

SAMSUNG

# LED TV

Chassis : U8DB

Model : UN40H6400AG

UN48H6400AG

UN55H6400AG

UN60H6400AG

UN65H6400AG

# *SERVICE*<sup>Manual</sup>

## LED TV



UN\*\*H6400AG

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2. Product specifications
3. Disassembly and Reassembly
4. Troubleshooting
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# 1. Precautions

## 1-1. Safety Precautions

Follow these safety, servicing and ESD precautions to prevent damage and to protect against potential hazards such as electrical shock.

### 1-1-1. Warnings



For continued safety, do not attempt to modify the circuit board.

Disconnect the AC power and DC power jack before servicing.

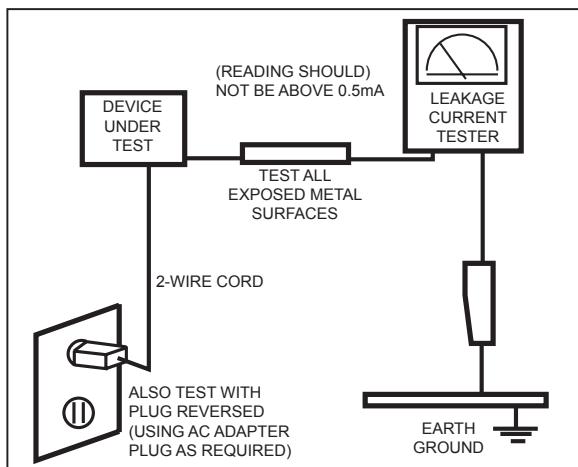
### 1-1-2. Servicing the LED TV

1. When servicing the LED TV, Disconnect the AC line cord from the AC outlet.
2. It is essential that service technicians have an accurate voltage meter available at all times. Check the calibration of this meter periodically.

### 1-1-3. Fire and Shock Hazard

Before returning the monitor to the user, perform the following safety checks:

1. Inspect each lead dress to make certain that the leads are not pinched or that hardware is not lodged between the chassis and other metal parts in the monitor.
2. Inspect all protective devices such as nonmetallic control knobs, insulating materials, cabinet backs, adjustment and compartment covers or shields, isolation resistorcapacitor networks, mechanical insulators, etc.
3. Leakage Current Hot Check:



Do not use an isolation transformer during this test.

Use a leakage current tester or a metering system that complies with American National Standards Institute (ANSI C101.1, Leakage Current for Appliances), and Underwriters Laboratories (UL Publication UL1410, 59.7).

4. With the unit completely reassembled, plug the AC line cord directly into a 120V AC outlet. With the unit's AC switch first in the ON position and then OFF, measure the current between a known earth ground (metal water pipe, conduit, etc.) and all exposed metal parts, including: metal cabinets, screwheads and control shafts.  
The current measured should not exceed 0.5 milliamp.  
Reverse the power-plug prongs in the AC outlet and repeat the test.

#### **1-1-4. Product Safety Notices**

Some electrical and mechanical parts have special safetyrelated characteristics which are often not evident from visual inspection. The protection they give may not be obtained by replacing them with components rated for higher voltage, wattage, etc. Parts that have special safety characteristics are identified by  on schematics and parts lists. A substitute replacement that does not have the same safety characteristics as the recommended replacement part might create shock, fire and/or other hazards. Product safety is under review continuously and new instructions are issued whenever appropriate.

## 1-2. Servicing Precautions

**WARNING**

An electrolytic capacitor installed with the wrong polarity might explode.

**CAUTION**

Before servicing units covered by this service manual, read and follow the Safety Precautions section of this manual.

**NOTE**

If unforeseen circumstances create conflict between the following servicing precautions and any of the safety precautions, always follow the safety precautions.

### 1-2-1. General Servicing Precautions

1. Always unplug the unit's AC power cord from the AC power source and disconnect the DC Power Jack before attempting to: (a) remove or reinstall any component or assembly, (b) disconnect PCB plugs or connectors, (c) connect a test component in parallel with an electrolytic capacitor.
2. Some components are raised above the printed circuit board for safety. An insulation tube or tape is sometimes used. The internal wiring is sometimes clamped to prevent contact with thermally hot components. Reinstall all such elements to their original position.
3. After servicing, always check that the screws, components and wiring have been correctly reinstalled. Make sure that the area around the serviced part has not been damaged.
4. Check the insulation between the blades of the AC plug and accessible conductive parts (examples: metal panels, input terminals and earphone jacks).
5. Insulation Checking Procedure: Disconnect the power cord from the AC source and turn the power switch ON. Connect an insulation resistance meter (500 V) to the blades of the AC plug. The insulation resistance between each blade of the AC plug and accessible conductive parts (see above) should be greater than 1 megohm.
6. Always connect a test instrument's ground lead to the instrument chassis ground before connecting the positive lead; always remove the instrument's ground lead last.

### 1-3. Static Electricity Precautions

Some semiconductor (solid state) devices can be easily damaged by static electricity. Such components are commonly called Electrostatically Sensitive Devices (ESD). Examples of typical ESD are integrated circuits and some field-effect transistors. The following techniques will reduce the incidence of component damage caused by static electricity.

1. Immediately before handling any semiconductor components or assemblies, drain the electrostatic charge from your body by touching a known earth ground. Alternatively, wear a discharging wrist-strap device. To avoid a shock hazard, be sure to remove the wrist strap before applying power to the monitor.
2. After removing an ESD-equipped assembly, place it on a conductive surface such as aluminum foil to prevent accumulation of an electrostatic charge.
3. Do not use freon-propelled chemicals. These can generate electrical charges sufficient to damage ESDs.
4. Use only a grounded-tip soldering iron to solder or desolder ESDs.
5. Use only an anti-static solder removal device. Some solder removal devices not classified as "anti-static" can generate electrical charges sufficient to damage ESDs.
6. Do not remove a replacement ESD from its protective package until you are ready to install it. Most replacement ESDs are packaged with leads that are electrically shorted together by conductive foam, aluminum foil or other conductive materials.
7. Immediately before removing the protective material from the leads of a replacement ESD, touch the protective material to the chassis or circuit assembly into which the device will be installed.



Be sure no power is applied to the chassis or circuit and observe all other safety precautions.

8. Minimize body motions when handling unpackaged replacement ESDs. Motions such as brushing clothes together, or lifting your foot from a carpeted floor can generate enough static electricity to damage an ESD.

## 1-4. Installation Precautions

1. For safety reasons, more than a people are required for carrying the product.
2. Keep the power cord away from any heat emitting devices, as a melted covering may cause fire or electric shock.
3. Do not place the product in areas with poor ventilation such as a bookshelf or closet. The increased internal temperature may cause fire.
4. Bend the external antenna cable when connecting it to the product. This is a measure to protect it from being exposed to moisture. Otherwise, it may cause a fire or electric shock.
5. Make sure to turn the power off and unplug the power cord from the outlet before repositioning the product. Also check the antenna cable or the external connectors if they are fully unplugged. Damage to the cord may cause fire or electric shock.
6. Keep the antenna far away from any high-voltage cables and install it firmly. Contact with the highvoltage cable or the antenna falling over may cause fire or electric shock.
7. When installing the product, leave enough space (0.4m) between the product and the wall for ventilation purposes. A rise in temperature within the product may cause fire.
8. If an equipment is provided with a replaceable battery, and if replacement by an incorrect type could result in an explosion (for example, with some lithium batteries), the following applies:

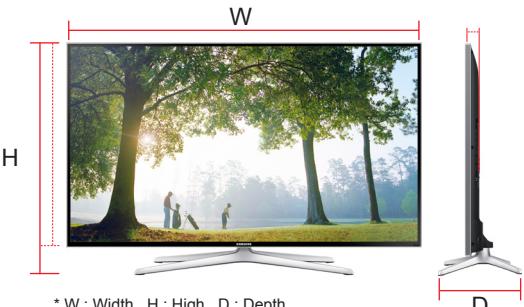


**CAUTION**

- Risk of explosion if battery is replaced by an incorrect type dispose of used batteries according to the instructions.
- Do not dispose of batteries in a fire.
- Do not short circuit, disassemble or overheat the batteries.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
- Do not be exposed to excessive heat such as sunshine, fire or the like.

## 2. Product Specifications

### 2-1. Product information

Model	UN**H6400AG		
Front View	 <p>* W : Width H : High D : Depth</p>		
Detail View			
Front Color	Black		
Dimensions (W x H x D)	40"	Body	917.6 X 535.4 X 63.1 mm
	40"	With stand	917.6 X 598.4 X 266.9 mm
	48"	Body	1086.1 X 630.1 X 63.5 mm
	48"	With stand	1086.1 X 705.1 X 308.2 mm
	55"	Body	1241.4 X 717.4 X 64.0 mm
	55"	With stand	1241.4 X 792.5 X 308.2 mm
	60"	Body	1375.6 X 796.2 X 64.4 mm
	60"	With stand	1375.6 X 869.0 X 308.2 mm
	65"	Body	1465.4 X 845.3 X 70.9 mm
	65"	With stand	1465.4 X 927.8 X 377.0 mm

## 2. Product specifications

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<b>Model</b>	<b>UN**H6400AG</b>		
<b>Weight</b>	40"	Body	8.2 kg
		With stand	9.4 kg
	48"	Body	11.9 kg
		With stand	13.5 kg
	55"	Body	16.6 kg
		With stand	18.2 kg
	60"	Body	21.8 kg
		With stand	23.8 kg
	65"	Body	26.1 kg
		With stand	28.7 kg
<b>Panel Type</b>	Anti Glare		
<b>Internal Memory</b>	4GB		
<b>DDR</b>	1.25GB		
<b>Feature</b>	Smart Interaction, Smart Control		

## 2-2. Product specification

### 2-2-1. Detailed Specifications


**NOTE**

Design and specifications are subject to change without prior notice.

Item		UN**H6400AGXUG
<b>General Information</b>	Product	LED
	Series	6
	Country	URUGUAY
<b>Display</b>	Inch	40" / 48" / 55" / 60" / 65"
	Resolution	1,920 x 1,080
	Ultra Clear Panel	No
<b>Video</b>	Picture Engine	3D HyperReal Engine
	Clear Motion Rate	480 / 400(PY/UY)
	Dynamic Contrast Ratio	Mega Contrast
	Micro Dimming	Micro Dimming
	Precision Black (Local Dimming)	No
	Wide Color Enhancer (Plus)	Yes
	Wide Color Gamut	N/A
	Color Accuracy	N/A
	Object CE	N/A
	Auto Motion Plus	120Hz
	Film Mode	Yes
	Brightness	300nits
	Contrast Ratio	5000:1
	Picture	3D-Effect,Film Mode,HDMI Black Level
	Response Time	8ms
	Viewing Angle (H/V)	178/178
	Natural Mode Support	Yes
	Motion and Black Enhancer	N/A
	Motion Judder Canceller	N/A
	Cinema Smooth	N/A
	600Hz Subfield Motion	N/A
	Relax Mode Support	N/A
	Black Optimizer	N/A
<b>Audio</b>	Dolby MS10 / MS11	Dolby MS10
	DTS Studio Sound / DNSe+	DTS Studio Sound
	DTS Premium Sound / DTS Premium Sound 5.1	DTS Premium Sound 5.1
	3D Sound	Yes

## 2. Product specifications

Item		<b>UN**H6400AGXUG</b>
<b>Audio</b>	Auto Volume Leveler	Yes
	Sound Customizer	No
	Sound Output (RMS)	10W x 2
	Speaker Type	Down Firing + Full Range
	Woofer	No
	Sound Amp IC	NeoFidelity   NTP7414
	Speaker Volume	10W*10W
	Woofer Speaker Volume	N/A
<b>SMART TV</b>	Smart Hub	Yes
	On TV	No
	Movies & TV Shows	No
	Multimedia	Yes
	Apps	Yes
	News On	Yes
	Game	No
	My Space	No
	Fitness	Yes
	Kids	Yes
	Recommendation Bar 2.0	N/A
	Multi-Screen (Dual / Quad Screen)	No
	Samsung Sports Experience (SSE)	N/A
	Automated Content Recognition (ACR)	N/A
	Scene Recommender	No
	Skype™ on Samsung TV	Yes
	Social TV	Yes
	Web Browser	Yes
<b>VESA Standard</b>	Screw Size	M8
<b>Smart Interaction</b>	Voice Interaction	N/A
	Voice Control	No
	Built In Camera	No
	Face Recognition	Ready
	Motion control	Ready
<b>Convergence</b>	AllShare - Contents Streaming	Yes
	AllShare - Screen Mirroring	Yes
	Samsung SMART View	Yes
	Smart Home	N/A
	Wake On LAN	No
	ISP Bound Service	N/A

Item		<b>UN**H6400AGXUG</b>
<b>Convergence</b>	RUI	No
	RVU	No
	WiDi	N/A
<b>Feature</b>	Samsung 3D	Yes
	3D Converter	Yes
	Multi View	N/A
	Instant On	No
	N-KIT	No
	Quad Core+	No
	Accessibility	Zoom
	Digital Clean View	Yes
	Analog Clean View	N/A
	Auto Channel Search	Yes
	Auto Power Off	Yes
	Clock&On/Off Timer	Yes
	Sleep Timer	Yes
	BD Wise Plus	Yes
	Calibration Mode	N/A
	Caption (Subtitle)	Yes
	Channel List USB-Clone	N/A
	ConnectShare™ (HDD)	Yes
	ConnectShare™ (USB2.0)	Movie
	AC/DC TV	N/A
	ConnectShare™ Transfer	N/A
	Sports Mode 2.0	Advanced ( w/ Soccer Panel )
	Sound Capture	N/A
	Screen Capture	N/A
	Zero Power Consumption	N/A
	Embedded POP	Yes
	EPG	Yes
	Extended PVR	Yes
	Game Mode	Yes
	History	Yes
	IP Video Closed Caption	N/A
	Multiroom Compatible	No
	OSD Language	Local Languages
	Picture-In-Picture	Yes
	MultiTasking	No
	Screen Burn Protection	N/A

