with thermally hot components. Reinstall all such elements to their original position.
3. After servicing, always check that the screws, components and wiring have been correctly reinstalled. Make sure that the area around the serviced part has not been damaged.
4. Check the insulation between the blades of the AC plug and accessible conductive parts (examples: metal panels, input terminals and earphone jacks).
5. Insulation Checking Procedure: Disconnect the power cord from the AC source and turn the power switch ON. Connect an insulation resistance meter (500 V) to the blades of the AC plug. The insulation resistance between each blade of the AC plug and accessible conductive parts (see above) should be greater than 1 megohm.
6. Always connect a test instrument's ground lead to the instrument chassis ground before connecting the positive lead; always remove the instrument's ground lead last.

1.3. Static Electricity Precautions

Some semiconductor (solid state) devices can be easily damaged by static electricity. Such components are commonly called Electrostatically Sensitive Devices (ESD). Examples of typical ESD are integrated circuits and some field-effect transistors. The following techniques will reduce the incidence of component damage caused by static electricity.

1. Immediately before handling any semiconductor components or assemblies, drain the electrostatic charge from your body by touching a known earth ground. Alternatively, wear a discharging wrist-strap device. To avoid a shock hazard, be sure to remove the wrist strap before applying power to the monitor.
2. After removing an ESD-equipped assembly, place it on a conductive surface such as aluminum foil to prevent accumulation of an electrostatic charge.
3. Do not use freon-propelled chemicals. These can generate electrical charges sufficient to damage ESDs.
4. Use only a grounded-tip soldering iron to solder or desolder ESDs.
5. Use only an anti-static solder removal device. Some solder removal devices not classified as “anti-static” can generate electrical charges sufficient to damage ESDs.
6. Do not remove a replacement ESD from its protective package until you are ready to install it. Most replacement ESDs are packaged with leads that are electrically shorted together by conductive foam, aluminum foil or other conductive materials.
7. Immediately before removing the protective material from the leads of a replacement ESD, touch the protective material to the chassis or circuit assembly into which the device will be installed.



Be sure no power is applied to the chassis or circuit and observe all other safety precautions.

8. Minimize body motions when handling unpackaged replacement ESDs. Motions such as brushing clothes together, or lifting your foot from a carpeted floor can generate enough static electricity to damage an ESD.

1.4. Installation Precautions

1. For safety reasons, more than a people are required for carrying the product.
2. Keep the power cord away from any heat emitting devices, as a melted covering may cause fire or electric shock.
3. Do not place the product in areas with poor ventilation such as a bookshelf or closet. The increased internal temperature may cause fire.
4. Bend the external antenna cable when connecting it to the product. This is a measure to protect it from being exposed to moisture. Otherwise, it may cause a fire or electric shock.
5. Make sure to turn the power off and unplug the power cord from the outlet before repositioning the product. Also check the antenna cable or the external connectors if they are fully unplugged. Damage to the cord may cause fire or electric shock.
6. Keep the antenna far away from any high-voltage cables and install it firmly. Contact with the highvoltage cable or the antenna falling over may cause fire or electric shock.
7. When installing the product, leave enough space (0.4m) between the product and the wall for ventilation purposes. A rise in temperature within the product may cause fire.

2. Product specifications

2.1. Product Information

2-1-1. Model Comparison

Model	UN32EH4003G		
Front View	<p style="text-align: center;">* W : Width H : High D : Depth</p>		
Detail View			
Front Color	Black (Panel)		
Dimensions Set(W x D x H)	32"	Set with Stand	29.1 x 19.6 x 7.5 inches / 738.4 x 497.7 x 191.7 mm
		Set without Stand	29.1 x 17.5 x 3.7 inches / 738.4 x 444.0 x 93.2 mm
Weight (Set)	32"	Set with Stand	13.2 lbs / 6.0 kg
		Set without Stand	11.9 lbs / 5.4 kg
Panel Type	Anti Glare		
Internal Memory	None		
DDR	128 Mbyte		
Feature	Media Play(Movie)		

2-1-2. Feature & Specifications

Model	UN32EH4003G	
Feature		
<ul style="list-style-type: none"> • Digital-TV, RF, 2-HDMI, 1-USB2.0(Media Play) • Brightness : 300 cd/m² • Response Time : 8 ms • CMR : 60 		
Specifications		
Item	Description	
LCD Panel	32 inch HD 60 Hz	
Scanning Frequency	Horizontal : 39.4 kHz ~ 55 kHz (Automatic) Vertical : 47 Hz ~ 65 Hz (Automatic)	
Display Colors	16.7M colors	
Maximum Resolution	Horizontal : 1366 Pixels Vertical : 768 Pixels	
Input Signal	Analog 0.7 Vp-p ± 5% positive at 75Ω, internally terminated	
Input Sync Signal	H/V Separate	
Maximum Pixel Clock Rate	74.25 MHz	
Active Display (H x V)* * Horizontal x Vertical	28.7 (H) x 16.2 (V) Inches (703.4 (H) x 397.8 (V) mm)	
AC Power Voltage & Frequency	AC 100 V ~ 240 V, 50 / 60 Hz	
Power Consumption	90W (Under 0.3 W, Stand by)	
TV System	Tuning	Frequency Synthesize (Refer to detailed Frequency Table)
	System	ISDB-T, PAL-N , PAN-M , NTSC
	Sound	NTSC-M, Dolby Digital Plus/Pulse
Environmental Considerations	Operating Temperature: 32°F ~ 122°F (0°C ~ 50°C) Operating Humidity: 20% ~ 90% Storage Temperature: -4°F ~ 140°F (-20°C ~ 60°C) Storage Humidity: 10% ~ 90%	
Audio Specifications	MAX Internal Audio Output Power : Each 5 W(Left/Right) Equalizer : 5 Band Output Frequency : <ul style="list-style-type: none"> • RF : 20 Hz ~ 15.4 kHz • AV/Componet/HDMI : 20 Hz ~ 20 kHz 	
Note: Dolby Digital Plus/Pulse, SRS TheaterSound, USB2.0, Film mode		

2-1-3. Specification Comparison to Old Models

Model	UE4J(UN**EH4003G)		UD4N(UN**D4003BD)	
Design				
Display Type	LED TV		LED TV	
Built-in Tuner	○		○	
Resolution	1366 x 768		1366 x 768	
LCD Panel	TFT LCD Panel 60 Hz		TFT LCD Panel 60 Hz	
Picture ratio	16 : 9		16 : 9	
Power Consumption	32"	90W (Under 0.3 W, Stand by)	32"	80W (Under 0.3 W, Standby)
Contrast Ratio	MEGA		MEGA	
Picture Enhancer	HyperReal Engine (Novatek)		HyperReal Engine (Saturn4)	
Equalizer	5 Band		5 Band	
Auto Volume Control	○		○	
Surround Sound	SRS TheaterSound		SRS TruSurround HD	
Function	Jog function		Touch function	
Speaker Output	5W + 5W		5W + 5W	
PIP	X		X	
Caption	○		○	
Network	X		X	
Antenna	2 (Cable/Air)		2 (Cable/Air)	

2.2. Detail Factory Option

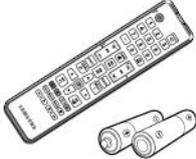


NOTE

If you replace the main board with new one, please change the factory option as well.
The options you must change are "Type".

Model Name		UN32EH4003G	
Panel		Vendor	BOE
		Code	BN95-00707A
		Spec.	HV320WX2-26
SMPS		Vendor	DONGYANG
		Code	BN44-00554A
		Spec.	PD32GV0_CDY
Byte	Item	Chassis Ass'y	BN91-09525D
0	Factory Reset	PBA Ass'y code	BN94-05848D
1	Type		32B6AH0D
2	Model		UE4003
3	SVC Model		4003
4	Local Set		CHILE_DTV
5	Tuner		SEC_ISDB
6	Ch Table		-
7	Front Color		-

2.3. Accessories

Product	Description	Code. No	Remark
	Remote Control & Batteries (AAA x 2)	AA59-00605A	
	Power Cord	3903-000603	
	Holder-Wire stand	BN61-05491A	
	Owners Manual	BN68-04468D,E	

3. Disassembly and Reassembly

This section of the service manual describes the disassembly and reassembly procedures for the LED TV.

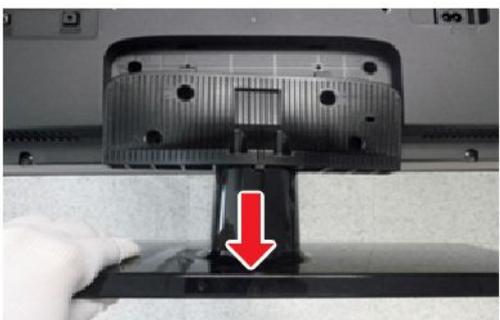


This LED TV contains electrostatically sensitive devices. Use caution when handling these components.

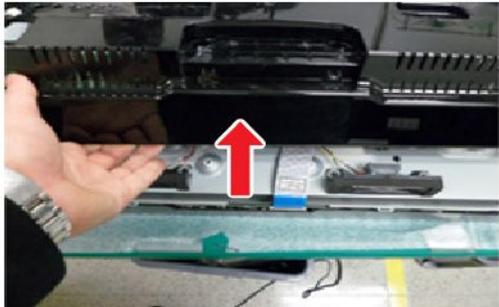
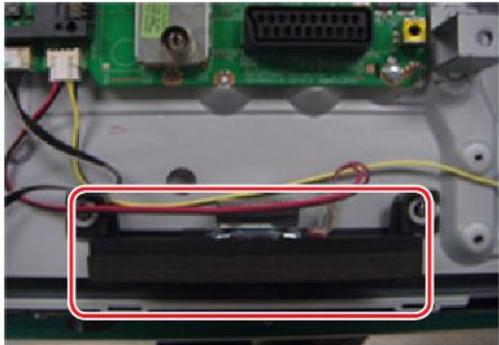
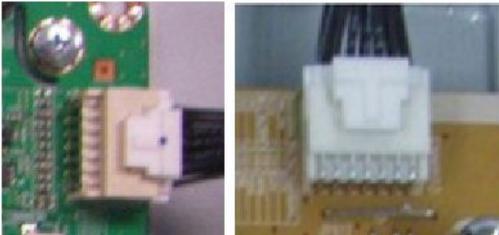
3.1. Disassembly and Reassembly

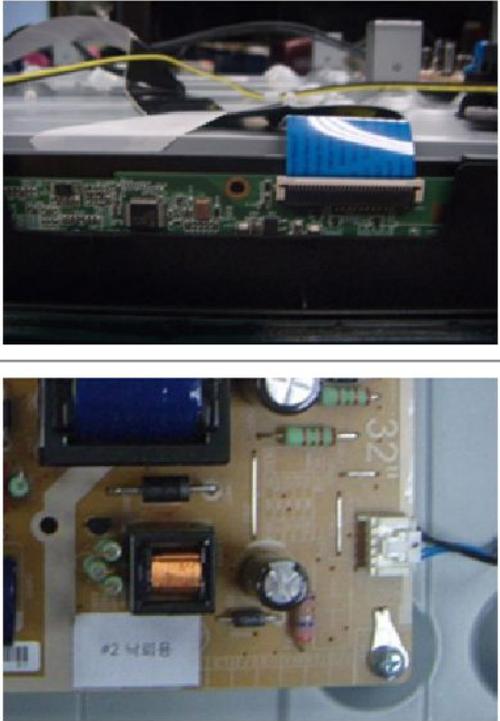


1. Disconnect the LED TV from the power source before disassembly.
2. Follow these directions carefully; never use metal instruments to pry apart the cabinet.
3. If there is no additional comment, it is same for all inches.

Description	Picture Description	Screws
1 Place TV face down on cushioned table.		
2 Remove 4 screws from the Stand.		 6003-001782
3 Remove Stand.		

3. Disassembly and Reassembly

Description	Picture Description	Screws
<p>4 Remove the screws of Rear-Cover.</p> <ul style="list-style-type: none"> • 32" : 10 EA, 4EA 		 <p>6003-001782</p>  <p>6003-002755</p>
<p>5 Remove the Rear-Cover.</p>		
<p>6 Remove 14 screws of main board and IP board and Panel.</p> <ul style="list-style-type: none"> • 32" : 14 EA 		 <p>6001-002756</p>
<p>7 Remove the speakers and Power Cables.</p>	 	

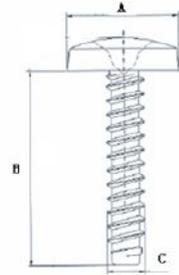
Description	Picture Description	Screws
<p>8 Remove the LVDS Cable and Panel Drive Cable.</p>		
<p>9 Completed disassembly.</p>		

**NOTE**

Reassembly procedures are in the reverse order of disassembly procedures.

