



# LED TV

Chassis : U89A

Model : UN40F7500AG  
UN46F7500AG  
UN55F7500AG  
UN60F7500AG

## ***SERVICE*** Manual

### LED TV



UN\*\*F7500AG

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2. Product specifications
3. Disassembly and Reassembly
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# 1. Precautions

## 1-1. Safety Precautions

Follow these safety, servicing and ESD precautions to prevent damage and to protect against potential hazards such as electrical shock.

### 1-1-1. Warnings



For continued safety, do not attempt to modify the circuit board.  
Disconnect the AC power and DC power jack before servicing.

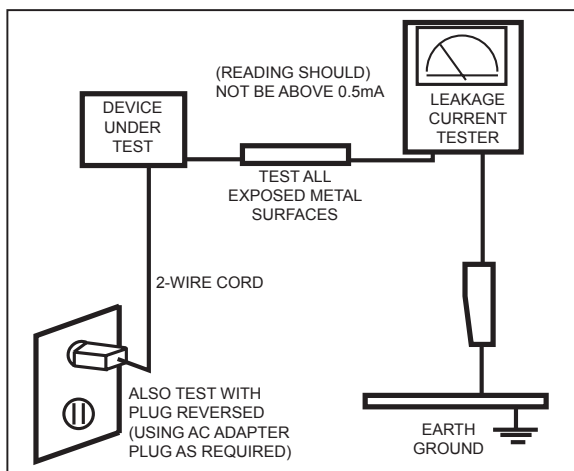
### 1-1-2. Servicing the LED TV

1. When servicing the LED TV, Disconnect the AC line cord from the AC outlet.
2. It is essential that service technicians have an accurate voltage meter available at all times. Check the calibration of this meter periodically.

### 1-1-3. Fire and Shock Hazard

Before returning the monitor to the user, perform the following safety checks:

1. Inspect each lead dress to make certain that the leads are not pinched or that hardware is not lodged between the chassis and other metal parts in the monitor.
2. Inspect all protective devices such as nonmetallic control knobs, insulating materials, cabinet backs, adjustment and compartment covers or shields, isolation resistor/capacitor networks, mechanical insulators, etc.
3. Leakage Current Hot Check:




Do not use an isolation transformer during this test.

Use a leakage current tester or a metering system that complies with American National Standards Institute (ANSI C101.1, Leakage Current for Appliances), and Underwriters Laboratories (UL Publication UL1410, 59.7).

4. With the unit completely reassembled, plug the AC line cord directly into a 120V AC outlet. With the unit's AC switch first in the ON position and then OFF, measure the current between a known earth ground (metal water pipe, conduit, etc.) and all exposed metal parts, including: metal cabinets, screwheads and control shafts.  
The current measured should not exceed 0.5 milliamp.  
Reverse the power-plug prongs in the AC outlet and repeat the test.

### **1-1-4. Product Safety Notices**

Some electrical and mechanical parts have special safetyrelated characteristics which are often not evident from visual inspection. The protection they give may not be obtained by replacing them with components rated for higher voltage, wattage, etc. Parts that have special safety characteristics are identified by  on schematics and parts lists. A substitute replacement that does not have the same safety characteristics as the recommended replacement part might create shock, fire and/or other hazards. Product safety is under review continuously and new instructions are issued whenever appropriate.

## 1-2. Servicing Precautions



An electrolytic capacitor installed with the wrong polarity might explode.



Before servicing units covered by this service manual, read and follow the Safety Precautions section of this manual.



If unforeseen circumstances create conflict between the following servicing precautions and any of the safety precautions, always follow the safety precautions.

### 1-2-1. General Servicing Precautions

1. Always unplug the unit's AC power cord from the AC power source and disconnect the DC Power Jack before attempting to: (a) remove or reinstall any component or assembly, (b) disconnect PCB plugs or connectors, (c) connect a test component in parallel with an electrolytic capacitor.
2. Some components are raised above the printed circuit board for safety. An insulation tube or tape is sometimes used. The internal wiring is sometimes clamped to prevent contact with thermally hot components. Reinstall all such elements to their original position.
3. After servicing, always check that the screws, components and wiring have been correctly reinstalled. Make sure that the area around the serviced part has not been damaged.
4. Check the insulation between the blades of the AC plug and accessible conductive parts (examples: metal panels, input terminals and earphone jacks).
5. Insulation Checking Procedure: Disconnect the power cord from the AC source and turn the power switch ON. Connect an insulation resistance meter (500 V) to the blades of the AC plug. The insulation resistance between each blade of the AC plug and accessible conductive parts (see above) should be greater than 1 megohm.
6. Always connect a test instrument's ground lead to the instrument chassis ground before connecting the positive lead; always remove the instrument's ground lead last.

### 1-3. Static Electricity Precautions

Some semiconductor (solid state) devices can be easily damaged by static electricity. Such components are commonly called Electrostatically Sensitive Devices (ESD). Examples of typical ESD are integrated circuits and some field-effect transistors. The following techniques will reduce the incidence of component damage caused by static electricity.

1. Immediately before handling any semiconductor components or assemblies, drain the electrostatic charge from your body by touching a known earth ground. Alternatively, wear a discharging wrist-strap device. To avoid a shock hazard, be sure to remove the wrist strap before applying power to the monitor.
2. After removing an ESD-equipped assembly, place it on a conductive surface such as aluminum foil to prevent accumulation of an electrostatic charge.
3. Do not use freon-propelled chemicals. These can generate electrical charges sufficient to damage ESDs.
4. Use only a grounded-tip soldering iron to solder or desolder ESDs.
5. Use only an anti-static solder removal device. Some solder removal devices not classified as "anti-static" can generate electrical charges sufficient to damage ESDs.
6. Do not remove a replacement ESD from its protective package until you are ready to install it. Most replacement ESDs are packaged with leads that are electrically shorted together by conductive foam, aluminum foil or other conductive materials.
7. Immediately before removing the protective material from the leads of a replacement ESD, touch the protective material to the chassis or circuit assembly into which the device will be installed.



Be sure no power is applied to the chassis or circuit and observe all other safety precautions.

8. Minimize body motions when handling unpackaged replacement ESDs. Motions such as brushing clothes together, or lifting your foot from a carpeted floor can generate enough static electricity to damage an ESD.

## **1-4. Installation Precautions**

1. For safety reasons, more than a people are required for carrying the product.
2. Keep the power cord away from any heat emitting devices, as a melted covering may cause fire or electric shock.
3. Do not place the product in areas with poor ventilation such as a bookshelf or closet. The increased internal temperature may cause fire.
4. Bend the external antenna cable when connecting it to the product. This is a measure to protect it from being exposed to moisture. Otherwise, it may cause a fire or electric shock.
5. Make sure to turn the power off and unplug the power cord from the outlet before repositioning the product. Also check the antenna cable or the external connectors if they are fully unplugged. Damage to the cord may cause fire or electric shock.
6. Keep the antenna far away from any high-voltage cables and install it firmly. Contact with the highvoltage cable or the antenna falling over may cause fire or electric shock.
7. When installing the product, leave enough space (0.4m) between the product and the wall for ventilation purposes. A rise in temperature within the product may cause fire.

## 2. Product Specifications

### 2-1. Product information

Model	UN**F7500AG		
Front View	 <p>* W : Width H : High D : Depth</p>		
Detail View			
Front Color	BLACK		
Dimensions (W x H x D)	40"	Set with Stand	905.4 x 594.9 x 265.0 mm
		Set without Stand	905.4 x 530.0 x 34.4 mm
	46"	Set with Stand	1037.9 x 680.5 x 307.2 mm
		Set without Stand	1037.9 x 604.5 x 34.4 mm
	55"	Set with Stand	1229.4 x 788.3 x 307.2 mm
		Set without Stand	1229.4 x 712.3 x 34.4 mm
	60"	Set with Stand	1352.1 x 860.2 x 307.2 mm
		Set without Stand	1352.1 x 783.2 x 35.5 mm
Weight	40"	Set with Stand	10.26 kg
		Set without Stand	9.16 kg
	46"	Set with Stand	13.05 kg
		Set without Stand	11.45 kg
	55"	Set with Stand	16.45 kg
		Set without Stand	14.85 kg
	60"	Set with Stand	20.8 kg
		Set without Stand	19.2 kg
Panel Type	Ultra Clear		
Internal Memory	2G		
DDR	1024Mbtyp		
Feature	3D / MoIP / Media Bridge / Allshare / Internet TV / Built-in Wi-Fi / Full Browser / Bluetooth		

## 2-2. Product specification

### 2-2-1. Detailed Specifications


**NOTE**

Design and specifications are subject to change without prior notice.

Item		UN**F7500AGXPE
General Information	Product	LED
	Series	7
	Country	COLOMBIA
Display	Inch	40" / 46" / 55" / 60"
	Resolution	1,920 x 1,080
	Ultra Clear Panel	Yes
Video	Clear Motion Rate	960
	Micro Dimming	Micro Dimming Pro
	Precision Black (Local Dimming)	No
	Picture Engine	3D HyperReal Engine
	Dynamic Contrast Ratio	Mega Contrast
	Motion Judder Canceller	N/A
	Wide Color Enhancer (Plus)	Yes
	Auto Motion Plus 120/240Hz	240Hz
	Film Mode	Yes
	Natural Mode Support	Yes
Audio	3D Sound	Yes
	Sound Output (RMS)	20W(10x2)
	Dolby	Dolby Digital Plus / Dolby Pulse
	SRS / DNSe+	DNSe+
	dts 2.0 + Digital Out / DTS Premium Audio	DTS Premium Audio 5.1
	Speaker Type	Down Firing + Full Range
	Sound Customizer	Yes
	Woofer	No
Smart TV 2.0	Smart Hub	Yes
	On TV	No
	Movies & TV Shows	No
	Apps	Yes
	Social	Yes
	Photos, Videos & Music	Yes
	Family Story	No
	Fitness	Yes

Item		UN**F7500AGXPE
Smart TV 2.0	Kids	Yes
	ACR (Advertisement)	N/A
	Samsung Sports Experience (SSE)	N/A
	Samsung SMART View	Yes
	Intelligent Viewing	No
	Smart Appliance	N/A
	S Recommendation	No
	Prism Screen	No
	Web Browser	Yes
Smart Interaction 2.0	Camera Built-in	Yes
	Face recognition	Yes
	Motion control	Yes
	Voice Control (Embedded)	Yes
	Voice Control (Server)	Yes
	Voice Interaction	No
	Camera App	Yes
	Samsung TV Apps supported	Yes
System	DTV Tuner	ISDB-T
	Analog Tuner	Yes (Trinorma)
	MHP / MHEG (version)/ ACAP / GINGA	N/A
Input & Output	Audio Out (Mini Jack)	1
	Component In (Y/Pb/Pr)	1
	Composite In (AV)	2 (1 Common Use for Component Y)
	Digital Audio Out (Optical)	1
	DVI Audio In (Mini Jack)	No
	Ethernet (LAN)	1
	HDMI	4
	PC Audio In (Mini Jack)	No
	PC In (D-sub)	No
	RF In (Terrestrial/Cable Input)	2
	RF In (Satellite Input)	No
	RS-232C (AV CONTROL)	No
	USB	3
	Headphone	No
	IR Out	1
Design	Design	Metal
	Slim Type	Slim 2
	Bezel Type	SNB



## 2. Product specifications

Item		UN**F7500AGXPE
Design	Front Color	Black
	Light Effect (Deco)	Yes
	Swivel (Left/Right)	Yes
	Stand Type	Quad
	Push & Pull Camera	Yes
Feature	3D Converter	Yes
	ConnectShare™ (USB 2.0)	Movie
	Samsung 3D	Yes
	History	Yes
	MultiTasking	Yes
	Smart Evolution Support	Yes
	Wireless LAN Built-in	Yes
	Wireless LAN Adapter Support	No
	OSD Language	Local Languages
	EPG	Yes
	HDMI 1.4 3D Auto Setting	Yes
	HDMI 1.4 A/Return Ch. Support	Yes
	Time Shift	Yes
	AllShare (Content Sharing, Screen Mirroring)	Yes
	Teletext (TTXT)	No
	User Interface	Golden bridge
	InstaPort S (HDMI quick switch)	Yes
	Anynet+ (HDMI-CEC)	Yes
	Auto Channel Search	Yes
	Auto Power Off	Yes
	Auto Volume Leveler	Yes
	Caption (Subtitle)	Yes
	Clock&On/Off Timer	Yes
	Game Mode	Yes
	Sports Mode	Advanced
	Kids Lock	N/A
	Picture-In-Picture	Yes
	Sleep Timer	Yes
	Extended PVR	Yes
	Smart Phone Remote support	Yes
	WiFi Direct	Yes
	ISP Bound Service	No
	BT HID Built-in	Yes

Item		UN**F7500AGXPE
Feature	USB HID Support	Yes
	Network Speaker Support	No
	Sound Share	Yes
	Regional EQ	N/A
	Digital Clean View	Yes
	Analog Clean View	Yes
	MHL	Yes
	Twin Tuner	No
	BD Wise Plus	Yes
	USB Copy	N/A
	ACS	N/A
	IP Video Closed Caption	N/A
	Embedded POP	Yes
Accessory	3D Active Glasses (Included)	4 (SSG-5100GB)
	IR Extender Cable (Included)	Yes
	Wireless LAN Adaptor (Included)	No
	Network Speaker (Included)	No
	MolP Camera	No
	Wireless Keyboard	No
	Remote Controller Model	TM1390A
	Batteries (for Remote Control)	Yes
	Ultra Slim Wall Mount Supported	Yes
	Mini Wall Mount Supported	Yes
	Vesa Wall Mount Supported	Yes
	Slim Gender Cable	1AV
	Power Cable	Yes
	ANT-Cable	No
	User Manual	Yes
	E-Manual	Yes

## 2-2-2. Feature & Specifications

Model	UN40F7500AG
Feature	
<ul style="list-style-type: none"> <li>Digital-TV, RF, 4-HDMI(Port 1 - STB /Port 2 - DVI/Port 3 - ACR/ Port 4- MHL), 1-Component, 1-A/V, 3-USB2.0 (Media Play), LAN</li> <li>Brightness : Mega Contrast</li> <li>PIP(in HDMI 1, 2, 3, 4 Component 1, PC Mode and Sub picture is available only in TV mode(DTV/ATV))</li> <li>Dolby Digital+, SRS theater HD</li> </ul>	
Specifications	
Item	Description
LCD Panel	40 inch FHD 240 Hz
Scanning Frequency	Horizontal : 67.5 kHz Vertical : 60 Hz
Display Colors	16.7M color
Maximum Resolution	Horizontal : 1920 Pixels Vertical : 1080 Pixels
Active Display (H x V)* * Horizontal x Vertical	TBD (H) x TBD (V) inches / TBD (H) x TBD (V) mm
Input Signal	Analog 0.7 Vp-p $\pm$ 5% positive at 75 $\Omega$ , internally terminated
Input Sync Signal	H/V Separate, TTL, P. or N.
Maximum Pixel Clock Rate	160 MHz
AC Power Voltage & Frequency	AC100-240V 50/60Hz
Power Consumption	TBDW
Environmental Considerations	Operating Temperature : 50°F ~ 104°F(10°C ~ 40°C) Operating Humidity : 10% ~ 80%, non-condensing Storage Temperature : -4°F ~ 113°F(-20°C ~ 45°C) Storage Humidity : 5% ~ 95%, non-condensing
Audio Specifications	<ul style="list-style-type: none"> <li>MAX Internal Audio Output Power : Right(10 W) / Left(10 W)</li> <li>Equalizer : 5 Band</li> <li>Output Frequency : RF : 20 Hz ~ 15.4 kHz AV/Componet/HDMI : 20 Hz ~ 20 kHz</li> </ul>
<b>Note</b> : 3D, MoIP, Media Bridge, Allshare, Internet TV, Built-in Wi-Fi, Full Browser, Bluetooth	

Model	UN46F7500AG
Feature	
<ul style="list-style-type: none"> <li>Digital-TV, RF, 4-HDMI(Port 1 - STB /Port 2 - DVI/Port 3 - ACR/ Port 4- MHL), 1-Component, 1-A/V, 3-USB2.0 (Media Play), LAN</li> <li>Brightness : Mega Contrast</li> <li>PIP(in HDMI 1, 2, 3, 4 Component 1, PC Mode and Sub picture is available only in TV mode(DTV/ATV))</li> <li>Dolby Digital+, SRS theater HD</li> </ul>	
Specifications	
Item	Description
<b>LCD Panel</b>	46 inch FHD 240 Hz
<b>Scanning Frequency</b>	Horizontal : 67.5 kHz Vertical : 60 Hz
<b>Display Colors</b>	16.7M color
<b>Maximum Resolution</b>	Horizontal : 1920 Pixels Vertical : 1080 Pixels
<b>Active Display (H x V)*</b> * Horizontal x Vertical	40.08189 (H) x 2.546063 (V) inches / 1018.08 (H) x 572.67 (V) mm
<b>Input Signal</b>	Analog 0.7 Vp-p $\pm$ 5% positive at 75 $\Omega$ , internally terminated
<b>Input Sync Signal</b>	H/V Separate, TTL, P. or N.
<b>Maximum Pixel Clock Rate</b>	160 MHz
<b>AC Power Voltage &amp; Frequency</b>	AC100-240V 50/60Hz
<b>Power Consumption</b>	149W
<b>Environmental Considerations</b>	Operating Temperature : 50°F ~ 104°F(10°C ~ 40°C) Operating Humidity : 10% ~ 80%, non-condensing Storage Temperature : -4°F ~ 113°F(-20°C ~ 45°C) Storage Humidity : 5% ~ 95%, non-condensing
<b>Audio Specifications</b>	<ul style="list-style-type: none"> <li>MAX Internal Audio Output Power : Right(10 W) / Left(10 W)</li> <li>Equalizer : 5 Band</li> <li>Output Frequency : RF : 20 Hz ~ 15.4 kHz AV/Componet/HDMI : 20 Hz ~ 20 kHz</li> </ul>
<b>Note</b> : 3D, MoIP, Media Bridge, Allshare, Internet TV, Built-in Wi-Fi, Full Browser, Bluetooth	