## 2. Product specifications

Item		<b>UN**H6400AGXUG</b>
<b>Feature</b>	BT HID Built-in	Yes
	USB HID Support	Yes
	Smart Evolution Support	No
	TV SoundConnect	Yes
	Teletext (TTX)	N/A
	Time Shift	Yes
	Triple Protector	N/A
	GUI	Golden Bridge
	V-Chip	N/A
<b>Additional Feature</b>	Channel	Auto Store,Ch Guide,Signal Level, Fine Tune
	Self Diagnosis	Yes
	Software Upgrade	Yes
	Contact Samsung	Yes
	MCU	X14H
	OS	Linux
	etc.	N/A
<b>System</b>	DTV Tuner	ISDB-T
	Analog Tuner	Yes
	2 Tuner	N/A
	CI/CI+/2CI+	N/A
	MHP / MHEG / HbbTV / ACAP / GINGA / OHTV	GINGA (UY)
	NTSC 3.58	Yes
	NTSC 4.43, VIT	N/A
	PAL-B/G, D/K, I, I/I'	N/A
	Scan Type	N/A
	SECAM-B/G, D/K	N/A
	SECAM-B/G, D/K, L/L`	N/A
	Trinorma (PAL M,N)	Yes
	Broadcast System	N/A
	ATV Sound System	M,N
	DTV Video System	ISDBT
	DTV Sound System	Dolby
	Tuner Vendor & Model	SEM   DTIS22EIH406A
<b>Core Component</b>	DDR SDRAM	Samsung
	Nand Flash Memory	Micron
	OneNand Flash Memory	N/A
	FlexOneNand Flash Memory	N/A
	Serial Flash Memory	N/A
	HDMI Switch	N/A

Item		<b>UN**H6400AGXUG</b>
<b>Core Component</b>	Display Device Vender	AMLCD
<b>Connectivity</b>	HDMI	4
	Resolution	1920 x 1080i 60
	Port DVI support	Port4 Type
	PC resolutions up to support	1920 x 1080   60 Hz
	Support MHL port	N/A
	HDMI/DVI SEL	N/A
	USB	3
	Port 1 Type	Host
	Port 2 Type	Host
	Port 3 Type	Host
	Port 4 Type	N/A
	Port 5 Type	N/A
	OS	Linux
	Component In (Y/Pb/Pr)	1
	Composite In (AV)	1 (Common Use for Component Y)
	Ethernet (LAN)	1
	Headphone	N/A
	Audio Out (Mini Jack / LR)	1
	Digital Audio Out (Optical)	1
	PC In (D-sub)	N/A
	PC/DVI Audio In (Mini Jack)	N/A
	RF In (Terrestrial/Cable input/Satellite Input)	1/1/0
	Ex-Link ( RS-232C )	N/A
	IR Out	Yes
	CI Slot	N/A
	Scart	N/A
	Port 1 Type	N/A
	Port 2 Type	N/A
	Port 3 Type	N/A
	Port 4 Type	N/A
	Port 5 Type	N/A
	Coaxial	N/A
	EX-Link	No
	Monitor Output	No
	DVI	
	Resolution	1920 x 1080i 60
	Port DVI support	Port4 Type
	PC resolutions up to support	1920 x 1080   60 Hz

## 2. Product specifications

Item		<b>UN**H6400AGXUG</b>
<b>Connectivity</b>	D-Sub Resolution	N/A   N/A
	MHL CE 3.0	No
	One Connect (Jack)	No
	WiFi Direct	Yes
	MHL	No
	Side Sync	N/A
	Dongle Ready (3G / LTE)	N/A
	HDMI 1.4 3D Auto Setting	Yes
	HDMI 1.4 A/Return Ch. Support	Yes
	InstaPort S (HDMI quick switch)	No
	Wireless LAN Adaptor Support	No
	Wireless LAN Built-in	Yes
<b>Design</b>	Anynet+ (HDMI-CEC)	Yes
	Design	ToC
	Bezel Type	VNB
	Slim Type	Slim 1
	Front Color	Black
	Light Effect (Deco)	No
	Stand Type	Quad
	Swivel (Left/Right)	Yes
	Camera Type	N/A
	Front Resin	MABS+PC ABS
<b>Eco</b>	Stand Packing Type	Bundle
	Energy Efficiency Class	N/A
	Eco Mark	Planet First
	Eco Label	N/A
	Eco Sensor	Yes
	Mercury Content (mg)	N/A
<b>Security</b>	Lead Presence	N/A
	Kensington Lock	Yes
<b>Accessory</b>	3D Active Glasses (Included)	2 (SSG-5100GB)
	Remote Controller Model	TM1250A
	Battery (for Remote Control)	Yes
	Samsung Smart Touch Control (Included)	No
	Electric Stand Support	N/A
	Electric Wall Mount Support	N/A
	Ultra Slim Wall Mount Support	No
	Mini Wall Mount Support	Yes
	VESA Wall Mount Support	Yes

Item		UN**H6400AGXUG
<b>Accessory</b>	Floor Stand Support	Yes
	TV Camera (Included)	No
	IR Extender Cable (Included)	Yes
	Network Speaker (Included)	N/A
	Wireless Keyboard (Included)	No
	Wireless LAN Adaptor (Included)	No
	User Manual	Yes
	E-Manual	Yes
	ANT-Cable	N/A
	Power Cable	Yes
	Slim Gender Cable	No

## 2-2-2. Feature & Specifications

### ■ Feature

- Digital-TV, RF, 4-HDMI, 1-Component, 1-A/V, 3-USB2.0(Media Play), LAN, WIFI
- PIP(in HDMI 1, 2, 3, 4 Component and Sub picture is available only in TV mode(DTV/ATV))
- CMR 480
- Dolby Digital Plus Pulse, DTS Premium Sound 5.1, DTS Studio Sound

### ■ Specifications

Model	UN**H6400AG				
Item	Description				
<b>Screen Size (Diagonal)</b>	40 inches	48 inches	55 inches	60 inches	65 inches
<b>LCD Panel</b>	FHD 120Hz				
<b>Scanning Frequency</b>	Horizontal : 31 kHz ~ 80 kHz Vertical : 56 Hz ~ 75 Hz				
<b>Display Resolution</b>	1920 X 1080				
<b>Input Signal</b>	Analog 0.7 Vp-p ± 5% positive at 75Ω, internally terminated				
<b>Input Sync Signal</b>	H/V Separate, TTL, P. or N.				
<b>Maximum Pixel Clock Rate</b>	138 MHz				
<b>AC Power Voltage &amp; Frequency</b>	AC110-120V 60Hz				
<b>Environmental Considerations</b>	Operating Temperature : 50°F ~ 104°F (10°C ~ 40°C) Operating Humidity : 10% ~ 80%, non-condensing Storage Temperature : -4°F ~ 113°F (-20°C ~ 45°C) Storage Humidity : 5% ~ 95%, non-condensing				
<b>Sound (Output)</b>	10W x 2				
<b>Note :</b> AllShare, SMART Guide, Web Browser, USB HID, IR Blaster, Smart Control					

## 2-3. Accessories



### NOTE

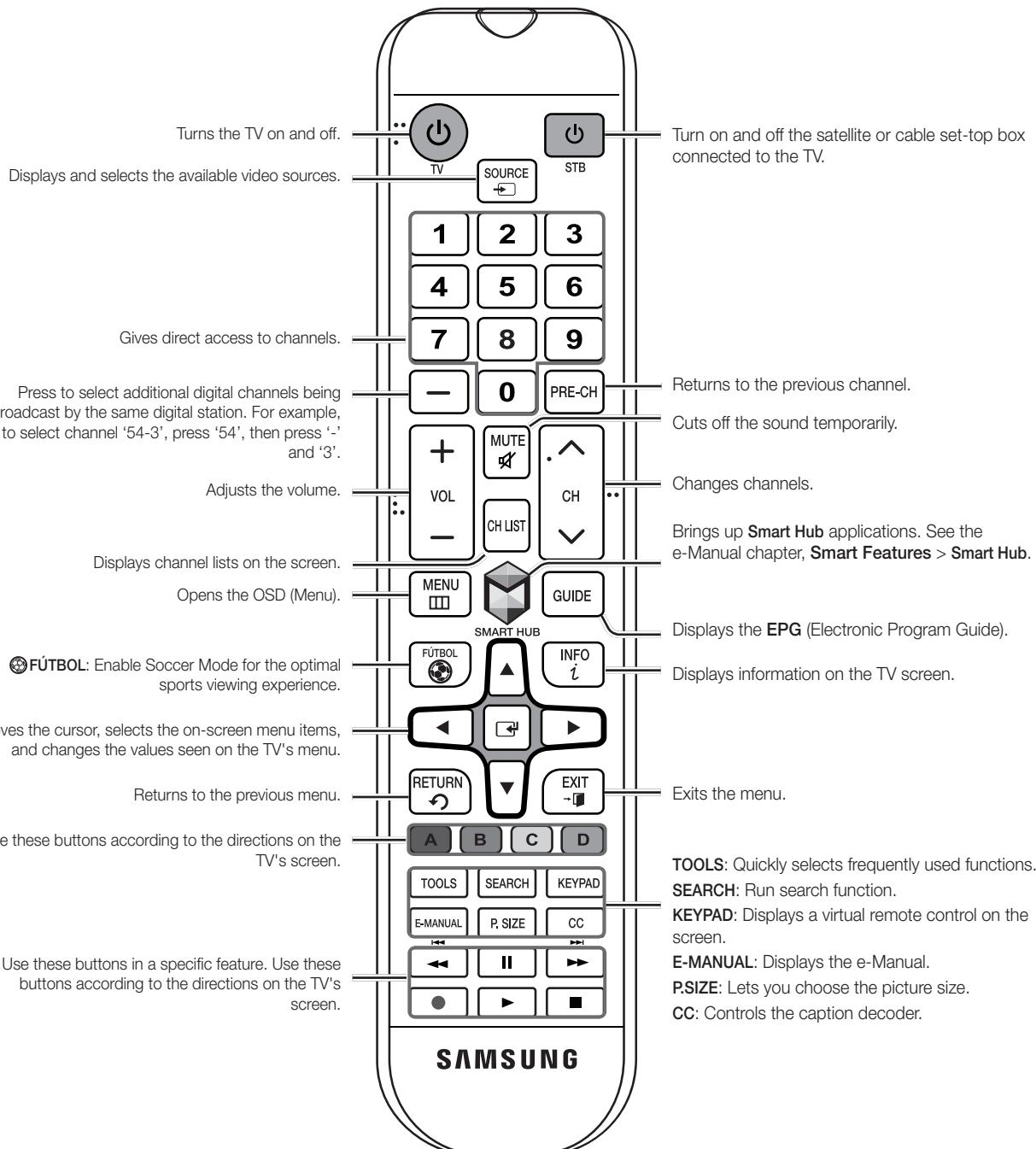
- The items' colors and shapes may vary depending on the model.
- Cables not included in the package contents can be purchased separately.
- The part code for some accessories may differ depending on your region.

Product	Code. No	Product	Code. No
• Remote Control	BN59-01178P	• Samsung 3D Active Glasses	BN96-31824A
• Batteries (AAA x 2)	4301-000121	• User Manual	BN68-05833B
• Power Cord	3903-000849		

Image	Product	Code. No
	• Holder-Wire Stand	BN61-08370A
	• Hoder Ring	BN61-07295A
	• IR Extender Cable	BN96-31644A

## 2-4. Viewing the Functions

### ■ Using the Samsung Smart Control



## 3. Disassembly and Reassembly

This section of the service manual describes the disassembly and reassembly procedures for the LED TV.



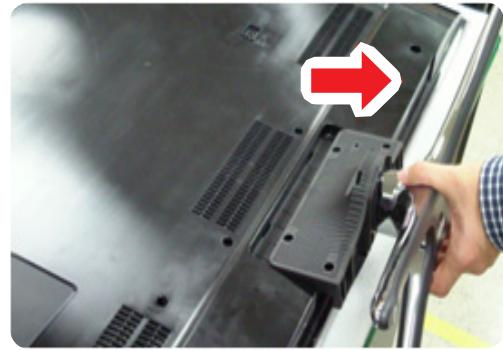
This LED TV contains electrostatically sensitive devices. Use caution when handling these components.

### 3-1. Disassembly and Reassembly

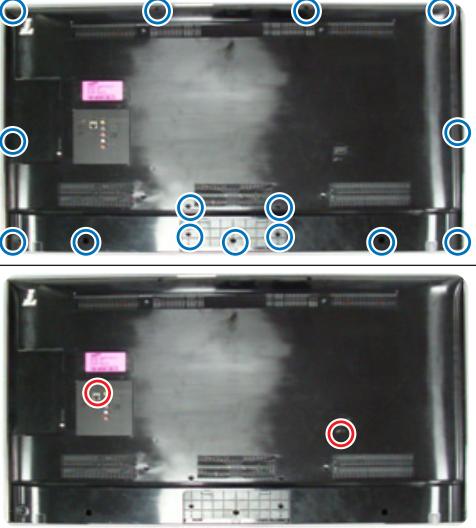
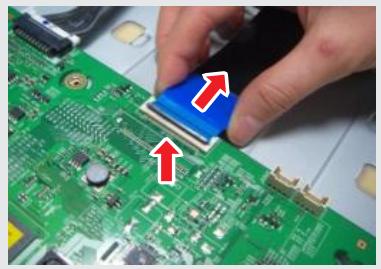
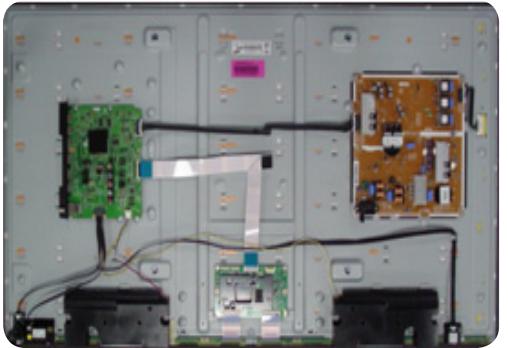


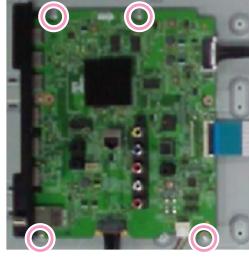
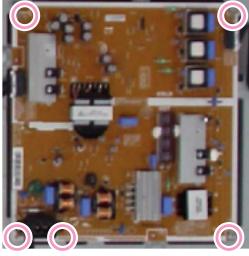
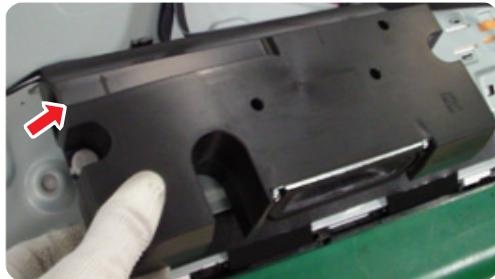
1. Disconnect the LED TV from the power source before disassembly.
2. Follow these directions carefully; never use metal instruments to pry apart the cabinet.
3. If there is no additional comment, it is same for all inches.