■ Screw Size

Code No.	COLOR	A (mm)	B (mm)	C (mm)	Q'ty
6003-001782	BLACK	7.80~8.30	11.20~12.00	3.81~3.91	32" : 14 EA
6001-002755	BLACK	7.1~7.5	5.7~6.0	2.98~3.02	32" : 4 EA
6001-002756	WHITE	7.1~7.5	5.7~6.0	2.98~3.02	32" : 14 EA

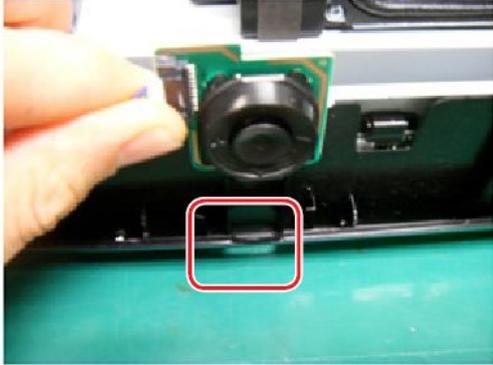
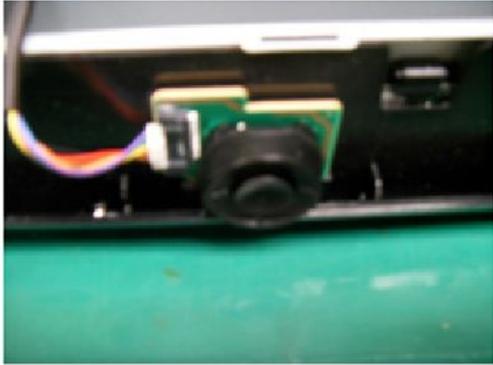


3.2. Assy Board P-Jog Switch & Ir

■ How to disassembly Function Assy

Description	Picture Description	Refer
1 Check the function.		
2 Remove the function Assy.		

■ How to assembly Function Assy

Description	Picture Description	Refer
<p>1 Check the locking hole.</p>		
<p>2 Combine the function assy to locking hole.</p>		
<p>3 Press the function assy to TV.</p>		

When you want to ignore the funtion key actions

- Option
- Control**
- SVC
- Expert
- ADC/WB
- Advanced

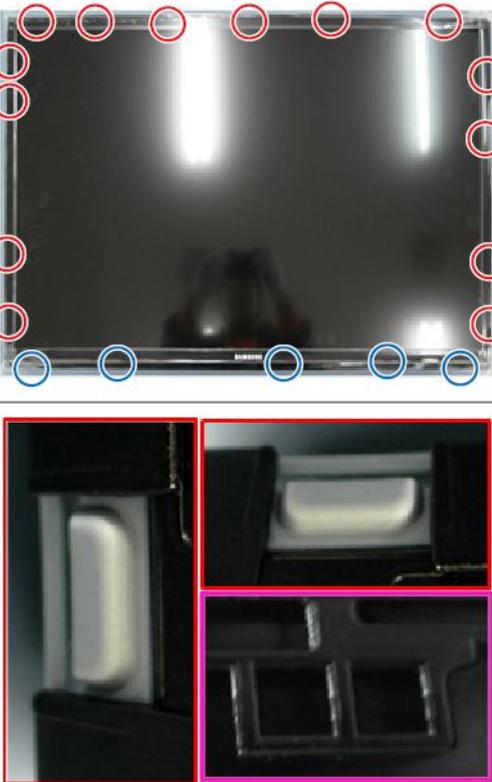
Config Option

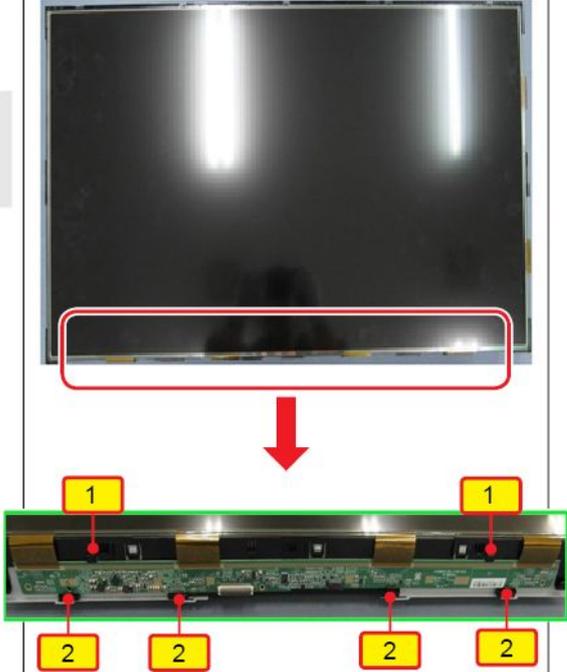
Navigation Key Func

- 0 : New Function (Naviagtion) Key **[Default]**
- 1 : Old Function (Touch) Key
- 2 : Do not work Function key

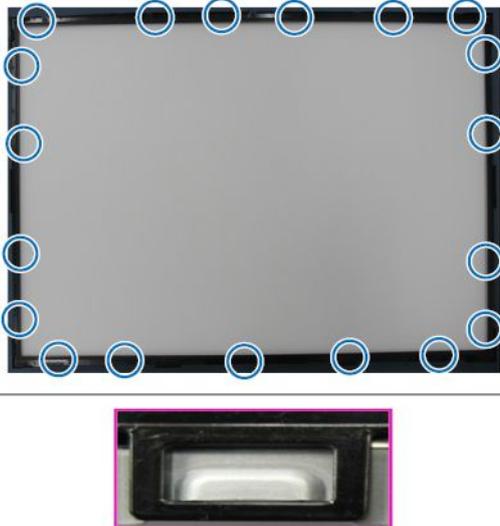
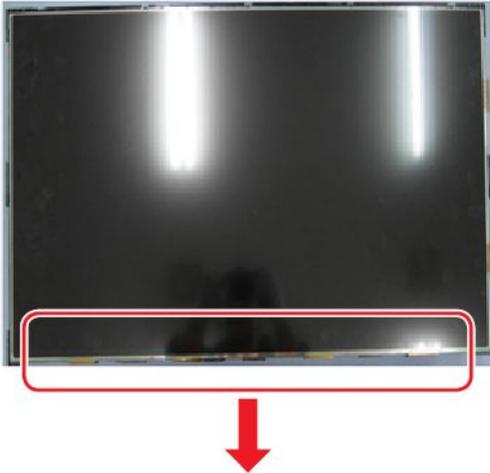
3.3. Disassembly(PTC)

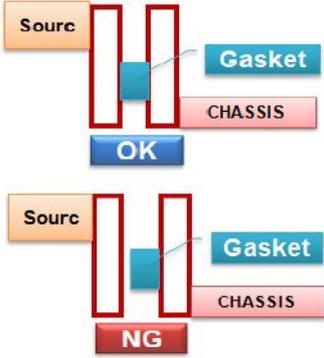
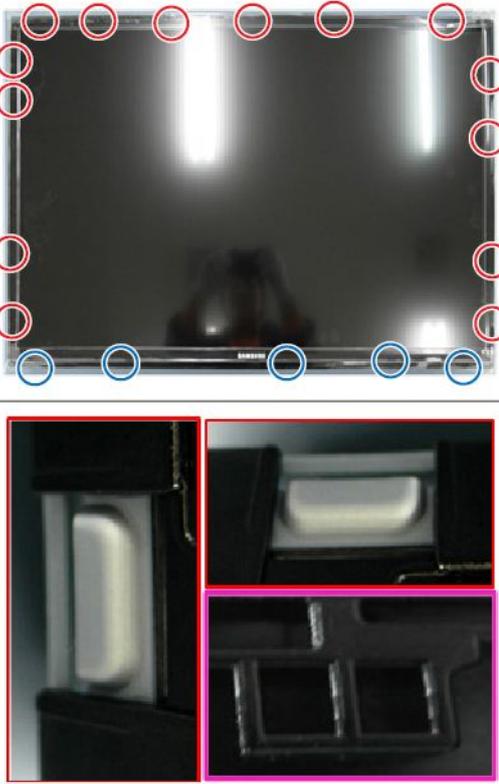
■ How to disassembly

Description	Picture Description	Refer
<p>1 Place TV face up on cushioned table.</p>		
<p>2 Separate ASSY MISC P-CHASSIS TOP(L/R) and ASSY MISC P-CHASSIS TOP(U/D) from the hook.</p> <p>*HOOK POINT Top : 6Point / Bottom : 5 Point Right : 4-Point / Left : 4-Point</p>		

Description	Picture Description	Refer
<p>3 Separate Assy MISC P-Open Cell from the FRAME-MOLD MIDDLE GUIDE as direction in picture.</p> <p>! CAUTION Do not bend or break the COF Film.</p>	 <p>The diagram illustrates the removal of the P-Open Cell. The top image shows the cell within a larger frame, with a red rectangle highlighting the cell's location. A red arrow points down to a magnified view of the cell. In this magnified view, callout '1' points to the top edge of the cell, and callout '2' points to the bottom edge of the cell.</p>	
<p>4 Raise the PCT Bottom after divide ASSY MISC P-CHASSIS TOP(L/R) and ASSY MISC P-CHASSIS TOP(U/D) from the hook.</p> <p>* HOOK POINT Top : 6Point / Bottom : 5 Point Right : 4-Point / Left : 4-Point</p> <p>! CAUTION Check whether the hooks are completely disassembled.</p>	 <p>The diagram shows a rectangular frame with blue circles indicating hook points. There are 6 points on the top edge, 5 points on the bottom edge, 4 points on the right edge, and 4 points on the left edge.</p>	
	 <p>A close-up photograph of a hook point, which is a small metal protrusion on the frame, highlighted with a pink border.</p>	
<p>5 Disassembly is Complete.</p>	 <p>The final image shows the disassembled PCT Bottom frame, which is a large, empty rectangular frame.</p>	

■ How to reassembly

Description	Picture Description	Refer
<p>1 Cover the PTC bottom from bottom.</p>		
<p>2 Assemble ASSY MISC P-CHASSIS TOP(L/R) and ASSY MISC P-CHASSIS TOP(U/D) using the hook.</p> <p>* HOOK POINT Top : 6Point / Bottom : 5 Point Right : 4-Point / Left : 4-Point</p>		
<p>3 Place the Assy MISC P-Open Cell in FRAME-MOLD MIDDLE GUIDE as direction in picture</p> <p>! CAUTION Do not bend or break the COF Film.</p>		
		

Description	Picture Description	Refer
<p>4 When place the Source PCB, Matching CHASSIS BOTTOM and Gasket point.</p> 		
<p>5 Assemble ASSY MISC P-CHASSIS TOP(L/R) and ASSY MISC P-CHASSIS TOP(U/D) using the hook.</p> <p>* HOOK POINT Top : 6Point / Bottom : 5 Point Right : 4-Point / Left : 4-Point</p>		

4. Troubleshooting

4.1. Troubleshooting

■ Previous Check

1. Check the various cable connections first.
 - Check to see if there is a burnt or damaged cable.
 - Check to see if there is a disconnected or loose cable connection.
 - Check to see if the cables are connected according to the connection diagram.
2. Check the power input to the Main Board.
3. How to distinguish if the problem is caused by Main Board or T-Con Board.
 - **No Video** : If the problem is No Video but BLU is on and Indication LED is blinking repeatedly and faster than normal booting, replace the T-Con Board.
 - **Distorted Picture** : Check the inner patterns.
 - Service Mode (Using the Factory Remote Control - 'Info'+ 'Factory')
 - Move to SVC Menu
 - Move to Test Pattern
 - Check inner patterns.



For All mode

Novatek	Picture	Problem
OK	NG	Main board or Signal Source
NG	NG	Main board
NG	NG	Main or LVDS cable or T-con or Panel

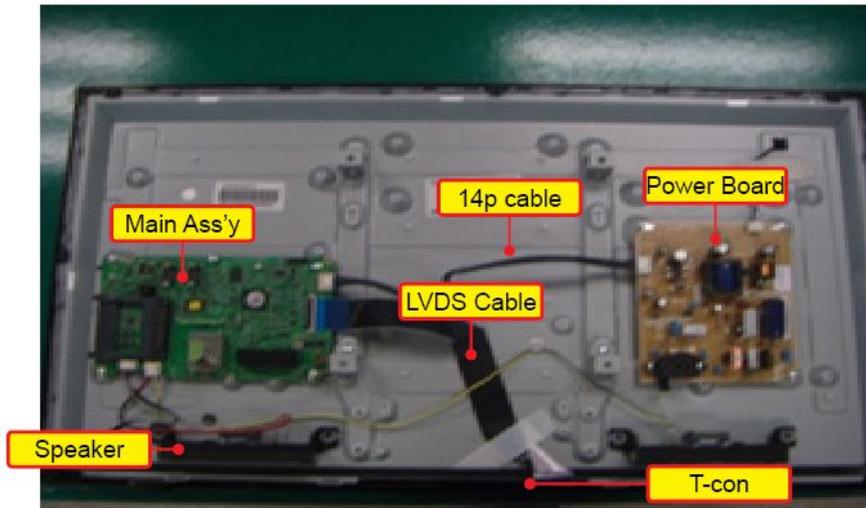
Only for HDMI mode (additional check)

HDMI	Picture	Solution
OK	NG	There is no problems after HDMI IC check HDMI source or HDMI jack.
NG	NG	There is no problems before HDMI IC check X10+ pattern or LVDS cable or T-con.