## 2. Product specifications

Model	UN55F7500AG
Feature	
<ul style="list-style-type: none"> <li>Digital-TV, RF, 4-HDMI(Port 1 - STB /Port 2 - DVI/Port 3 - ACR/ Port 4- MHL), 1-Component, 1-A/V, 3-USB2.0 (Media Play), LAN</li> <li>Brightness : Mega Contrast</li> <li>PIP(in HDMI 1, 2, 3, 4 Component 1, PC Mode and Sub picture is available only in TV mode(DTV/ATV))</li> <li>Dolby Digital+, SRS theater HD</li> </ul>	
Specifications	
Item	Description
LCD Panel	55 inch FHD 240 Hz
Scanning Frequency	Horizontal : 67.5 kHz Vertical : 60 Hz
Display Colors	16.7M color
Maximum Resolution	Horizontal : 1920 Pixels Vertical : 1080 Pixels
Active Display (H x V)* * Horizontal x Vertical	47.933071 (H) x 27.098425 (V) inches / 1217.5 (H) x 688.3(V) mm
Input Signal	Analog 0.7 Vp-p $\pm$ 5% positive at 75 $\Omega$ , internally terminated
Input Sync Signal	H/V Separate, TTL, P. or N.
Maximum Pixel Clock Rate	160 MHz
AC Power Voltage & Frequency	AC100-240V 50/60Hz
Power Consumption	172W
Environmental Considerations	Operating Temperature : 50°F ~ 104°F(10°C ~ 40°C) Operating Humidity : 10% ~ 80%, non-condensing Storage Temperature : -4°F ~ 113°F(-20°C ~ 45°C) Storage Humidity : 5% ~ 95%, non-condensing
Audio Specifications	<ul style="list-style-type: none"> <li>MAX Internal Audio Output Power : Right(10 W) / Left(10 W)</li> <li>Equalizer : 5 Band</li> <li>Output Frequency : RF : 20 Hz ~ 15.4 kHz AV/Componet/HDMI : 20 Hz ~ 20 kHz</li> </ul>
<b>Note</b> : 3D, MoIP, Media Bridge, Allshare, Internet TV, Built-in Wi-Fi, Full Browser, Bluetooth	

Model	UN60F7500AG
Feature	
<ul style="list-style-type: none"> <li>Digital-TV, RF, 4-HDMI(Port 1 - STB /Port 2 - DVI/Port 3 - ACR/ Port 4- MHL), 1-Component, 1-A/V, 3-USB2.0 (Media Play), LAN</li> <li>Brightness : Mega Contrast</li> <li>PIP(in HDMI 1, 2, 3, 4 Component 1, PC Mode and Sub picture is available only in TV mode(DTV/ATV))</li> <li>Dolby Digital+, SRS theater HD</li> </ul>	
Specifications	
Item	Description
LCD Panel	60 inch FHD 240 Hz
Scanning Frequency	Horizontal : 67.5 kHz Vertical : 60 Hz
Display Colors	16.7M color
Maximum Resolution	Horizontal : 1920 Pixels Vertical : 1080 Pixels
Active Display (H x V)* * Horizontal x Vertical	48.527559(H) x 27.253937(V) inches / 2307.5(H) x 692.25(V) mm
Input Signal	Analog 0.7 Vp-p $\pm$ 5% positive at 75 $\Omega$ , internally terminated
Input Sync Signal	H/V Separate, TTL, P. or N.
Maximum Pixel Clock Rate	160 MHz
AC Power Voltage & Frequency	AC100-240V 50/60Hz
Power Consumption	194W
Environmental Considerations	Operating Temperature : 50°F ~ 104°F(10°C ~ 40°C) Operating Humidity : 10% ~ 80%, non-condensing Storage Temperature : -4°F ~ 113°F(-20°C ~ 45°C) Storage Humidity : 5% ~ 95%, non-condensing
Audio Specifications	<ul style="list-style-type: none"> <li>MAX Internal Audio Output Power : Right(10 W) / Left(10 W)</li> <li>Equalizer : 5 Band</li> <li>Output Frequency : RF : 20 Hz ~ 15.4 kHz AV/Componet/HDMI : 20 Hz ~ 20 kHz</li> </ul>
<b>Note</b> : 3D, MoIP, Media Bridge, Allshare, Internet TV, Built-in Wi-Fi, Full Browser, Bluetooth	

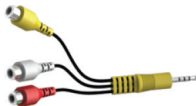


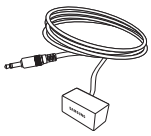
## 2-3. Accessories



### NOTE

- The items' colors and shapes may vary depending on the model.
- Check that there is no accessory hidden behind packing materials when you open the box.
- The part code for some accessories may differ depending on your region.

Product	Code. No	Product	Code. No
• Smart Touch Control	AA59-00764A	• User Manual	BN68-04848B
• Batteries (AAA x 2)	4301-000103	• Samsung 3D Active Glasses	BN96-25615A
• Power Cord	3903-000598	• Warranty Card / Regulatory Guide (Not available in some locations)	

Image	Product	Code. No
	• AV Adapter	BN39-01154H
	• Holder-Wire Stand	BN61-08370A
	• Holder-Ring	BN61-07295A
	• Holder-Ring	BN96-26652A

## 2-4. Viewing the Functions

### 2-4-1. SMART HUB

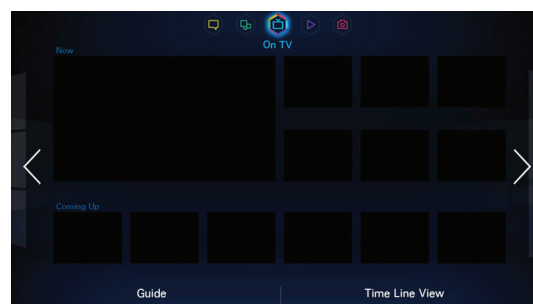
This TV features Smart Hub, a multi-purpose entertainment and family center. With Smart Hub, users can surf the web, download applications, and stay in touch with family and friends through social networking services. In addition, you can enjoy photo, video, and music files stored on external storage devices.



#### On TV

This functions is only available on U.S and Canada.

While you watch TV, a list of recommended programs on other channels appears on the screen. You can use this list to change the channel and find out more information about the recommended programs including how much time is left until they air.



#### Movies & TV Shows

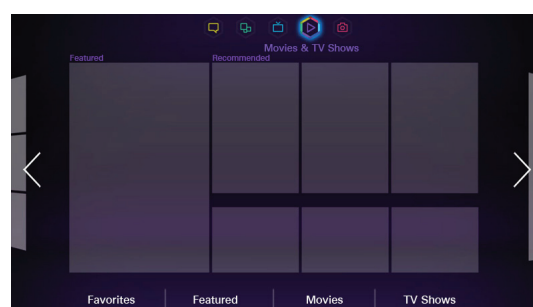
Purchase and watch movies and series without a separate external device.

This functions is only available on U.S and Canada.

Users can buy movies and TV shows online.

Open Smart Hub and select Movies & TV Shows.

This service may be not available depending on the country or region.

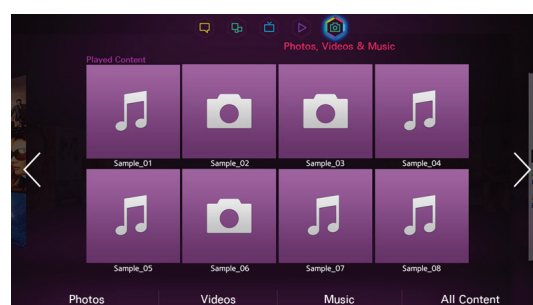


#### Photos, Videos & Music

Play back photo, video, and music files from an external storage device.

Open Smart Hub and select Photos, Videos & Music.

Enjoy photo, video and music files from an external storage device directly on your TV. Back up important files before connecting an external storage device to the TV. Samsung will not be held responsible for damaged or lost files.

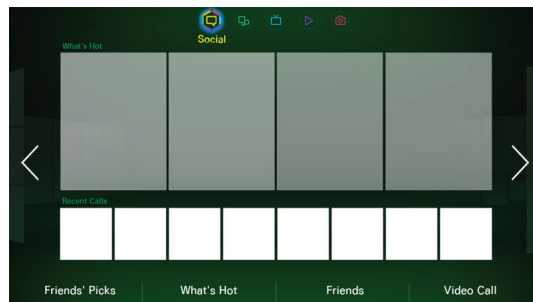




### Social



Watch the latest YouTube videos and you and your friends' video posts on Facebook and Twitter. You can also make video calls to friends by connecting the TV to a camera (sold separately).

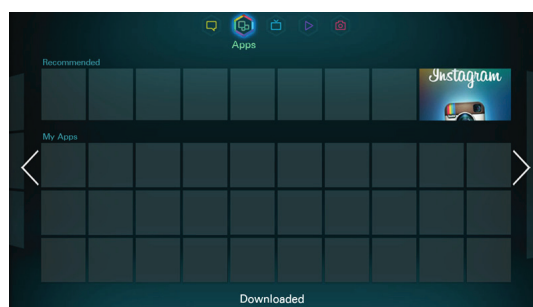


### Apps



Download and install applications such as WebBrowser and Family Tree.

Samsung Apps offers an extensive collection of free and paid news, sports, weather, and gaming content you can directly download to and enjoy on your TV. First, check the network and make sure the TV is connected to the Internet. Your TV needs to be connected to the Internet in order to use Apps.



- Samsung Apps

Samsung Apps offers various free and paid news, sports, weather, and gaming applications. Samsung Apps lets you search for applications and install them directly on your TV. Read and agree to the terms and conditions of use and then browse through the categories or directly search for applications.

- Fitness

Fitness is an application that helps you stay fit. Create a profile, set up an exercise plan, and start exercising according to a structured regimen. Read and agree to the terms and conditions before using Fitness.

- Kids

This is a quick launcher and recommended list for applications and content that is suitable for children and even provides services not currently installed on your TV. Using Kids, you can download applications and content for your children to your TV. Certain services, however, are fee-based.

- WebBrowser

WebBrowser is a web-browsing application. Using WebBrowser, you can browse the Internet on your TV as you would on your computer and even watch TV while you surf the web. The browsing experience, however, may not be the same as it is on your computer. Use a keyboard and mouse for a more convenient web browsing experience.

- Social Networks

Share your thoughts and comments about a program on the air through social networking services. Social Networks displays social network services such as Twitter, Facebook, Google Talk, and NateOn on a single screen. You can even post messages and comments in the same manner as you would using a computer. You must first link your Samsung account to the respective SNS accounts before you can access them using Social Networks.

## 2-4-2. Supported Formats

Enjoy photos, music and/or movie files saved on a USB Mass Storage Class (MSC) device and/or your PC.

- To view content on a USB device, you should plug the device into a USB port on the TV.
- If you want to use a USB HDD, we recommend to use a USB HDD that has a power adapter.

### ■ Supported Subtitle Formats

External		Internal	
MPEG-4 Timed text	.txt	Xsub	AVI
SAMI	.smi	SubStation Alpha	MKV
SubRip	.srt	Advanced SubStation Alpha	MKV
SubViewer	.sub	SubRip	MKV
Micro DVD	.sub or .txt	MPEG-4 Timed text	MP4
SubStation Alpha	.ssa		
Advanced SubStation Alpha	.ass		
Powerdivx	.psb		

### ■ Supported Image Resolution

File Extension	Type	Resolution
*.jpg / *.jpeg	JPEG	15360 x 8640
*.png	PNG	4096 x 4096
*.bmp	BMP	4096 x 4096
*.mpo	MPO	15360 x 8640

### ■ Supported Music File Formats

File Extension	Type	Codec	Comments
*.mp3	MPEG	MPEG1 Audio Layer 3	
*.m4a	MPEG4	AAC	
*.mpa			
*.aac			
*.flac	FLAC	FLAC	Supports up to 2 channel
*.ogg	OGG	Vorbis	Supports up to 2 channel
*.wma	WMA	WMA	WMA 10 Pro supports up to 5.1 channel. WMA lossless audio is not supported. Supports up to M2 profile (except LBR mode)
*.wav	wav	wav	
*.mid *.midi	midi	midi	type 0, type 1 are supported.
*.ape	ape	ape	

## ■ Supported Video Formats

File Extension	Container	Video Codec	Resolution	Frame rate (fps)	Bit rate (Mbps)	Audio Codec		
*.avi *.mkv *.asf *.wmv *.mp4 *.3gp *.vro *.mpg *.mpeg *.ts *.tp *.trp *.mov *.flv *.vob *.svi *.m2ts *.mts *.divx	AVI MKV ASF MP4 3GP MOV FLV VRO VOB PS TS SVAF	Divx 3.11 / 4 / 5 / 6	1920 x 1080	6~30	30	AC3 LPCM ADPCM (IMA, MS) AAC HE-AAC WMA DD+ MPEG(MP3) DTS(Core) G.711 (A-Law, μ-Law)		
		MPEG4 SP/ASP						
		H.264 BP/MP/HP						
		Motion JPEG						
		Microsoft MPEG-4 v3	1280 x 720					
		Window Media Video v7,v8						
		Window Media Video v9	1920x1080					
		MPEG2						
		MPEG1						
		MVC	640 x 480		4			
		VP6		60				
		*.webm	WebM	VP8	1920 x1080	6~30	20	Vorbis

## ■ Other Restrictions

- Codecs may not function properly if there is a problem with the content data.
- Video content does not play or does not play correctly if there is an error in the content or container.
- Sound or video may not work if they have standard bit rates/frame rates above the TV's compatibility ratings.
- If the Index Table is wrong, the Seek (Jump) function does not work.
- When playing video over a network connection, the video may not play smoothly because of data transmission speeds.
- Some USB/digital camera devices may not be compatible with the player.

## ■ Video Decoders

- Supports up to H.264, Level 4.1 (does not support FMO/ASO/RS)
- VC1 AP L4 is not supported.
- All video codecs excluding WMV v7, v8, MSMPEG4 v3, MVC, and VP6:
  - Below 1280 x 720: 60 frame max
  - Above 1280 x 720: 30 frame max
- GMC 2 over is not supported.
- Supports SVAF top/bottom and left/right only.
- Supports Blu-ray/DVD MVC specs only.

## ■ Audio Decoders

- WMA 10 Pro supports up to 5.1 channels. Supports up to M2 profile.
- WMA lossless audio is not supported.
- QCELP, AMR NB/WB is not supported.
- Vorbis is supported for up to 2 channels.
- DD+ is supported for up to 5.1 channels.

### 2-4-3. Smart Control

The Smart Touch Control makes it easier and more convenient to use the TV. For example, you can use the remote control's built-in touchpad to move the focus and make selections as you would on a computer using a mouse. In addition, you can use the virtual control panel displayed on the screen to change channels, play media files, and access favorites.

#### ■ Connecting to the TV

In order to operate the TV using a Smart Touch Control unit, you must first pair it to the TV via Bluetooth.

1. To turn on the TV, point the Smart Touch Control at the remote control receiver of the TV and press the TV button. The remote control receiver's location may vary depending on the model.
2. A Bluetooth icon will appear at the bottom left of the screen as shown below. The TV will then attempt to connect to the Smart Touch Control unit automatically



<Attempting to connect and completion icons>

#### ■ Reconnecting the Smart Touch Control Unit

If you need to reestablish the connection between the TV and the Smart Touch Control unit, press the pairing button at the back of the Smart Touch Control unit.



<The Smart Touch Control unit's pairing button>

The pairing button can be accessed by removing the control unit's battery cover. Pressing the pairing button automatically reestablishes the connection between the control unit and the TV.












## ■ Buttons and Descriptions



### Touchpad

Drag your finger on the touchpad as you would on the touchpad of a laptop to move the focus displayed on the screen. To select item, press the touchpad.

### <The Smart Touch Control>

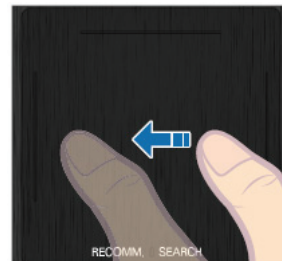
 <b>TV</b> Turns the TV on/off.	 <b>^ P v</b> Changes the channel.
 <b>SOURCE</b> Changes the source.	<b>MORE</b> Displays a virtual remote control on the screen. The virtual remote control consists of a number panel, a playback control panel, and a quick access panel. Use the touchpad to select numbers and buttons.
 <b>STB</b> Turns on and off the satellite or cable set-top box connected to the TV. For this, the Smart Touch Control must be configured as a universal remote control.	 The colour buttons work differently, depending on the function that the TV is currently performing.
 <b>VOL</b> Adjusts the volume.	 <b>RETURN/EXIT</b> Returns to the previous menu.
 <b>VOICE</b> Run Voice Recognition. To speak a voice command, press and hold the <b>VOICE</b> button and say a voice command.	 <b>SMART HUB</b> Launch Smart Hub. While an application is running, pressing the Smart Hub button terminates the application.
 <b>MUTE / AD</b> Turns the TV sound on/off.	 <b>GUIDE</b> Check the digital channel broadcasting schedule.

## ■ Reconnecting the Smart Touch Control Unit

Use the touchpad to perform various commands. Navigate to Guide (**System** → **Device Manager** → **Smart Touch Control Settings** → **Guide**) to view an on-screen guide to using the Smart Touch Control.

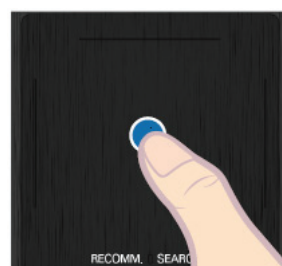
- Dragging

Drag on the touchpad in the desired direction. Move the focus or the pointer in the direction the finger is dragging.