#### ■ 40" / 48"

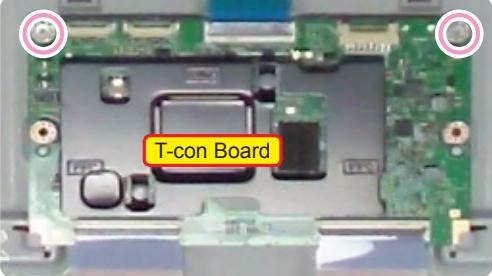
Description	Picture Description	Screws
<b>1</b> Remove screws from the Stand.  Remove stand.	 	 Torque : 9~11Kgf.cm. 6001-001782

### 3. Disassembly and Reassemble

Description	Picture Description	Screws
<p><b>2</b> Remove the screws of rear-cover. (In this step, Two types of screws are used.)</p> <ul style="list-style-type: none"> <li>• 40" : 15EA / 1EA</li> <li>• 48" : 15EA / 2EA</li> </ul>		 6001-002755
		 6001-001782
<p><b>3</b> Remove the Main Board and the Power Board.</p> <p> <b>NOTE</b></p> <p>Applied to Double locking.</p> <ol style="list-style-type: none"> <li>1. Flip up the locking tab on top of the connector.</li> <li>2. Squeeze the edge of the connector to release the second tab lock and gently pull the connector away.</li> </ol> 		

Description	Picture Description	Screws
<b>4</b> Remove the screws of main board.		 6001-002756 <small>Torque : 7~8Kgf.cm</small>
		
<b>5</b> Remove Function Assy and BT Module.		
		
<b>6</b> Remove the Speakers.(R/L)		

### 3. Disassembly and Reassemble

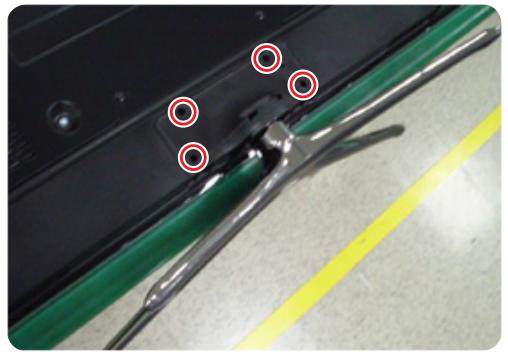
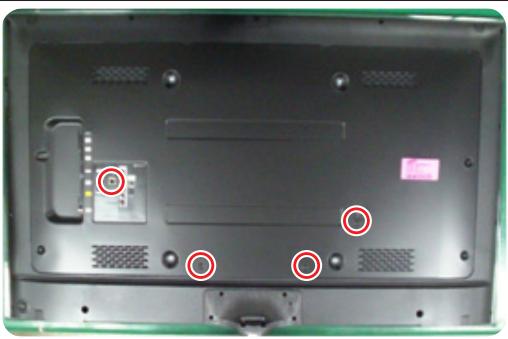
Description	Picture Description	Screws
<b>7</b> Remove the screws of T-con.	 A photograph showing the T-con board and its mounting screws. Two screws are circled in pink. A red box highlights the 'T-con Board'. A callout bubble indicates a torque of 7~8Kgf.cm.	 6001-002653
Unlock the locking of T-con cable.	 A photograph showing a hand pulling a blue T-con cable from a metal connector plate.	
<b>8</b> Completed disassembly. • Panel	 A photograph showing the completed disassembly of the panel, which is now removed from the main assembly.	



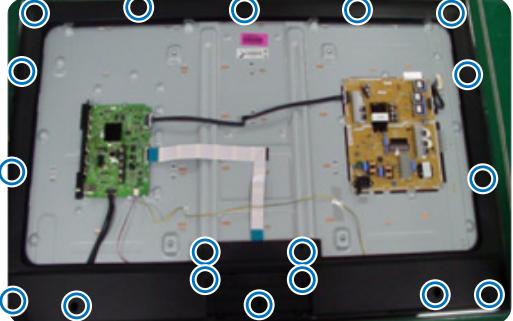
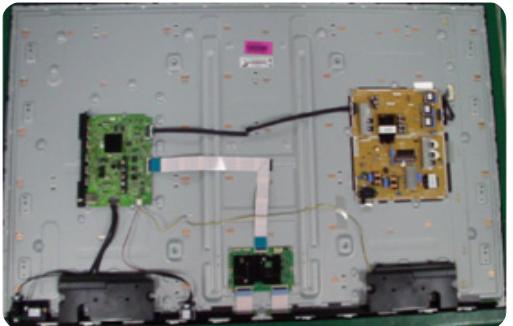
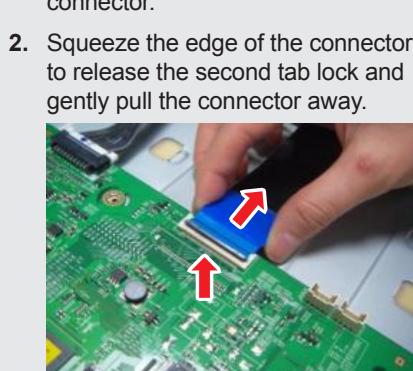
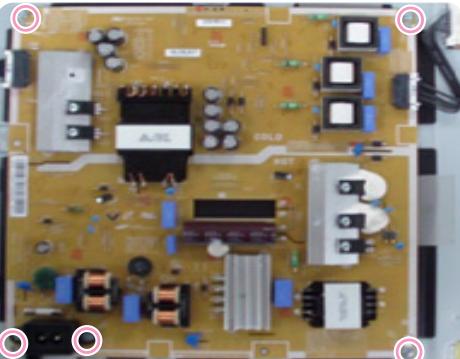
#### NOTE

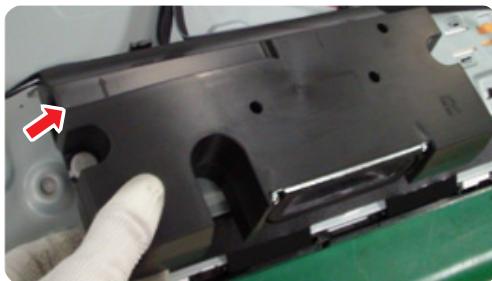
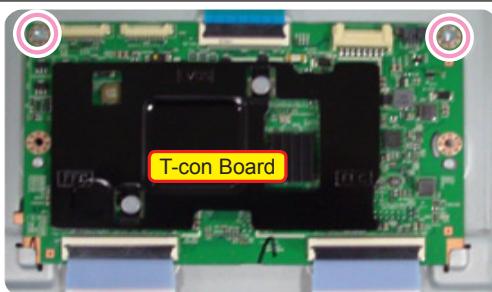
Reassembly procedures are in the reverse order of disassembly procedures.

## ■ 55" / 60" / 65"

Description	Picture Description	Screws
<p>1 Remove screws from the Stand.</p> <p>Remove stand.</p>	 	 6001-001782
<p>2 Remove the screws of the rear-cover. (In this step, Two types of screws are used.)</p> <ul style="list-style-type: none"> <li>• 55" : 4EA / 4EA</li> <li>• 60" : 6EA / 2EA</li> <li>• 65" : 6EA / 2EA</li> </ul>		 6001-002755
		 6001-001782

### 3. Disassembly and Reassemble

Description	Picture Description	Screws
<p><b>3</b> Lift up and remove the rear-cover and remove the screws of the middle-cover. (In this step, Two types of screws are used.)</p> <p><b>CAUTION</b> Be careful when you lift up the rear-cover, It's really sharp.</p> <ul style="list-style-type: none"> <li>• 55" : 18EA</li> <li>• 60" : 15EA</li> <li>• 65" : 17EA</li> </ul>		 <p>Torque : 7~8Kgf.cm. 6001-002755</p>
<p><b>4</b> Lift up and remove the middle-cover.</p>		
<p><b>5</b> Remove the Main Board and the Power Board.</p> <p><b>NOTE</b> Applied to Double locking.      1. Flip up the locking tab on top of the connector.      2. Squeeze the edge of the connector to release the second tab lock and gently pull the connector away.</p> 	 	 <p>Torque : 7~8Kgf.cm. 6001-002756</p>

Description	Picture Description	Screws
<b>6</b> Remove Function Assy and BT Module.	 	
<b>7</b> Remove the Speakers.(R/L)		
<b>8</b> Remove the screws of T-con.		 Torque : 7~8Kgf.cm 6001-002653
<b>9</b> Completed disassembly. • Panel		



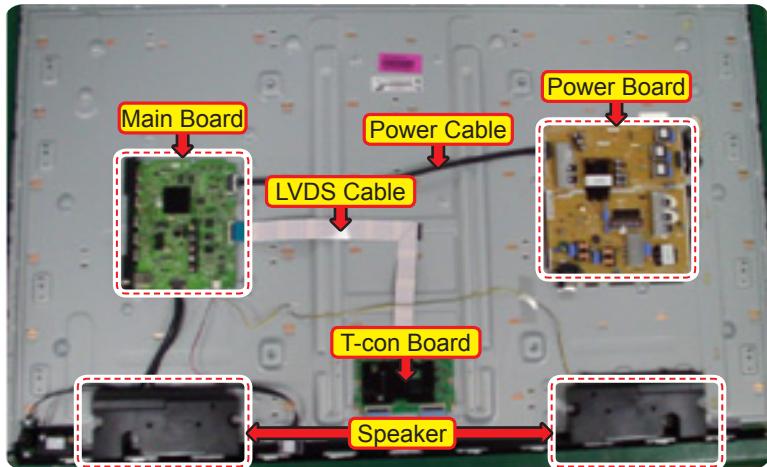
Reassembly procedures are in the reverse order of disassembly procedures.

## 4. Troubleshooting

### 4-1. Troubleshooting

#### 4-1-1. Previous Check

1. Check the various cable connections first.
  - Check to see if there is a burnt or damaged cable.
  - Check to see if there is a disconnected or loose cable connection.
  - Check to see if the cables are connected according to the connection diagram.
2. Check the power input to the Main Board.



3. How to distinguish if the problem is caused by **Main Board** or **T CON**

- No Video

If the problem is No Video but BLU is on and Indication LED is blinking repeatedly and faster than normal booting, replace the T-CON board.

- Distorted Picture

Check the inner patterns.

- For All mode

X12	FOX_FT1 FRC Post	Picture	Problem
OK	OK	NG	Main Board or Signal Source
NG	OK	NG	Main Board
NG	NG	NG	Main Board or LVDS cable or T CON or Panel

- Only for HDMI mode (additional check)

HDMI	Picture	Problem
OK	NG	There is no problems after HDMI IC check HDMI source or HDMI jack.
NG	NG	There is no problems before HDMI IC check X12 pattern or LVDS cable or T CON

## ■ How to check inner pattern?

1. Enter the service mode ... Choose 'SVC' ... Check the 'internal pattern.'

2. Enter 'Service Mode.'

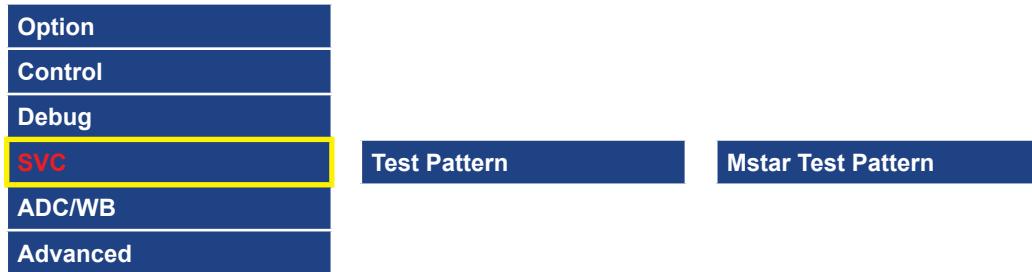
- If you do not have Factory remote control



- If you have Factory remote control



3. Choose 'SVC' ... Test pattern'.



4. Check inner patterns.

## 4-2. How to Check Fault Symptom

### 4-2-1. NO Power


**Note**

Refer to the next page to check the location such a CN201 or IC201 SVC Manual mentioned.

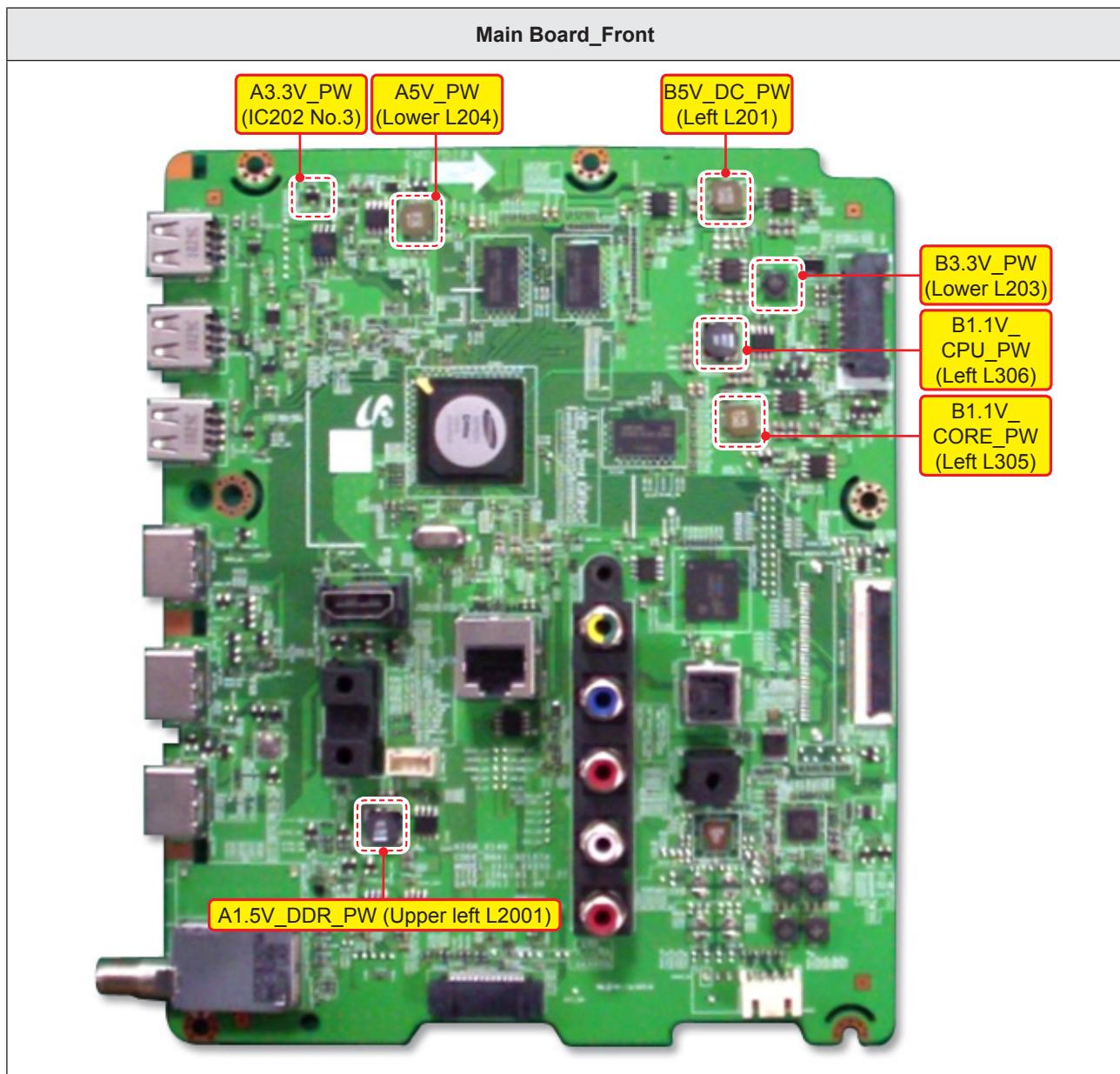
<b>Symptom</b>	<ul style="list-style-type: none"> <li>The LEDs on The front panel do not work when connecting The power cord.</li> <li>The SMPS relay does not work when connecting The power cord.</li> <li>The units appears to be dead.</li> </ul>
<b>Major checkpoints</b>	<p>The IP relay or the LEDs on the front panel does not work when connecting the power cord if the cables are improperly connected or the Main Board or SMPS is not functioning. In this case, check the following:</p> <ul style="list-style-type: none"> <li>Check the internal cable connection status inside the unit.</li> <li>Check the fuses of each part.</li> <li>Check the output voltage of SMPS.</li> <li>Replace the Main Board.</li> </ul>
<b>Diagnostics</b>	<pre> graph TD     A[Power indicator LED is on?] -- Yes --&gt; B[Check the backlight on, when 18 PIN cable unconnected?]     A -- No --&gt; C[Check the power cord connection.]     B -- Yes --&gt; D[Check 'Stand-By 5V'? - L204 : A5.3V]     B -- No --&gt; E[Change 18p cable. Change Main Power Ass'y.]     D -- Yes --&gt; F[Check 'Power input of Main Ass'y'? - BD201/206/209/214 : A13V]     D -- No --&gt; G[Change 18p cable. Change Main Power Ass'y.]     F -- Yes --&gt; H[Check 'Power IC output of Main Ass'y'? - IC202 : A3.3V - L305/306 : B1.1V / L201 : B5V - L203 : B3.3V / L2001 : A1.5V]     F -- No --&gt; I[Change the Main Ass'y.]     H -- Yes --&gt; J[Check Input power of 'T CON Board'? - F1(T CON) : B13V]     H -- No --&gt; K[Reconnect or Change the LVDS cable.]     J -- Yes --&gt; L[Check Power of 'T CON Board'. - BD1(T CON) : Panel_12V - B1.1V(T CON-TP) : FT1_1.1V_PW]     J -- No --&gt; M[Change the T CON Board.]   </pre>