How to check inner pattern?

1. Factory mode(info ► menu ► mute ► Power on when TV is in 'stand-by mode')
2. Move to SVC menu
3. Move to Test Pattern
4. Check inner patterns.

■ Inside View



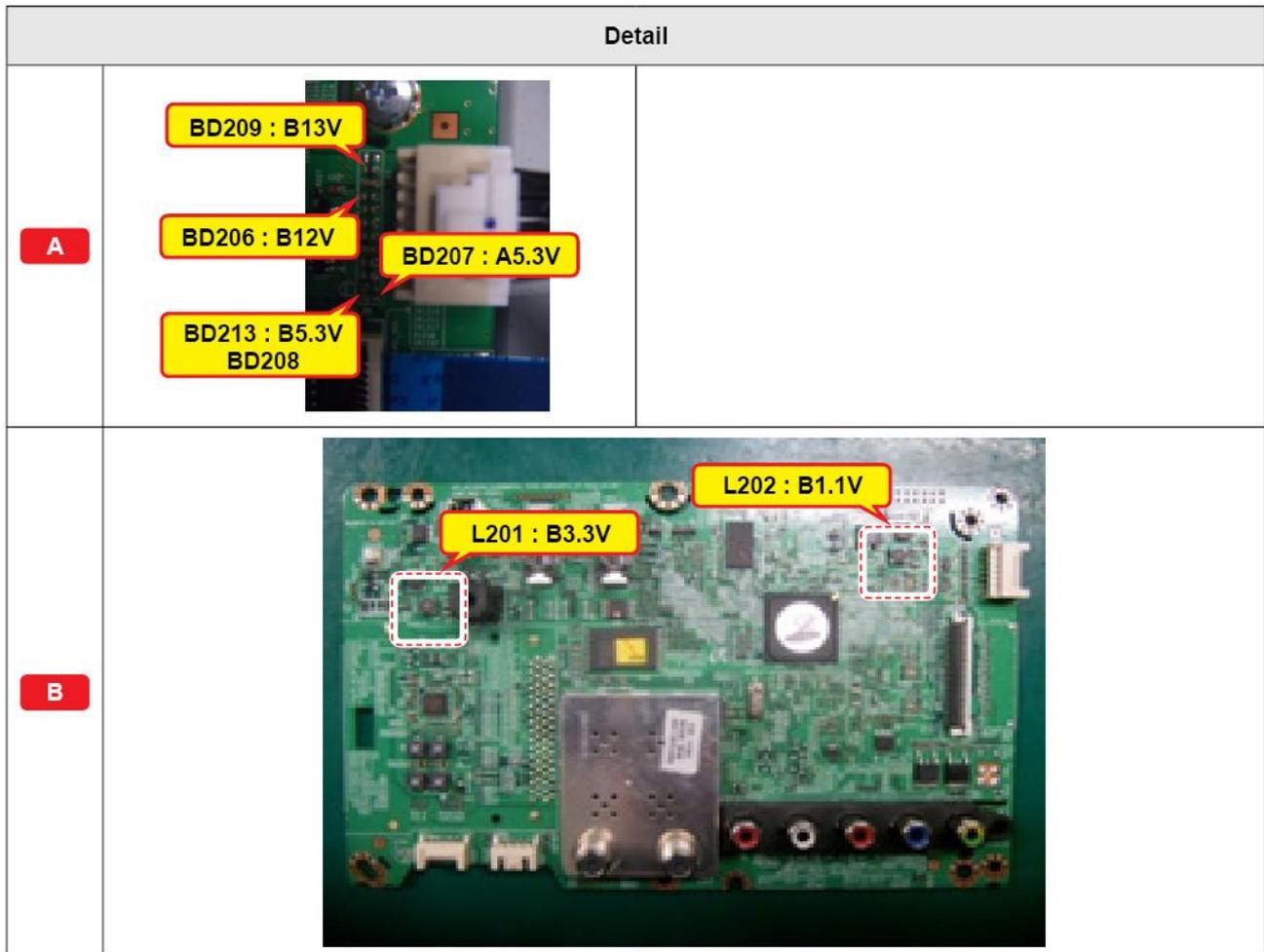
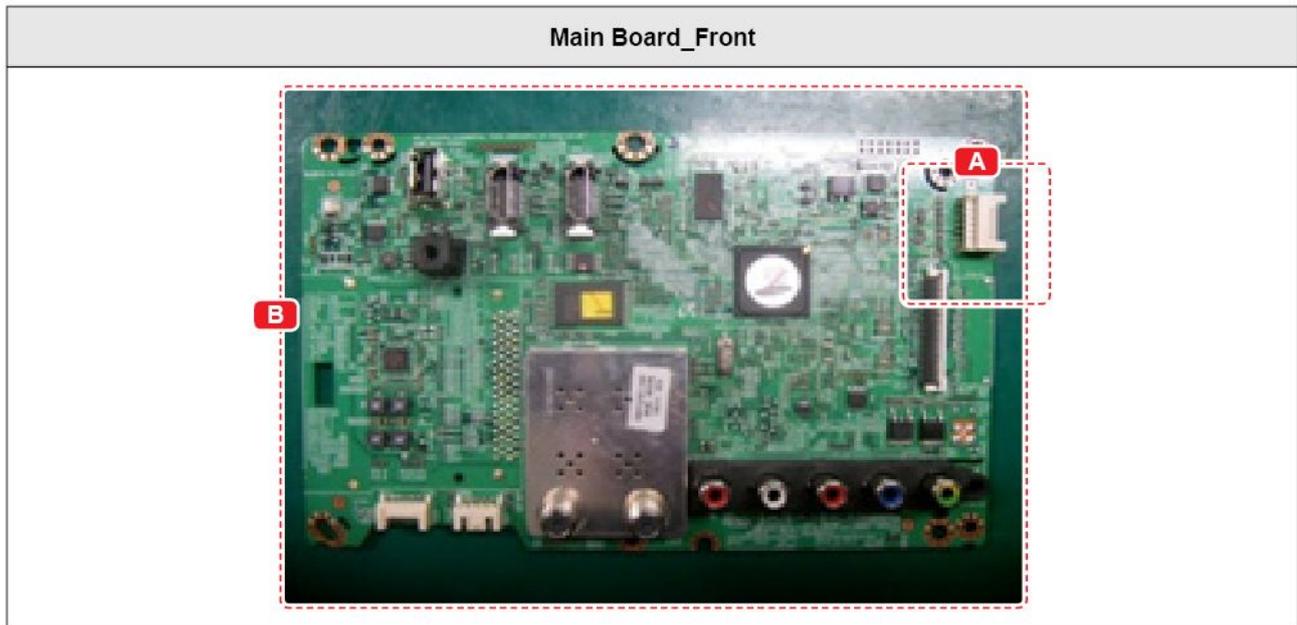
4.2. How to Check Fault Symptom

■ NO Power

* Refer to the next page to check the location such a CN201 or IC201 SVC Manual mentioned.

Symptom	<ul style="list-style-type: none"> The LEDs on The front panel do not work when connecting The power cord. The SMPS relay does not work when connecting The power cord. The units appears to be dead.
Major checkpoints	<p>The IP relay or the LEDs on the front panel does not work when connecting the power cord if the cables are improperly connected or the Main Board or SMPS is not functioning. In this case, check the following:</p> <ul style="list-style-type: none"> Check the internal cable connection status inside the unit. Check the fuses of each part. Check the output voltage of SMPS. Replace the Main Board.
Diagnostics	<pre> graph TD Q1[Power indicator LED is on?] -- No --> A1[Check a connetion Power Code.] Q1 -- Yes --> Q2[Check the backlight on, when 14p cable unconnected?] Q2 -- No --> B1[Change 14p Cable. Change Main Power Ass'y.] Q2 -- Yes --> Q3[Check 'Stand-By 5.3V'? No - BD207 : A5.3V] Q3 -- No --> B1 Q3 -- Yes --> Q4[Check 'Power input of Main Ass'y'? DC B13V, B5.3V appear at CN201 #11,12,13(B13V) CN201 #1,3 (B5.3V)? 0V to 13V (CN201 #11,12,13)0V to 5.3V (CN201 #1,3)] Q4 -- No --> B1 Q4 -- Yes --> Q5[Check 'Power IC output of Main Ass'y'? L201 : B3.3V / L202 : B1.1V] Q5 -- No --> A2[Change the Main Ass'y.] Q5 -- Yes --> Q6[Check Input power of 'T-con board'? - F11(T-CON) : B13V] Q6 -- No --> A3[Reconnect or Change the LVDS cable.] Q6 -- Yes --> Q7[Check Power of 'T-con board." - L9(T-CON) : VCC12 - TP_VCC33 : VCC33] Q7 -- No --> A4[Change the T-Con Board.] Q7 -- Yes --> A5[Please, Contact tech support.] </pre>
Caution	Make sure to disconnect the power before working on the IP board.

■ Location of Parts

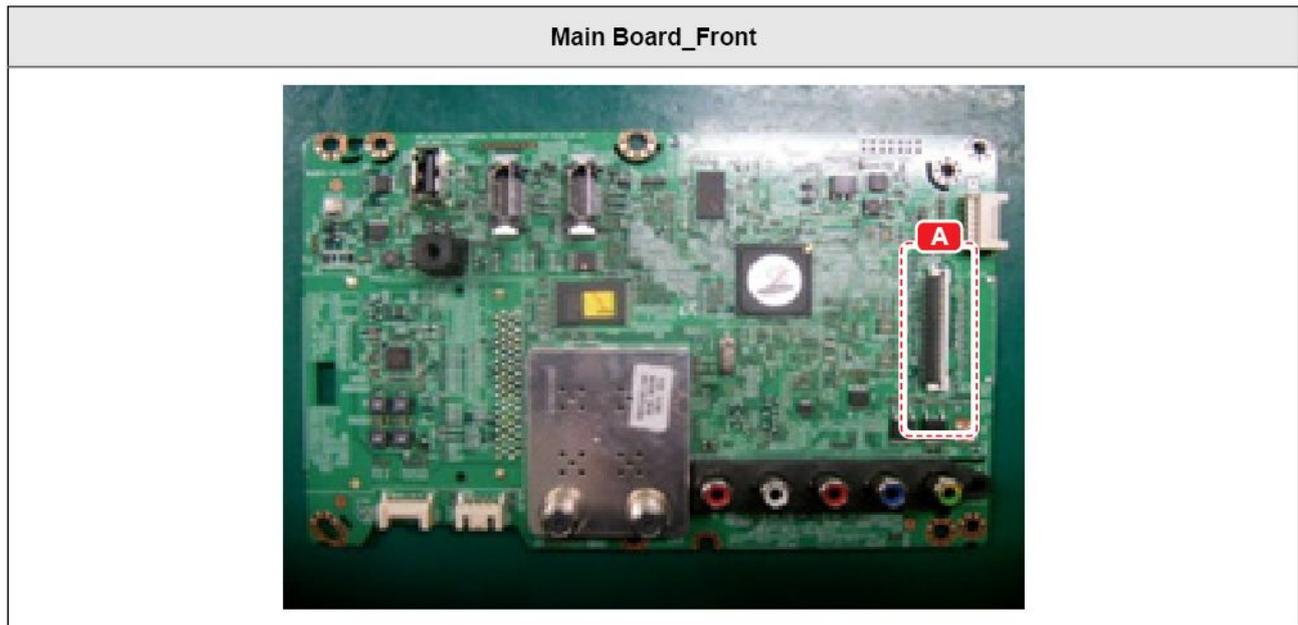


■ No Video (HDMI 1, 2, 3 - Digital Signal)

* Refer to the next page to check the location such a CN201 or IC201 SVC Manual mentioned.

Symptom	<ul style="list-style-type: none"> Audio is normal but no picture is displayed on the screen.
Major checkpoints	<ul style="list-style-type: none"> Check the HDMI source. Check the HDMI switch. This may happen when the LVDS cable connecting the Main Board and the Panel is disconnected.
Diagnostics	<pre> graph TD Q1[Power indicator LED is off. Lamp(Backlight) on, no video ?] -- No --> A1[Check a set in the 'Stand-by mode'] Q1 -- Yes --> Q2[Check the HDMI source and check the connection of HDMI cable ?] Q2 -- No --> A2[Input the HDMI signal properly.] Q2 -- Yes --> Q3[1 Check the signal at Input of Main board ?] Q3 -- No --> A3[Check CN601_H1, CN602_H2. Check HDMI cable. Change the Main Ass'y] Q3 -- Yes --> Q4[2 Check the LVDS clk signal at output of Main board.(TX) ODD_TXCLK- / ODD_TXCLK+ EVEN_TXCLK- / EVEN_TXCLK+] Q4 -- No --> A4[Check IC1001(NVT72558). Change the Main Ass'y.] Q4 -- Yes --> Q5[Check the LVDS cable? Replace the T-con / LCD panel?] Q5 -- No --> A5[Please, Contact tech support.] </pre>
Caution	Make sure to disconnect the power before working on the IP board.