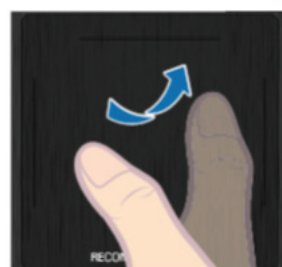
- Tap

Tap on the touchpad. This selects the focused item.



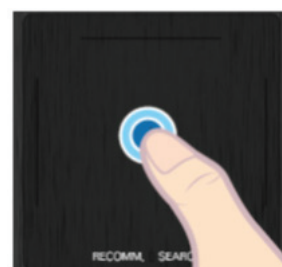
- Flicking

Flick on the touchpad in the desired direction. This moves the focus or scrolls the screen based on the direction and speed of the flick.



- Tapping and Holding

Tap and hold on the touchpad for at least 3 seconds. This gives you access to hidden features included in certain applications.



- Tapping and Dragging

Tap on the touchpad, drag and release. This moves the selected web item in a webpage or your current location on a map.

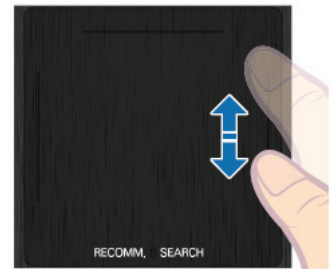


## 2. Product specifications

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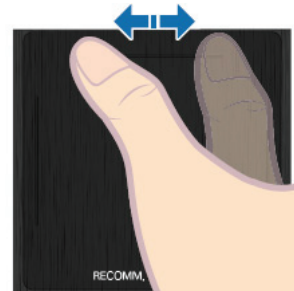
- Scrolling Up/Down

Scroll up/down the line on either the left or right edge of the touchpad. This scrolls a webpage or a list up/down. This scrolling feature easily accommodates both right-handed and left-handed users.



- Scrolling Left/Right

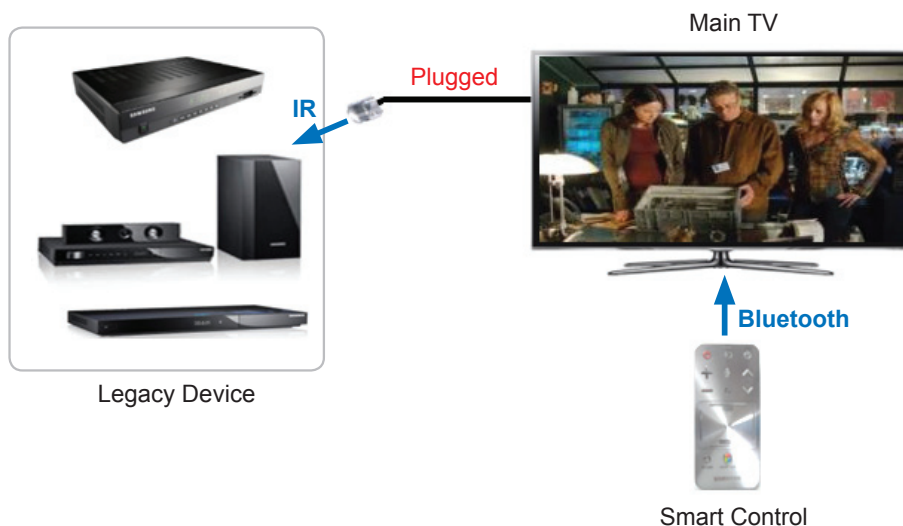
Scroll left/right on the line at the top or bottom edge of the touchpad. This scrolls a horizontal webpage or the Smart Hub panel to the left/right.



## 2-4-4. IR Blaster

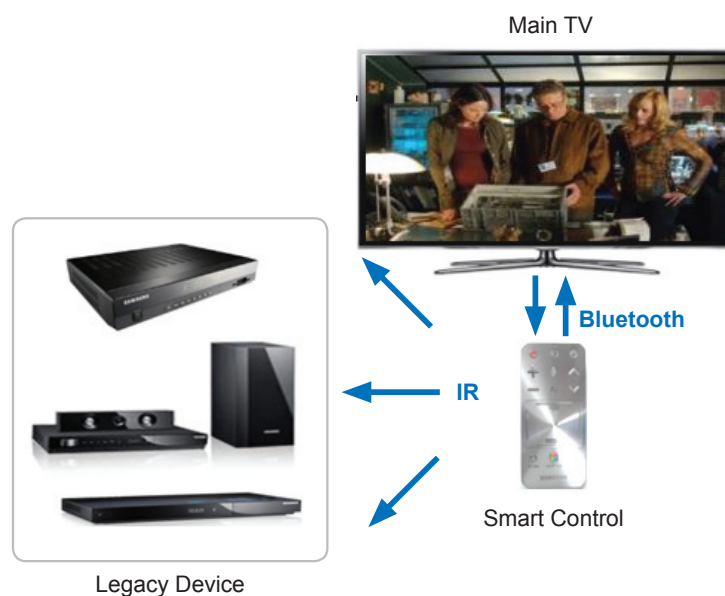
### ■ Using wired IR Blaster

1. Push the Smart Control Key.
  - Key Data is transmitted to the TV. (Bluetooth)
2. Key Data is transmitted to the IR Blaster MCU.
  - Uart (the internal communication of TV)
3. External Device is operated.
  - IR Transmit . (IR blaster → Device)



### ■ Not using wired IR Blaster

1. Push the Smart Control Key.
  - Key Data is transmitted to the TV. (Bluetooth)
2. Key Data is transmitted to the Smart Control.
  - Bluetooth
3. External Device is operated.
  - IR Transmit (Smart Control → Device)





## 2-4-5. SMART Interaction



### NOTE

The camera is sold separately.

This Smart TV is enabled with SMART Interaction, a facial- and movement-recognition feature that allows users to control the TV without the need for a remote control. To use SMART Interaction, you will need to purchase and install a separate camera. SMART Interaction makes it possible to configure settings and access features with ease. It takes approximately 15 seconds for motion recognition to come online after turning on the TV.

### ■ Face Recognition

This product saves thumbnail images of users' faces for use during the Face Login. Logging into the Smart Hub via face recognition may be less secure than logging in using an ID and password.

Users can register their faces and log into their Smart Hub accounts through Face Recognition. One face may be registered per account. Depending on the ambient brightness level and the user's skin tone, the TV may have difficulty recognizing the user's face.

- **Face Registration**

A Smart Hub login is required to register a face. Log into the Smart Hub. Create a new account if you do not already have one.

- **Face Recognition Login**

Select Face Recognition Mode from the login window. The TV automatically recognizes a user's face. If recognition fails, try again. If the password entry option has been enabled under Change account information, you need to enter your password as well in order to log into the Smart Hub.

### ■ TV Camera Use

Under some circumstances and under certain legal conditions, the use/misuse of the TV camera may result in legal liability. There may be obligations under local privacy laws regarding the protection of individuals concerning personal data and on the free movement of such data, and possibly other laws including criminal laws, regulating camera surveillance both in the workplace and elsewhere.

By using the TV camera, users agree that it will not be used (i) in locations where cameras are generally prohibited (such as bathrooms, locker rooms or changing rooms), (ii) in any manner that will result in an invasion of a person's privacy or (iii) in violation of any applicable laws, regulations or statutes.

If you are using a camera, first check the back for a sticker. Remove the sticker cover before adjusting the TV camera angle. When you are no longer using the camera, rotate the lens downward and secure it in place. This prevents any inadvertent or unintentional camera operation.

### ■ Motion Control Environment Test

- **Screen Menu → Smart Features → Motion Control**

Use Motion Control to change the channel, adjust the volume, move the pointer, and control other TV functions. Some applications may not support Motion Control.

### Operating Environment

Users should be located between 1.5m and 4m from the camera. The actual recognition range may vary depending on the camera angle and other factors.

Motion Control relies on the TV camera and therefore will not function if the camera is pointed up or down. Adjust the camera to the correct angle. Do not point the camera directly at the sun or any other light source or obstruct its view.

In order for the camera to recognize movement, the user has to stand out from the background.

The appropriate ambient brightness is between 50 to 500 lux.

Avoid direct sunlight when using Motion Control.

Run Motion Control Environment Test before using Motion Control to determine the camera's recognition range.

## Motion Control Environment Test

### Screen Menu → Smart Features → Motion Control → Motion Control Environment Test

Run this test before using Motion Control to ensure proper functionality

1. Run Motion Control Environment Test and select Start within 4.9ft and 13.1ft of the TV. If light reflects on the TV
2. Adjust the camera angle so that you appear inside the square displayed on the screen. Once you have finished

## Motion Control Options

Motion Control: Activates/deactivates Motion Control.




Animated Motion Guide: Displays an animated guide when user motion is detected.

## Motion Control Activation

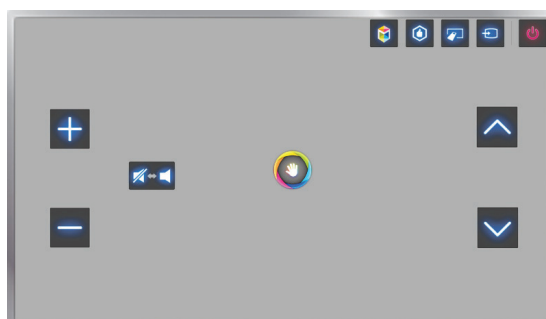
Raise your hand with the palm facing the TV. Hold it for a moment and slowly wave your arm and hand from side to side three or four times. When your hand is successfully recognized, the Motion Control is activated and an arrow cursor is displayed on the screen.









## Using the Basic Motion Controls

The following basic motion control commands are available:

		
<p>This action moves the cursor to the desired position.</p>	<p>Make a fist to select an option or execute a command. Keeping your fist clenched is like holding down a remote control button.</p>	<p>Make a circle with your hand in the counterclockwise direction to return to the previous menu.</p>

## Motion Control Screen

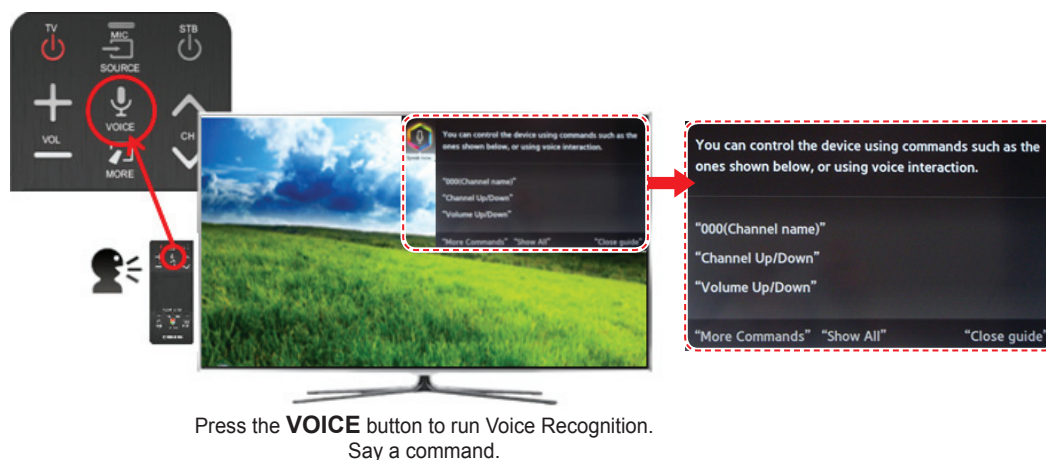


Screen Icons	Explanation
	Adjust the volume.
	Turns the TV sound on/off.
	Changes the channel.
	Launch Smart Hub.
	Check the recommended program information and air times. Select a program from the list to view detailed information about that program.
	Enter a channel number using the number panel to jump to the channel. Use the playback control panel with the on-screen color buttons to control a media file that is currently playing.
	Change the source.
	Turn off the TV.

## ■ Voice Recognition

- **Screen Menu → Smart Features → Voice Recognition**

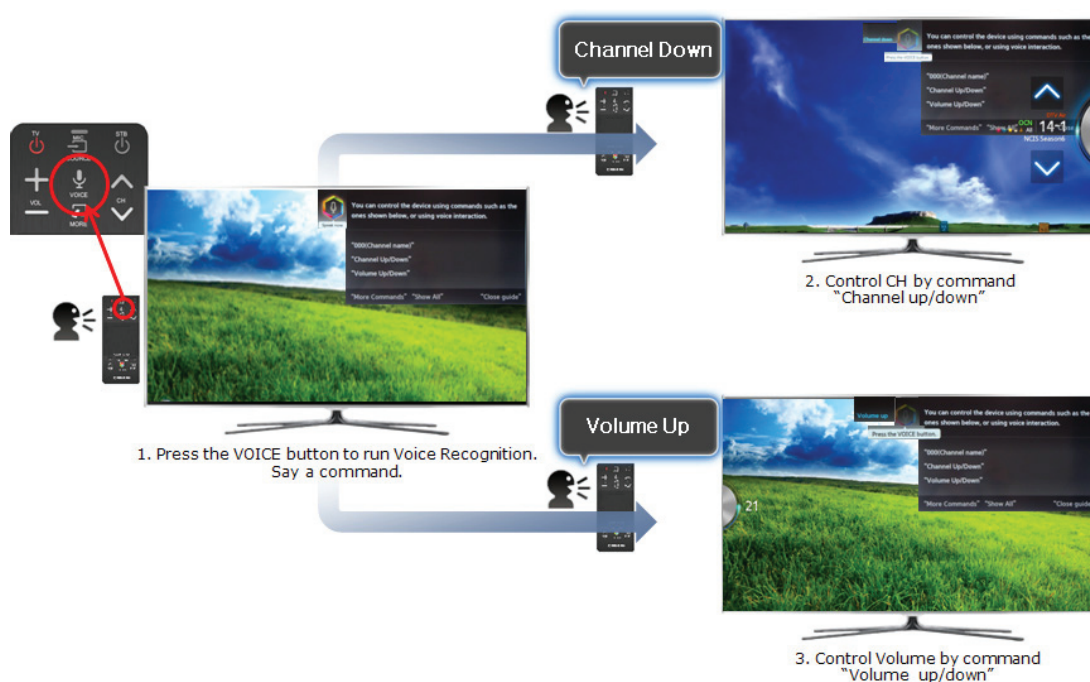
Voice Recognition lets you access and control specific functions of the TV using voice commands.



### Basic Voice Recognition Use

Press the VOICE button to run Voice Recognition. Say a command. You can use Voice Recognition to operate the TV.

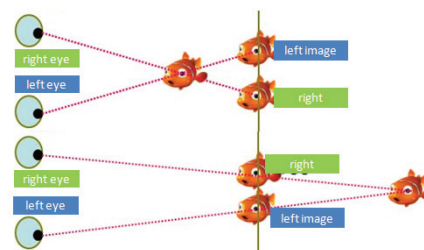
- **Moving the Focus** : Say "Focus Left", "Focus Right", "Focus Up", or "Focus Down" to move the focus.
- **Select Item** : Say "Select".
- **Return** : Say "Previous".
- **Available Voice Commands** : Say "Guide me". A list of basic voice commands available in the current state is shown. With the list displayed on the screen, say "Other Commands". This displays the complete list of voice commands available in the current state.
- **All Voice Commands** : Say "Guide me" and then "Other Commands". This displays the list of all voice commands available in the current state. Say "Show all Commands" to display a complete list of voice commands by category. Say the name of a category.



## 2-4-6. 3D Display

### ■ What is 3D Display?

This mode is to enable users to view images on the TV/Monitor in 3D by receiving the video signal in 3D format from sources such as 3D games and titles. The human brain constructs a 3 dimensional image from the two images entering both eyes. The depth of a 3 dimensional images is determined by the horizontal difference between the images from both the left and right eyes. 3D is displayed two images alternately on screen equivalent to left and right at TV, and embodied by doing to see each relevant image in left eye and right eye through shutter glasses.



### ■ 3D Function of Model Series

LCD / LED / PDP TV			LED
Items	Sub Items		120 Hz
	Platform (Main)		X12
	Platform (FRC / Formatter)		Fox-FT1 (SDC) Fox-FT2 (AUO / CMI) Echo-Fs (Sharp 3D) NT7231 2 (Sharp 2D)
3D Feature	2D → 3D Conversion		O
	3D → 2D		O
	3D Perspective		O
	3D Depth		O
	Auto View (Auto Format Detection)		X
	3D Optimize		O
FRC Feature	Auto Motion Plus		O
3D Input Format	ATV / AV, PC	2D → 3D	O
	Component	2D → 3D	O
		SS, TB	O
	HDMI	2D → 3D	O
		SS, TB	O
		FP 1080P 24 / 25 / 30 FP 720P 50 / 60 FP 1080i 50 / 60	O
		HDMI (PC / DVI)	LL, VS, Check ker BD, FS
	HDMI (PC / DVI)	2D → 3D	O
		SS, TB	O
		MPO	O
		SVAF IES (SS, BT)	O
		MVC 1080P 24 / 25 / 30 MVC 720P 50 / 60 MVC 1080i 50 / 60 MVC 720P 24 / 25 / 30	O
		DTV	
	DTV	2D → 3D	O
		SS, TB	O
		DVB_Phase1 (SS, BT)	O
		ATSC_KR30	O

## ■ Supported 3D Resolutions

These specifications apply to a display ratio of 16:9 only.