#### 4. Troubleshooting

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Diagnostics	<p style="text-align: center;">Yes ↓</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"><p>Please, Contact tech support.</p></div>
Caution	Make sure to disconnect the power before working on the IP Board.

## ■ Location of Parts



## 4-3. Factory Mode Adjustments

### 4-3-1. Detail Factory Option


**NOTE**

If you replace the main board with new one, please change the factory option as well.  
The options you must change are "Type".

#### ■ UN\*\*H6400AGXUG

Inches		40"	48"	55"	60"
PANEL	<b>Vendor</b>	SDC	SDC	SDC	SDC
	<b>Code</b>	BN95-01318B	BN95-01319B	BN95-01332B	BN95-01333B
	<b>Spec.</b>	CY-GH040CSLV2V	CY-GH048CSLV2V	CY-GH055CSLV2H/V	CY-HH060CSSV2H/V
SMPS BOARD	<b>Vendor</b>	SEM	SEM	SEM	DYREL
	<b>Code</b>	BN44-00709A	BN44-00709A	BN44-00711A	BN44-00712A
	<b>Spec.</b>	L48X1T_ESM	L48X1T_ESM	L55X1T_ESM	L60X1T_EDY
MAIN BOARD	<b>Chassis Ass'y</b>	BN91-12079L	BN91-12079M	BN91-12181H	BN91-12181J
	<b>PBA Ass'y</b>	BN94-07252L	BN94-07252M	BN94-07448H	BN94-07448J
<b>Byte</b>	<b>Item</b>				
0	<b>Factory Reset</b>	-	-	-	-
1	<b>Type</b>	40A1AF0V	48A1AF0V	55A1AF0V	60H1AF0S
2	<b>Local set</b>	URU_DTV	URU_DTV	URU_DTV	URU_DTV
3	<b>SW Model</b>	UH6400	UH6400	UH6400	UH6400
4	<b>BOM Model</b>	6400	6400	6400	6400
5	<b>Tuner</b>	ISDB-T	ISDB-T	ISDB-T	ISDB-T
6	<b>Ch table</b>	NONE	NONE	NONE	NONE

<b>Inches</b>		<b>65"</b>
<b>PANEL</b>	<b>Vendor</b>	SDC
	<b>Code</b>	BN95-01334B
	<b>Spec.</b>	CY-GH065CSAV2H/V
<b>SMPS BOARD</b>	<b>Vendor</b>	DYREL
	<b>Code</b>	BN44-00713A
	<b>Spec.</b>	L65X1T_EDY
<b>MAIN BOARD</b>	<b>Chassis Ass'y</b>	BN91-12181L
	<b>PBA Ass'y</b>	BN94-07448L
<b>Byte</b>	<b>Item</b>	
0	<b>Factory Reset</b>	-
1	<b>Type</b>	65L1AF0V
2	<b>Local set</b>	URU_DTV
3	<b>SW Model</b>	UH6400
4	<b>BOM Model</b>	6400
5	<b>Tuner</b>	ISDB-T
6	<b>Ch table</b>	NONE

### 4-3-2. Entering Factory Mode

**To enter ‘Service Mode’ Press the remote -control keys in this sequence :**

- If you do not have Factory remote control



- If you have Factory remote control



- Buttons operations within Service Mode

Menu	Full Menu Display / Move to Parent Menu
Direction Keys ▲/▼	Item Selection by Moving the Cursor
Direction Keys ◀/▶	Data Increase / Decrease for the Selected Item
Source	Cycles through the active input source that are connected to the unit

#### **HOW to enter the Advanced menu (Picture)**

① Cursor move to ‘Advanced’. → ② Push the ‘0’ button 4 times. → ③ You can see the ‘Picture’ menu.

- If you don’t have Factory remote control, can’t control some menus. (Expert, Advanced menu)

<b>Option</b>	T-MST14UABC-xxxx T-MST14AKUS-xxxx <b>BT Version : xxxx</b> <b>E-Manual : xxxx</b> <b>Camera Version : xxxx</b> <b>Blaster Version : xxxx</b> <b>EDID SUCCESS</b> <b>CALIB : AV/COMP/PC/HDMI/</b> <b>Option : xxxx,xxxx,6400,NONE</b>
<b>Control</b>	<b>SDAL-X14H-MAIN-xxxx-xxxx</b> <b>RFS : "X14 0079" KER/2 201x-xx-xx</b> <b>KERNEL : 6.0867, D / Onboot :xxxx.x</b> <b>Backend[x] Panel[x]</b> <b>FW[x] Data[x]</b> <b>TCON Version : xxxx</b>
<b>Debug</b>	<b>Model : UNxxH6400</b> <b>Wired MAC SUCCESS</b> <b>Wireless MAC SUCCESS</b> <b>WIFI : ATH6KL(5.0.0.69.0518)</b> <b>DRM : Crt O, Nf O, Wv O, Hc O, Dc O, Mx O, MI O</b> <b>Factory Data Ver : 109</b> <b>EERC Version : 14</b> <b>DTP-BP-HAL-4326-01-Hijack</b> <b>DTP-BP-MW-4326-01</b> <b>DTP-BP-APP-4326-01</b>
<b>SVC</b>	
<b>ADC/WB</b>	
<b>Advanced</b>	<b>Date of purchase : mm/dd/yyyy</b>

### 4-3-3. Factory Data

#### ■ Option

Factory Menu Name	Data	Range
<b>Factory Reset</b>	-	
<b>Type</b>	40A1AF0V 48A1AF0V 55A1AF0V 60H1AF0S 65L1AF0V	
<b>Local Set</b>	URU_DTV	
<b>SW Model</b>		UH6400
<b>BOM Model</b>		
<b>TUNER</b>	ISDB-T	
<b>Ch Table</b>	NONE	
<b>MRT Option</b>		
Front Color		U-T-CL-M64
LVDS FORMAT	JEIDA	
Language_Arabic	S_AMERICA	
Region	BRA	
PnP Language	POR_US	
WIFI REGION	D	
OTN Support	ON	
OTA Support	OFF	
TTX	OFF	
China HD	OFF	
NT Conversion	OFF	
Num of DTV	2	
Num of AV	1	
Num of COMP	1	
Num of HDMI	4	
Num of SCART	0	
Num of USB Port	3	
Num of HeadPhone	0	
Num of RVU	0	
Num of Display	2	
Num of IPTV	0	
Num of RUI	0	
Num of PVR RECORD	1	
TOOLS Support	1897	

#### 4. Troubleshooting

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<b>Factory Menu Name</b>	<b>Data</b>	<b>Range</b>
LNA Support	OFF	
24Px4 Support	OFF	
BD Wise Support	ON	
Data Service Support	ON	
Ginga NCL Support	OFF	
PVR Support	ON	
CI Support	OFF	
LEDMotionPlus Support	OFF	
Natural Mode Support	ON	
Relax Mode Support	OFF	
HDMI/DVI SEL	4	
Select LCD/PDP	LCD	
Wall Mount	OFF	
HV Flip		HV Flip / H Filp / OFF
Light Effect	OFF	
e-Pop Default	ON	
CAMERA Support	OFF	
NETWORK Support	Int-Wifi	
EcoSensor Support	ON	
3D Support	ON	
BT Support	ON	
BT ADDRESS		
HP LINE	LineOut	
Smart Control Support	OFF	
Motion Recog	ON	
Voice Recog	OFF	
Virtual Remocon Color	Black	
Local Dimming Panel	OFF	
Wifi Vendor	QCA	
<b>Engineer Option</b>		
Type Of PANEL KEY	None	
5 Way Function Key	R BACK	
Contents Bar	OFF	
Standby led on/off	OFF	
Recognition Support	ON	
IF AGC	0	
D AGC	0	

Factory Menu Name	Data	Range
PH BW	0	
FQ BW	0	
PH RATE	0	
PD EN	0	
PEQ Inx	14	
WF Scale		
WF Type	0	
Number of Network Stream	1	
DP V Size	0	
Backend Device		
BT_AUDIO_ON_OFF	OFF	
Config_AV_PATH		
ECO Standby	OFF	
Fast Logo Delay	0	
Num of PANEL KEY	6	
Panel Detail	0	
Panel Init Time	250	

## ■ Control

Factory Menu Name	Data	Range
<b>EDID</b>		
EDID ON/OFF	OFF	
EDID WRITE ALL	...	
EDID WRITE HDMI	...	
EDID Ver	...	
EDID Port		
<b>Sub Option</b>		
RS-232 Jack	UART	Debug/UART
Serial Log On/Off	ON	
Watchdog	OFF	
Checksum	0x0000	
Fast Boot in Production	OFF	
UART Enable	OFF	
Eeprom Reset		
ECO IC TYPE	MC8121	
Info Link Server Type	development	
Info Link Country	None	

#### 4. Troubleshooting

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<b>Factory Menu Name</b>	<b>Data</b>	<b>Range</b>
TTX Group	UserOSD	
Visual Test	-	
MediaPlayDB	-	
OPTION_SWU		
OTN Server Type	operating	
OTN Test Server	OFF	
SWU Reset		
SWU Duration	OFF	
SWU Fail Test	OFF	
OPTION_NUM		
Num of ATV	1	
Num of SVIDEO	0	
Num of PC	0	
Num of DVI	0	
Num of OPTICAL Link	1	
Num of MEDIA	1	
Num of Tuner	1	
Num of ISP	0	
RF Remocon Support	OFF	
CDD mode	-	
DPMS Support	OFF	
Num of IPTV CIP	0	
Num of CI	0	
Num of DECODER	0	
T-CON Device		
BOARD CONTROL	OFF	
HP LINE	LineOut	
RM		
Server Type	Operating	
RTS Mode	OFF	
PSA		
FKP Download1	0	
FKP Download2	0	
LMK threshold	0	
Low threshold	10	
High threshold	15	
CSB	ON	

<b>Factory Menu Name</b>	<b>Data</b>	<b>Range</b>
CLB	ON	
EEP G Enable	0	
Last Screen	OFF	
App Resume	ON	
BP RMS Reset	1	
Fanet Thread	2	
User InstantOn Default Value	OFF	
<b>PDP Option</b>		
Pixel Shift Test	OFF	
Logic SW	0	
Panel Temperature	0	
LOGIC Waveform Day	0	
Logic CheckSum	0	
MRT	0	
SAPC Timer		
APC Speed		
<b>Hotel Option</b>		
Hospitality Mode	OFF	
Power On	...	
Menu OSD	...	
Operation	...	
Music Mode	...	
External Source	...	
Eco Solution	...	
Cloning	...	
<b>Shop Option</b>		
Shop Mode	OFF	
Exhibition Mode	OFF	
3D Cube	OFF	
<b>Asia Option</b>		
Unbalance	OFF	
AF Level adjust	3	
TX Power Level	0	
Mono Last Memory	OFF	
H Shaking	OFF	
<b>SOUND</b>		
Carrier_Mute	OFF	

#### 4. Troubleshooting

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Factory Menu Name	Data	Range
High Devi	OFF	
Speaker Delay Normal	0x0Ah	
SPDIF PCM Gain	-9dB	
FM M Prescale	0x30h	
FM Prescale	0x00h	
AM Prescale	0x32h	
NICAM Prescale	0x48h	
BTSC Mono Prescale	0x19h	
BTSC stereo Prescale	0x2Fh	
BTSC SAP Prescale	0x2Bh	
A2Ident High THID	36	
A2Ident Low THID	9	
Pilot Level High Thld	0x20h	
Pilot Level Low Thld	0x0Fh	
Carrier2 Amp High THID	4	
Carrier2 Amp Low THID	3	
Carrier2 SNR High THR	16	
Carrier2 SNR Low THR	80	
Sig Error On	35	
Sig Error Off	41	
Amp Model	NTP7414	
Amp Volume	0xc5h	
Amp Scale	0x9ah	
Amp Check Sum	0x1C199E11	
Woofer Type	0	
Woofer Volume	0xcbh	
Woofer Scale	0x8ah	
Woofer Check Sum	NONE	
Woofer Local EQ Checksum	0	
Speaker EQ	ON	
PEQ Test	Ready	
Local Speaker EQ	0	
Local EQ Checksum	0	
SRS Tuning Parm	0	
Subwoofer Support	0	
India Sound	OFF	
AudioDock BT delay	50	