■ Location of Parts

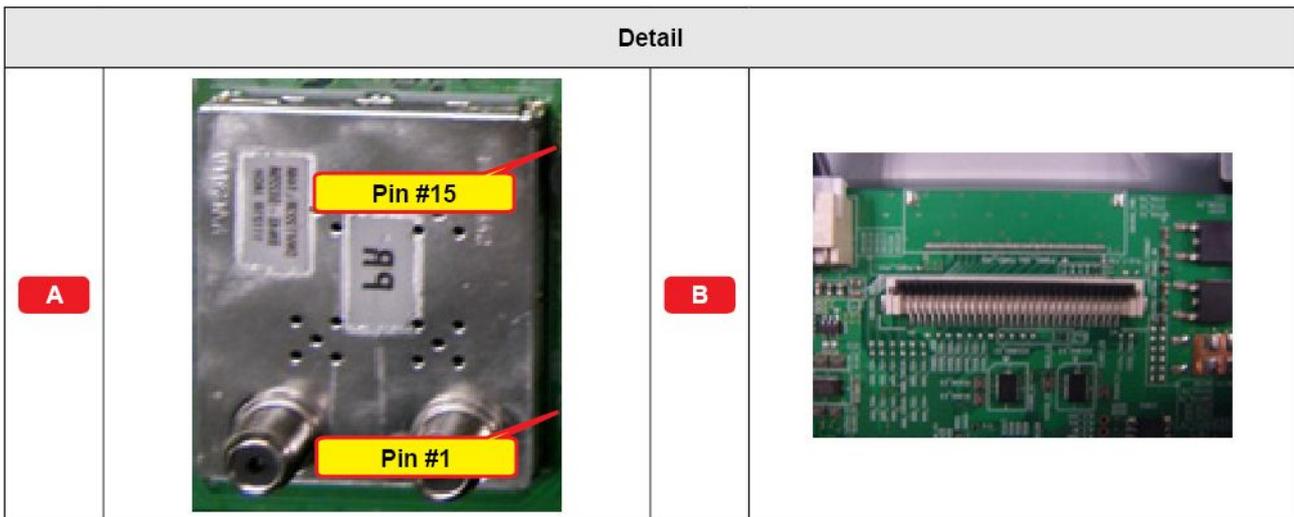
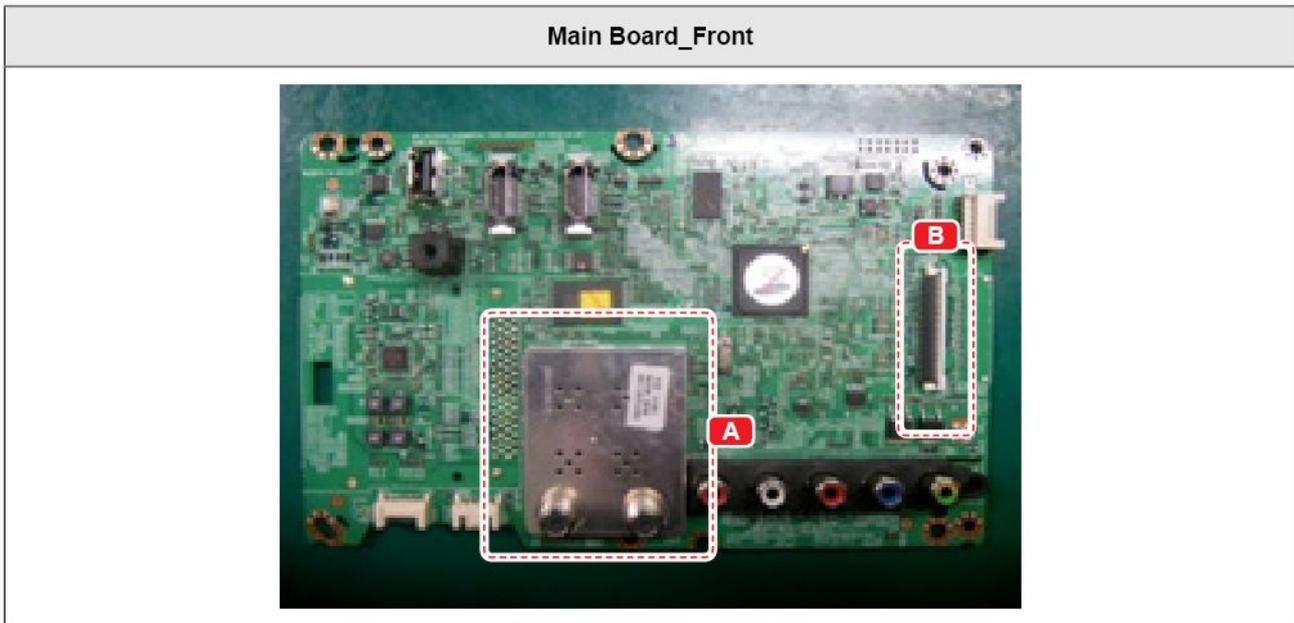


■ No Video (Tuner_CVBS)

* Refer to the next page to check the location such a CN201 or IC201 SVC Manual mentioned.

Symptom	<ul style="list-style-type: none"> Audio is normal but no picture is displayed on the screen.
Major checkpoints	<ul style="list-style-type: none"> Check the Tuner CVBS source. Check the Tuner. This may happen when the LVDS cable connecting the Main Board and the Panel is disconnected.
Diagnostics	<pre> graph TD Q1[Power indicator LED is off. Lamp(Backlight) on, no video ?] -- No --> A1[Check a set in the 'Stand-by mode'.] Q1 -- Yes --> Q2[Check the RF source and check the connection of RF cable.] Q2 -- No --> A2[Input the RF source properly.] Q2 -- Yes --> Q3[Check the Power of Tuner ? Pin #5 of Tuner : B3.3V_Tuner Pin #3 of Tuner : B1.8V_Tuner] Q3 -- No --> A3[Change the Main Ass'y.] Q3 -- Yes --> Q4[Check the CVBS data out of IC1001 ? C917 : Tuner CVBS] Q4 -- No --> A4[Check IC1001(NT72258). Change the Main Ass'y.] Q4 -- Yes --> Q5[Check the LVDS clk signal at output of Main board.(TX) ODD_TXCLK- / ODD_TXCLK+ EVEN_TXCLK- / EVEN_TXCLK+] Q5 -- No --> A5[Check IC1001(NT72258). Change the Main Ass'y.] Q5 -- Yes --> Q6[Check the LVDS cable? Replace the T-con / LCD panel?] Q6 -- No --> A6[Please, Contact Tech support.] </pre>
Caution	Make sure to disconnect the power before working on the IP board.

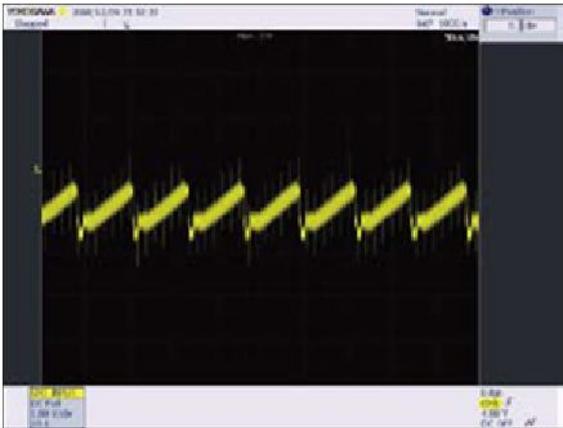
■ Location of Parts



■ WAVEFORMS

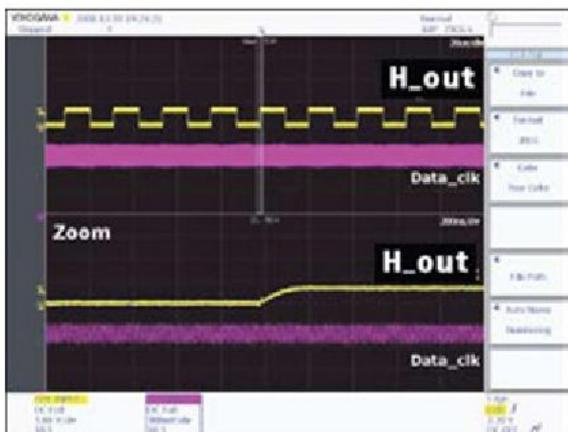
1

CVBS OUT (Grey Bar)



2

LVDS output

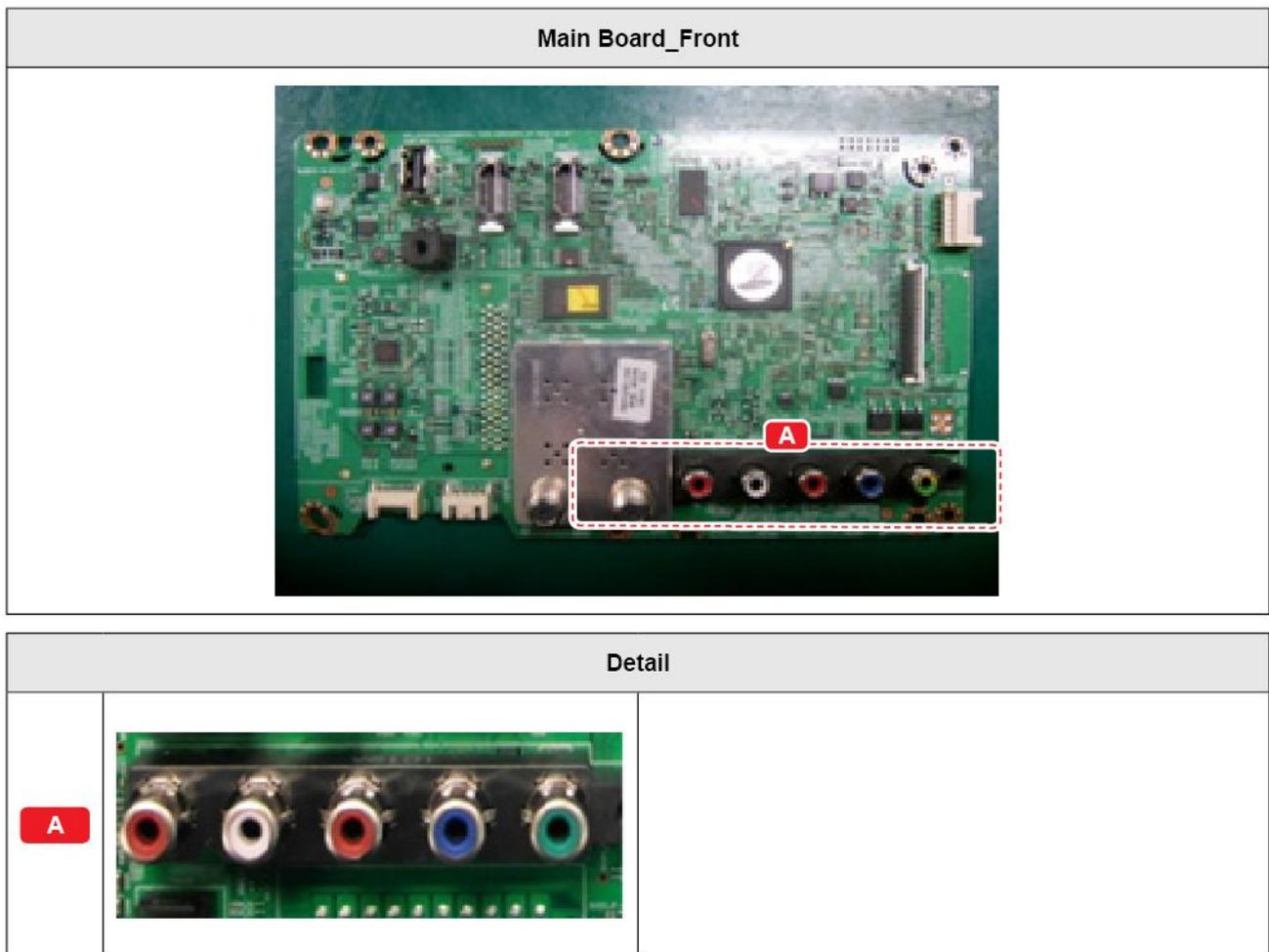


■ No Sound (Speaker)

* Refer to the next page to check the location such a CN201 or IC201 SVC Manual mentioned.

Symptom	<ul style="list-style-type: none"> • Video is normal but there is no sound.
Major checkpoints	<ul style="list-style-type: none"> • When the speaker connectors are disconnected or damaged. • When the sound processing part of the Main Board is not functioning. • Speaker defect.
Diagnostics	<pre> graph TD Q1[Check the source and check the connection of sound cable ?] -- No --> A1[Input the sound source properly.] Q1 -- Yes --> Q2[Check the signal at input of Main board? AV, COMP R : R407 / L : R408] Q2 -- No --> A2[Check CN302, CN401. Change the Main Assy.] Q2 -- Yes --> Q3[Check the DATA between the Audio IC's ? Pin #4 of IC301 : LRclk Pin #3 of IC301 : I2C_DATA] Q3 -- No --> A3[Check IC301. Change the Main Assy.] Q3 -- Yes --> Q4[1. Check the Speaker sound data at CN302 2. Check the Monitor out sound data at CN302] Q4 -- No --> A4[Check IC301. Change the Main Assy.] Q4 -- Yes --> Q5[Replace speaker ?] Q5 -- No --> A5[Please, Contact Tech support.] </pre>
Caution	Make sure to disconnect the power before working on the IP board.