- 3D Format: L/R, T/B

Resolution	Frequency (Hz)
1280 x 720p	59.94 / 60
1920 x 1080i	59.94 / 60
1920 x 1080p	23.98 / 24 / 29.97 / 30 / 59.94 / 60

- 3D Format: Frame Packing

Resolution	Frequency (Hz)
1280 x 720p	59.94 / 60
1920 x 1080i	59.94 / 60
1920 x 1080p	23.98 / 24 / 29.97 / 30

- Component

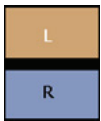


Resolution	Frequency (Hz)
1280 x 720p	59.94 / 60
1920 x 1080i	59.94 / 60
1920 x 1080p	23.98 / 24 / 29.97 / 30 / 59.94 / 60

- Digital Channel

Resolution	Frequency (Hz)
1280 x 720p	59.94 / 60
1920 x 1080i	59.94 / 60

## ■ 3D Format Test

**3D Format** : There are several 3D formats existing on how to merge Left and Right images.

Format	Input images	Test Method
Frame Packin (HDMI 1.4)		Able to test only by HDMI 1.4 BD Player or MSPG-4600MT(Master Device)
Top & Bottom		Using Format_test.bmp <ul style="list-style-type: none"> <li>Check in the PC(HDMI) source. PC resolution and format resolution must be same</li> <li>Wearing 3D glass, left eye sees only 'L' letter, right eye sees only 'R' letter (close your eyes one by one)</li> </ul>
Side by Side		Using Format_test.bmp <ul style="list-style-type: none"> <li>Check in the PC(HDMI) source. PC resolution and format resolution must be same</li> <li>Wearing 3D glass, left eye sees only 'L' letter, right eye sees only 'R' letter (close your eyes one by one)</li> </ul>
2D → 3D		Check in the normal 2D source. Check not in the test pattern but in the actual video. <ul style="list-style-type: none"> <li>Left/Right black region will grow more and more as the depth goes higher.</li> </ul>

## 3. Disassembly and Reassembly

This section of the service manual describes the disassembly and reassembly procedures for the LED TV.



This LED TV contains electrostatically sensitive devices. Use caution when handling these components.


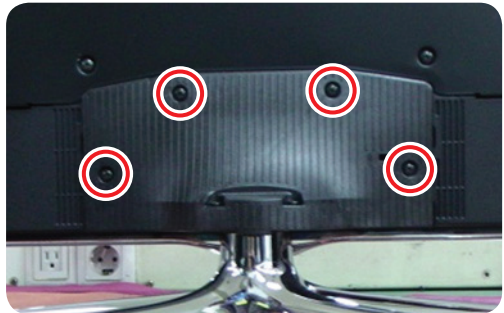

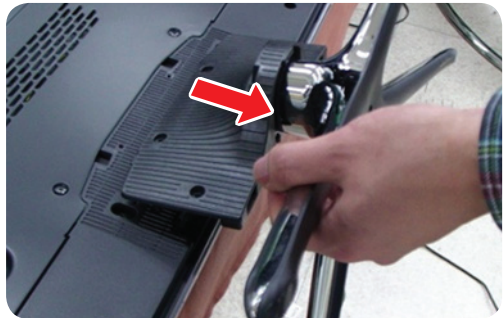
### 3-1. Disassembly and Reassembly



1. Disconnect the LED TV from the power source before disassembly.
2. Follow these directions carefully; never use metal instruments to pry apart the cabinet.
3. If there is no additional coment, it is same for all inches.

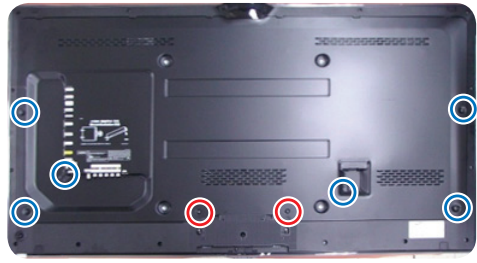



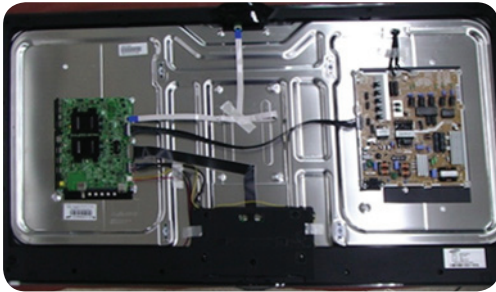
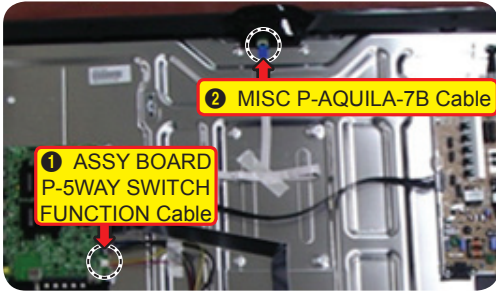
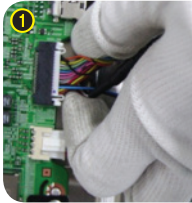

#### 3-1-1. LED TV

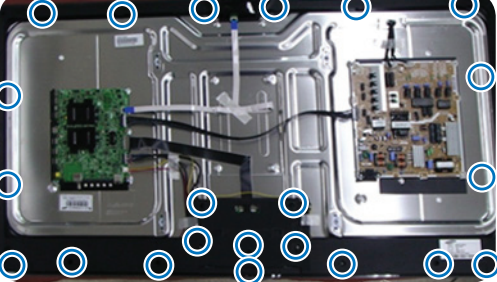

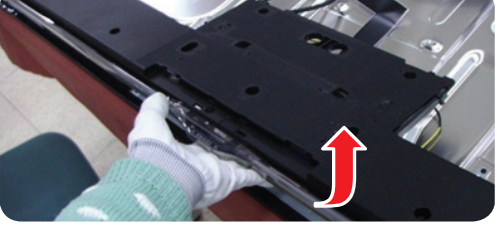
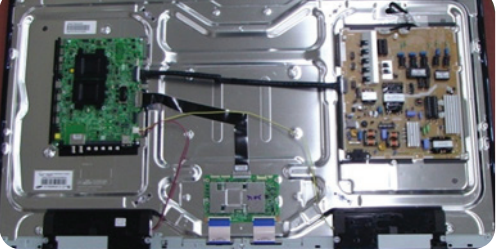
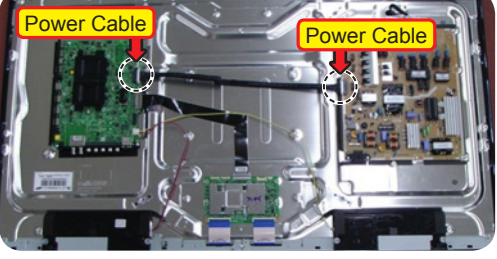
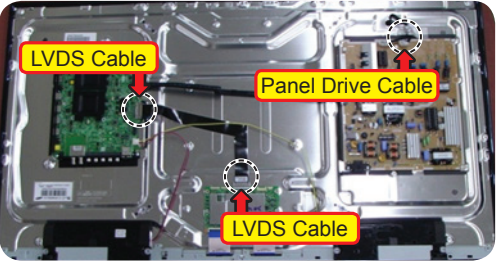

##### ■ 46 inches

Description	Picture Description	Screws
1 Place TV face down on cushioned table.		
2 Remove 4 screws from the ASSY GUIDE P-STAND.		 6003-001782 (M4, L12, Machine)
3 Remove STAND.		



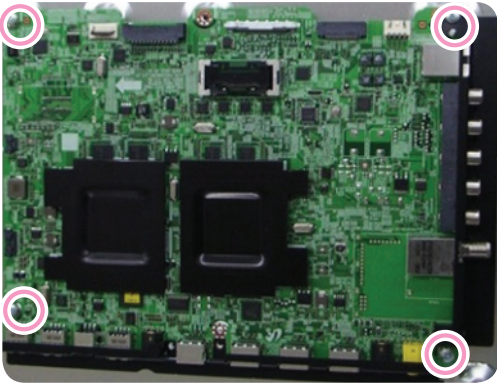

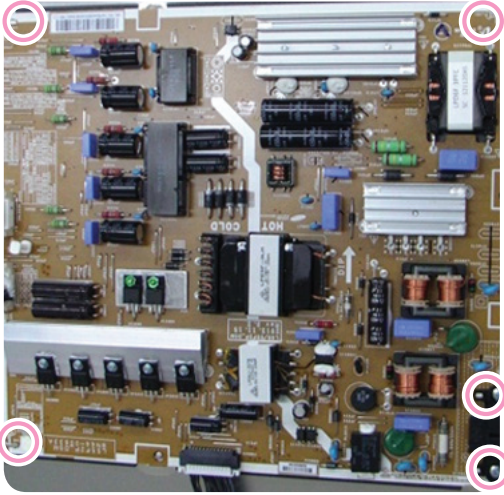

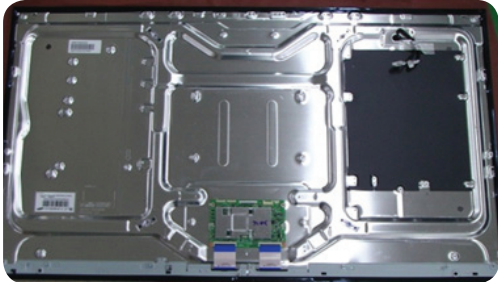
### 3. Disassembly and Reassemble


Description	Picture Description	Screws
<p><b>4</b> Remove 8 screws of ASSY COVER P-REAR.</p>		 <p>6001-002755 (M3, L6, Tapping)</p>  <p>6003-001782 (M4, L12, Machine)</p>
<p><b>5</b> Lift up and remove the ASSY COVER P-REAR.</p> <div data-bbox="239 797 671 931"> <p><b>! CAUTION</b></p> <p>Becareful when you lift up the ASSY COVER P-REAR, It's really sharp.</p> </div>	 	
<p><b>6</b> Remove the ASSY BOARD P-5WAY SWITCH FUNCTION Cable and ASSY MISC P-AQUILA-7B Cable before removing the ASSY COVER P-MIDDLE.</p>	 <p><b>1</b> ASSY BOARD P-5WAY SWITCH FUNCTION Cable</p> <p><b>2</b> MISC P-AQUILA-7B Cable</p>  	

Description	Picture Description	Screws
<b>7</b> Remove screws of ASSY COVER P-MIDDLE.		 6001-002755 (M3, L6, Tapping)
<b>8</b> Lift up and remove the ASSY COVER P-MIDDLE.	 	
<b>9</b> Remove the Power Cables and Speaker Cables. Remove the LVDS Cable and Panel Drive Cable.	 	
<b>10</b> Remove the ASSY SPEAKER (L/R).		




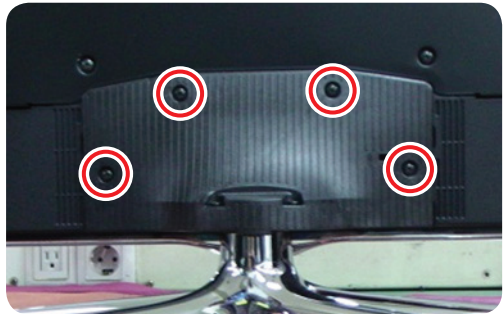





3. Disassembly and Reassemble


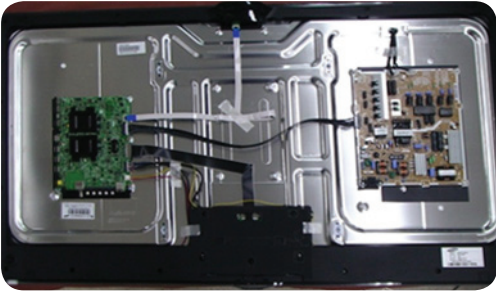
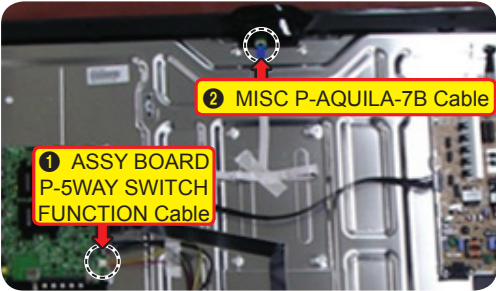


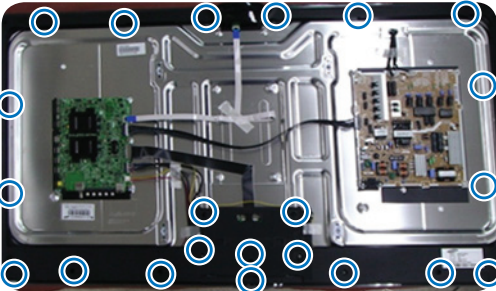

Description	Picture Description	Screws
<div>11</div> <div>Remove the screws of ASSY PCB MAIN.</div>		<div> 6001-003016 (M3, L5)</div>
<div>12</div> <div>Remove the screws of DC VSS-LED TV PD BD.</div>		<div> 6001-003016 (M3, L5)</div>
<div>13</div> <div>Completed disassembly.<ul style="list-style-type: none"><li>Panel.</li></ul></div>		

 **NOTE**

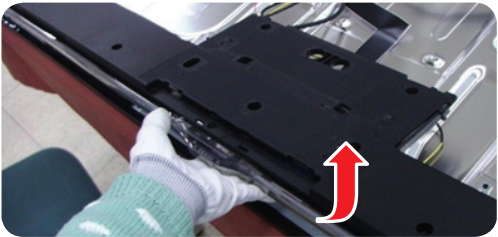
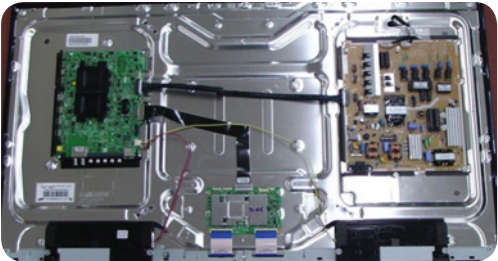
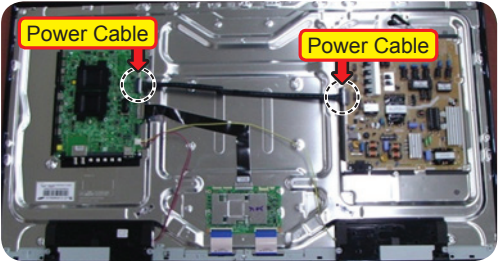
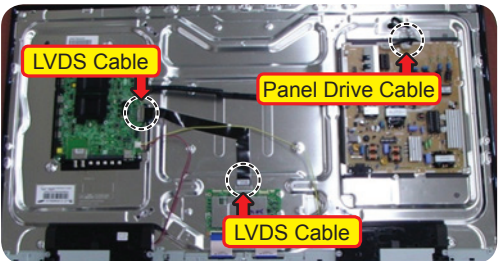

Reassembly procedures are in the reverse order of disassembly procedures.

■ 55 / 60 inches

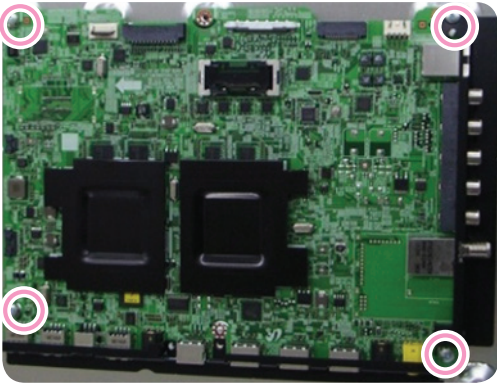

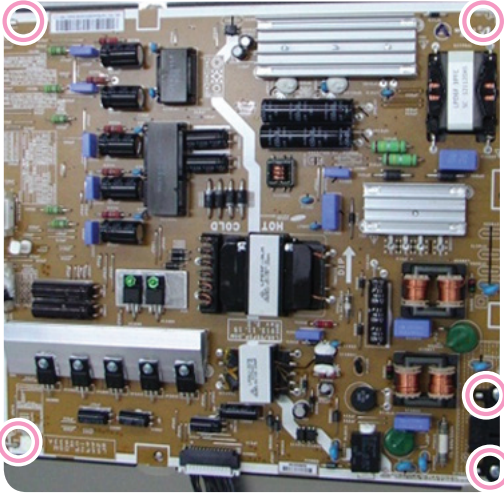


Description	Picture Description	Screws
<b>1</b> Place TV face down on cushioned table.		
<b>2</b> Remove 4 screws from the ASSY GUIDE P-STAND.		 6003-001782 (M4, L12, Machine)
<b>3</b> Remove STAND.		
<b>4</b> Remove 8 screws of ASSY COVER P-REAR.		 6001-002755 (M3, L6, Tapping)  6003-001782 (M4, L12, Machine)

Description	Picture Description	Screws
<div>5</div> <div>Lift up and remove the ASSY COVER P-REAR.</div> <div><div><div>!</div><div>CAUTION</div></div><div>Becareful when you lift up the ASSY COVER P-REAR, It's really sharp.</div></div>	<div></div> <div></div>	
<div>6</div> <div>Remove the ASSY BOARD P-5WAY SWITCH FUNCTION Cable and ASSY MISC P-AQUILA-7B Cable before removing the ASSY COVER P-MIDDLE.</div>	<div></div> <div></div> <div></div>	
<div>7</div> <div>Remove screws of ASSY COVER P-MIDDLE.</div>	<div></div>	<div></div> <div>6001-002755 (M3, L6, Tapping)</div>



Description	Picture Description	Screws
8 Lift up and remove the ASSY COVER P-MIDDLE.		
		