Factory Menu Name	Data	Range
Wall Filter Type	0	
Bottom CheckSum	0	
Bottom Local CheckSum	0	
Lipsync Inx	2	
Lipsync CheckSum	OK:0x9631	
Lipsync USB Test	Ready	
LipSync BT CheckSum	OK:0x696A	

## ■ Debug

Factory Menu Name	Data	Range
<b>Spread Spectrum</b>		
LVDS Spread	ON	
DDR Spread	1.0% Spectrum	
Period	30K	
Amplitude	1	
HD SSC ON/Off	ON	
HD SSC Value	1	
LVDS SSC ON/Off	ON	
LVDS SSC Value	0	
DDR SSC ON/Off	ON	
DDR SSC Value	1	
FRC LVDS SSC ON/OFF	ON	
FRC LVDS SSC MRR	10	
FRC LVDS SSC MFR	1	
FRC LVDS SSC Period	1	
FRC LVDS SSC Modulation	1	
FRC DDR SSC ON/OFF	ON	
FRC DDR SSC MRR	15	
FRC DDR SSC MFR	1	
FRC DDR SSC Period	1	
FRC DDR SSC Modulation	1	
<b>DDR Margin</b>		
A CTRL_OFFSET_0_3	0x0	
A CTRL_OFFSET_D	0x0	
B CTRL_OFFSET_0_3	0x0	
B CTRL_OFFSET_D	0x0	
<b>ND ADJ Support</b>	OFF	

#### 4. Troubleshooting

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Factory Menu Name	Data	Range
<b>MICOM POWER OFF</b>	OFF	
<b>RF Mute Time</b>	6ms	
<b>CI+1.3</b>	OFF	
<b>FRC</b>		
FRC FDISPLAY ON/OFF	0	
3D FDISPLAY ON/OFF	OFF	
PC Mode ON/OFF	OFF	
<b>Tuner Margin</b>	10	
<b>MPEG Margin</b>	1000	
<b>H.264 Margin</b>	8	
<b>CAM Wait Time</b>		
<b>TS Clock delay</b>	0	
<b>TCON_TEMP READ</b>	0	
<b>TEMP LAST</b>	60	
<b>DCC VERSION</b>	0x0	
<b>DCC CHK SEL</b>	0	
<b>DCC CHECK LOCAL</b>	0x0	
<b>DCC CHECK TOTAL</b>	0x0	
<b>MulitACC Checksum</b>	0	
<b>IIC Bus stop</b>	OFF	
<b>Tuner Status</b>		
DVB		
SNR		
BER		
Signal Strength		
Bandwidth		
Frequency		
LNA Status		
FFT		
Modulation		
Code Rate		
GI		
Hier Modulation		
Frequency offset		
Timing offset		
AGC		
UCB		

Factory Menu Name	Data	Range
PLL Type		
DEMOD Type		
TPS Lock		
RS Lock		
SSI		
SQI		
Firmware Version		
ISDB-T		
FFT Size_1		
Guard Interval_1		
Freq. Offset_1		
SNR_1		
IF AGC_1		
TMCC Lock_1		
TS Packer_1		
Master Lock_1		
A_Modulation_1		
A_Code Rate_1		
A_Timer InterLeave_1		
A_Segments Num_1		
A_BER_1		
B_Modulation_1		
B_Code Rate_1		
B_Timer InterLeave_1		
B_Segments Num_1		
B_BER_1		
C_Modulation_1		
C_Code Rate_1		
C_Timer InterLeave_1		
C_Segments Num_1		
C_BER_1		

## ■ SVC

Factory Menu Name	Data	Range
<b>Self Diagnosis</b>		
Loop Back		
AV Audio Test		

#### 4. Troubleshooting

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Factory Menu Name	Data	Range
DVIN Audio Test		
CVBS Test		
COMP Test		
USB HUB Test		
HDMI Test		
SCART Audio Test		
SCART CVBS Test		
SCART RGB Test		
PC Audio Test		
PC Self Test		
CPU	...	
DDR		
FLASH		
EEPROM		
Sound AMP		
HDMI Switch IC	...	
USB HUB IC		
WIFI		
LVDS		
T-CON/FRC		
PCB Test	...	
MOIP	...	
App Self Test		
Device self Test		
Voltage	...	
EcoSensor		
BT		
EXT Sound Inspection		
Woofer Sound Inspection	NONE	
ATV CH Inspection		
DTV CH Inspection		
Satellite CH Inspection		
<b>Info</b>		
SVC Info	0	
LOG(View Log)		
ER Count		
Panel Display Time		

Factory Menu Name	Data	Range
<b>Upgrade</b>		
T-CON Usb Download	Failure	
T-CON CheckSum	N/A	
Logic Usb D/L	...	
SUBMICOM UPGRADE	Ready	
BT UPGRADE		
BT FREEPAIRING	ON	
Function Upgrade	Failure	
FRC3D FW Upgrade		
FRC3D LD UPGRADE	Failure	
Camera Upgrade		
Mic Upgrade		
CPLD USB Download		
JP MICOM UPGRADE	Failure	
DP MICOM UPGRADE	Failure	
Jump Upgrade	Failure	
IR Blaster Upgrade		
CPLD Download		
LDC Profile Upgrade	0	
Pic Data USB Update	0	
Audio Data USB Update	0	
Eco Data USB Update	0	
<b>Reset</b>		
Smart Hub Reset	0	
EEPROM Rst	0	
Factory Rst	0	
<b>OPTION_HDMI</b>		
DVI/HDMI SOUND	Auto	
HDMI HOT PLUG	Disable	
HOTPLUG SWITCHING	Boot	
HOT PLUG DURATION	1200ms	
CLK TERM DURATION	1200ms	
HDMI FLT CNT SIG	100ms	
HDMI FLT CNT LOS	100ms	
UNSTABLE BAN CNT	5000ms	
HDMI ROBIN	ON	
HDMI Callback	OFF	

#### 4. Troubleshooting

---

<b>Factory Menu Name</b>	<b>Data</b>	<b>Range</b>
HDMI CTS THLD	8	
HDMI CTS Cnt1	1	
HDMI EQ	AUTO	
HDMI Write Type	Combine	
HDMI Switch	NONE	
DVI SET TIME	300ms	
HDMI Sync	DE	
HDMI 3D DET	0	
HOT PLUG OFF HOLD TIME		
HDMI Stable Count	1	
<b>DVB CI</b>		
TS Clock delay TC	0	
TS Clock delay S	0	
CI Control Buf On	ON	
TS Clock delay CPU	-1	
<b>Test Pattern</b>		
Pattern Sel	OFF	
Logic Pattern Sel	0	
Logic Level Sel		
FRC Pre Test Pattern	0	
FRC Post Test Pattern	0	
SOC TCON Test Pattern	0	
SOC TCON Pattern Level	255	
SOC TCON FRC Pattern	0	
HDMI WB Pattern	OFF	
HDMI Pattern Sel	0	
Parma Pre Test Pattern	0	
Parma Post Test Pattern	0	
FRC OSD Pre Pattern	0	
FRC OSD Post Pattern	0	
<b>Other Setting</b>		
Delete S/N	0	
IPERF	Stopped	
Expert		
CAL Data Backup	...	
CaL Data Restore		
ATV IF AGC SPEED	0	

Factory Menu Name	Data	Range
Auto Power	LAST POWER	
<b>SVC Panel</b>	ORIGINAL	

## ■ ADC/WB

Factory Menu Name	Data	Range
<b>ADC</b>		
AV Calibration	Success	
Comp Calibraion	Success	
PC Calibration	Success	
HDMI Calibration	Success	
<b>ADC Result</b>		
1st_Y_GH	258	
1st_Y_GL	128	
1st_Cb_BH	...	
1st_Cb_BL	...	
1st_Cr_RH	...	
1st_Cr_RL	...	
2nd_R_L	132	
2nd_G_L	132	
2nd_B_L	132	
2nd_R_H	70	
2nd_G_H	70	
2nd_B_H	70	
<b>White Balance</b>		
R-Offset	128	
G-Offset	128	
B-Offset	128	
R-Gain	128	
G-Gain	128	
B-Gain	128	
WB_W2_R_Offset	128	
WB_W2_B_Offset	128	
WB_W2_R_Gain	164	
WB_W2_B_Gain	63	
WB_N_R_Offset	128	
WB_N_B_Offset	128	
WB_N_R_Gain	151	

#### 4. Troubleshooting

---

Factory Menu Name	Data	Range
WB_N_B_Gain	108	
<b>MGA</b>		
MGA On/Off	OFF	
R1_Gain	...	
B1_Gain	...	
G1_Gain	...	
R2_Gain	...	
B2_Gain	...	
G2_Gain	...	
R3_Gain	...	
B3_Gain	...	
G3_Gain	...	
R4_Gain	...	
B4_Gain	...	
G4_Gain	...	
R5_Gain	...	
B5_Gain	...	
G5_Gain	...	
R6_Gain	...	
B6_Gain	...	
G6_Gain	...	
R7_Gain	...	
B7_Gain	...	
G7_Gain	...	
R8_Gain	...	
B8_Gain	...	
G8_Gain	...	
R9_Gain	...	
B9_Gain	...	
G9_Gain	...	
R10_Gain	...	
B10_Gain	...	
G10_Gain	...	

## 4-4. White Balance

### 4-4-1. Calibration

1. Into the Factory Mode.
2. Select **ADC/WB** menu.
3. Select **ADC** menu.

Option	AV Calibration
Control	Comp Calibration
Debug	HDMI Calibration
SVC	
<b>ADC/WB</b>	
Advanced	

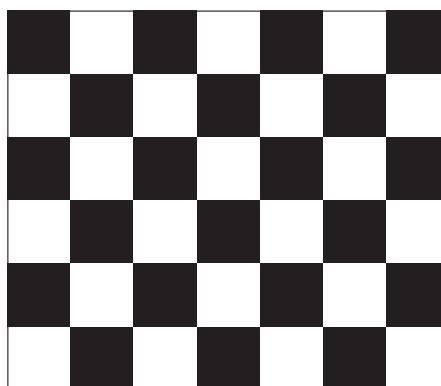
### 4-4-2. Service Adjustment

You must perform Calibration in the Lattice Pattern before adjusting the White Balance.

#### ■ Color Calibration

- Adjust Specification

Source	Setting Mode	Pattern	Use Equipment
HDMI	1280 x 720@60 Hz	Pattern #24 (Chess Pattern)	CA210 & Master MSPG925 Generator



(Chess Pattern)

- Use other equipment only after comparing the result with that of the Master equipment.

Input mode	Calibration	Pattern
CVBS IN (Model_#1)	Perform in NTSC B&W Pattern #24	Lattice
Component IN (Model_#6)	Perform in 720p B&W Pattern #24	Lattice
HDMI IN	Perform in 720p B&W Pattern #24	Lattice

#### 4. Troubleshooting

---

##### Method of Color Calibration (AV)

1. Apply the NTSC Lattice (N0. 3) pattern signal to the AV IN 1 port.
2. Press the Source key to switch to “AV1” mode.
3. Enter Service mode.
4. Select the “ADC” menu.
5. Select the “AV Calibration” menu.
6. In “AV Calibration Off” status, press the “▶” key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the “AV Calibration” status from Failure to Success.

##### Method of Color Calibration (Component)

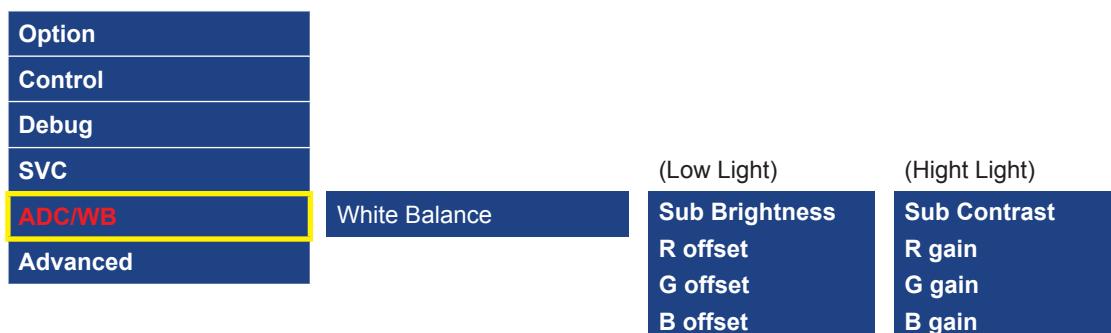
1. Apply the 720p Lattice (N0. 6) pattern signal to the Component IN 1 port.
2. Press the Source key to switch to “Component1” mode.
3. Enter Service mode.
4. Select the “ADC” menu.
5. Select the “Comp Calibration” menu.
6. In “Comp Calibration Off” status, press the “▶” key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the “Comp Calibration” status from Failure to Success.

##### Method of Color Calibration (HDMI)

1. Apply the 720p Lattice (N0. 6) pattern signal to the HDMI1/DVI IN port.
2. Press the Source key to switch to “HDMI1” mode.
3. Enter Service mode.
4. Select the “ADC” menu.
5. Select the “HDMI Calibration” menu.
6. In “HDMI Calibration Off” status, press the “▶” key to perform Calibration.
7. When Calibration is complete, it returns to the high-level menu.
8. You can see the change of the “HDMI Calibration” status from Failure to Success.

### 4-4-3. Adjustment

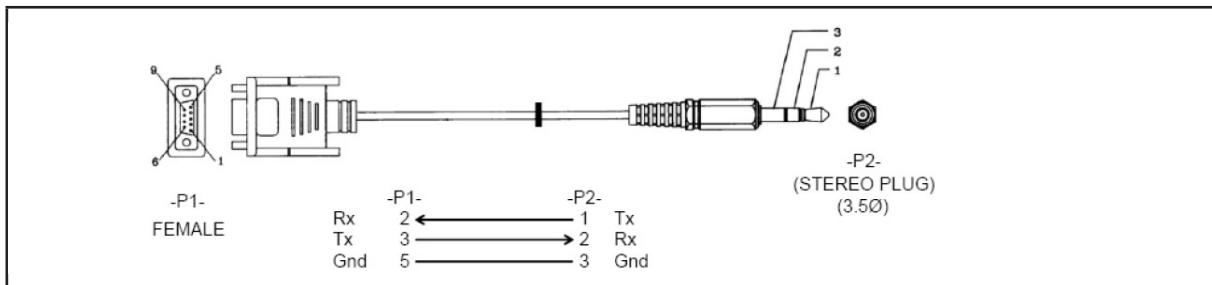
9. Into the Factory Mode.
10. Select ADC/WB menu.
11. Select White Balance menu.