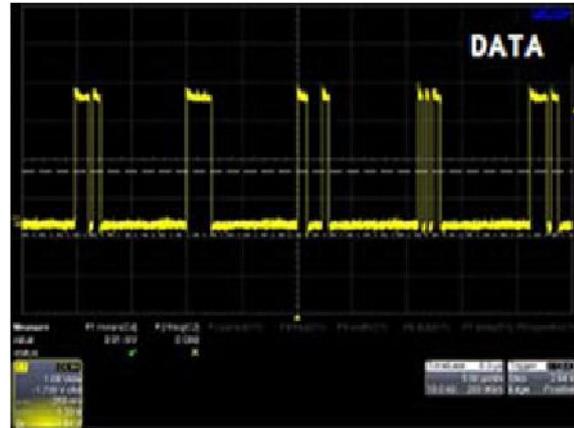
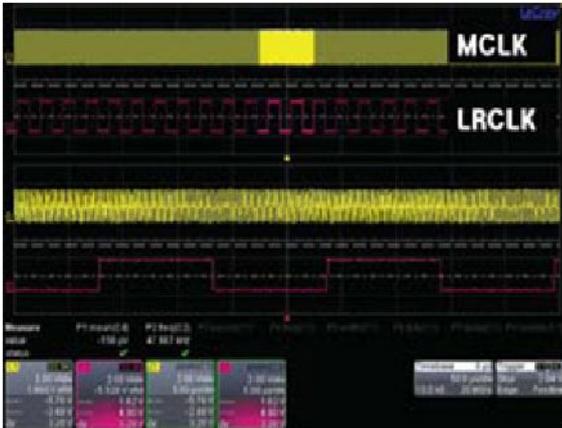
■ Location of Parts



■ WAVEFORMS

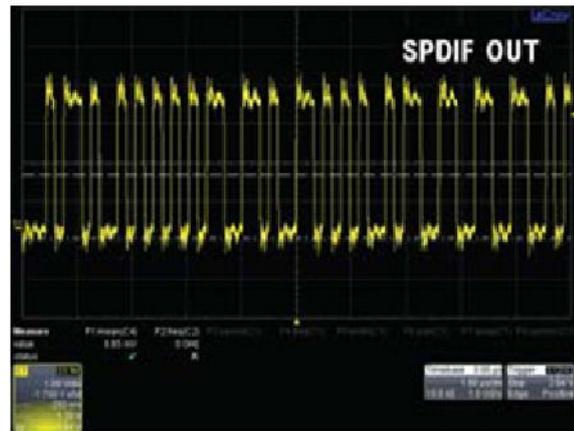
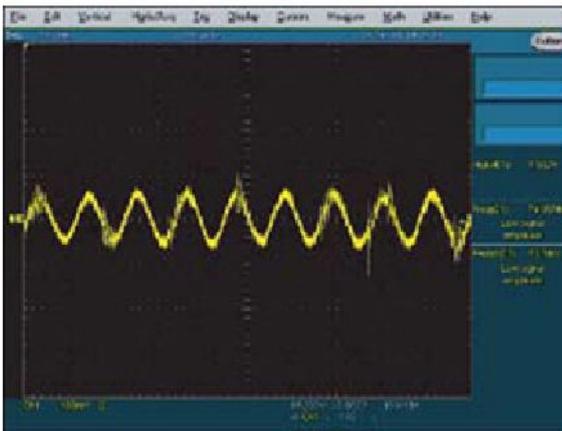
1

MCLK / LRCLK / PCM_I2C_DATA



2

Speaker / Monitor OUT , SPDIF OUT

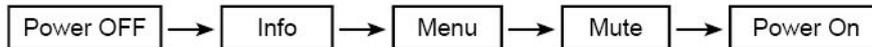


4.3. Factory Mode Adjustments

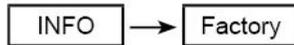
4-3-1. Entering Factory Mode

To enter 'Service Mode' Press the remote -control keys in this sequence :

- If you do not have Factory remote control



- If you have Factory remote control



- If you don't have Factory remote control, can't control some menus.

■ Initial SERVICE MODE DISPLAY State

Option	T-NVTE4IBRC-xxxx
Control	T-NVTE4IBRS-xxxx
SVC	E-Manual : NVISDBE-xxxx
Expert	EDID SUCCESS
ADC/WB	CALIB : AV/COMP/PC/HDMI/
Advanced	Option : 32B6AH0D,EU,4003,NONE
	FactoryCS : 0x2b1ccbb3
	T-NVTDEUCIP-1000
	DTP-SP-NT558-****-000
	RFS : "NT558 ****"
	Kernel Ver : ****, ****, DTV, NT558
	FUNC-TAG-ERR
	PPQT Version : ****, 2012/**/**

4-3-2. Factory Data



Note

- Version of the software is written in 0002.
- Black : I should not be possible to adjust or change that does not require a change item
- Blue : Adjustment Services for the corresponding
- Red : Items that are secured

■ Option

Factory Menu Name	Data	Range
Factory Reset	-	
Type		
Local Set	CHILE_DTV	
Model	UE4003	
SVC Model	4003	
Tuner	ISDB-T	
Ch Table	NONE	
Front Color	NONE	

■ Control

Factory Menu Name	Data	Range
EDID		
EDID ON/OFF	Off	
EDID WRITE ALL	...	
EDID WRITE HDMI	...	
EDID WRITE PC	...	
EDID Ver	...	
EDID Port	...	
EDID WRITE DVI	...	
Sub Option		
RF Mute Time	600ms	
RS-232 Jack	UART	Debug/UART
Watchdog	OFF	
WD COUNT	0	
LVDS FORMAT	JEIDA	
Language_Arabic	S_AMERICA	
TOOLS Support	41	
LNA Support	0	

Factory Menu Name	Data	Range
NETWORK Support	Int-Wifi	
IPERF	Stopped	
Info Link Country	None	
Info Link Server Type	development	
TTX List	-	
TTX Group	-	
24Px4 Support	OFF	
Power Indicator Support	ON	
BD Wise Support	ON	
Data Service Support	OFF	
IIC Bus Stop	OFF	
Visual Test	Disable	
Emergency Log Copy		
Checksum	0x0000	
View Log		
Select Log Type	MICOM	
Log View		
Delete Log		
Gemstar On/Off	OFF	
WSS Support	OFF	
PVR Support	OFF	
CI Support	OFF	
Eeprom Reset		
Spread Spectrum		
LVDS Spread	ON	
Period	40K	
Amplitude	1.5	
DDR Spread	1.0% Spread	
Echo-FS LVDS SSC ON/OFF	1	
Echo-FS LVDS SSC MFR	1	
Echo-FS LVDS SSC MRR	10	
Echo-FS DDR SSC ON/OFF	1	
Echo-FS DDR SSC MFR	1	
Echo-FS DDR SCC MRR	15	
NT72312 LVDS SSC ON/OFF	ON	
NT72312 LVDS SSC Period	30K	

4. Troubleshooting

Factory Menu Name	Data	Range
NT72312 LVDS SSC Modulation	1.00%	
NT72312 DDR SSC ON/OFF	ON	
NT72312 DDR SSC Period	30K	
NT72312 DDR SSC Modulation	1.00%	
DDR Margin		
A CTRL_OFFSET_0_3	0x0	
A CTRL_OFFSET_D	0x0	
B CTRL_OFFSET_0_3	0x0	
B CTRL_OFFSET_D	0x0	
H.264 Margin	8	
MPEG Margin	1000	
2nd mips	ON	
2nd mips count	0	
Region	BRA	
PnP Language	POR_US	
PC Auto Ident	Enable	
OTP Lock	...	
Auto Power	MEMORY	
Key SENSITIVITY	Not used	
OTA Support	OFF	
FKP Down		
WIFI REGION	S	
e-Pop Default	ON	
OPTION_SWU		
OPTION_MEDIAPLAY		
3D OPTIMIZE VALUE	1	
ECO IC TYPE	NLS1006	
Energy Star Logo	ON	
Fast USB Booting	ON	
Nume of Network Stream	0	
CI+1.3	OFF	
Hotel Option		
Hospitality Mode	OFF	
Power On	...	
Menu OSD	...	
Operation	...	

Factory Menu Name	Data	Range
Music Mode	...	
External Source	...	
Eco Solution	...	
Cloning	...	
Shop Option		
Shop Mode	OFF	
Exhibition Mode	OFF	
3D Cube	OFF	
Asia Option		
TTX	OFF	
China HD	OFF	
NT Conversion	OFF	
Sepeco 120Hz	OFF	
Unbalance	OFF	
FMTransmitter Support	OFF	
FMTransmitter Carrier	OFF	
AF Level adjust	3	
TX Power Level	0	
Mono Last Memory	OFF	
H Shaking	OFF	
Sound		
High Devi	OFF	
Carrier Mute	ON	
Volume Curve	Type1	
Speaker Delay Normal	100	
Pilot Level High Thld	0x30h	
Pilot Level Low Thld	0x10h	
FM Prescale	0x14h	
AM Prescale	0x1Ah	
NICAM Prescale	0x14h	
Amp Volume	0xCBh	
Amp Scale	0x35h	
Amp Check Sum	0x1F7F8964	
Woofer Type	1	
Woofer Scale	0x8ah	
Woofer Check Sum		

4. Troubleshooting

Factory Menu Name	Data	Range
Speaker EQ	ON	
PEQ Test	0	
Amp Model	NTP7412	
Speaker cut-off Freq	4	
SPDIF PCM Gain	-9	
FM M Prescale	48	
BTSC Mono Prescale	25	
BTSC stereo Prescale	47	
SAP Prescale	43	
A2Ident High Thid	31	
A2Ident Low Thid	2	
Carrier2 Amp High Thid	4	
Carrier2 Amp Low Thid	3	
Carrier2 SNR High THR	16	
Carrier2 SNR Low THR	80	
Audio-IP Test	Ready	
TruBass CheckSum	0xFFFFFFFF	
PWM Mode	BD	
Mic Scale	0	
SubWoofer Support	0	
India Sound	OFF	
Config Option		
Num of ATV	1	
Num of DTV	1	
Num of AV	1	
Num of SVIDEO	0	
Num of COMP	1	
Num of HDMI	3	
Num of PC	0	
Num of SCART	0	
Num of DVI	0	
Num of OPTICAL Link	1	
Num of MEDIA	1	
Num of PANEL KEY	6	
Num of USB Port	2	
Num of HeadPhone	0	

Factory Menu Name	Data	Range
Num of RVU	1	
MFT Offset	62.5	
Select LCD/PDP	LCD	
HDMI/DVI SEL	1	
Indicator Led	ON	
Wall Mount	OFF	
HV Flip	ON	
Num Of Display	2	
DVI/HDMI SOUND	Auto	
HDMI HOT PLUG	Disable	
HOTPLUG SWITCHING	Boot	
HOTPLUG DURATION	1200ms	
CLK TERM DURATION	300ms	
HDMI FLT CNT SIG	100ms	
HDMI FLT CNT LOS	100ms	
UNSTABLE BAN CNT	3500ms	
HDMI Err Cnt	1	
HDMI ROBIN	ON	
HDMI Callback	OFF	
HDMI CTS Thld	8	
HDMI CTS Cnt1	1	
HDMI EQ	AUTO	AUTO/Low/Middle/High/Strong
HDMI Write Type	Separate	
HDMI Switch	NONE	
DVI SET TIME	300ms	
Type Of PANEL KEY	None	
EcoSensor Support	ON	
LEDMotionPlus Support	ON	
Natural Mode Support	ON	
All Share Support	ON	
Relax Mode Support	OFF	
BT Support	OFF	
3D Support	OFF	
H Write		
HDMI Sync	DE	
HeadPhone Port		

Factory Menu Name	Data	Range
FANET	ON	
Support MultiMedia Key	ON	
Config_AV_PATH		
Num of IPTV	1	
PVR RECORD NUM	0	
Num of RUI	1	
5 Way Function Key	R BOTTOM	
Contents Bar	OFF	
Num of Tuner	1	

■ SVC

Factory Menu Name	Data	Range
Test pattern		
LOGIC Pattern Sel	...	
LOGIC Level Sel	...	
Echo-FS Pre Test Pattern	0	
Echo-FS Post Test Pattern	0	
Echo-FS FRC FDISPLY ON/OFF	OFF	
Echo-FS 3D FDISPLAY ON/OFF	OFF	
Echo-FS PC Mode ON/OFF	OFF	
NT72312 Pre Test Pattern	0	
NT72312 Post Test Pattern	0	
NT72312 PC mode ON/OFF	OFF	

■ Expert

Factory Menu Name	Data	Range
N/D ADJ	OFF	
Source	...	