9 Remove the Power Cables and Speaker Cables. Remove the LVDS Cable and Panel Drive Cable.		
		
10 Remove the ASSY SPEAKER (L/R).		

3. Disassembly and Reassemble

Description	Picture Description	Screws
<div>11</div> <div>Remove the screws of ASSY PCB MAIN.</div>		<div> 6001-003016 (M3, L5)</div>
<div>12</div> <div>Remove the screws of DC VSS-LED TV PD BD.</div>		<div> 6001-003016 (M3, L5)</div>
<div>13</div> <div>Completed disassembly.<ul style="list-style-type: none"><li>Panel.</li></ul></div>		

## Screw Size

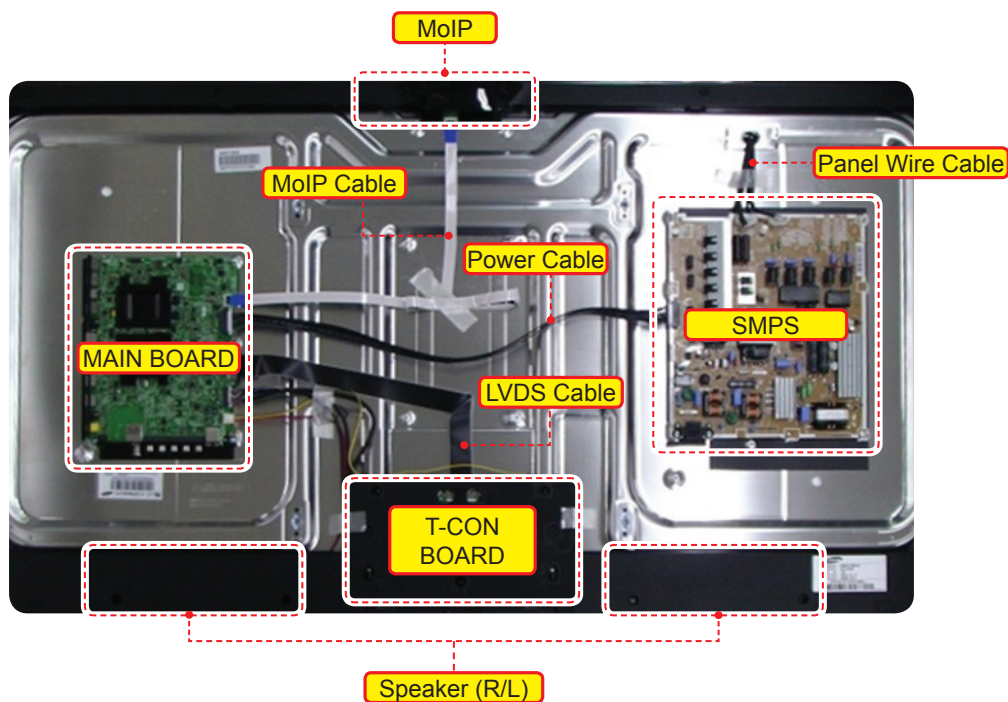
Code No.	COLOR	A (mm)	B (mm)	C (mm)	D (mm)	E (mm)	Screw Image
6003-001782	BLACK	7.80~8.20	1.85~1.95	3.81~3.91	11.4~12.0	-	
6001-002755	BLACK	7.1~7.5	1.9~2.0	2.98~3.02	5.7~6.0	4.4~5.4	
6001-002756	WHITE	5.6~6.0	1.15~1.25	2.92~2.98	3.7~4.0	4.4~5.4	

## 4. Troubleshooting

### 4-1. Troubleshooting

#### 4-1-1. Previous Check

1. Check the various cable connections first.
  - Check to see if there is a burnt or damaged cable.
  - Check to see if there is a disconnected or loose cable connection.
  - Check to see if the cables are connected according to the connection diagram.
2. Check the power input to the Main Board.



#### 3. How to distinguish if the problem is caused by **Main Board** or **T CON**

- No Video

If the problem is No Video but BLU is on and Indication LED is blinking repeatedly and faster than normal booting, replace the T-CON board.

- Distorted Picture

Check the inner patterns.

- For All mode

X12	FOX_FT1 FRC Post	Picture	Problem
OK	OK	NG	Main Board or Signal Source
NG	OK	NG	Main Board
NG	NG	NG	Main Board or LVDS cable or T CON or Panel

- Only for HDMI mode (additional check)

HDMI	Picture	Problem
OK	NG	There is no problems after HDMI IC check HDMI source or HDMI jack.
NG	NG	There is no problems before HDMI IC check X12+ pattern or LVDS cable or T CON

## ■ How to check inner pattern?

1. Enter the service mode → Choose 'SVC' → Check the 'internal pattern.'

2. Enter 'Service Mode.'

- If you do not have Factory remote control



- If you have Factory remote control



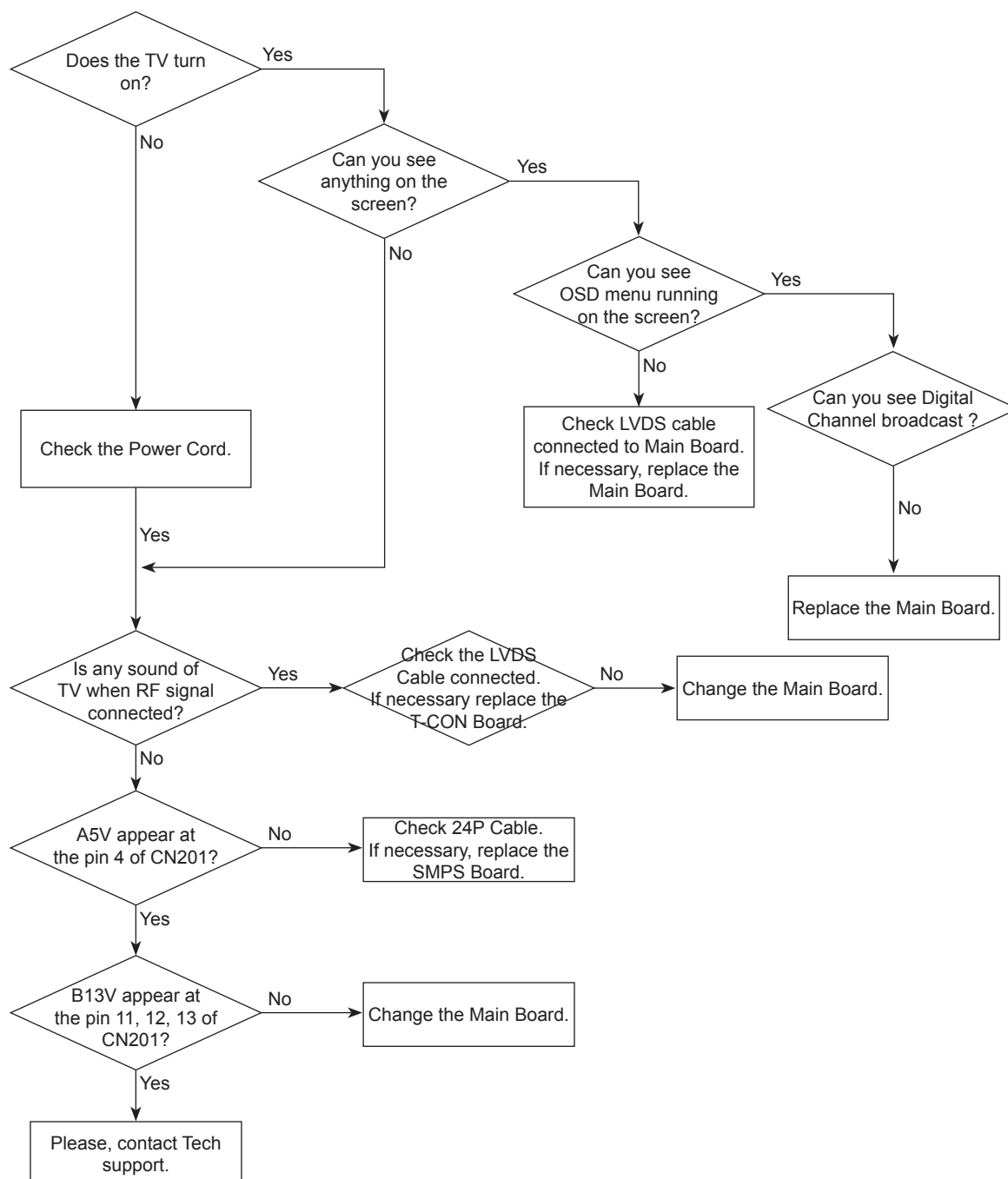
3. Choose 'SVC → Test pattern'.



4. Check inner patterns.

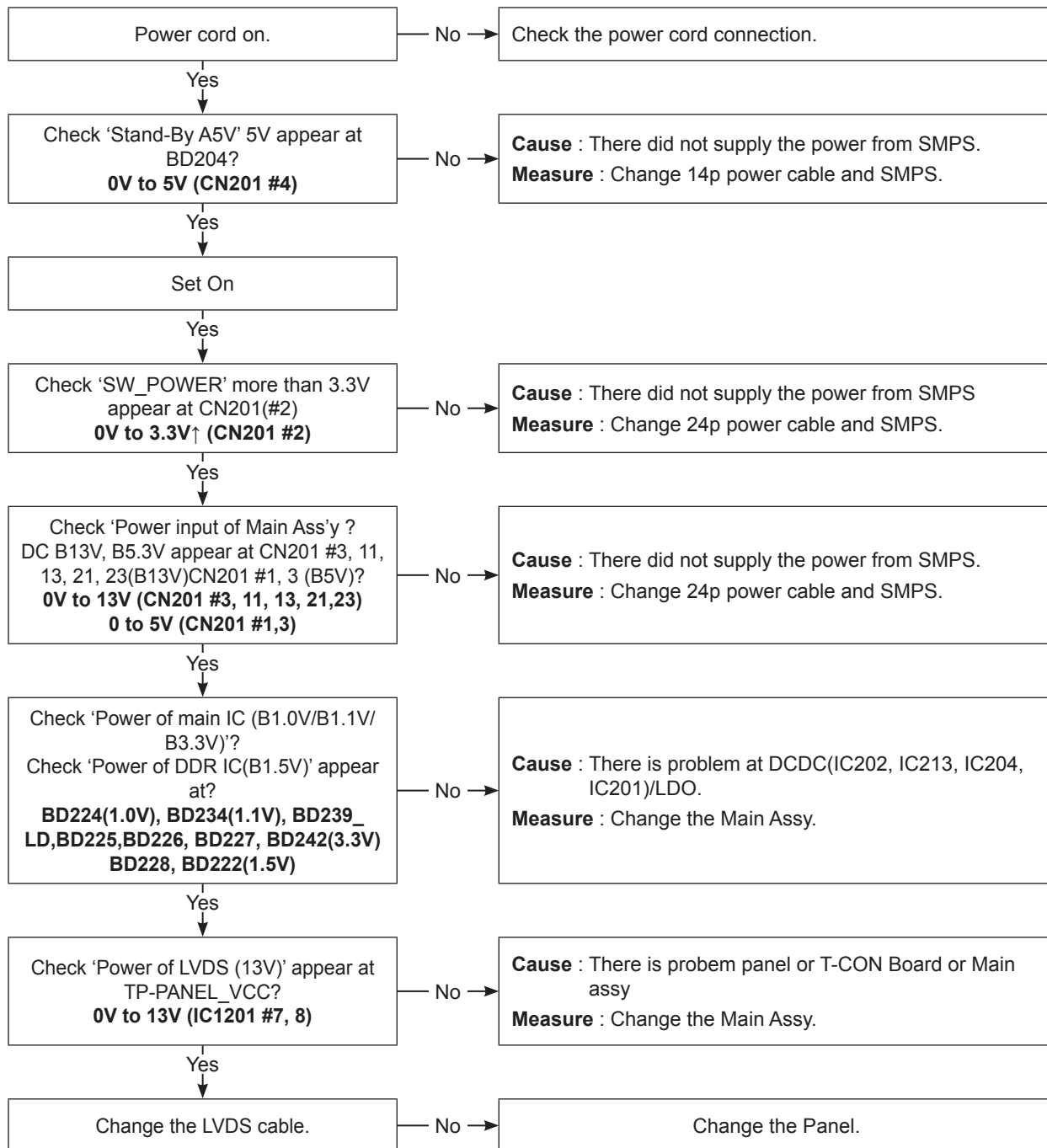


## 4-1-2. Simple flow chart of malfunction



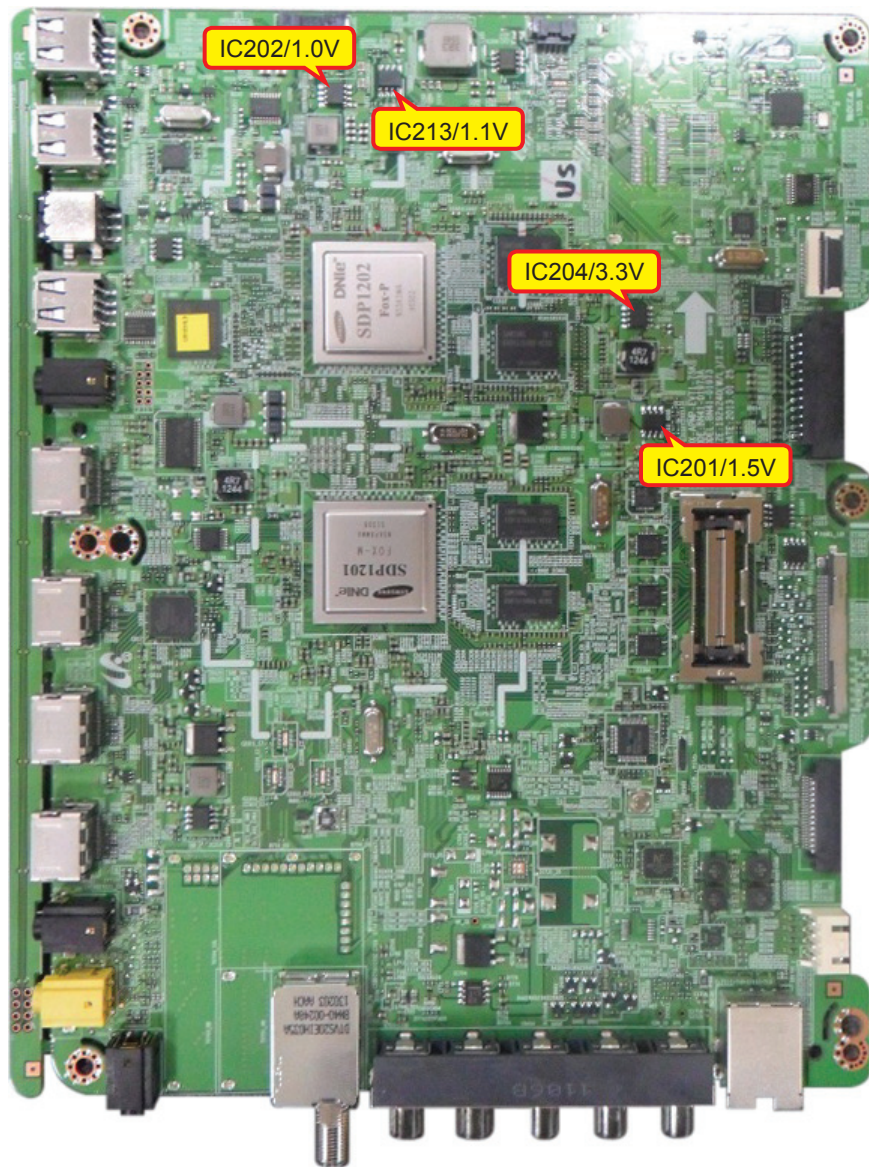
## 4-2. How to Check Fault Symptom

### ■ NO Power and No Video



## ■ Location of Parts

Main Board\_Front



## 4-2-2. Problems and Solutions

### ■ Apps

There is something wrong with the TV.	Try this!
Some application content only appears in English. How can I change the language?	<ul style="list-style-type: none"><li>• The application content language may be different from the user interface language.</li><li>• The ability to change the language depends on the service provider.</li></ul>
Some application services do not work.	<ul style="list-style-type: none"><li>• Check with the service provider.</li><li>• Refer to the help section on the application service provider's website.</li></ul>

### ■ Photos, Videos & Music

There is something wrong with the TV.	Try this!
Some files can't be played back.	<ul style="list-style-type: none"><li>• This problem may occur with high-bitrate files. Most files can be played back, but you might experience problems with high-bitrate files.</li></ul>

### ■ Web Browser

1. Select Web Browser. The browsing screen may differ from the one on your computer.
2. The web browser is not compatible with Java applications.
3. You cannot download files. If you attempt to download a file, you will receive an error message instead.
4. The web browser may not be able to access certain websites.
5. Playing Flash videos may be restricted.
6. E-commerce for online purchases is not supported.
7. With websites that have scrollable windows, scrolling through such a window can result in corrupted characters.
8. ActiveX is not supported.
9. Certain options are not accessible in Link Browsing mode. (Switch to Pointer Browsing to activate this.)
10. Only a limited number of fonts are supported. Certain symbols and characters may not be displayed properly.
11. The response to remote commands and the resulting on-screen display may be delayed while a webpage is loading.
12. Loading a webpage may be delayed or suspended completely with certain operating systems.
13. The copy and paste operations are not supported.
14. When composing an email or a simple message, certain functions such as the font size and color selection may not be available.
15. There is a limit to the number of bookmarks and the size of the log file that can be saved.
16. The number of windows that can be opened concurrently varies depending on the search conditions and the TV model.
17. The web browsing speed will vary depending on the network environment.
18. Playing embedded video automatically disables PIP. Video playback may not commence after PIP is disabled. In this case, you will have to reload the page.
19. The web browser supports .mp3 audio files only.
20. The web browser supports a specific file format for importing and exporting bookmarks. (Compatible Format: Netscape-bookmarkfile- 1)
21. The folder tree information is not included when importing and exporting bookmarks.

- 22.** Exporting bookmarks to a USB device connected to the TV saves the bookmarks under a folder named "Samsung SmartTV Bookmark".
- 23.** If Clock (System > Time > Clock) has not been enabled, the browsing history will not be saved.
- 24.** The browsing history is saved in the order of latest to oldest, with the oldest entries being overwritten first.
- 25.** Depending on the types of video/audio codecs supported, it might not be possible to play back certain video and audio files during Flash playback.
- 26.** A sudden change in the picture brightness inside a video window may affect the brightness of the screen. This problem applies to PDP TVs only.
- 27.** Video sources from PC-optimized streaming service providers may not play properly on our proprietary web browser.
- 28.** Using the on-screen QWERTY keyboard automatically disables PIP. (Except when entering a URL.)

## 4-3. Factory Mode Adjustments

### 4-3-1. Detail Factory Option



#### NOTE

If you replace the main board with new one, please change the factory option as well.  
The options you must change are "**Type**".