## 4-5. RS-232C

- **RS232C Control**

- Port : COM#(Serial)
- Bit rate : 115200
- Data Bit : 8 bit
- Parity : None
- Stop Bits : 1
- Flow Control : None



- Description of RS232C

<b>Pin#</b>	<b>Name</b>	<b>Full Name</b>	<b>Pin#</b>	<b>Name</b>	<b>Full Name</b>	<b>Pin#</b>	<b>Name</b>	<b>Full Name</b>
<b>1</b>	CD	Carrier Detect	<b>4</b>	DTR	Data Terminal Ready	<b>7</b>	RTS	Request To Send
<b>2</b>	RxD	Received Data	<b>5</b>	GND	Signal Ground	<b>8</b>	CTS	Clear To Send
<b>3</b>	TxD	Transmitted Data	<b>6</b>	DSR	Data Set Ready	<b>9</b>	RI	Ring Indicator

## 4-6. AV Control Table

Control Item				Cmd1	Cmd2	Cmd3	Value
<b>General</b>	Power	Power		0x00	0x00	0x00	0x00
		Off					0x01
		On					0x02
	Volume	Direct		0x01	0x00	0x00	(0~100)
		Up				0x01	0x00
		Down				0x02	0x00
	Mute			0x02	0x00	0x00	0x00
		Ch.	Direct		0x04		-
			Continuous	Up	0x03	0x00	0x01
				Down			0x02
Control Item				Cmd1	Cmd2	Cmd3	Value
<b>Input</b>	Source List	TV	TV	0x0a	0x00	0x00	0x00
			AV	AV1			0x01
				AV2			0x01
				AV3			0x02
		S-Video	S-Video1			0x02	0x00
			S-Video2				0x01
			S-Video3				0x02
		Component	Component1			0x03	0x00
			Component2				0x01
			Component3				0x02
		PC	PC1			0x04	0x00
			PC2				0x01
			PC3				0x02
		HDMI	HDMI1			0x05	0x00
			HDMI2				0x01
			HDMI3				0x02
			HDMI4				0x03
		DVI	DVI1			0x06	0x00
			DVI2				0x01
			DVI3				0x02
Control Item				Cmd1	Cmd2	Cmd3	Value
<b>PICTURE</b>	Mode	Dynamic(Entertain)		0x0b	0x00	0x00	0x00
		Standard					0x01
		Movie					0x02
		Natural					0x03

Control Item			Cmd1	Cmd2	Cmd3	Value
<b>PICTURE</b>	Mode	CAL-NIGHT				0x04
		CAL-DAY				0x05
		BD Wise				0x06
		Relax				0x07
	BackLight (CellLight)		0~20		0x01	0x00 (0~20)
	Contrast		0~100		0x02	0x00 (0~100)
	Brightness		0~100		0x03	0x00 (0~100)
	Sharpness		0~100		0x04	0x00 (0~100)
	Color		0~10		0x05	0x00 (0~100)
	Tint	G/R			0x06	0x00 (0~100)
	Advanced Settings	Black Tone	Off		0x07	0x00
			Dark			0x01
			Darker			0x02
			Darkest			0x03
	Dynamic Contrast	Dynamic Contrast	Off			0x01
			Low			0x01
			Medium			0x02
			Hlgh			0x03
	Shadow Detail	-2 ~ 2			0x02	(-2~2)
	Gamma	-3 ~ 3			0x03	(-3~3)
	RGB Only Mode	RGB Only Mode	Off			0x05
			Red			0x01
			Green			0x02
			Blue			0x03
	Color Space	Color Space	Auto			0x06
			Native			0x01
			Custom			0x02
			White Balance	R-Offset(LCD)		0x07 (0~50)
			White Balance	G-Offset(LCD)		0x08 (0~50)
			White Balance	B-Offset(LCD)		0x09 (0~50)
			White Balance	R-Gain(LCD)		0x0a (0~50)
			White Balance	G-Gain(LCD)		0x0b (0~50)
			White Balance	B-Gain(LCD)		0x0c (0~50)
			White Balance	Reset(LCD)		0x0d
			Flesh Tone	-15 ~ 15		0x0e (-15~15)
			Edge Enhancement	Off		0x0f

#### 4. Troubleshooting

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Control Item		Cmd1	Cmd2	Cmd3	Value
<b>PICTURE</b>	xvYCC	On			0x01
		Off		0x10	0x00
		On			0x01
		Off		0x11	0x00
	Motion Lighting	On			0x01
		Off		0x0a	0x00
		On(Normal)			0x01
		Cinema			0x02
	LED Motion Plus	Ticker			0x03
		Cool	0xa0	0x00	0x00
		Standard			0x01
		Warm1			0x02
		Warm2			0x03
	Digital Noise Filter	Off		0x02	0x00
		Low			0x01
		Medium			0x02
		High			0x03
		Auto			0x04
		Auto Visualization			0x05
	MPEG Noise Filter	Off		0x03	0x00
		Low			0x01
		Medium			0x02
		High			0x03
		Auto			0x04
	HDMI Black Level	Normal		0x04	0x00
		Low			0x01
	Film Mode	Off		0x05	0x00
		Auto1			0x01
		Auto2			0x02
		Cinema Smooth			0x03
	Auto Motion Plus	Off		0x06	0x00
		Clear			0x01
		Standard			0x02
		Smooth			0x03
		Custom			0x04

Change Normal → Standard mode

New function of 12" (only PDP TV)

Control Item			Cmd1	Cmd2	Cmd3	Value
PICTURE			Demo			0x05
Screen Adjustment	Picture Size	16:9	0x0b	0x0a	0x01	0x00
		Zoom1				0x01
		Zoom2				0x02
		Wide Fit				0x03
		4:3				0x04
		Screen Fit				0x05
		Smart View I				0x06
		Smart View II				0x07
		Auto Wide				0x08
		Wide Zoom				0x09
Reset Picture	3D Mode	Zoom				0x0a
		Off	0x0b	0x0b	0x00	0x00
		2D ...> 3D				0x01
		Side By Side				0x02
		Top Bottom				0x03
		Line By Line				0x04
		Vertical Line				0x05
		Checker BD				0x06
		Frame Sequence				0x07
		3D ...> 2D	Off		0x01	0x00
3D	3D View Point	On				0x01
		3D View Point			0x02	(-5~5)
		Depth			0x03	(1~10)
		3D Auto View	Off		0x05	0x00
		Message Notice				0x01
		On				0x02

Control Item			Cmd1	Cmd2	Cmd3	Value
Sound	Sound Mode	Standard	0x0c	0x00	0x00	0x00
Sound	Sound Mode	Music				0x01
		Movie				0x02
		Clear Voice				0x03
		Amplify				0x04

#### 4. Troubleshooting

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Control Item			Cmd1	Cmd2	Cmd3	Value
<b>Sound</b>	Equalizer	Balance		0x01	0x00	(0~20)
		100hz		0x01	0x00	(0~20)
		300hz		0x02	0x00	(0~20)
		1khz		0x03	0x00	(0~20)
		3khz		0x04	0x00	(0~20)
		10khz		0x05	0x00	(0~20)
		Reset		0x06	0x00	
	SRS TruSurround HD (echo)	Off		0x02	0x00	0x00
	Virtual Surround (echo)	On				0x01
	SRS TruDialog (echo)	Off		0x03	0x00	0x00
	Dialog Clarify (X9)	On				0x01
	Preferred Language	English		0x04	0x00	0x00
		Spanish				0x01
		French				0x02
		Korean				0x03
		Japanese				0x04
	Multi-Track Sound	Mono		0x05	0x00	0x00
		Stereo				0x01
		SAP				0x02
	Auto Volume	Off		0x06	0x00	0x00
		ON				0x01
		Night				0x02
	Speaker Select	TV Speaker		0x07	0x00	0x00
		External Speaker				0x01
	Sound Select	Main		0x08	0x00	0x00
		Sub				0x01
	Sound Reset	Sound Reset		0x09	0x00	0x00
	3D Audio	Off		0x0a	0x00	0x00
		Low				0x01
		Medium				0x02
		High				0x03

New function of 12"

Control Item		Cmd1	Cmd2	Cmd3	Value	
KEY	Key Generation					refer to table
OSD	Show/Hide Control	Show	0x0e	0x00	0x00	0x00
		Hide				0x01
Get Status	Power (On/Off)	0xf0	0x00	0x00	0x00	
	Volume(0~100)	0xf0	0x01	0x00	0x00	
	Mute (On/Off)	0xf0	0x02	0x00	0x00	
	Channel Number	0xf0	0x03	0x00	0x00	
	Source (TV/AV/.../HDMI/...)	0xf0	0x04	0x00	0x00	
	Picture Size	0xf0	0x05	0x00	0x00	
	3D (On/Off)	0xf0	0x06	0x00	0x00	
	Picture Mode	0xf0	0x07	0x00	0x00	
	Sound Mode	0xf0	0x08	0x00	0x00	
		Key value	Value			
		Up	96 (0x60)			
		Down	97 (0x61)			
		Left	101 (0x65)			
		Right	98 (0x62)			
		Menu	26 (0x1A)			
		Internet	147 (0x93)			
		Enter(OK)	104 (0x68)			
		EXIT	45 (0x2D)			

## 4-7. Software Upgrade

Software Upgrade can be performed by downloading the latest firmware from [samsung.com](http://samsung.com) to a USB memory device.

- Current Version - The software already installed in the TV.

Software is represented as 'Year/Month/Day\_Version'.

### 4-7-1. How to Check the Software Version

#### ■ Use the Main Menu

1. Click the "MENU" key in remote controller.
2. Select "Support" menu.
3. Locate the menu cursor "Software Upgrade" menu.
4. Click the "INFO" key.
  - Check the Main SW and Micom version.



#### ■ Use the Factory Mode

<b>Option</b>
Control
Debug
SVC
ADC/WB
Advanced

T-MST14UABC-xxxx
T-MST14AKUS-xxxx
BT Version : xxxx
E-Manual : xxxx
Camera Version : xxxx
Blaster Version : xxxx
EDID SUCCESS
CALIB : AV/COMP/PC/HDMI/
Option : xxxx,xxxx,6400,NONE
 SDAL-X14H-MAIN-xxxx-xxxx
RFS : "X14 0079" KER/2 201x-xx-xx
KERNEL : 6.0867, D / Onboot :xxxx.x
Backend[x] Panel[x]
FW[x] Data[x]
TCON Version : xxxx

## 4-7-2. How to Upgrade Software

1. Insert a USB drive containing the firmware upgrade downloaded from [samsung.com](http://samsung.com) into the TV.



Please be careful not to disconnect the power or remove the USB drive while upgrades are being applied.

2. The TV will turn off and turn on automatically after completing the firmware upgrade.
3. Please check the firmware version after the upgrades are complete.
  - the new version will have a higher number than the older version.



- When software is upgraded, video and audio settings you have made will return to their default (factory) settings.
- We recommend you write down your settings before beginning firmware update.

4. After update is completed, restore your previous settings.

### ■ Main Software Upgrade

1

Store the sw program named "**T-MST14UABC**" in USB memory stick.

2

Click the " **MENU**" key in Remote Controller.

3

Select "**Support - Software Update - Update Now**" menu.

4

- Click the " **ENTER**" key.
- Wait for upgrade complete.
  - Check the Software Version.

## ■ Sub Software Upgrade

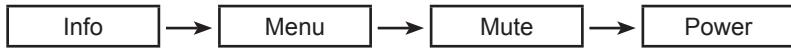
### USB Download

1. After Main Software upgrade, Enter the Factory menu by below method.

- Factory Remocon
  - Click the Remocon button continuedly. (Info key+ Factory key)



- Nomal Remocon
  - ① Turn off the TV. → ② Click the Remocon button continuedly.



2. Select the “SVC”.



3. Select the “SUBMICOM UPGARADE”.

Test pattern		DCC CHK SEL	0
Panel Display Time	1Hr	DCC CHECK LOCAL	0x0
Tuner Status		DCC CHECK TOTAL	
T-CON Usb Download	Failure	Fuction Upgrade	off
T-CON CheckSum	Error	Smart Hub Reset	off
Tuner Margin	10	WIFI ER COUNT	0
TS Clock delay	0	BT ER COUNT	0
SUBMICOM UPGRADE	off	Debug Log Down	
BT ADDRESS	0000	MulitACC Checksum	Errow
BT UPGRADE		SVC Info	
BT FREEPAIRING	ON	TS Clock delay TC	0
SVC Reset		TS Clock delay S	0
TCON_TEMP READ	0.00	CAL Data Backup	....
TEMP LAST	60.00	CAL Data Restore	....
DCC VERSION	0x0		

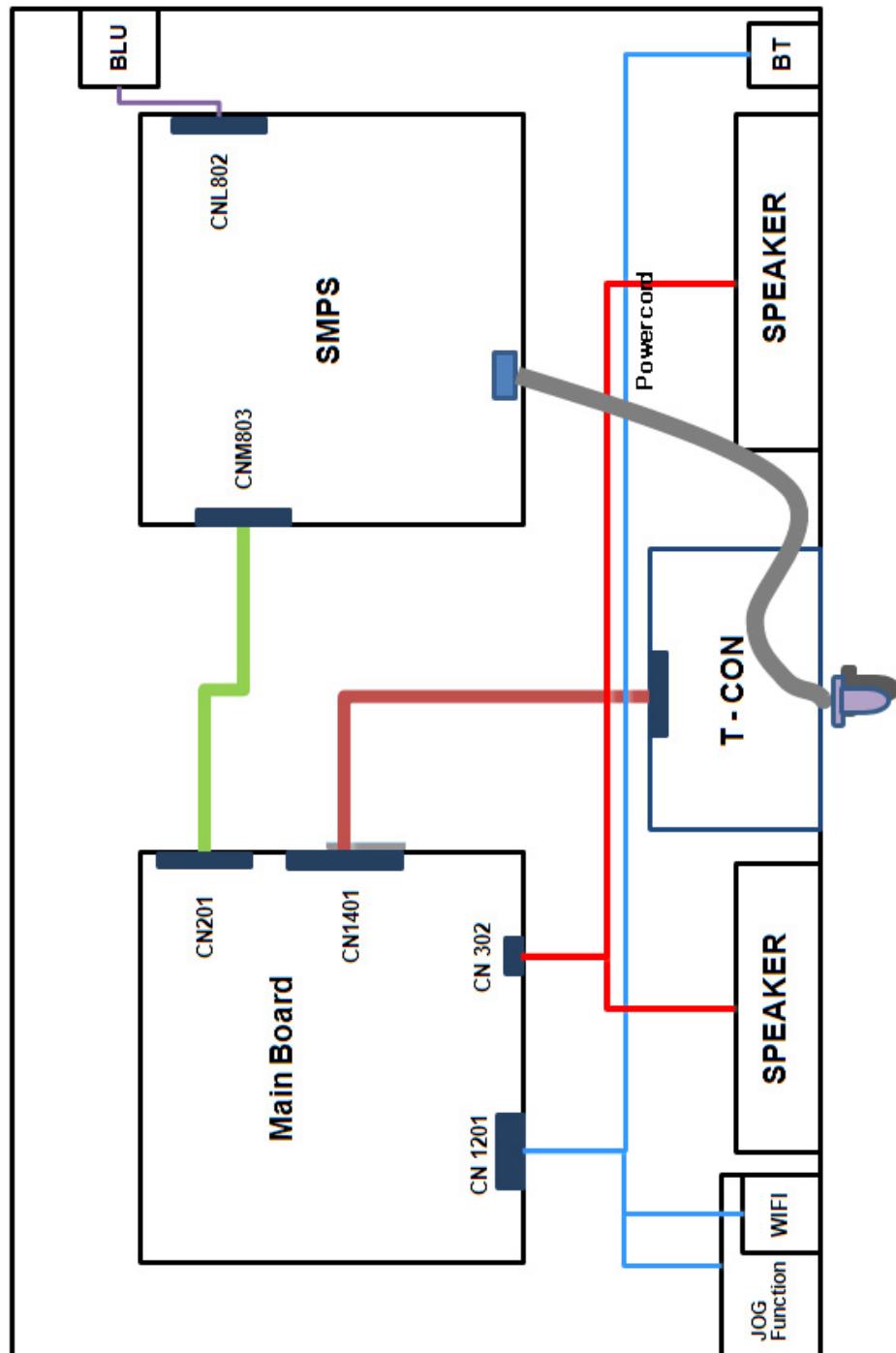
4. Click the “→” remocon key.