■ ADC/WB

Factory Menu Name	Data	Range
ADC		
AV Calibration	Success	
Comp Calibration	Success	
PC Calibration	Success	
HDMI Calibration	Success	

Factory Menu Name	Data	Range
ADC Target		
1st_AV_Low	64	
1st_AV_High	880	
1st_AV_Delta	2	
1st_COMP_Y_Low	64	
1st_COMP_Cb_Low	512	
1st_COMP_Cr_Low	512	
1st_COMP_Y_High	940	
1st_COMP_Cb_High	512	
1st_COMP_Cr_High	512	
1st_COMP_Delta	2	
1st_PC_Low	16	
1st_PC_High	1004	
1st_PC_Delta	2	
2nd_ACH_Low	4	
2nd_ACH_High	940	
2nd_PC_Low	4	
2nd_PC_High	940	
2nd_Delta	2	
ADC Result		
1st_Y_GH	239	
1st_Y_GL	...	
1st_Cb_BH	...	
1st_Cb_BL	...	
1st_Cr_RH	...	
1st_Cr_RL	...	
2nd_R_L	138	
2nd_G_L	138	
2nd_B_L	138	
2nd_R_H	68	
2nd_G_H	68	
2nd_B_H	68	
WB		
Sub Brightness	128	
R-Offset	128	
G-Offset	128	

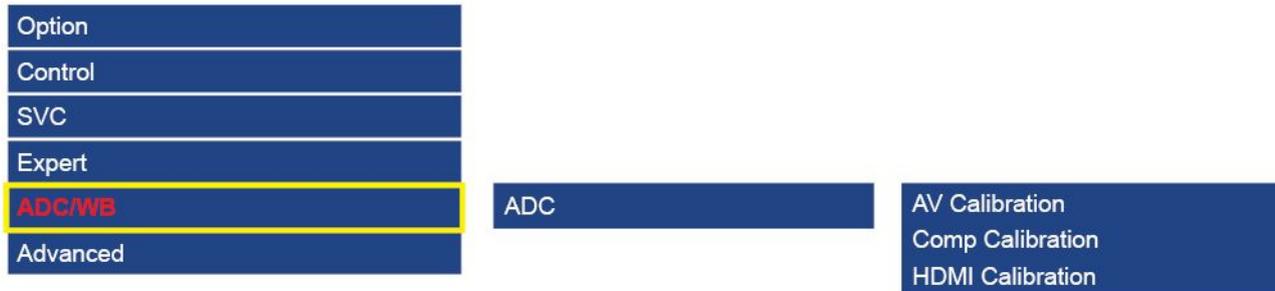
4. Troubleshooting

Factory Menu Name	Data	Range
B-Offset	128	
Sub Contrast	135	
R-Gain	142	
G-Gain	128	
B-Gain	169	
Movie R-Offset	...	
Movie B-Offset	...	
Movie R-Gain	...	
Movie B-Gain	...	

4.4. White Balance

4-5-1. Calibration

1. Into the Factory Mode.
2. Select **SVC** Menu.
3. Select **ADC/WB** menu.
4. Select **ADC** menu.



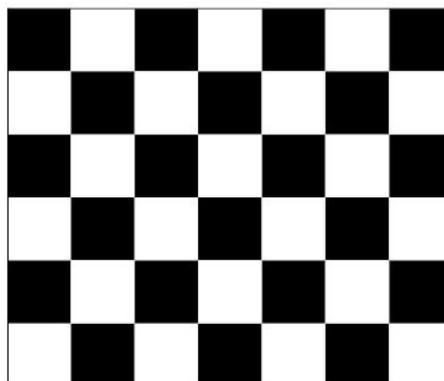
4-5-2. Service Adjustment

You must perform Calibration in the Lattice Pattern before adjusting the White Balance.

■ Color Calibration

- Adjust Specification

Source	Setting Mode	Pattern	Use Equipment
HDMI	1280 x 720@60 Hz	Pattern #24 (Chess Pattern)	CA210 & Master MSPG925 Generator



(Chess Pattern)

- Use other equipment only after comparing the result with that of the Master equipment.

Input mode	Calibration	Pattern
CVBS IN (Model_#1)	Perform in NTSC B&W Pattern #24	Lattice
Component IN (Model_#6)	Perform in 720p B&W Pattern #24	Lattice
HDMI IN	Perform in 720p B&W Pattern #24	Lattice

■ Method of Color Calibration (AV)

1. Apply the NTSC Lattice (N0. 3) pattern signal to the AV IN 1 port.
2. Press the Source key to switch to "AV1" mode.
3. Enter Service mode.
4. Select the "ADC" menu.
5. Select the "AV Calibration" menu.
6. In "AV Calibration Off" status, press the "▶" key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the "AV Calibration" status from Failure to Success.

■ Method of Color Calibration (Component)

1. Apply the 720p Lattice (N0. 6) pattern signal to the Component IN 1 port.
2. Press the Source key to switch to "Component1" mode.
3. Enter Service mode.
4. Select the "ADC" menu.
5. Select the "Comp Calibration" menu.
6. In "Comp Calibration Off" status, press the "▶" key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the "Comp Calibration" status from Failure to Success.

■ Method of Color Calibration (PC)

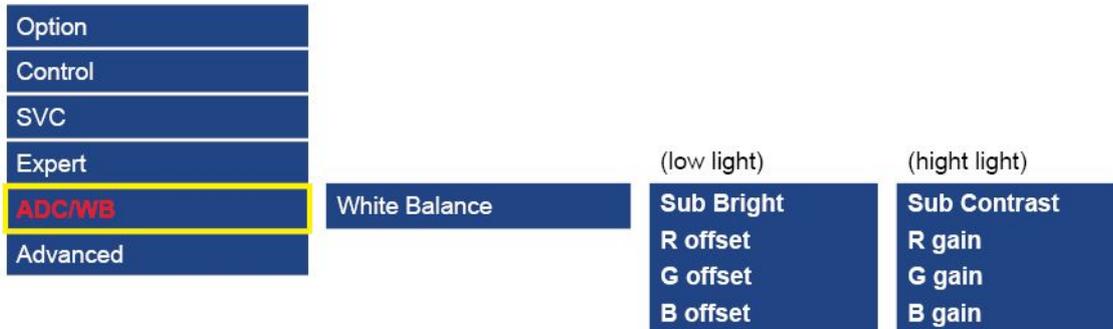
1. Apply the VESA XGA Lattice (N0. 21) pattern signal to the PC IN port.
2. Press the Source key to switch to "PC" mode.
3. Enter Service mode.
4. Select the "ADC" menu.
5. Select the "PC Calibration" menu.
6. In "PC Calibration Off" status, press the "▶" key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the "PC Calibration" status from Failure to Success.

■ Method of Color Calibration (HDMI)

1. Apply the 720p Lattice (N0. 6) pattern signal to the HDMI1/DVI IN port.
2. Press the Source key to switch to "HDMI1" mode.
3. Enter Service mode.
4. Select the "ADC" menu.
5. Select the "HDMI Calibration" menu.
6. In "HDMI Calibration Off" status, press the "▶" key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the "HDMI Calibration" status from Failure to Success.

4-5-3. Adjustment

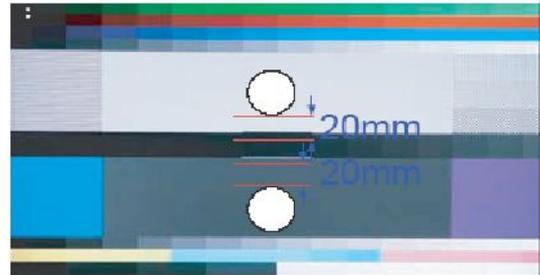
1. Into the Factory Mode.
2. Select **SVC** Menu.
3. Select **ADC/WB** menu.
4. Select **White Balance** menu.



4.5. White Ratio (Balance) Adjustment

1. You can adjust the white ratio in factory mode (1:Calibration, 3:White-Balance).
2. Since the adjustment value and the data value vary depending on the input source, you have to adjust these in CVBS, Component 1 and HDMI 1 modes.
3. The optimal values for each mode are configured by default. It varies with Panel's size and Specification.

- Equipment : CS-210
- Pattern: MIK K-7256 #92 "Flat W/B Pattern" as standard
- Alternate Equipment : CA200& anyone Master supported pattern#92(refer to right photo)
- Use other Equipment only after comparing the result with that of the Master equipment.
- Set Aging time : 60 min



Calibration and Manual setting for WB adjustment

- HDMI : Calibration at #24 Chessboard Pattern Manual adjustment at #92 pattern (720p)
- COMP: Calibration at #24 Chessboard Pattern Manual adjustment at #92 pattern (720p)
- CVBS: Calibration at #24 Chessboard Pattern Manual adjustment at #92 pattern (NTSC)



Note

If finishing in HDMI mode, adjustment coordinate is almost same in AV/COMP mode.

White Balance Manual adjustment

- UN32EH4003G

P-Mode Input source	Section	Adjustment Coordinate CA-210					
		Hx	264	Hy	274	HY	NA
HDMI COMP VIDEO	W/B High	Lx	NA	Ly	NA	LY	NA
	W/B Low	Hx	318	Hy	340	HY	NA
MOVIE	W/B High	Lx	NA	Ly	NA	LY	NA
	W/B Low						

Sub Contrast	135	Sub Bright	128		
R-Gain	AJD	G-Gain	128	B-Gain	AJD
R-Offset	128	G-Offset	128	B-Offset	128

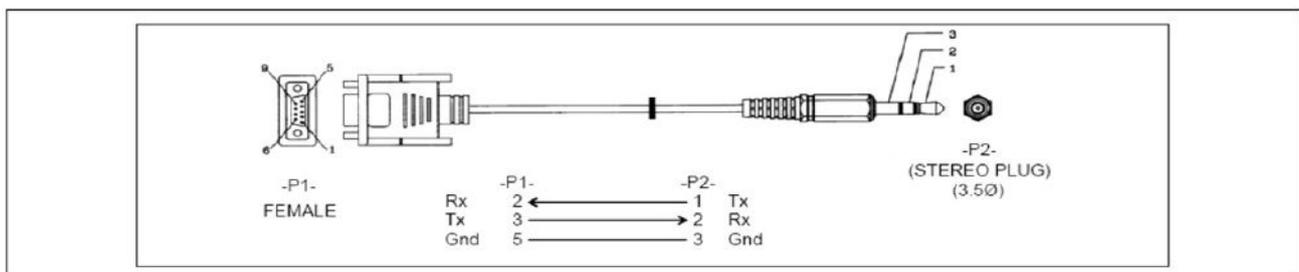
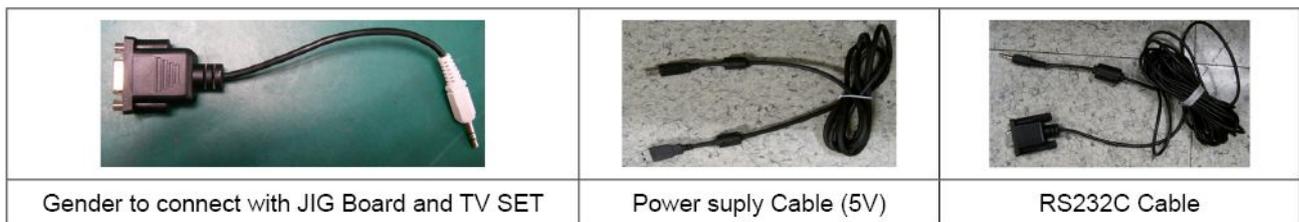
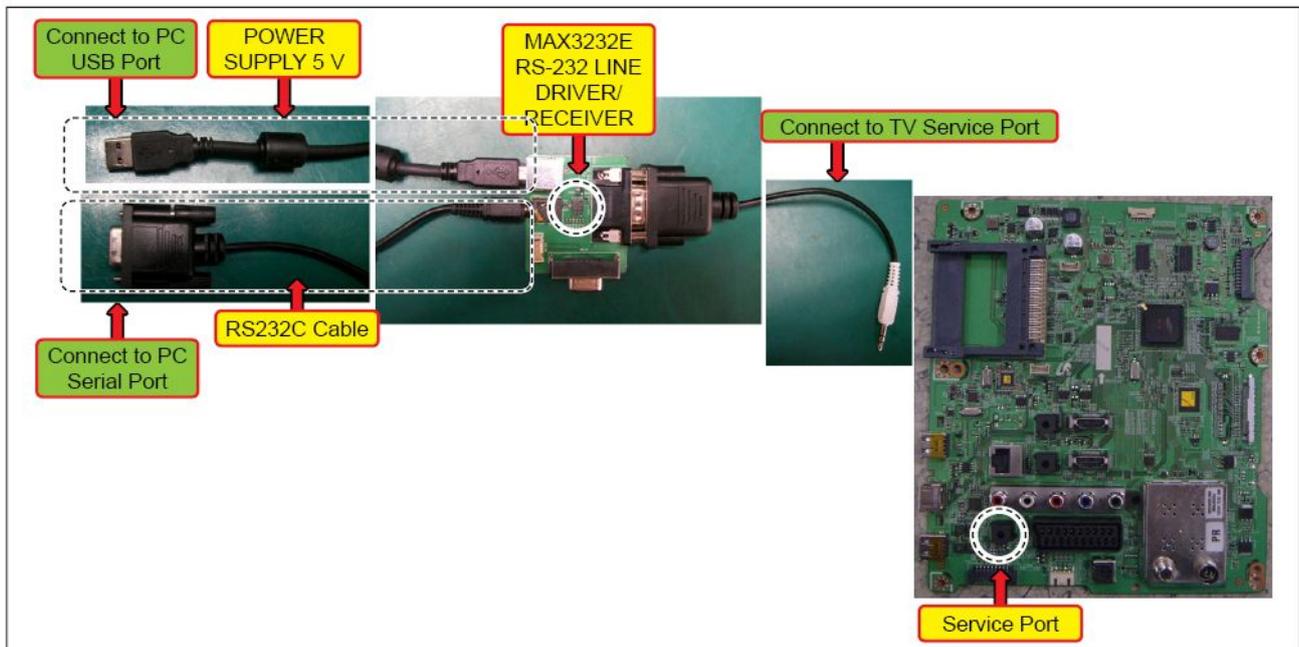
4.6. RS-232C

RS232C Control

- Port : COM#(Serial)
- Bit rate : 38400(Control)
- Data Bit : 8 bit
- Parity : None
- Stop Bits : 1
- Flow Control : None

How to connect to TV set

If TV set do not have MAX3232E circuit, you need Jig board and cables. (Refer to below picture and description.)