#### ■ UN\*\*F7500AGXPE

Inches		40"	46"	55"	60"
PANEL	Vendor	SDC	SDC	SDC	SDC
	Code	BN95-00897A	BN95-00899A	BN95-00901A	BN95-00922A
	Spec.	CY-SF400DSL1H/V	CY-SF460DSL1H/V	CY-SF550DSL1H/V	CY-SF600DSL1H/V
SMPS BOARD	Vendor	SEM	SEM	SEM	HANSOL
	Code	BN44-00632A	BN44-00632A	BN44-00633A	BN44-00634A
	Spec.	L46F2P_DSM	L46F2P_DSM	L55F2P_DSM	L60F2P_DHS
MAIN BOARD	Chassis Ass'y	BN91-10334R	BN91-10338K	BN91-10334T	BN91-10334U
	PBA Ass'y	BN94-06185R	BN94-06189K	BN94-06185T	BN94-06185U
Byte	Item				
0	Factory Reset	-	-	-	-
1	Type	TBD	46A2UF7E	55A2UF7E	60A2UF7E
2	Local set	PERU_DTV	PERU_DTV	PERU_DTV	PERU_DTV
3	SW Model	UF7500	UF7500	UF7500	UF7500
4	BOM Model	7500	7500	7500	7500
5	Tuner	AUTO (ISDB-T)	AUTO (ISDB-T)	AUTO (ISDB-T)	AUTO (ISDB-T)
6	Ch table	NONE	NONE	NONE	NONE

### 4-3-2. Entering Factory Mode

To enter 'Service Mode' Press the remote -control keys in this sequence :

- If you do not have Factory remote control



- If you have Factory remote control



- If you don't have Factory remote control, can't control some menus. (Expert, Advanced menu)

Option	T-FXPAKUC-xxxx	Main SW Version
Control	T-FOXAUSS2-xxxx	Sub micom Version (Main, Jack)
Debug	BT Version:x.x.xx.xxx	Bluetooth Version
SVC	E-Manual :	E-Manual Version
ADC/WB	Camera Version : x.xx.xx	Camera Version
Advanced	Mic Version : x.xx.xx	Camera(Mic) Version
	EDID SUCCESS	
	CALIB : AV / COMP / PC / HDMI /	
	Option : xxxx xxxx xxx	
	USB RS232C:OFF	
	SDAL-FOXP-MAIN-xxxx-xxxx	
	RFS : "Fox.P 00xx" K/ 201x-xx-xx	
	KERNEL:xxx.xxxx,/Onboot:00xx	
	DTP-DTVTD-xxxx	
	Backend IC[6], Data Ver : xxxx	FRC SW Version
	TCON Version:xxxxxxxx	TCON Version
	Model : UNxxF7500	
	Wired MAC----	Condition of Wired Mac
	Wireless MAC----	Condition of Wireless Mac
	DRM : Crt O, Nf O, Wv O, Hc	
	O, Dc O, Mx O, MI O	
	Factory Data Ver : xx	
	EERC Version : 52	
	DTP-BP-HAL-xxxx	
	DTP-BP-MW-xxxx	
	DTP-BP-APP-xxxx	
	POP-FLA-13-xxxx	
	Date of purchase : mm/dd/yyyy	

### 4-3-3. Factory Data

#### ■ Option

Factory Menu Name	Data	Range
<b>Factory Reset</b>	-	
<b>Type</b>	TBD 46A2UF7E 55A2UF7E 60A2UF7E	
<b>Local Set</b>	PERU_DTV	
<b>SW Model</b>	UF7500	
<b>BOM Model</b>	7500	
<b>TUNER</b>	AUTO (ISDB-T)	
<b>Ch Table</b>	NONE	
<b>MRT Option</b>		
Front Color	U-T-CL-V75	
LVDS FORMAT	JEIDA	
Language_Arabic	xx	
Region	xx	
PnP Language	CHI	
WIFI REGION	K	
OTN Support	ON	
OTA Support	OFF	
TTX	OFF	
China HD	OFF	
NT Conversion	OFF	
Num of DTV	1	
Num of AV	1	
Num of COMP	1	
Num of HDMI	4	
Num of SCART	0	
Num of USB Port	3	
Num of HeadPhone	0	
Num of RVU	1	
Num of Display	2	
Num of IPTV	0	
Num of RUI	0	
Num of PVR RECORD	0	
TOOLS Support	40	



Factory Menu Name	Data	Range
LNA Support	OFF	
24Px4 Support	OFF	
BD Wise Support	ON	
Data Service Support	OFF	
PVR Support	OFF	
CI Support	OFF	
LEDMotionPlus Support	ON	
Natural Mode Support	ON	
Relax Mode Support	OFF	
HDMI/DVI SEL	4	
Select LCD/PDP	LCD	
Wall Mount	OFF	
HV Flip		HV Flip / H Filp / OFF
Light Effect	OFF	
e-Pop Default	1	
CAMERA Support	OFF	
NETWORK Support	3	
EcoSensor Support	ON	
3D Support	ON	
BT Support	ON	
BT ADDRESS		
<b>Engineer Option</b>		
Auto Power	MEMORY	
Type Of PANEL KEY	None	
5 Way Function Key	R BACK	
Contents Bar	OFF	
Cable Modulation	QAM	
Standby led on/off	OFF	
Recognition Support		
IF AGC	0	
D AGC	0	
PH BW	0	
FQ BW	0	
PH RATE	0	
PD EN	0	
PEQ Inx	0	
WF Scale		

#### 4. Troubleshooting

Factory Menu Name	Data	Range
WF Type	0	
Nu of Network Stream	1	
DP V Size	0	
Backend Device	FOX-FT1	
BT_AUDIO_ON_OFF	OFF	
Config_AV_PATH		
ECO Standby	OFF	
Fast Logo Delay	0	
Num of PANEL KEY	6	

#### ■ Control

Factory Menu Name	Data	Range
<b>EDID</b>		
EDID ON/OFF	OFF	
EDID WRITE ALL	...	
EDID WRITE HDMI	...	
EDID Ver	...	
EDID Port		
<b>Sub Option</b>		
RS-232 Jack	UART	Debug/UART
Watchdog	OFF	
Checksum	0x0000	
Fast Boot in Production	OFF	
USB Serial	OFF	
Eeprom Reset		
ECO IC TYPE	NONE	
Info Link Server Type	development	
Info Link Country	None	
TTX Group	-	
Visual Test	-	
MediaPlayDB	-	
OPTION_SWU		
OTN Server Type	operating	
OTN Test Server	OFF	
SWU Reset		
SWU Duration	OFF	
SWU Fail Test	OFF	

Factory Menu Name	Data	Range
OPTION_NUM		
Num of ATV	1	
Num of SVIDEO	0	
Num of PC	0	
Num of DVI	0	
Num of OPTICAL Link	1	
Num of MEDIA	1	
Num of Tuner	1	
Num of ISP	1	
RF Remocon Support	OFF	
CDD mode	-	
DPMS Support	OFF	
Num of IPTV CIP	0	
Num of CI	0	
Num of DECODER	0	
T-CON Device		
BOARD CONTROL	OFF	
HP LINE	LineOut	
RM		
Server Type	Operating	
RTS Mode	OFF	
PSA		
FKP Download1	0	
FKP Download2	0	
LMK threshold	3	
Low threshold	10	
High threshold	15	
CSB	ON	
CLB	ON	
<b>PDP Option</b>		
Pixel Shift Test	OFF	
Logic SW	0	
Panel Temperature	0	
LOGIC Waveform Day	0	
Logic CheckSum	0	
MRT	0	
SAPC Timer		

#### 4. Troubleshooting

Factory Menu Name	Data	Range
APC Speed		
<b>Hotel Option</b>		
Hospitality Mode	OFF	
Power On	...	
Menu OSD	...	
Operation	...	
Music Mode	...	
External Source	...	
Eco Solution	...	
Cloning	...	
<b>Shop Option</b>		
Shop Mode	OFF	
Exhibition Mode	OFF	
3D Cube	OFF	
<b>Asia Option</b>		
Unbalance	OFF	
AF Level adjust	3	
TX Power Level	0	
Mono Last Memory	OFF	
H Shaking	OFF	
<b>SOUND</b>		
Carrier_Mute	OFF	
High Devi	OFF	
Speaker Delay Normal	0x6Eh	
SPDIF PCM Gain	-9dB	
FM M Prescale	0x30h	
FM Prescale	0x00h	
AM Prescale	0x32h	
NICAM Prescale	0x48h	
BTSC Mono Prescale	0x19h	
BTSC stereo Prescale	0x2Fh	
BTSC SAP Prescale	0x2Bh	
A2Ident High THID	31	
A2Ident Low THID	0	
Pilot Level High Thld	0x28h	
Pilot Level Low Thld	0x10h	
Carrier2 Amp High THID	4	

Factory Menu Name	Data	Range
Carrier2 Amp Low THID	3	
Carrier2 SNR High THR	16	
Carrier2 SNR Low THR	80	
Sig Error On	35	
Sig Error Off	41	
Amp Model	TAS5745	
Amp Volume	0xcbh	
Amp Scale	0x35h	
Amp Check Sum	0x000821B2	
Woofer Type	0	
Woofer Scale	0	
Woofer Check Sum	0x8ah	
Woofer Local EQ Checksum	0	
Speaker EQ	ON	
PEQ Test	Ready	
Local Speaker EQ	0	
Local EQ Checksum	0	
Speaker cut-off Ferq	4	
Audio-IP Test		
SRS Tuning Parm	0	
TruBass-CheckSum	0	
Mic Scale	0	
Subwoofer Support	0	
India Sound	OFF	
AudioDock BT delay	50	
Wall Filter Type	0	
Wiselink Delay Menu	90	

## ■ Debug

Factory Menu Name	Data	Range
<b>Spread Spectrum</b>		
LVDS Spread	ON	
DDR Spread	1.0% Spectrum	
Period	30K	
Amplitude	1	
HD SSC ON/Off	ON	
HD SSC Value	1	

#### 4. Troubleshooting

Factory Menu Name	Data	Range
LVDS SSC ON/Off	ON	
LVDS SSC Value	0	
DDR SSC ON/Off	ON	
DDR SSC Value	1	
FRC LVDS SSC ON/OFF	ON	
FRC LVDS SSC MRR	10	
FRC LVDS SSC MFR	1	
FRC LVDS SSC Period	1	
FRC LVDS SSC Modulation	1	
FRC DDR SSC ON/OFF	ON	
FRC DDR SSC MRR	15	
FRC DDR SSC MFR	1	
FRC DDR SSC Period	1	
FRC DDR SSC Modulation	1	
<b>DDR Margin</b>		
A CTRL_OFFSET_0_3	0x0	
A CTRL_OFFSET_D	0x0	
B CTRL_OFFSET_0_3	0x0	
B CTRL_OFFSET_D	0x0	
<b>ND ADJ Support</b>	OFF	
<b>MICOM POWER OFF</b>	OFF	
<b>RF Mute Time</b>	6ms	
<b>CI+1.3</b>	OFF	
<b>FRC</b>		
FRC FDISPLAY ON/OFF	0	
3D FDISPLAY ON/OFF	OFF	
PC Mode ON/OFF	OFF	
<b>Tuner Margin</b>	10	
<b>MPEG Margin</b>	1000	
<b>H.264 Margin</b>	8	
<b>CAM Wait Time</b>		
<b>TS Clock deldy</b>	0	
<b>TCON_TEMP READ</b>	0	
<b>TEMP LAST</b>	60	
<b>DCC VERSION</b>	0x0	
<b>DCC CHK SEL</b>	0	
<b>DCC CHECK LOCAL</b>	0x0	

Factory Menu Name	Data	Range
<b>DCC CHECK TOTAL</b>	0x0	
<b>MultACC Checksum</b>	0	
<b>IIC Bus stop</b>	OFF	
<b>Tuner Status</b>		
DVB		
SNR		
BER		
Signal Strength		
Bandwidth		
Frequency		
LNA Status		
FFT		
Modulation		
Code Rate		
GI		
Hier Modulation		
Frequency offset		
Timing offset		
AGC		
UCB		
PLL Type		
DEMOD Type		
TPS Lock		
RS Lock		
SSI		
SQI		
Firmware Version		
ISDB-T		
FFT Size_1		
Guard Interval_1		
Freq. Offset_1		
SNR_1		
IF AGC_1		
TMCC Lock_1		
TS Packer_1		
Master Lock_1		
A_Modulation_1		

#### 4. Troubleshooting

Factory Menu Name	Data	Range
A_Code Rate_1		
A_Timer InterLeave_1		
A_Segments Num_1		
A_BER_1		
B_Modulation_1		
B_Code Rate_1		
B_Timer InterLeave_1		
B_Segments Num_1		
B_BER_1		
C_Modulation_1		
C_Code Rate_1		
C_Timer InterLeave_1		
C_Segments Num_1		
C_BER_1		

#### ■ SVC

Factory Menu Name	Data	Range
<b>Test Pattern</b>		
Pattern Sel	OFF	
Logic Pattern Sel	...	
Logic Level Sel	...	
FRC Pre Test Pattern	0	
FRC Post Test Pattern	0	
FRC3D Fdisplay	OFF	
FRC3D PC Mode	OFF	
SOC TCON Test Pattern	0	
SOC TCON Pattern Level	255	
SOC TCON FRC Pattern	0	
HDMI WB Pattern	OFF	
HDMI Pattern Sel	0	
Parma Pre Test Pattern	0	
Parma Post Test Pattern	0	
<b>Panel Display Time</b>	0Hr	
<b>SVC Info</b>	0	
<b>Delete S/N</b>	0	
<b>Upgrade</b>		
T-CON Usb Download	Failute	



Factory Menu Name	Data	Range
T-CON CheckSum	Error	
Logic Usb D/L	...	
SUBMICOM UPGRADE	Failute	
BT UPGRADE		
BT FREPAIRING	ON	
Function Upgrade	Failute	
FRC3D FW Upgrade		
Camera Upgrade		
Mic Upgrade		
CPLD USB Download		
JP MICOM UPGRADE	Failute	
DP MICOM UPGRADE	Failute	
Jump Upgrade	Failute	
<b>Smart Hub Reset</b>	0	
<b>ER Count</b>		
WD Count	0	
AR Count	0	
WIFI ER Count	0	
BT ER Count	0	
HDMI Err Cnt	0	
Camera ER Count	0	
<b>LOG(View Log)</b>		
Select Log Type	NVRAM	
Log View	0	
Delete Log		
Debug Log Down		
Emergency Log Copy		
<b>Self Diagnosis</b>		
Loop Back		
LAN Test		
AV Audio Test		
DVIN Audio Test		
CVBS Test		
COMP Test		
USB HUB Test		
HDMI Test		
SCART Audio Test		

#### 4. Troubleshooting

Factory Menu Name	Data	Range
SCART CVBS Test		
SCART RGB Test		
CPU		
DDR		
FLASH		
EEPROM		
Sound AMP		
HDMI Switch IC		
USB HUB IC		
WIFI		
LVDS		
T-CON/FRC		
PCB Test		
MOIP		
App Self Test		
Device self Test		
Voltage		
EcoSensor		
BT		
EXT Sound Inspection		
Woofer Sound Inspection	NONE	
ATV CH Inspection		
DTV CH Inspection		
Satellite CH Inspection		
<b>IPERF</b>	Stopped	
<b>OPTION HDMI</b>		
<b>Expert</b>		
<b>DVB CI</b>		
<b>CAL Data Backup</b>	...	
<b>CAL Data Restore</b>	...	

#### ■ ADC/WB

Factory Menu Name	Data	Range
<b>ADC</b>		
AV Calibration	Success	
Comp Calibraion	Success	
PC Calibration	Success	

Factory Menu Name	Data	Range
HDMI Calibration	Success	
<b>ADC Result</b>		
1st_Y_GH	258	
1st_Y_GL	128	
1st_Cb_BH	...	
1st_Cb_BL	...	
1st_Cr_RH	...	
1st_Cr_RL	...	
2nd_R_L	132	
2nd_G_L	132	
2nd_B_L	132	
2nd_R_H	70	
2nd_G_H	70	
2nd_B_H	70	
<b>White Balance</b>		
R-Offset	128	
G-Offset	128	
B-Offset	128	
R-Gain	128	
G-Gain	128	
B-Gain	128	
WB_W2_R_Offset	128	
WB_W2_B_Offset	128	
WB_W2_R_Gain	164	
WB_W2_B_Gain	63	
WB_N_R_Offset	128	
WB_N_B_Offset	128	
WB_N_R_Gain	151	
WB_N_B_Gain	108	
<b>MGA</b>		
MGA On/Off	OFF	
R1_Gain	...	
B1_Gain	...	
G1_Gain	...	
R2_Gain	...	
B2_Gain	...	
G2_Gain	...	

#### 4. Troubleshooting

---

Factory Menu Name	Data	Range
R3_Gain	...	
B3_Gain	...	
G3_Gain	...	
R4_Gain	...	
B4_Gain	...	
G4_Gain	...	
R5_Gain	...	
B5_Gain	...	
G5_Gain	...	
R6_Gain	...	
B6_Gain	...	
G6_Gain	...	
R7_Gain	...	
B7_Gain	...	
G7_Gain	...	
R8_Gain	...	
B8_Gain	...	
G8_Gain	...	
R9_Gain	...	
B9_Gain	...	
G9_Gain	...	
R10_Gain	...	
B10_Gain	...	
G10_Gain	...	

## 4-4. White Balance

### 4-4-1. Calibration

1. Into the Factory Mode.
2. Select **ADC/WB** menu.
3. Select **ADC** menu.

Option	AV Calibration
Control	Comp Calibration
Debug	PC Calibration
SVC	HDMI Calibration
<b>ADC/WB</b>	
Advanced	

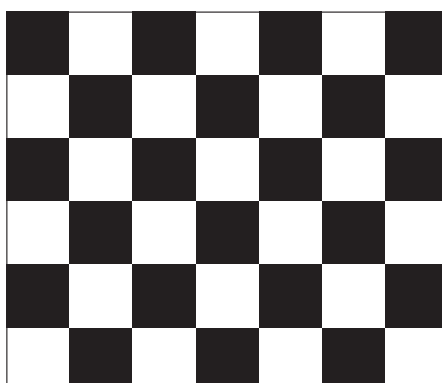
### 4-4-2. Service Adjustment

You must perform Calibration in the Lattice Pattern before adjusting the White Balance.