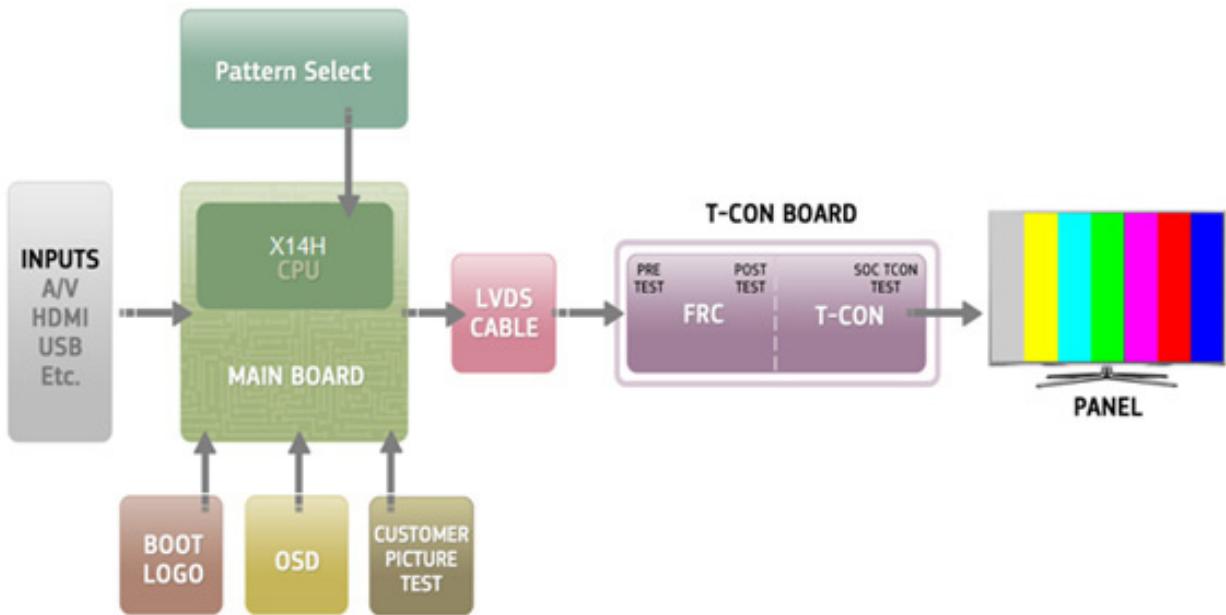
- Wait for upgrade complete.
- Check the Software version.

## 5. Wiring Diagram

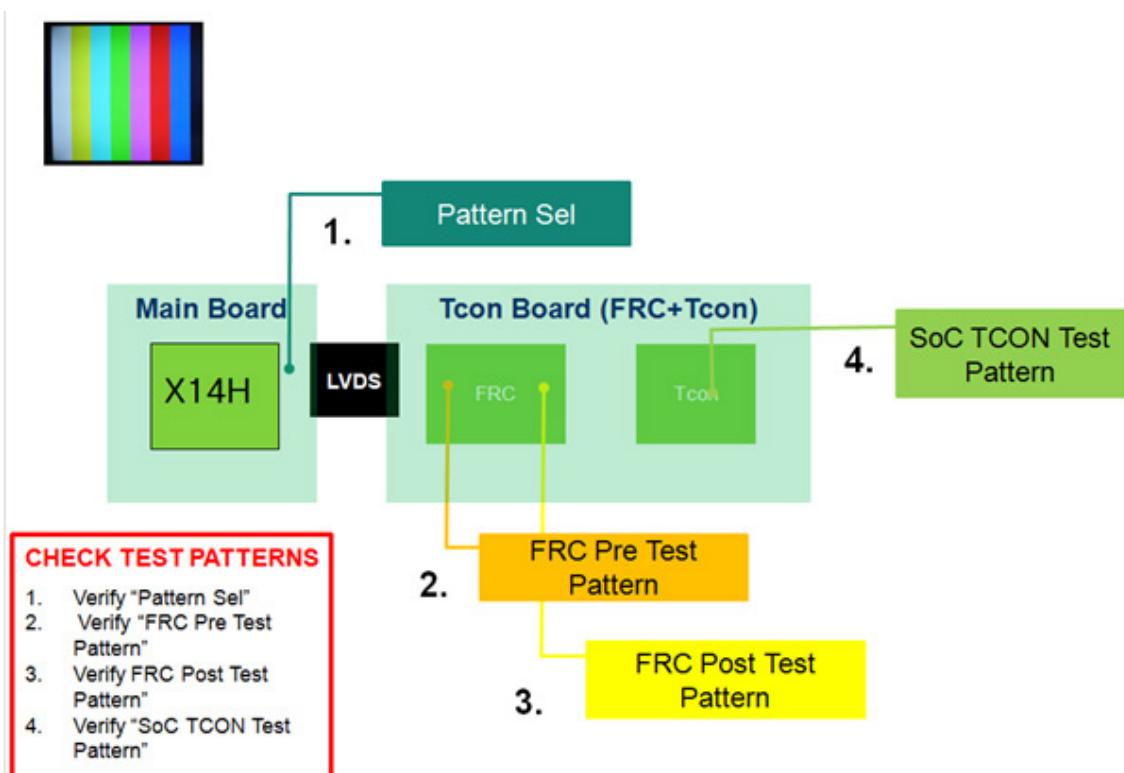
### 5-1. Wiring Diagram



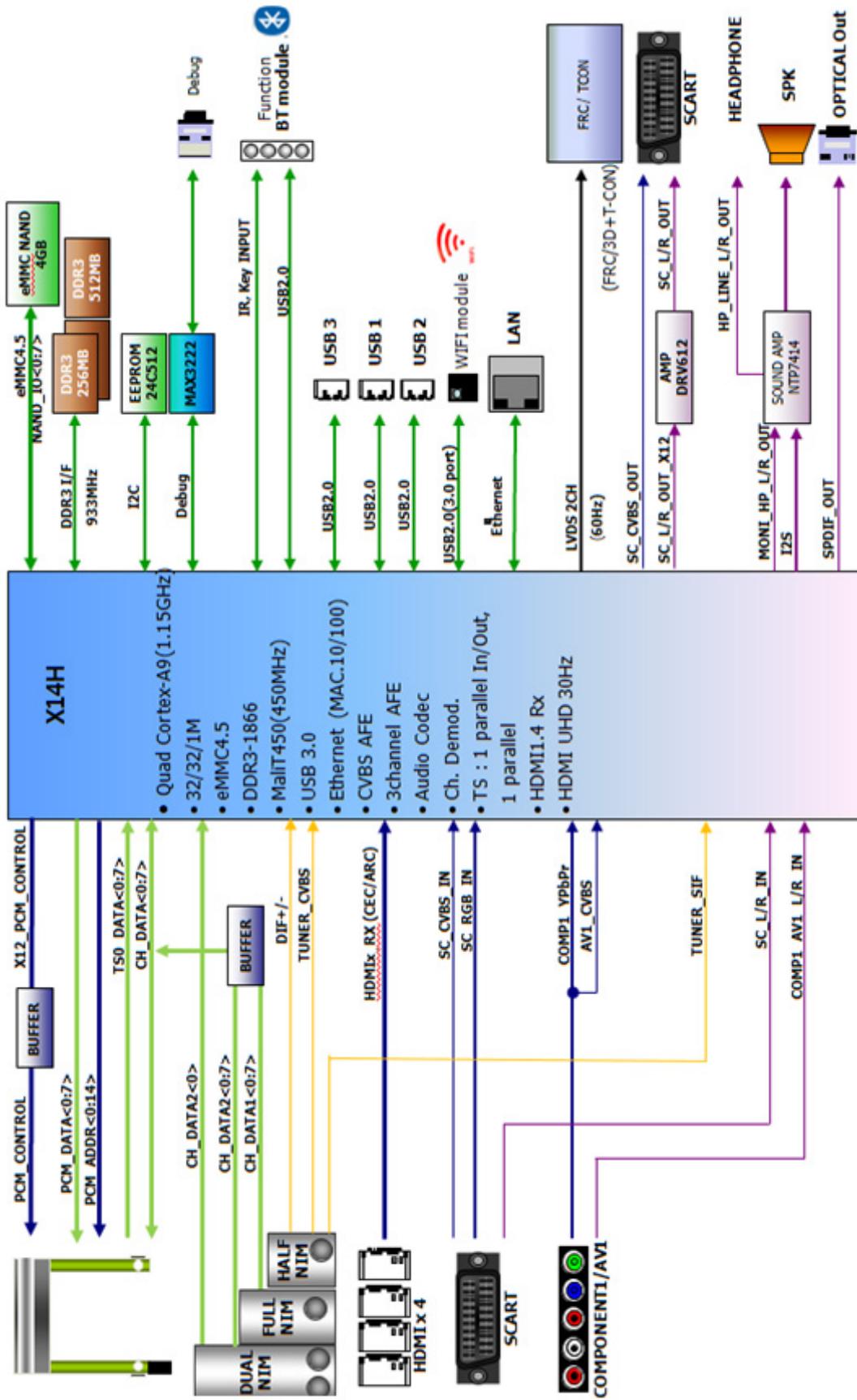
■ 2014 LED Signal Path for Troubleshooting



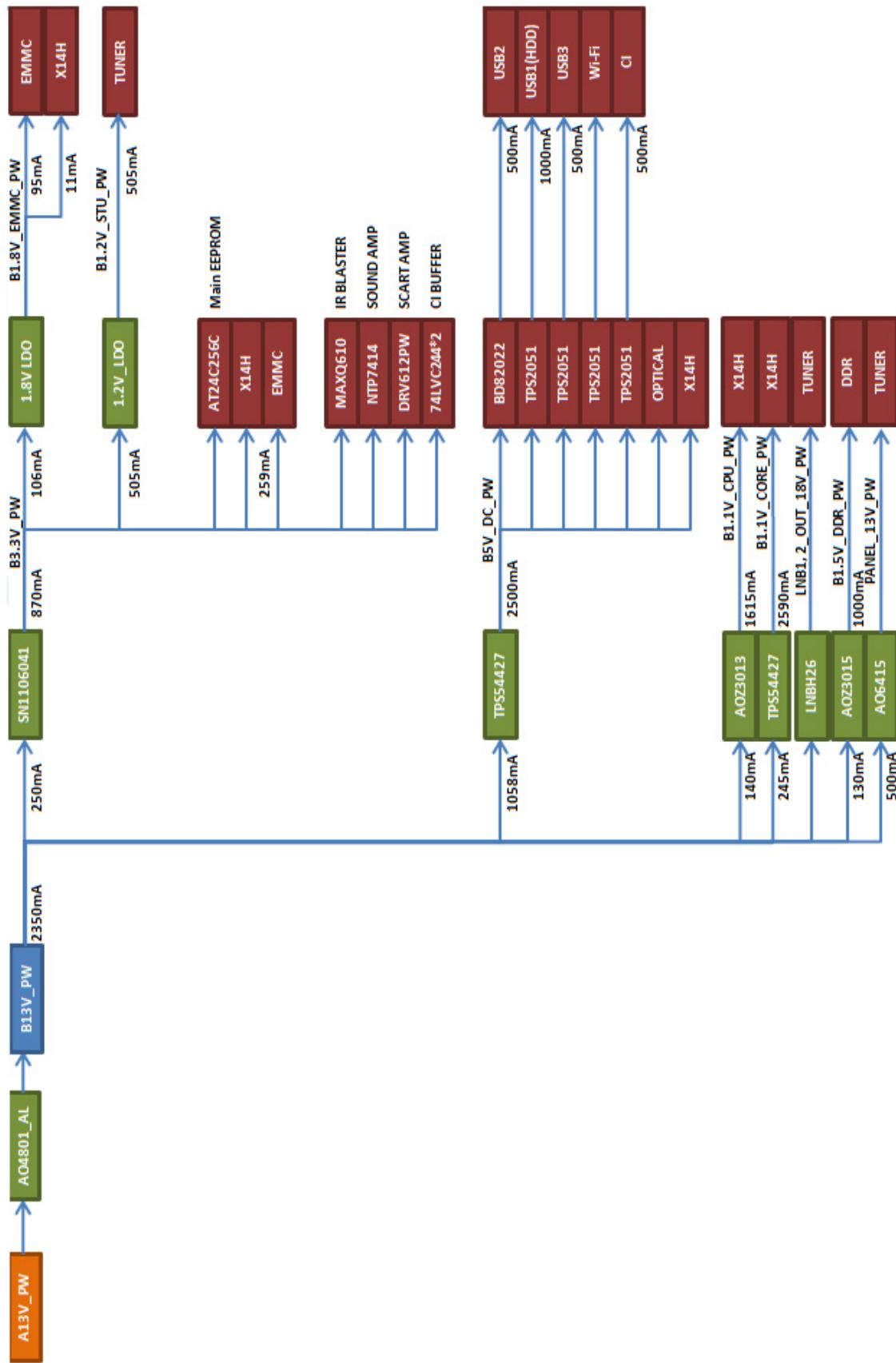
■ ENTER: Factory mode > SVC Info > Test Pattern