Description of RS232C

Pin#	Name	Full Name	Pin#	Name	Full Name	Pin#	Name	Full Name
1	CD	Carrier Detect	4	DTR	Data Terminal Ready	7	RTS	Request To Send
2	RxD	Received Data	5	GND	Signal Ground	8	CTS	Clear To Send
3	TxD	Transmitted Data	6	DSR	Data Set Ready	9	RI	Ring Indicator

4.7. AV Control Table

Control Item				Cmd1	Cmd2	Cmd3	Value	
General	Power	Power		0x00	0x00	0x00	0x00	
		Off					0x01	
		On					0x02	
	Volume	Direct		0x01	0x00	0x00	(0~100)	
		Up				0x01	0x00	
		Down				0x02	0x00	
	Mute			0x02	0x00	0x00	0x00	
		Ch.	Direct		0x04	-		
			Continuous	Up		0x03	0x00	0x01
Down							0x02	0x00

Control Item				Cmd1	Cmd2	Cmd3	Value	
Input	Source List	TV	TV	0x0a	0x00	0x00	0x00	
		AV	AV1			0x01	0x00	
			AV2				0x01	
			AV3				0x02	
		S-Video	S-Video1			0x02	0x00	
			S-Video2				0x01	
			S-Video3				0x02	
		Component	Component1			0x03	0x00	
			Component2				0x01	
			Component3				0x02	
		PC	PC1			0x04	0x00	
			PC2				0x01	
			PC3				0x02	
		HDMI	HDMI1			0x05	0x00	
			HDMI2				0x01	
			HDMI3				0x02	
			HDMI4				0x03	Not Support
		DVI	DVI1			0x06	0x00	
			DVI2				0x01	
			DVI3				0x02	

Control Item				Cmd1	Cmd2	Cmd3	Value
PICTURE	Mode	Dynamic(Entertain)		0x0b	0x00	0x00	0x00
		Standard					0x01
		Movie					0x02
		Natural					0x03

Control Item			Cmd1	Cmd2	Cmd3	Value	
		CAL-NIGHT				0x04	
		CAL-DAY				0x05	
		BD Wise				0x06	
		Relax				0x07	Not Support only PDP (2012)
BackLight (CellLight)		0~20		0x01	0x00	(0~20)	
Contrast		0~100		0x02	0x00	(0~100)	
Brightness		0~100		0x03	0x00	(0~100)	
Sharpness		0~100		0x04	0x00	(0~100)	
Color		0~10		0x05	0x00	(0~100)	
Tint	G/R			0x06	0x00	(0~100)	
Advanced Settings	Black Tone	Off		0x07	0x00	0x00	
		Dark				0x01	
		Darker				0x02	
		Darkest				0x03	
	Dynamic Contrast	Off			0x01	0x00	
		Low				0x01	
		Medium				0x02	
		High				0x03	
	Shadow Detail	-2 ~ 2			0x02	(-2~2)	Not Support
	Gamma	-3 ~ 3			0x03	(-3~3)	
	RGB Only Mode	Off			0x05	0x00	
		Red				0x01	
		Green				0x02	
		Blue				0x03	
Color Space	Auto			0x06	0x00		
	Native				0x01		
	Custom				0x02		
White Balance	R-Offset(LCD)			0x07	(0~50)		
White Balance	G-Offset(LCD)			0x08	(0~50)		
White Balance	B-Offset(LCD)			0x09	(0~50)		
White Balance	R-Gain(LCD)			0x0a	(0~50)		
White Balance	G-Gain(LCD)			0x0b	(0~50)		
White Balance	B-Gain(LCD)			0x0c	(0~50)		
White Balance	Reset(LCD)			0x0d	0x00		
Flesh Tone	-15 ~ 15			0x0e	(-15~15)		
Edge Enhancement	Off			0x0f	0x00		

Control Item		Cmd1	Cmd2	Cmd3	Value		
Picture Option	xvYCC	On			0x01		
		Off		0x10	0x00		
		On			0x01		
		Motion Lighting	Off		0x11	0x00	
			On			0x01	
		LED Motion Plus	Off	0x0a	0x07	0x00	
			On(Normal)			0x01	
			Cinema			0x02	Not Support
			Ticker			0x03	
		Color Tone	Cool		0x0a	0x00	0x00
	Standard					0x01	Normal -> Standard
	Warm1					0x02	
	Warm2					0x03	
	Digital Noise Filter		Off		0x02	0x00	
			Low			0x01	
			Medium			0x02	
			High			0x03	
			Auto			0x04	
			Auto Visualization			0x05	Not Support
	MPEG Noise Filter		Off		0x03	0x00	
			Low			0x01	
			Medium			0x02	
			High			0x03	
			Auto			0x04	
	HDMI Black Level		Normal		0x04	0x00	
			Low			0x01	
	Film Mode		Off		0x05	0x00	
		Auto1			0x01		
Auto2				0x02			
	Cinema Smooth			0x03	Not Support only PDP (2012)		
Auto Motion Plus	Off		0x06	0x00			
	Clear			0x01			
	Standard			0x02			
	Smooth			0x03			

Control Item				Cmd1	Cmd2	Cmd3	Value	
			Custom				0x04	
			Demo				0x05	
	Screen Adjustment	Picture Size	16:9	0x0b	0x0a	0x01	0x00	
			Zoom1				0x01	
			Zoom2				0x02	
			Wide Fit				0x03	
			4:3				0x04	
			Screen Fit				0x05	
			Smart View I				0x06	Not Support only DVB (2012)
			Smart View II				0x07	
			Auto Wide				0x08	
			Wide Zoom				0x09	
			Zoom				0x0a	
	Reset Picture	Reset Picture		0x0b	0x0b	0x00	0x00	
	3D	3D Mode	Off	0x0b	0x0c	0x00	0x00	Not Support
			2D ↔ 3D				0x01	
			Side By Side				0x02	
			Top Bottom				0x03	
			Line By Line				0x04	
Vertical Line						0x05		
Checker BD						0x06		
Frame Sequence						0x07		
3D ↔ 2D		Off			0x01	0x00		
		On				0x01		
3D View Point					0x02	(-5~5)		
Depth					0x03	(1~10)		
3D Auto View		Off			0x05	0x00		
	Message Notice				0x01			
	On				0x02			

Control Item				Cmd1	Cmd2	Cmd3	Value
Sound	Sound Mode	Standard		0x0c	0x00	0x00	0x00
		Music					0x01
		Movie					0x02
		Clear Voice					0x03

4. Troubleshooting

Control Item		Cmd1	Cmd2	Cmd3	Value	
	Amplify				0x04	
Equalizer	Balance		0x01	0x00	(0~20)	
	100hz			0x01	(0~20)	
	300hz			0x02	(0~20)	
	1khz			0x03	(0~20)	
	3khz			0x04	(0~20)	
	10khz			0x05	(0~20)	
	Reset			0x06	0x00	
	SRS TruSurround HD(echo)	Off		0x02	0x00	0x00
Virtual Surround(X10+)	On				0x01	
SRS TruDialog(echo)	Off		0x03	0x00	0x00	Not Support
Dialog Clarify(X10+)	On				0x01	
Preferred Language	English		0x04	0x00	0x00	
	Spanish				0x01	
	French				0x02	
	Korean				0x03	
	Japanese				0x04	
Multi-Track Sound	Mono		0x05	0x00	0x00	
	Stereo				0x01	
	SAP				0x02	
Auto Volume	Off		0x06	0x00	0x00	
	ON				0x01	
	Night				0x02	
Speaker Select	TV Speaker		0x07	0x00	0x00	
	External Speaker				0x01	
Sound Select	Main		0x08	0x00	0x00	
	Sub				0x01	
Sound Reset	Sound Reset		0x09	0x00	0x00	

Control Item			Cmd1	Cmd2	Cmd3	Value	
3D Audio	Off			0x0a	0x00	0x00	Not Support add 2012
	Low					0x01	
	Medium					0x02	
	High					0x03	
Auto Stereo	Manual			0x0b	0x00	0x00	Not Support only KOREA (2012)
	Auto					0x01	

Control Item			Cmd1	Cmd2	Cmd3	Value	
KEY	Key Generation		0x0d	0x00	0x00	refer to table	
OSD	Show/Hide Control	Show	0x0e	0x00	0x00	0x00	add 2012
		Hide				0x01	
Get Status	Power (On/Off)		0xf0	0x00	0x00	0x00	
	Volume(0~100)		0xf0	0x01	0x00	0x00	
	Mute (On/Off)		0xf0	0x02	0x00	0x00	
	Channel Number		0xf0	0x03	0x00	0x00	
	Source (TV/AV/.../HDMI/...)		0xf0	0x04	0x00	0x00	
	Picture Size		0xf0	0x05	0x00	0x00	
	3D (On/Off)		0xf0	0x06	0x00	0x00	
	Picture Mode		0xf0	0x07	0x00	0x00	
Sound Mode		0xf0	0x08	0x00	0x00		

Key value	Value	
Up	96 (0x60)	
Down	97 (0x61)	
Left	101 (0x65)	
Right	98 (0x62)	
Menu	26 (0x1A)	
Internet	147 (0x93)	Not Support
Enter(OK)	104 (0x68)	
EXIT	45 (0x2D)	

4.8. Software Upgrade

Software Upgrade can be performed by downloading the latest firmware from samsung.com to a USB memory device.

- Current Version - The software already installed in the TV.
- Software is represented as 'Year/Month/Day_Version'.

4-8-1. How to Check the Software Version

■ Use the Main Menu

1. Click the "MENU" key in remote controller.
2. Select "Support" menu.
3. Locate the menu cursor "Software Upgrade" menu.
4. Click the "INFO" key.
 - Check the Main SW and Micom version.



■ Use the Factory Mode

Option	T-NVTE4IBRC-xxxx
Control	T-NVTE4IBRS-xxxx
SVC	E-Manual : NVISDBE-xxxx
Expert	
ADC/WB	
Advanced	

4-8-2. How to Upgrade Software and Micom

Insert a USB drive containing the firmware upgrade downloaded from samsung.com into the TV. Please be careful not to disconnect the power or remove the USB drive while upgrades are being applied. The TV will turn off and turn on automatically after completing the firmware upgrade. Please check the firmware version after the upgrades are complete (the new version will have a higher number than the older version). When software is upgraded, video and audio settings you have made will return to their default (factory) settings. We recommend you write down your settings before beginning firmware update. After update is completed, restore your previous settings.

■ Main Software Upgrade

1. Store the sw program named "T-NVTE4IBRC" in USB memory stick.
 - Connect the USB.



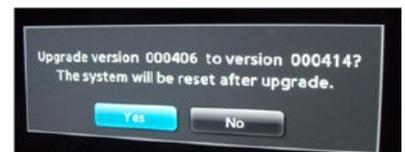
2. Click the "MENU" key in Remote Controller.
3. Select "Support" menu.
 - Locate the menu cursor "Software Upgrade" menu.