#### ■ Color Calibration

- Adjust Specification

Source	Setting Mode	Pattern	Use Equipment
HDMI	1280 x 720@60 Hz	Pattern #24 (Chess Pattern)	CA210 & Master MSPG925 Generator



(Chess Pattern)

- Use other equipment only after comparing the result with that of the Master equipment.

Input mode	Calibration	Pattern
CVBS IN (Model_#1)	Perform in NTSC B&W Pattern #24	Lattice
Component IN (Model_#6)	Perform in 720p B&W Pattern #24	Lattice
PC Analog IN (Model_#21)	Perform in VESA XGA (1024x768) B&W Pattern #24	Lattice
HDMI IN	Perform in 720p B&W Pattern #24	Lattice

##### **Method of Color Calibration (AV)**

1. Apply the NTSC Lattice (N0. 3) pattern signal to the AV IN 1 port.
2. Press the Source key to switch to “AV1” mode.
3. Enter Service mode.
4. Select the “ADC” menu.
5. Select the “AV Calibration” menu.
6. In “AV Calibration Off” status, press the “▶” key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the “AV Calibration” status from Failure to Success.

##### **Method of Color Calibration (Component)**

1. Apply the 720p Lattice (N0. 6) pattern signal to the Component IN 1 port.
2. Press the Source key to switch to “Component1” mode.
3. Enter Service mode.
4. Select the “ADC” menu.
5. Select the “Comp Calibration” menu.
6. In “Comp Calibration Off” status, press the “▶” key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the “Comp Calibration” status from Failure to Success.

##### **Method of Color Calibration (PC)**

1. Apply the VESA XGA Lattice (N0. 21) pattern signal to the PC IN port
2. Press the Source key to switch to “PC” mode
3. Enter Service mode
4. Select the “ADC” menu
5. Select the “PC Calibration” menu.
6. In “PC Calibration Off” status, press the “▶” key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the “PC Calibration” status from Failure to Success.

##### **Method of Color Calibration (HDMI)**

1. Apply the 720p Lattice (N0. 6) pattern signal to the HDMI1/DVI IN port.
2. Press the Source key to switch to “HDMI1” mode.
3. Enter Service mode.
4. Select the “ADC” menu.
5. Select the “HDMI Calibration” menu.
6. In “HDMI Calibration Off” status, press the “▶” key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the “HDMI Calibration” status from Failure to Success.

### 4-4-3. Adjustment

9. Into the Factory Mode.

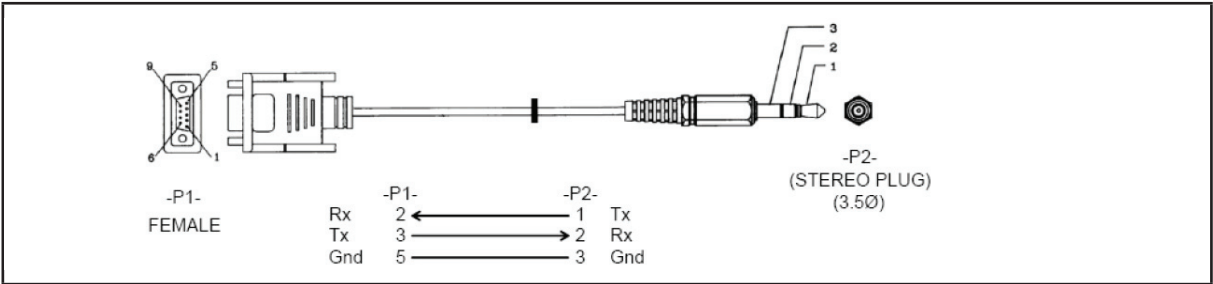
10. Select **ADC/WB** menu.

11. Select **White Balance** menu.

Option			
Control			
Debug			
SVC		(Low Light)	(Hight Light)
<b>ADC/WB</b>	White Balance	Sub Brightness	Sub Contrast
Advanced		R offset	R gain
		G offset	G gain
		B offset	B gain

# 4-5. RS-232C

- **RS232C Control**
  - Port : COM#(Serial)
  - Bit rate : 115200
  - Data Bit : 8 bit
  - Parity : None
  - Stop Bits : 1
  - Flow Control : None



- **Description of RS232C**

Pin#	Name	Full Name	Pin#	Name	Full Name	Pin#	Name	Full Name
1	CD	Carrier Detect	4	DTR	Data Terminal Ready	7	RTS	Request To Send
2	RxD	Received Data	5	GND	Signal Ground	8	CTS	Clear To Send
3	TxD	Transmitted Data	6	DSR	Data Set Ready	9	RI	Ring Indicator



## 4-6. AV Control Tab

Control Item				Cmd1	Cmd2	Cmd3	Value
<b>General</b>	Power	Power		0x00	0x00	0x00	0x00
		Off					0x01
		On					0x02
	Volume	Direct		0x01	0x00	0x00	(0~100)
		Up				0x01	0x00
		Down				0x02	0x00
	Mute			0x02	0x00	0x00	0x00
		Ch.	Direct	0x04	-		
			Continuous	0x03	0x00	0x01	0x00
			Down			0x02	0x00

Control Item				Cmd1	Cmd2	Cmd3	Value
<b>Input</b>	Source List	TV	TV	0x0a	0x00	0x00	0x00
			AV			0x01	0x00
		AV	AV1				0x01
			AV2				0x01
			AV3				0x02
		S-Video	S-Video1			0x02	0x00
			S-Video2				0x01
			S-Video3				0x02
		Component	Component1			0x03	0x00
			Component2				0x01
			Component3				0x02
		PC	PC1			0x04	0x00
			PC2				0x01
			PC3				0x02
		HDMI	HDMI1			0x05	0x00
			HDMI2				0x01
			HDMI3				0x02
			HDMI4				0x03
		DVI	DVI1			0x06	0x00
			DVI2				0x01
			DVI3				0x02

Control Item				Cmd1	Cmd2	Cmd3	Value
<b>PICTURE</b>	Mode	Dynamic(Entertain)		0x0b	0x00	0x00	0x00
		Standard					0x01
		Movie					0x02
		Natural					0x03

#### 4. Troubleshooting

Control Item				Cmd1	Cmd2	Cmd3	Value
PICTURE	Mode	CAL-NIGHT					0x04
		CAL-DAY					0x05
		BD Wise					0x06
		Relax					0x07
	BackLight (CellLight)		0~20		0x01	0x00	(0~20)
	Contrast		0~100		0x02	0x00	(0~100)
	Brightness		0~100		0x03	0x00	(0~100)
	Sharpness		0~100		0x04	0x00	(0~100)
	Color		0~10		0x05	0x00	(0~100)
	Tint	G/R			0x06	0x00	(0~100)
	Advanced Settings	Black Tone	Off		0x07	0x00	0x00
			Dark				0x01
			Darker				0x02
			Darkest				0x03
		Dynamic Contrast	Off			0x01	0x00
			Low				0x01
			Medium				0x02
			High				0x03
		Shadow Detail	-2 ~ 2			0x02	(-2~2)
		Gamma	-3 ~ 3			0x03	(-3~3)
		RGB Only Mode	Off			0x05	0x00
			Red				0x01
			Green				0x02
			Blue				0x03
		Color Space	Auto			0x06	0x00
			Native				0x01
			Custom				0x02
		White Balance	R-Offset(LCD)			0x07	(0~50)
		White Balance	G-Offset(LCD)			0x08	(0~50)
		White Balance	B-Offset(LCD)			0x09	(0~50)
		White Balance	R-Gain(LCD)			0x0a	(0~50)
		White Balance	G-Gain(LCD)			0x0b	(0~50)
		White Balance	B-Gain(LCD)			0x0c	(0~50)
		White Balance	Reset(LCD)			0x0d	0x00
		Flesh Tone	-15 ~ 15			0x0e	(-15~15)
		Edge Enhancement	Off			0x0f	0x00

New function of 12"  
(only PDP TV)

Control Item				Cmd1	Cmd2	Cmd3	Value
<b>PICTURE</b>			On				0x01
			Off			0x10	0x00
		xvYCC	On				0x01
			Off			0x11	0x00
		Motion Lighting	On				0x01
			Off			0x07	0x00
		LED Motion Plus	Off		0x0a		0x00
			On(Normal)				0x01
			Cinema				0x02
			Ticker				0x03
	Picture Option	Color Tone	Cool		0x0a	0x00	0x00
			Standard				0x01
			Warm1				0x02
			Warm2				0x03
		Digital Noise Filter	Off			0x02	0x00
			Low				0x01
			Medium				0x02
			High				0x03
			Auto				0x04
			Auto Visualization				0x05
		MPEG Noise Filter	Off			0x03	0x00
			Low				0x01
			Medium				0x02
			High				0x03
			Auto				0x04
		HDMI Black Level	Normal			0x04	0x00
			Low				0x01
		Film Mode	Off			0x05	0x00
			Auto1				0x01
			Auto2				0x02
			Cinema Smooth				0x03
		Auto Motion Plus	Off			0x06	0x00
			Clear				0x01
			Standard				0x02
			Smooth				0x03
			Custom				0x04

Change Normal → Standard mode

New function of 12" (only PDP TV)

#### 4. Troubleshooting

Control Item				Cmd1	Cmd2	Cmd3	Value
<b>PICTURE</b>			Demo				0x05
	Screen Adjustment	Picture Size	16:9	0x0b	0x0a	0x01	0x00
			Zoom1				0x01
			Zoom2				0x02
			Wide Fit				0x03
			4:3				0x04
			Screen Fit				0x05
			Smart View I				0x06
			Smart View II				0x07
			Auto Wide				0x08
			Wide Zoom				0x09
			Zoom				0x0a
	Reset Picture	Reset Picture		0x0b	0x0b	0x00	0x00
	3D	3D Mode	Off	0x0b	0x0c	0x00	0x00
			2D ↔ 3D				0x01
			Side By Side				0x02
			Top Bottom				0x03
			Line By Line				0x04
			Vertical Line				0x05
			Checker BD				0x06
			Frame Sequence				0x07
		3D ↔ 2D	Off			0x01	0x00
			On				0x01
		3D View Point				0x02	(-5~5)
		Depth				0x03	(1~10)
		3D Auto View	Off			0x05	0x00
			Message Notice				0x01
			On				0x02

New function of 12"  
(only DVB TV)

Control Item				Cmd1	Cmd2	Cmd3	Value
<b>Sound</b>	Sound Mode	Standard		0x0c	0x00	0x00	0x00
		Music					0x01
		Movie					0x02
		Clear Voice					0x03
		Amplify					0x04

Control Item				Cmd1	Cmd2	Cmd3	Value
Sound	Equalizer	Balance			0x01	0x00	(0~20)
		100hz				0x01	(0~20)
		300hz				0x02	(0~20)
		1khz				0x03	(0~20)
		3khz				0x04	(0~20)
		10khz				0x05	(0~20)
		Reset				0x06	0x00
	SRS TruSurround HD (echo)	Off			0x02	0x00	0x00
	Virtual Surround (echo)	On					0x01
	SRS TruDialog (echo)	Off			0x03	0x00	0x00
	Dialog Clarify (X9)	On					0x01
	Preferred Language	English			0x04	0x00	0x00
		Spanish					0x01
		French					0x02
		Korean					0x03
		Japanese					0x04
	Multi-Track Sound	Mono			0x05	0x00	0x00
		Stereo					0x01
		SAP					0x02
	Auto Volume	Off			0x06	0x00	0x00
		ON					0x01
		Night					0x02
	Speaker Select	TV Speaker			0x07	0x00	0x00
		External Speaker					0x01
	Sound Select	Main			0x08	0x00	0x00
		Sub					0x01
	Sound Reset	Sound Reset			0x09	0x00	0x00
	3D Audio	Off			0x0a	0x00	0x00
		Low					0x01
		Medium					0x02
		High					0x03

New function of 12"

#### 4. Troubleshooting

Control Item			Cmd1	Cmd2	Cmd3	Value
<b>KEY</b>	Key Generation		0x0d	0x00	0x00	refer to table
<b>OSD</b>	Show/Hide Control	Show	0x0e	0x00	0x00	0x00
		Hide				0x01
<b>Get Status</b>	Power (On/Off)		0xf0	0x00	0x00	0x00
	Volume(0~100)		0xf0	0x01	0x00	0x00
	Mute (On/Off)		0xf0	0x02	0x00	0x00
	Channel Number		0xf0	0x03	0x00	0x00
	Source (TV/AV/.../HDMI/...)		0xf0	0x04	0x00	0x00
	Picture Size		0xf0	0x05	0x00	0x00
	3D (On/Off)		0xf0	0x06	0x00	0x00
	Picture Mode		0xf0	0x07	0x00	0x00
	Sound Mode		0xf0	0x08	0x00	0x00

New function of 12"

Key value	Value
Up	96 (0x60)
Down	97 (0x61)
Left	101 (0x65)
Right	98 (0x62)
Menu	26 (0x1A)
Internet	147 (0x93)
Enter(OK)	104 (0x68)
EXIT	45 (0x2D)

## 4-7. Software Upgrade

Software Upgrade can be performed by downloading the latest firmware from [samsung.com](http://samsung.com) to a USB memory device.

- Current Version - The software already installed in the TV.

Software is represented as 'Year/Month/Day\_Version'.

### 4-7-1. How to Check the Software Version

#### ■ Use the Main Menu

1. Click the "MENU" key in remote controller.
2. Select "Support" menu.
3. Locate the menu cursor "Software Upgrade" menu.
4. Click the "INFO" key.
  - Check the Main SW and Micom version.

#### ■ Use the Factory Mode

Option
Control
Debug
SVC
ADC/WB
Advanced

```

T-FXPAKUC-xxxx
T-FOXAUSS2-xxxx
BT Version:x.x.xx.xxx
E-Manual :
Camera Version : x.xx.xx
Mic Version : x.xx.xx
EDID SUCCESS
CALIB : AV / COMP / PC / HMDI /
Option : xxxx xxxx xxx
USB RS232C:OFF

SDAL-FOXP-MAIN-xxxx-xxxx
RFS : "Fox.P 00xx" K/ 201x-xx-xx
KERNEL:xxx.xxxx,/Onboot:00xx
DTP-DTVTD-xxxx
Backend IC[6], Data Ver : xxxx
TCON Version:xxxxxxxx

```

## 4-7-2. How to Upgrade Software

1. Insert a USB drive containing the firmware upgrade downloaded from [samsung.com](http://samsung.com) into the TV.



### NOTE

Please be careful not to disconnect the power or remove the USB drive while upgrades are being applied.

2. The TV will turn off and turn on automatically after completing the firmware upgrade.
3. Please check the firmware version after the upgrades are complete.
  - the new version will have a higher number than the older version.



### NOTE

- When software is upgraded, video and audio settings you have made will return to their default (factory) settings.
- We recommend you write down your settings before beginning firmware update.

4. After update is completed, restore your previous settings.

## ■ Main Software Upgrade

1

Store the sw program named "**T-FXPAKUC**" in USB memory stick.

2

Click the "**MENU**" key in Remote Controller.

3

Select "**Support - Software Update - Update Now**" menu.

4

- Click the "**ENTER**" key.
- Wait for upgrade complete.
  - Check the Software Version.



## ■ Sub Software Upgrade

### USB Download

1. After Main Software upgrade, Enter the Factory menu by below method.

– Factory Remocon

- Click the Remocon button continuedly. (Info key+ Factory key)



– Nomal Remocon

- ① Turn off the TV. → ② Click the Remocon button continuedly.