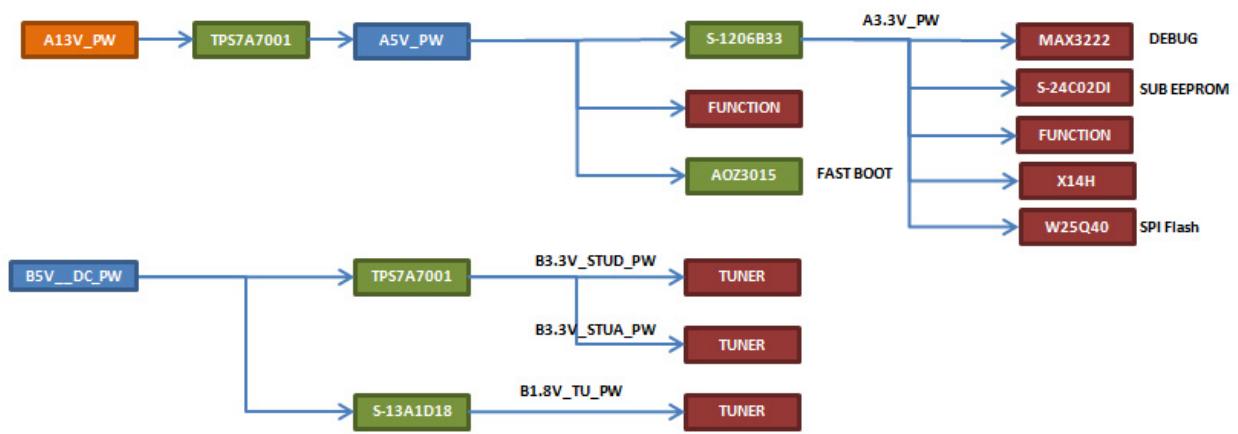


## ■ X14H Block-Diagram

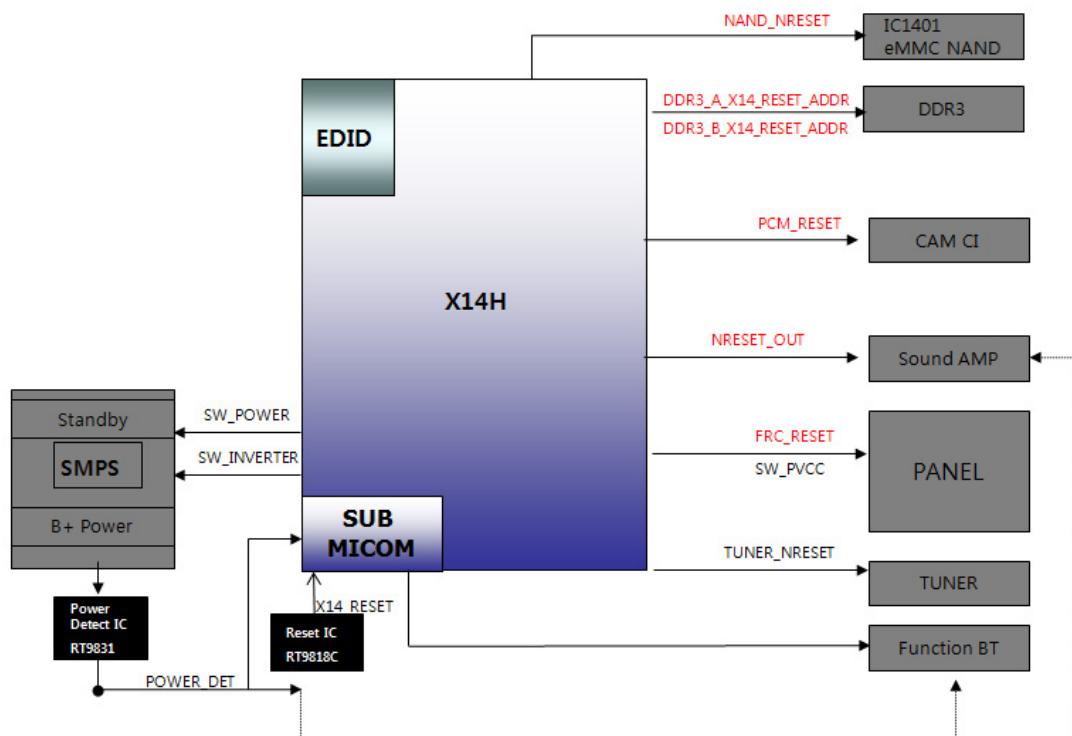


## ■ X14H Power tree

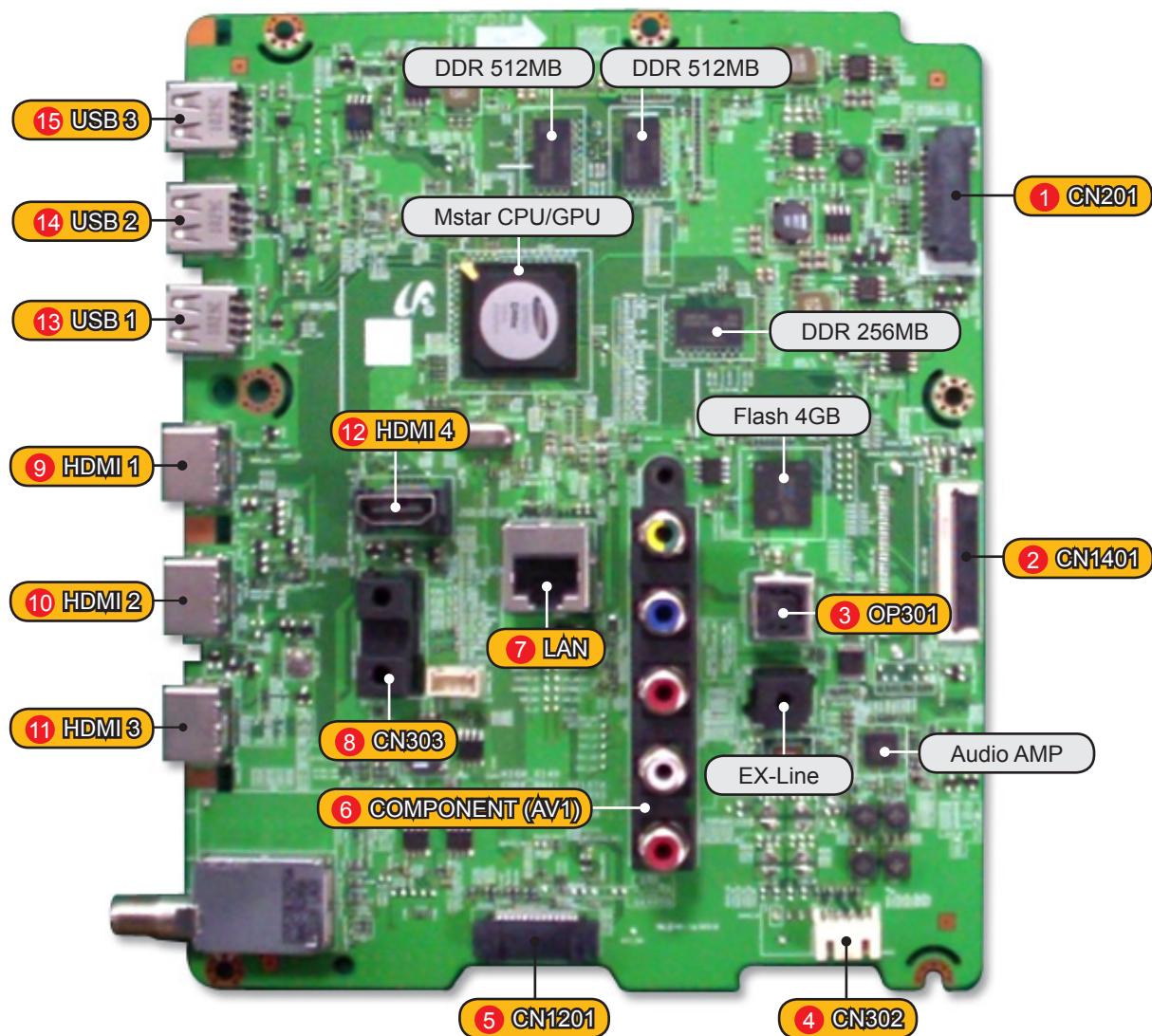




## ■ X14H RESET tree



## 5-2. Connector



<b>① CN201(to Power board)</b>			
1	A13V_PW	10	SW_INVERTER
2	A13V_PW	11	A13V_PW
3	GND	12	OVD_LEVEL
4	GND	13	A13V_PW
5	A13V_PW	14	OVD_ON_OFF
6	GND	15	GND
7	A13V_PW	16	FRC_PWM1
8	SW_POWER_OUT	17	FRC_PWM2
9	A13V_PW	18	FRC_PWM3

<b>② CN1401_FHD</b>			
1	NC	27	EVEN_TX0-
2	GND	28	GND
3	FRC_SDA	29	ODD_TX4+
4	FRC_PWM1	30	ODD_TX4-
5	FRC_SCL	31	ODD_TX3+
6	FRC_PWM3	32	ODD_TX3-
7	FRC_PWM2	33	GND
8	TCON_SDA	34	ODD_TXCLK+
9	PANEL_I2C_EN	35	ODD_TXCLK-
10	BT_SYNC	36	GND
11	UPDATE_CHK	37	ODD_TX2+
12	TCON_SCL	38	ODD_TX2-
13	GND	39	ODD_TX1+
14	EVEN_TX4+	40	ODD_TX1-
15	EVEN_TX4-	41	ODD_TX0+
16	EVEN_TX3+	42	ODD_TX0-
17	EVEN_TX3-	43	GND
18	GND	44	GND
19	EVEN_TXCLK-	45	GND
20	EVEN_TXCLK+	46	FRC_PWM4
21	GND	47	PANEL_13V_PW
22	EVEN_TX2+	48	PANEL_13V_PW
23	EVEN_TX2-	49	PANEL_13V_PW
24	EVEN_TX1+	50	PANEL_13V_PW
25	EVEN_TX1-	51	PANEL_13V_PW
26	EVEN_TX0+		

<b>③ OP301(to Optical Jack)</b>			
1	SPDIF_OUT	3	GND
2	B5V_DC_PW		

<b>④ CN302(to Speaker)</b>			
1	R+	3	L+
2	R-	4	L-

<b>⑤ CN1201(to Function/IR)</b>			
1	IR	14	A5V
2	GND	15	LED_STB
3	GND	16	BT_WAKE
4	FRAME_SYNC_IN	17	GND
5	A3.3V	18	POWER_DET
6	BT_SYNC	19	NC
7	MSCL	20	BT_RESET
8	GND	21	GND
9	MSDA	22	WIFI_DP
10	USB_BT_DP	23	WIFI_DM
11	KEY_INPUT1	24	B5V_DC_PW
12	USB_BT_DM	25	WIFI_WOL
13	KEY_INPUT2	26	WIFI_RESET

<b>⑥ CN502(to Component&amp;AV)</b>			
1	GND	9	TEST_PR
2	COMP2_Y_CVBS	10	GND
3	INDENT_VIEDO2	11	COMP2_AV2_SL_IN
4	GND	12	TEST_SL
5	COMP2_PB	13	GND
6	INDENT_COMP2	14	COMP2_AV2_SR_IN
7	GND	15	TEST_SR
8	COMP2_PR		

<b>⑦ CN1402_LAN</b>			
1	LAN_TXD+	5	GND
2	GND	6	LAN_RXD-
3	LAN_TXD-	7	NC
4	LAN_RXD+	8	GND

## 5. Wiring Diagram

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⑧ CN303_IBR_ 1~14			
1	GND	8	GND
2	HP_LINE_SL_OUT	9	IRB
3	HP_LINE_SR_OUT	10	NC
4	TEST_SL	11	NC
5	TEST_SR	12	NC
6	IDENT_HP	13	IPR_JACK_ID
7	GND	14	GND

⑨ CN601(to HDMI1)			
1	HDMI1_RX2+	11	GND
2	GND	12	HDMI1_RXCLK-
3	HDMI1_RX2-	13	CEC
4	HDMI1_RX1+	14	NC
5	GND	15	HDMI1_SCL_DDC
6	HDMI1_RX1-	16	HDMI1_SDA_DDC
7	HDMI1_RX0+	17	GND
8	GND	18	HDMI1_5V
9	HDMI1_RX0-	19	HDMI1_HOT_PLUG
10	HDMI1_RXCLK+		

⑩ CN602(to HDMI2)			
1	HDMI2_RX2+	11	GND
2	GND	12	HDMI2_RXCLK-
3	HDMI2_RX2-	13	CEC
4	HDMI2_RX1+	14	ARC2_SIGLE
5	GND	15	HDMI2_SCL_DDC
6	HDMI2_RX1-	16	HDMI2_SDA_DDC
7	HDMI2_RX0+	17	GND
8	GND	18	HDMI2_5V
9	HDMI2_RX0-	19	HDMI2_HOT_PLUG
10	HDMI2_RXCLK+		

⑪ CN603(to HDMI3)			
1	HDMI3_RX2+	11	GND
2	GND	12	HDMI3_RXCLK-
3	HDMI3_RX2-	13	CEC
4	HDMI3_RX1+	14	NC
5	GND	15	HDMI3_SCL_DDC
6	HDMI3_RX1-	16	HDMI3_SDA_DDC
7	HDMI3_RX0+	17	GND
8	GND	18	HDMI3_5V
9	HDMI3_RX0-	19	HDMI3_HOT_PLUG
10	HDMI3_RXCLK+		

⑫ CN604(to HDMI4)			
1	HDMI4_RX2+	11	GND
2	GND	12	HDMI4_RXCLK-
3	HDMI4_RX2-	13	CEC
4	HDMI4_RX1+	14	NC
5	GND	15	HDMI4_SCL_DDC
6	HDMI4_RX1-	16	HDMI4_SDA_DDC
7	HDMI4_RX0+	17	GND
8	GND	18	HDMI4_5V
9	HDMI4_RX0-	19	HDMI4_HOT_PLUG
10	HDMI4_RXCLK+		

⑬ CN1501(USB1)			
1	B5V_USB1_PW	3	USB1_DP
2	USB1_DM	4	GND

⑭ CN1502(USB2)			
1	B5V_USB2_PW	3	USB2_DP
2	USB2_DM	4	GND

⑮ CN1503(USB3)			
1	B5V_USB3_PW	3	USB3_DP
2	USB3_DM	4	GND

### 5-3. Connector Functions

Connector	Function
CN201 ↔ CNM803	Supply main power and dimming signal from IP board to Main Board.
CN1401 ↔ CON3	The LVDS signal transferred from Main Board to Panel.