4. Locate the menu cursor "By USB" menu.



5. Click the "ENTER" key.

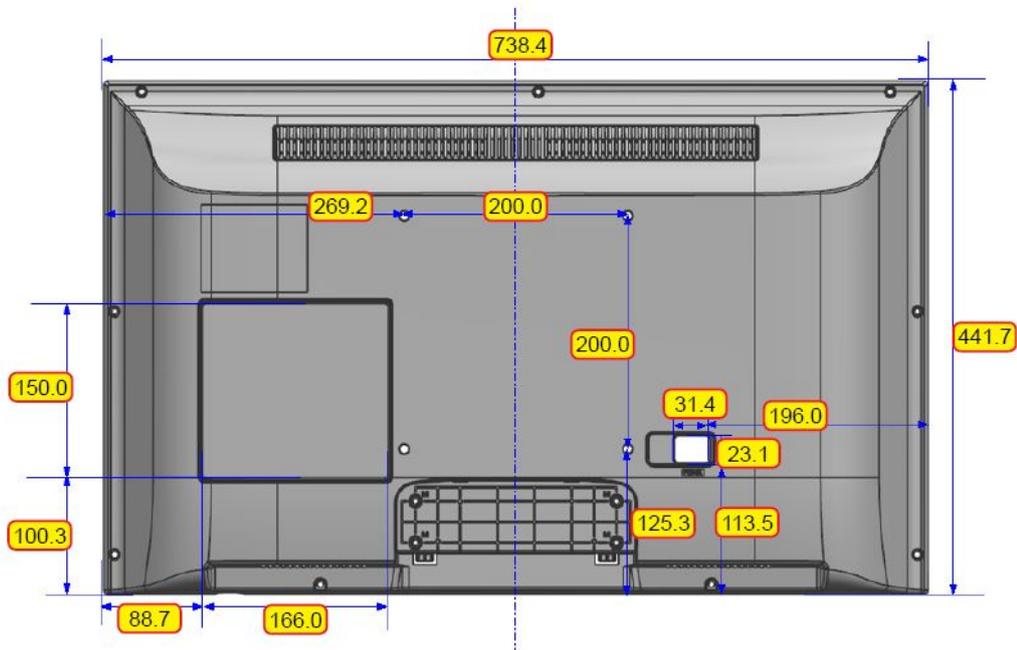


6. Click the "ENTER" key.
 - Wait for upgrade complete
 - Check the SW version



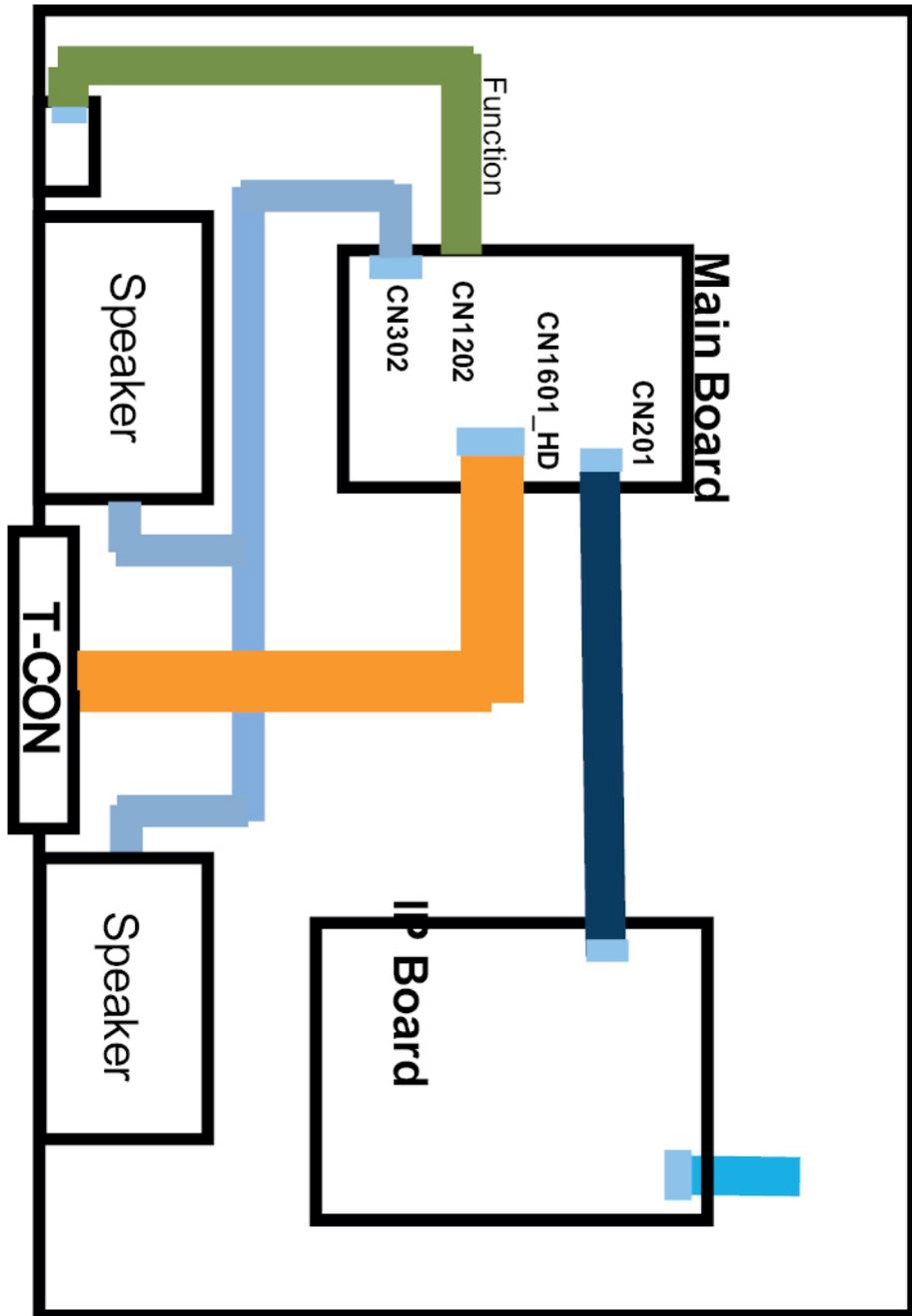
4.9. Rear Cover Dimension

■ UN32EH4003G



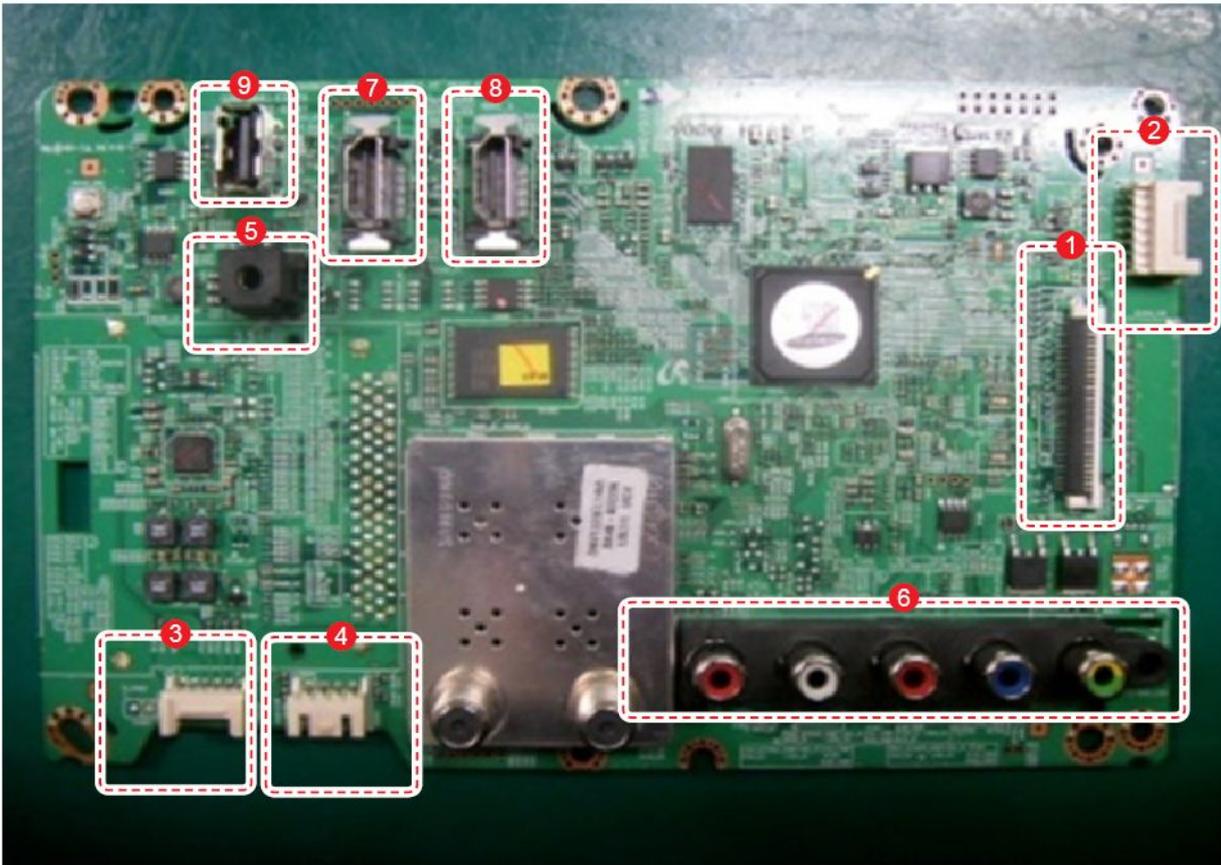
5. Wiring Diagram

5.1. Wiring Diagram



5.2. Connector

■ Main Board



① CN1601_HD			
1	PANEL_13V_PW	16	EVEN_TXCLK+_LVDS
2	PANEL_13V_PW	17	EVEN_TXCLK-_LVDS
3	PANEL_13V_PW	18	GND
4	PANEL_13V_PW	19	EVEN_TX2+_LVDS
5	PANEL_13V_PW	20	EVEN_TX2-_LVDS
6	GND	21	GND
7	GND	22	EVEN_TX1+_LVDS
8	GND	23	EVEN_TX1-_LVDS
9	TCON_WP	24	GND
10	PANEL_FORMAT	25	EVEN_TX0+_LVDS
11	NC	26	EVEN_TX0-_LVDS
12	GND	27	GND
13	EVEN_TX3+_LVDS	28	TCON_SDA
14	EVEN_TX3-_LVDS	29	TCON_SCL
15	GND	30	NC

② CN201 (to Powr board)			
1	B5.3V	11	B13V
2	SW_POWER_OUT	12	B13V
3	B5.3V	13	B13V
4	A5.3V	14	PWM_DIMM
5	GND	15	GND
6	GND	16	FRC_PWM2
7	B12VS	17	OVD_ON_OFF
8	GND	18	FRC_PWM3
9	B12VS	19	OVD_LEVEL
10	SW_INVERTER	20	FRC_PWM4

③ CN1202 (FUNCTION)			
1	IR	4	KEY_INPUT1
2	GND	5	KEY_INPUT2
3	A3.3V_PW	6	A3.3V_PW

④ CN302 (SPEAKER)			
1	R+	3	L+
2	R-	4	L-

⑤ CN503_FPC(DEBUG)			
1	RDB_FANET	3	NC
2	TDB_FANET	4	GND

⑥ CN401_COMP(COMPONENT)			
1	GND	9	COMP2_PR
2	COMP2_Y_CVBS	10	GND
3	IDENT_VIDEO2	11	COMP2_AV2_SL_IN
4	GND	12	COMP2_AV2_SR_IN
5	COMP2_PB	13	GND
6	IDENT_COMP2	14	COMP2_AV2_SR_IN
7	GND	15	COMP2_AV2_SL_IN
8	COMP2_PR		

⑦ CN601_H1 (HDMI1)			
1	HDMI1_RX2+	11	GND
2	GND	12	HDMI1_RXCLK-
3	HDMI1_RX2-	13	HDMI_CEC
4	HDMI1_RX1+	14	GND
5	GND	15	SCL
6	HDMI1_RX1-	16	SDA
7	HDMI1_RX0+	17	GND
8	GND	18	5V
9	HDMI1_RX0-	19	HPD
10	HDMI1_RXCLK+		

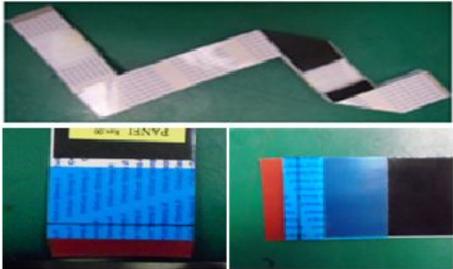
⑧ CN602_H2 (HDMI2)			
1	HDMI2_RX2+	11	GND
2	GND	12	HDMI2_RXCLK-
3	HDMI2_RX2-	13	HDMI_CEC
4	HDMI2_RX1+	14	GND
5	GND	15	SCL
6	HDMI2_RX1-	16	SDA
7	HDMI2_RX0+	17	GND
8	GND	18	5V
9	HDMI2_RX0-	19	HPD
10	HDMI2_RXCLK+		

⑨ CN1502_U2 (USB1)			
1	USB_VCC	3	USB_DP
2	USB_DM	4	GND

5.3. Connector Functions

Connector	Function
CN201 ↔ IP CN	Supply main power and dimming signal from IP board to Main Board.
CN1302_HD ↔ T-CON CNF1	The LVDS signal transferred from Main Board to Panel .

5.4. Cables

Use	LEAD (Main-IP 14P)	LVDS CALBE (Main - Panel 30P)
Code No.	UN32EH4003G : BN39-01449C	UN32EH4003G : BN96-20370U
Image		



GSPN (GLOBAL SERVICE PARTNER NETWORK)

Area	Web Site
Europe, MENA, CIS, Africa	https://gspn1.samsungsportal.com
E.Asia, W.Asia, China, Japan	https://gspn2.samsungsportal.com
N.America, S.America	https://gspn3.samsungsportal.com

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