2. Select the “SVC”.

Option
Control
Debug
<b>SVC</b>
ADC/WB
Advanced

3. Select the “SUBMICOM UPGRADE”.

Test pattern		DCC CHK SEL	0
Panel Display Time	1Hr	DCC CHECK LOCAL	0x0
Tuner Status		DCC CHECK TOTAL	
T-CON Usb Download	Failure	Fuction Upgrade	off
T-CON CheckSum	Error	Smart Hub Reset	off
Tuner Margin	10	WIFI ER COUNT	0
TS Clock delay	0	BT ER COUNT	0
<b>SUBMICOM UPGRADE</b>	<b>off</b>	Debug Log Down	
BT ADDRESS	0000	MultitACC Checksum	Error
BT UPGRADE		SVC Info	
BT FREEPAIRING	ON	TS Clock delay TC	0
SVC Reset		TS Clock delay S	0
TCON_TEMP READ	0.00	CAL Data Backup	....
TEMP LAST	60.00	CAL Data Restore	....
DCC VERSION	0x0		

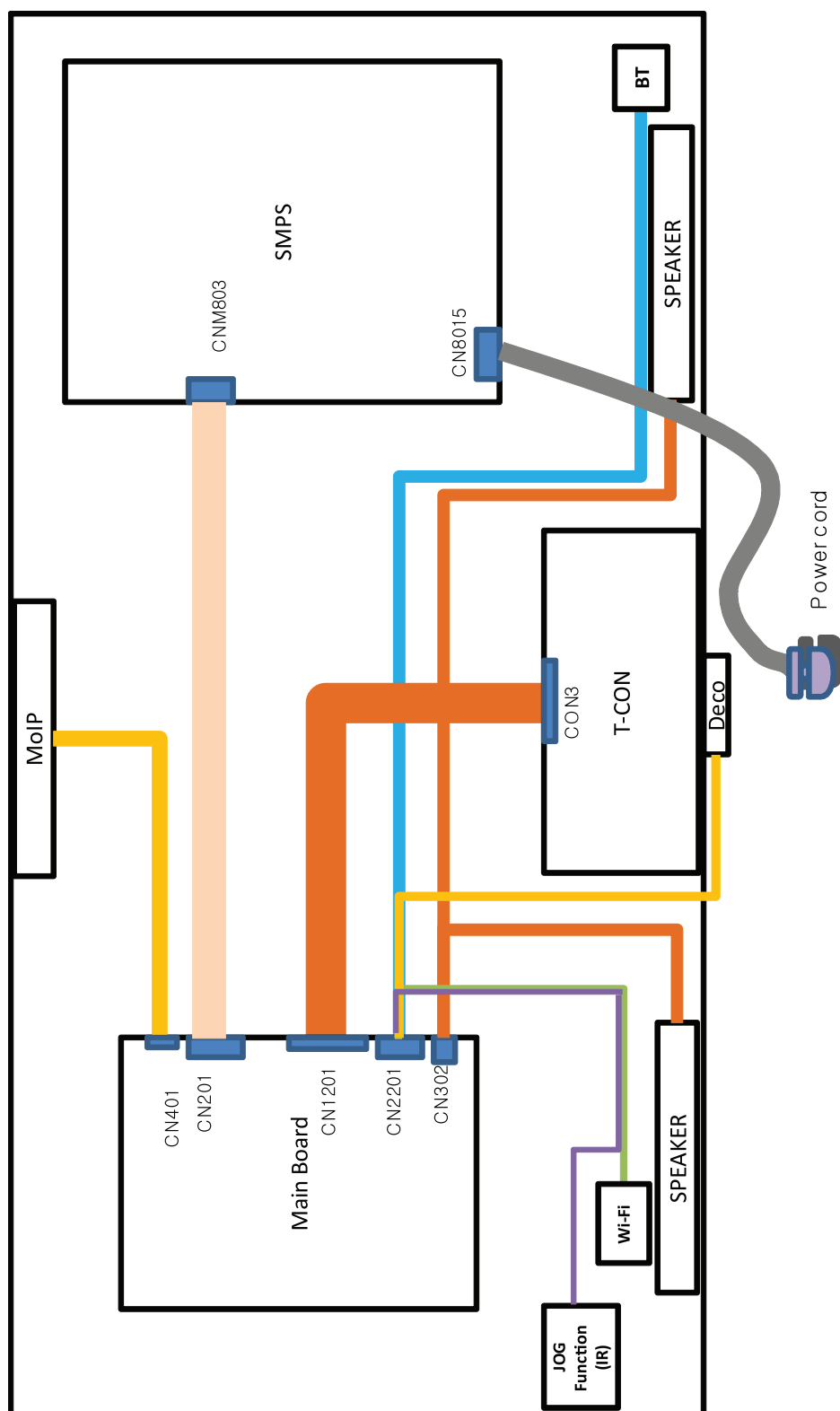
4. Click the “→” remocon key.

<b>SUBMICOM UPGRADE</b>	Wait
-------------------------	------

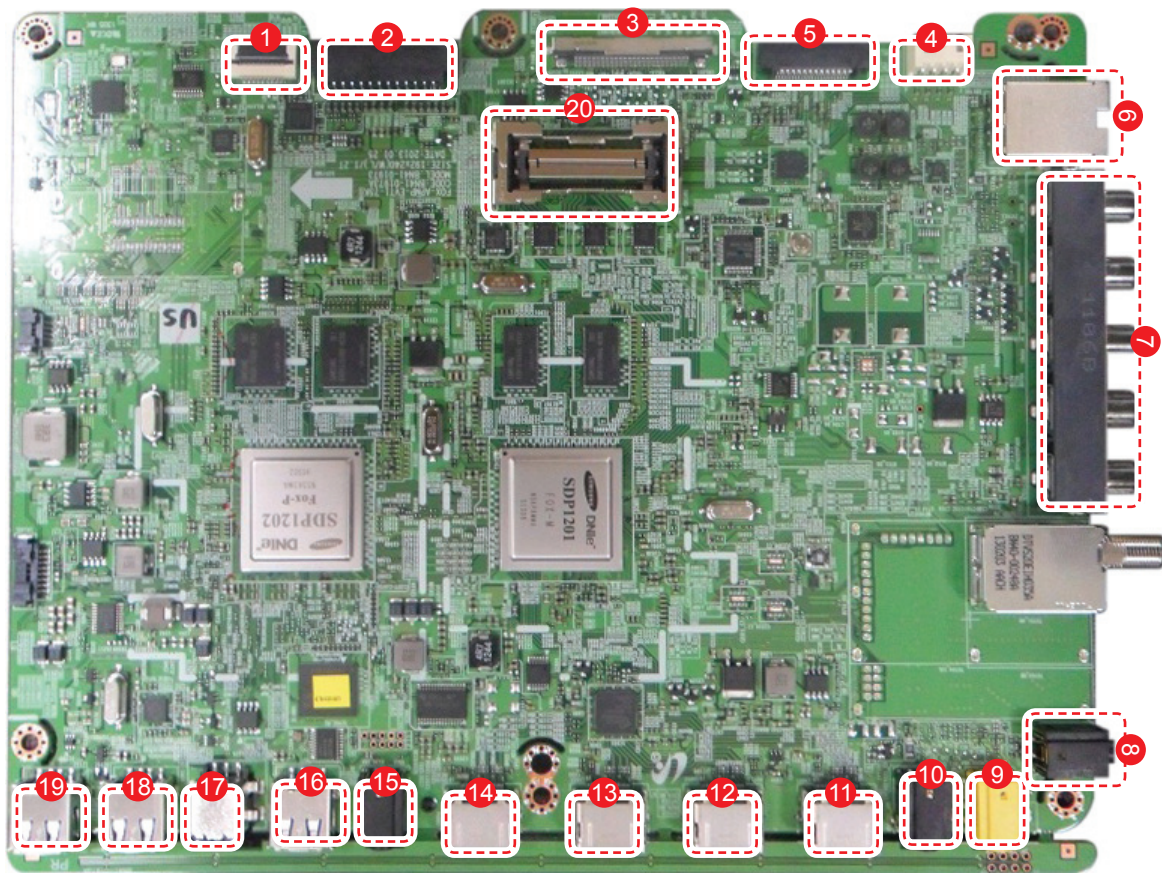
- Wait for upgrade complete.
- Check the Software version.

## 5. Wiring Diagram

### 5-1. Wiring Diagram



## 5-2. Main Board LAYOUT



**① CN401(MOIP)**

1	NC	11	DGND
2	DGND	12	KITE_I2STX_BCLK
3	A5V_MOIP_PW	13	DGND
4	NC	14	KITE_I2STX_LRCLK
5	DGND	15	KITE_I2STX_DATA1
6	USB_MOIP_DM	16	DGND
7	USB_MOIP_DP	17	KITE_I2STX_DATA2
8	DGND	18	DGND
9	WOV	19	DGND
10	AIT_RESET	20	DGND

**② CN201(POWER)**

1	B5V_PW	13	B13V_PW
2	SW_POWER_OUT	14	PWM_DIMMING_TCON1_CPLD
3	B5V_PW	15	POWER_GND
4	GND	16	PWM_DIMMING_TCON2_CPLD
5	GND	17	OVD_ON_OFF(LD_SCL)
6	GND	18	PWM_DIMMING_TCON3_CPLD
7	B13VS_PW	19	OVD_LEVEL(LD_SDA)
8	GND	20	PWM_DIMMING_TCON4_CPLD
9	B13VS_PW	21	B13V_PW
10	B5V_PW	22	PWM_DIMMING_TCON5_CPLD
11	B13V_PW	23	B13V_PW
12	NC	24	B13VS_PW

**③ CN1201(LVDS)**

1	NC	27	LVDS_EVEN_TX0-
2	DGND	28	DGND
3	SDA_3D_FRC	29	LVDS_ODD_TX4+
4	PWM_DIMMING_TCON1	30	LVDS_ODD_TX4-
5	SCL_3D_FRC	31	LVDS_ODD_TX3+
6	PWM_DIMMING_TCON3	32	LVDS_ODD_TX3-
7	PWM_DIMMING_TCON2	33	DGND
8	SDA_PANEL	34	TLVDS_ODD_TXCLK+
9	PANEL_I2C_SW	35	LVDS_ODD_TXCLK-
10	EMITTER_BT_SYNC_OUT	36	DGND
11	REF_SYNC_IN	37	LVDS_ODD_TX2+
12	SCL_PANEL	38	LVDS_ODD_TX2-
13	DGND	39	LVDS_ODD_TX1+
14	LVDS_EVEN_TX4+	40	LVDS_ODD_TX1-
15	LVDS_EVEN_TX4-	41	LVDS_ODD_TX0+
16	LVDS_EVEN_TX3+	42	LVDS_ODD_TX0-
17	LVDS_EVEN_TX3-	43	DGND
18	DGND	44	DGND
19	LVDS_EVEN_TXCLK+	45	DGND
20	LVDS_EVEN_TXCLK-	46	PWM_DIMMING_TCON4
21	DGND	47	PANEL_VCC_13V
22	LVDS_EVEN_TX2+	48	PANEL_VCC_13V
23	LVDS_EVEN_TX2-	49	PANEL_VCC_13V
24	LVDS_EVEN_TX1+	50	PANEL_VCC_13V
25	LVDS_EVEN_TX1-	51	PANEL_VCC_13V
26	LVDS_EVEN_TX0+		

**④ CN302(SPEAKER)**

1	R1+	5	L1+
2	R1-	6	L1-
3	R2+	7	L2+
4	R2-	8	L2-

**⑤ CN2201(KEY FUNCTION & BLUETOOTH & WIFI)**

1	BT_NRESET	14	EMITTER_BT_SYNC_OUT
2	WAKE_BT	15	DSCL_3.3V
3	POWER_DET	16	GND
4	A5V_PW	17	DSDA_3.3V
5	A3.3V_PW	18	B5V_USB_OP_WIFI_CI_PW
6	USB_BT_DP	19	KEY_INPUT1
7	LED_CNTR	20	USB_WIFI_DM_HUB2
8	USB_BT_DM	21	KEY_INPUT2
9	IR	22	USB_WIFI_DP_HUB2
10	GND	23	A3.3V_PW
11	GND	24	GND
12	EMITTER_BT_SYNC_BUFF	25	GND
13	A3.3_PW	26	GND

**⑥ CN1701(LAN)**

1	TX+	5	DGND
2	DGND	6	RX-
3	TX-	7	NC
4	RX+	8	LAN_GND

**⑦ CN404(COMPONENT)**

1	DGND	5	TEST_PB
2	COMP_Y	6	TEST_PR
3	COMP_PB	7	COMP_PR
4	TEST_CVBS_Y3		

**⑧ CN301(HEADPHONE / LR\_OUT)**

1	DGND	5	TEST_SR
2	HP_AUD_SL_OUT	6	IDENT_HP
3	HP_SUD_SR_OUT	7	DGND
4	TEST_SL		

**⑨ CN501\_UBA(AV-LINK)**

1	DGND	5	TEST_SR
2	SC1_AV2_CVBS_IN	6	TEST_SL
3	SC1_AV2_SR_IN	7	SC1_AV2_SL_IN
4	IDENT_SC1_AV2		

## 5. Wiring Diagram

⑩ CN2402_IRB(IR_OUT)			
1	DGND	5	NC
2	IRB_IR_TX	6	IRB_JACK_ID
3	NC	7	DGND
4	NC		

⑪ CN601(HDMI 1/STB)			
1	HDMI1_RX2+	11	DGND
2	DGND	12	HDMI1_RXCLK-
3	HDMI1_RX2-	13	HDMI_CEC
4	HDMI1_RX1+	14	DGND
5	DGND	15	HDMI1_DDC_SCL
6	HDMI1_RX2-	16	HDMI1_DDC_SDA
7	HDMI1_RX0+	17	DGND
8	DGND	18	HDMI1_5V
9	HDMI1_RX0-	19	HDMI1_HPD
10	HDMI1_RXCLK+		

⑫ CN602(HDMI 2/DVI_PC)			
1	HDMI2_RX2+	11	DGND
2	DGND	12	HDMI2_RXCLK-
3	HDMI2_RX2-	13	HDMI_CEC
4	HDMI2_RX1+	14	DGND
5	DGND	15	HDMI2_DDC_SCL
6	HDMI2_RX2-	16	HDMI2_DDC_SDA
7	HDMI2_RX0+	17	DGND
8	DGND	18	HDMI2_5V
9	HDMI2_RX0-	19	HDMI2_HPD
10	HDMI2_RXCLK+		

⑬ CN603(HDMI 3/ARC)			
1	HDMI3_RX2+	11	DGND
2	DGND	12	HDMI3_RXCLK-
3	HDMI3_RX2-	13	HDMI_CEC
4	HDMI3_RX1+	14	DGND
5	DGND	15	HDMI3_DDC_SCL
6	HDMI3_RX2-	16	HDMI3_DDC_SDA
7	HDMI3_RX0+	17	DGND
8	DGND	18	HDMI3_5V
9	HDMI3_RX0-	19	HDMI3_HPD
10	HDMI3_RXCLK+		

⑭ CN604(HDMI 4/MHL)			
1	HDMI4_RX2+	11	DGND
2	DGND	12	HDMI4_RXCLK-
3	HDMI4_RX2-	13	HDMI_CEC
4	HDMI4_RX1+	14	DGND
5	DGND	15	HDMI4_DDC_SCL
6	HDMI4_RX2-	16	HDMI4_DDC_SDA
7	HDMI4_RX0+	17	DGND
8	DGND	18	HDMI4_5V
9	HDMI4_RX0-	19	HDMI4_HPD
10	HDMI4_RXCLK+		

⑮ CN502_US(AV_LINK)			
1	DGND	5	NC
2	FA_TX	6	IDENT_FANET
3	FA_RX	7	DGND
4	NC		

⑯ CN2102(USB1)			
1	USB1_VCC_5V_PW	3	USB1_DP
2	USB1_DM	4	DGND

⑰ U301(OPTICAL)			
1	FOX_SPDIF_OUT	3	DGND
2	B5V_USB_OP_WIFI_CI_PW		

⑱ CN2103(USB2)			
1	USB2_VCC_5V_PW	3	USB2_DP
2	USB2_DM	4	DGND

⑲ CN2104(USB 3)			
1	CN2104(USB 3)	3	USB3_DP
2	USB3_DM	4	DGND

20 CN1301(UPGRADE TV MODULE)							
1	UP_SSRXP	24	FOX_LVDS_EVEN_TX1+	47	UP_SSTXP	70	LVDS_EVEN_TX1+
2	UP_SSRXM	25	FOX_LVDS_EVEN_TX2-	48	UP_SSTXM	71	LVDS_EVEN_TX2-
3	NC	26	FOX_LVDS_EVEN_TX2+	49	NC	72	LVDS_EVEN_TX2+
4	B13V_UP_PW	27	DGND	50	B13V_UP_PW	73	DGND
5	B13V_UP_PW	28	FOX_LVDS_EVEN_TXCLK-	51	B13V_UP_PW	74	LVDS_EVEN_TXCLK-
6	NC	29	FOX_LVDS_EVEN_TXCLK+	52	NC	75	LVDS_EVEN_TXCLK+
7	FOX_LVDS_ODD_TX0-	30	DGND	53	LVDS_ODD_TX0-	76	DGND
8	FOX_LVDS_ODD_TX0+	31	FOX_LVDS_EVEN_TX3-	54	LVDS_ODD_TX0+	77	LVDS_EVEN_TX3-
9	FOX_LVDS_ODD_TX1-	32	FOX_LVDS_EVEN_TX3+	55	LVDS_ODD_TX1-	78	LVDS_EVEN_TX3+
10	FOX_LVDS_ODD_TX1+	33	FOX_LVDS_EVEN_TX4-	56	LVDS_ODD_TX1+	79	LVDS_EVEN_TX4-
11	FOX_LVDS_ODD_TX2-	34	FOX_LVDS_EVEN_TX4+	57	LVDS_ODD_TX2-	80	LVDS_EVEN_TX4+
12	FOX_LVDS_ODD_TX2+	35	DGND	58	LVDS_ODD_TX2+	81	FOX_I2STX1_LRCLK
13	DGND	36	HUB2CPU_USB_DP	59	DGND	82	FOX_I2STX1_BCLK
14	FOX_LVDS_ODD_TXCLK-	37	HUB2CPU_USB_DM	60	LVDS_ODD_TXCLK-	83	FOX_I2STX1_SPK_SDATA
15	FOX_LVDS_ODD_TXCLK+	38	DGND	61	LVDS_ODD_TXCLK+	84	UP_MODULE_SYNC
16	DGND	39	FOXAP_USB3_DP	62	DGND	85	EXT_GPIO0_NRESET
17	FOX_LVDS_ODD_TX3-	40	FOXAP_USB3_DM	63	LVDS_ODD_TX3-	86	B3.3V_PW
18	FOX_LVDS_ODD_TX3+	41	DGND	64	LVDS_ODD_TX3+	87	EXT_GPIO1_WAKEUP
19	FOX_LVDS_ODD_TX4-	42	EXT_UART_RX	65	LVDS_ODD_TX4-	88	UP_MODULE_SPDIF
20	FOX_LVDS_ODD_TX4+	43	EXT_UART_TX	66	LVDS_ODD_TX4+	89	A5V_PW
21	FOX_LVDS_EVEN_TX0-	44	CPU2CPU_USB_DP	67	LVDS_EVEN_TX0-	90	CPU2CPU_USB_DM
22	FOX_LVDS_EVEN_TX0+	45	SBB_MDI0_TX+	68	LVDS_EVEN_TX0+	91	SBB_MDI1_RX+
23	FOX_LVDS_EVEN_TX1-	46	SBB_MDI0_TX-	69	LVDS_EVEN_TX1-	92	SBB_MDI1_RX-

### 5-3. Connector Functions

Connector	Function
CN201 ↔ IP CN801	Supply main power and dimming signal from IP Board to Main Board.
CN401 ↔ MoIP	The signal transfered from Main Board to MoIP.
CN1201_FHD ↔ T-CON CNF1	The LVDS signal transfered from Main Board to Panel.